Net Energy Metering 2.0
Application Fees:
Electronic Payment
Job Aid

June 2017
Overview

SCE’s NEM 2.0 Online Interconnection Application System

Using this system you can:

- Apply to interconnect your Net Energy Metering (NEM) generator under the NEM Successor Tariff or ‘NEM 2.0’
- Check your application’s progress
- Receive Permission To Operate your NEM generator

Chase ePayment System

The Chase electronic payment (‘ePayment or Pay Connexion’) system is integrated into the NEM 2.0 Online Interconnection Application System.

Using this system you can:

- Use your debit or credit card (Visa or Master Card) to pay the application fee
- Receive email confirmation of payment

Getting Started

ePay

**Step 1:** After filling out the interconnection application on SCE’s NEM 2.0 Online Interconnection Application System, PowerClerk, the user clicks on the ePayment and Submit button. See Figure 1.

*Figure 1:*
**Step 2:** Another web browser window is opened. Click on the new browser window and the Chase ePayment Welcome screen appears. **See Figure 2.**

**TIP:** Pop-up blockers must be disabled in order to submit payment.

Figure 2:

**Step 3:** Click the “Pay Without Registering” Button. **Figure 3 will appear.**

**Step 4:** The Project Number and Payment Amount should match to the information in PowerClerk. Enter the Credit or Debit Card number. Click Continue.

REMINDER: Make sure to keep both the PowerClerk and Chase ePay browser windows open until confirmation of successful payment is displayed on the PowerClerk window. Closing one of the windows will cause the payment to be abandoned and result in possible duplicate payments.

**Figure 3:**
**Step 5:** Enter Card Account Information: Cardholder Name, Expiration Date, Country, Billing Address, City, State and Zip Code. See Figure 4.

*Figure 4:*
**Step 6:** Enter Contact Information: First Name, Last Name, Company Name (if applicable), Country, Phone Number, Email Address, Address, City, State and Zip Code. See Figure 5.

**Figure 5:**

![Contact Information Form]

**REMINDER:**
The payment confirmation will be sent to the email address provided in the Contact Information. Make sure to enter the email address that you want the payment confirmation to be sent to.
**Step 7: (Optional)** Become a Registered User. Create User ID, Password, and select the three validation questions and provide answers for each. Click in the Save Registration box. Skip this step for subsequent payments. *See Figure 6.*

*Figure 6:*

![Registration Form](image)

**TIP:** High volume applicants should consider becoming a Registered User to reduce the need to manually enter payment information for each interconnection request.

**Step 8:** Then click Continue. *See Figure 7A.*

*Figure 7A:*

![Registration Confirmation](image)

**Note:** You will receive an email regarding your registration confirmation. *See Figure 7B on next page.*
Verify Payment

**Step 9:** Verify the payment information. Enter the 3-digit code from the credit/debit card.

**Step 10:** Click Confirm. *See Figure 8.*
Payment Confirmation

**Step 11:** The Payment Confirmation page appears. Click Continue to Main Menu.

If you want to have a hard copy for your records, you can also click the “print” hyperlink to print the payment confirmation page. See Figure 9.

*Figure 9:*
Step 12: Click back to the PowerClerk browser window. Wait for the payment message to appear. See Figure 10.

TIP: It may take approximately 3 minutes for the payment confirmation to be sent from Chase ePayment. The confirmation triggers the PowerClerk payment message to appear. Therefore, do not abandon the pending payment or close the PowerClerk browser window.

Step 13: Click Continue.

Step 14: The project will appear. Confirm that the Current Status is marked as “NEMI – Application Submitted”. See Figure 11.

Step 15: Click the Home menu to create and submit another application. See Figure 12:
**Step 16:** Go to your email program (i.e. Outlook, etc.) and verify receipt of payment confirmation. See Figure 13.

The application submittal and payment are now complete!

For users who would like to complete the registration process, continue to Step 17.

Otherwise, click to the Chase ePayment browser and click the Exit button located at the top of the screen.

*Figure 13:*

---

---

**Complete User Registration**

For Users who completed Step 7, make sure that you are on the Chase ePayment Main Menu. See Figure 14.

Note that the following steps below are intended as a one-time set up only. Going forward, these steps should be completed on as needed basis.

**Step 17:** Click Manage Accounts.

*Figure 14:*
**Step 18:** The Account List screen will appear. Click Add Credit/Debit Card. *See Figure 15.*

*Figure 15:*

![Account List Screen](image)

**Step 19:** The Add New Credit/Debit Card Account screen will appear.

Enter Card Account Information: Card Number, Card Type, Cardholder Name, and Expiration Date. *See Figure 16.*

If you are going to be using more than one credit card, you can include a Card Account Nickname for quick reference and selection for payment.

*Figure 16:*

![Add New Credit/Debit Card Account Screen](image)
**Step 20:** For the Card Billing Address, you can use the existing Profile address or enter a new billing address. Click Submit.

**Step 21:** The Account List screen will appear. The credit/debit card that was created in Step 19 should appear here.

*Figure 17:*

![Account List](image)

**Step 22:** Click the Exit button located at the top of the screen.

Congratulations! You’ve completed the user registration setup.

**Step 23:** After completing the registration process, you can easily complete payments for future application submittals.

From the ePayment browser screen, enter your User ID and Password. Click the Login button. See *Figure 18.*

*Figure 18:*

![Login](image)

The payment information should automatically populate on the Make A Payment screen. Follow the remaining steps to confirm payment.
Become a Chase ePayment Registered User

The self-registration feature in the Chase ePayment system allows users to establish a User ID and password. This feature is ideal for high volume applicants who need to make repeat visits in order to make application fee payments. As a Registered User, you are able to make payments, view payment history and securely store your account information.

Registered User

When a user registers, you are prompted to select a unique User ID and password. The User ID and password must be 6 to 16 characters in length. The password must contain at least one number in order to meet the validation requirements.

If the User ID or the password does not meet the validation requirements, then the user must try again until an acceptable User ID and password is created. The user will also be required to enter profile information to help facilitate research, customer servicing, etc. All sensitive registration information is encrypted in the Chase ePayment system database.

Unregistered User

Chase ePayment also allows users to make payments without registering. The user will be required to enter their payment account information and contact information for every payment. This option is ideal for one-time or low volume applicants. See Figure 19.

Figure 19:
Frequently Asked Questions (FAQs)

The following are some frequently asked questions regarding SCE’s Net Energy Metering (NEM) ePayment service. This is not an all-inclusive list, and if you have additional questions regarding the ePayment service, please send an email to nem@sce.com.

Q: Can I pay using a VISA Card for the NEM 2.0 application fees instead of a check?
A: Yes. Electronic payment of the application fee is required and can be paid with VISA, MasterCard, or debit card.

Q: Will I have to pay an additional charge to use my credit card?
A: No. You will only pay the application fee amount.

Resources

SCE NEM 2.0 Online Interconnection Application System (PowerClerk):
https://scenemsuccessortariff.powerclerk.com/Account/Login

Contact Us

Email: nem@sce.com
Web: www.sce.com/nem