

## ONLINE TOOLS AT MY ACCOUNT.

We have developed a family of tools that empower you to track your energy use and better control costs. It all starts with My Account, where you can monitor your usage and connect to our other programs, like Budget Assistant and Paperless Billing. Register for My Account at [sce.com/myaccount](https://sce.com/myaccount).



### Stay on budget and in control.

Budget Assistant is an easy-to-use tool to track your energy costs in near real-time and send you alerts via email, phone or text to let you know how you're doing. Prevent any high bill surprises by making changes before you receive your next bill. Simply log in to My Account to get started.



### A smarter way to pay.

Keep your home clutter-free with Paperless Billing. You won't need stamps to send your payment and you can view your bill securely online from any device. Plus, with Direct Payment, your bill gets paid instantly. For more information, or to register, log in into My Account.

### Save energy and money.

Under the Energy Usage and Management tab in My Account, click on Ways to Save for simple actions you can take to conserve energy and lower your bill.

Here are just a few tips to get you started:

- Let your dishes dry naturally by using the "air dry" feature on your dishwasher
- Give your A/C a rest and use ceiling and portable fans to cool and circulate air
- Grill outdoors or use the microwave to keep your home cooler
- Wash and rinse clothes in cold water
- Unplug chargers for phones, tablets and other devices when fully charged
- Close blinds and shutters to keep out afternoon heat
- Set the thermostat to 78 degrees when home and "off" when you're away

## HELPFUL PROGRAMS AND SERVICES ARE AVAILABLE.

We are committed to helping you conserve energy and lower your energy bill where possible, so we've created programs and services to help you do just that.

### Energy Advisor: 5 Minutes to energy savings



Reducing your monthly electric bill could be easier than you think. With our online Energy Advisor tool, you'll receive simple and often low- or no-cost ways to make your home energy efficient and lower your energy bill. For more information, visit [sce.com/energysurvey](https://sce.com/energysurvey).

### The smart way to find perfect products.



Get valuable information at our Marketplace where you can search products for energy saving scores, reviews from leading retailers and experts, rebates and price drop alerts, and more. It's the smartest way to find your perfect product. For more information, visit [marketplace.sce.com](https://marketplace.sce.com).

### Get help with medical equipment.

If you or someone in your household uses electrically-operated medical equipment, you may be eligible for our Medical Baseline program, which increases your baseline allocation by 16.5 kWh per day. For more information, call 1-800-447-6620 or visit [sce.com/medicalbaseline](https://sce.com/medicalbaseline).

#### Multicultural services

Cambodian / ខ្មែរ	1-800-843-1309
Chinese / 中文	1-800-843-8343
Korean / 한국어	1-800-628-3061
Vietnamese / Tiếng Việt	1-800-327-3031
Spanish / Español	1-800-441-2233

# RESIDENTIAL RATE PLANS

Learn about new, available rate plan options.



# RESIDENTIAL RATE PLANS

Your home, the size of your family, your schedule, and your lifestyle all play a part in determining your electricity needs. Our rate plans are designed so you can find the right fit and get the best rate specific to your household's lifestyle.

## Choose from tiered or time-of-use.

There are two types of rates from which you can select, tiered or time-of-use (TOU).



**Tiered rates are based on how much energy you use.** Customers pay a single rate for a "baseline" amount of energy each month. Once that allotment is used, the rate climbs to a more expensive tier.



**TOU rate plans are based on how much and when you use energy.** Plans feature different rates based on the time of day, day of the week, and season. Electricity rates are lower on nights and weekends, but go up during peak hours when energy resources are in demand.

## Keep your discount.

If you are currently receiving a discount through your enrollment in California Alternate Rate for Energy (CARE) or Family Electric Rate Assistance (FERA), you can still choose your preferred rate plan without affecting your discount.

## MAKE THE SWITCH TODAY.

To compare rate plan options or change to a different rate plan, visit [sce.com/rateplantool](https://www.sce.com/rateplantool) or call us at 1-800-655-4555.

## RATE PLANS

## FIT YOUR LIFESTYLE?

## PLAN DETAILS

### Tiered

Offers tiered pricing based only on energy used, rather than on time or season.

kWh



Low energy user



Small home or apartment

### TOU-D-4-9PM<sup>1</sup>

Offers control of electricity costs by utilizing lower cost time periods.



Small to medium home



Occupants home in the late evening



Low energy use weekdays 4 – 9 p.m.



Rarely use A/C in the summer

### TOU-D-5-8PM<sup>1</sup>

Offers control of electricity costs by utilizing lower cost time periods.



Small home or apartment



Occupants home during day on weekdays



Low energy use weekdays 5 – 8 p.m.

### TOU-D-PRIME<sup>4</sup>

Offers lower, off-peak variable charges compared to other TOU Rates, but a higher fixed charge.

kWh



High energy user



Large home



Electric vehicle owner



Energy/battery storage user



Electric heat pump user

### • Lowest rates:

Tier 1 has the lowest price per kWh. If you use more energy than your baseline allocation, then the price climbs to Tier 2.

### • Highest rates:

High usage charge applies when usage exceeds 400% of baseline allocation.

### • Seasonal rates<sup>2</sup> with a baseline credit<sup>3</sup>

#### • Lowest rates:

Winter: 8 a.m. – 4 p.m.

Summer: 8 a.m. – 4 p.m. and 9 p.m. – 8 a.m.

#### • Highest rates:

All year 4 – 9 p.m.

### • Seasonal rates<sup>2</sup> with a baseline credit<sup>3</sup>

#### • Lowest rates:

Winter: 8 a.m. – 5 p.m.

Summer: 8 a.m. – 5 p.m. and 8 p.m. – 8 a.m.

#### • Highest rates:

All year 5 – 8 p.m.

### • Seasonal rate<sup>2</sup>

#### • Lowest rates:

Winter: 8 a.m. – 4 p.m.

Summer: 8 a.m. – 4 p.m. and 9 p.m. – 8 a.m.

#### • Highest rates:

All year 4 – 9 p.m.

<sup>1</sup> New TOU customers may be eligible for Bill Protection for the first 12-months. This means if you paid more on the TOU rate for the first 12-months than on your previous tiered rate, you will receive a one-time bill credit for the difference.

<sup>2</sup> TOU rates offer seasonal pricing with a Winter season from October – May and a Summer season from June – September.

<sup>3</sup> A discount that reduces total electricity charges. A baseline credit is calculated per kilowatt hour (kWh) used and is capped by the monthly baseline allocation.

<sup>4</sup> A rate for electric vehicle owners and lessees, customers with energy storage systems, or customers with an electric heat pump system for water or space heating.

As of March 1, 2019, TOU-D-A, TOU-D-B, TOU-D-T and TOU-EV-1 Rate Plans remain active, but are no longer accepting new enrollments.