



Important Information About Electrical System Work in Your Neighborhood

December 2021

Dear Neighbor,

Southern California Edison (SCE), along with crews from our approved contractors will soon be working on the electrical grid in your neighborhood to make improvements to the electrical grid as part of the Riverside Transmission Reliability Project (RTRP).

This project is being constructed in partnership with Riverside Public Utilities (RPU) to improve Riverside’s electric transmission capacity and meet growing energy demands. The project will also make Riverside’s grid more resilient in the face of extreme weather, including high temperatures and wind. We must proceed with this project, even during this unprecedented COVID-19 situation. Postponing this critical work could inadvertently create larger and more dangerous risks.

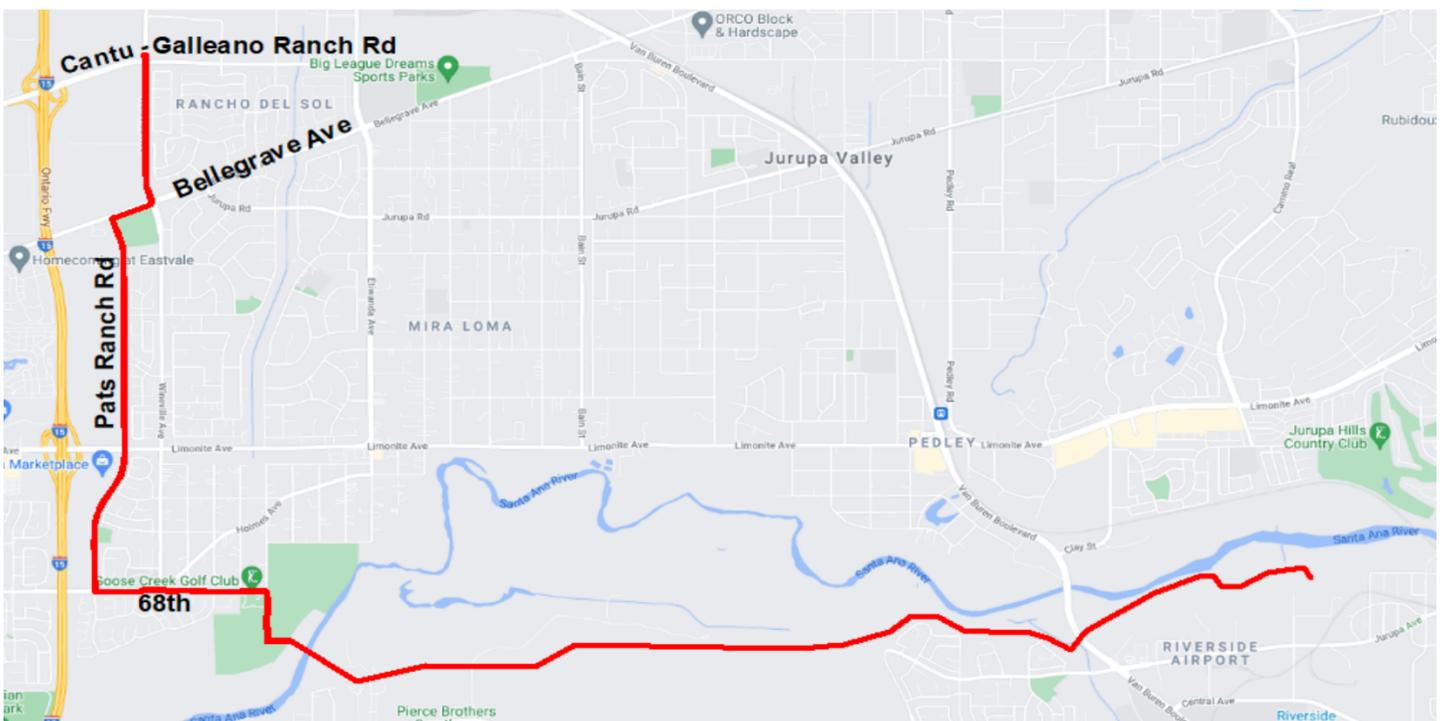
Due to the nature of the work, our crew members are sometimes unable to maintain physical distancing while making repairs and work together as a pod to minimize exposure with other workers. If you see our crew members in your neighborhood, please do not approach them and stay at least 6 feet away for safety. If crew members need to get in touch with you, they will call you or knock on your door. Please be assured that the safety of our workers, our customers and the public remain our top priority.

Upgrades in Your Area

Project work will run continuously from June 2021 through 2026. SCE and contractor crews will be replacing poles, installing new overhead poles/structures; installing new underground structures and wire; and upgrading overhead equipment throughout the County of Riverside.

Project Area

This work is taking place in the County of Riverside within the boundaries identified on the map below:



Work Timeline*

- Dates: Work on the Project site began June 2021 and will continue through 2026.
- Days and times of operation: Monday – Friday, 7:00 AM – 5:00 PM, weekend and nighttime work TBD**

** Please be advised that construction will be intermittent and move from one section of the project to another as needed. Dates and times are subject to change due to unforeseen operational factors or inclement weather.*

*** Work hours will vary based on permit conditions.*

What to Expect

- Crews, surveyors and/or inspectors may need to access the electrical poles and equipment on your property. We will attempt to notify you prior to entering.
- To ensure your safety during construction, there will be road closures, traffic lane, and sidewalk closures. Crew members will use appropriate traffic control signs and flags.
- Crews may need to dig, trim, or remove trees or other plant material to safely access equipment. In addition, upon completion, we will return the area to its previous appearance.
- Crews will be utilizing helicopters to install equipment and patrol.
- For crews to work safely, SCE may schedule maintenance power outages during construction. In these cases, we will notify you by phone, text, email, and mail at least 72 hours prior to the outages.*

**You can sign up to receive outage alerts using your preferred method of communication via sce.com/outage.*



For additional information on the Riverside Transmission Reliability Project, visit www.sce.com/rtrp or scan the QR code with your mobile phone.

For customer service related to this project, please contact 1-866-785-7057.

For emergencies or downed power lines please dial 911.

SCE will provide the latest information about outages at www.sce.com/outage.