

# ELECTRIC BILL ASSISTANCE



Programs to help you save energy and money.

## RESIDENTIAL BILL DISCOUNTS AND ASSISTANCE

### Get a Discount Every Month with CARE or FERA

Changes in everyday expenses can affect some families more than others. If your household meets current income and household-size requirements or, if someone in your household participates in any of the public assistance programs listed online, you may be eligible for one of these discounted rates that can help lower your electric bill:

- **California Alternate Rates for Energy (CARE)** reduces your electric bill by about 30% every month.
- **Family Electric Rate Assistance (FERA)** applies a discount to your electric bill each month for households of three or more exceeding your baseline electricity usage by more than 30%.

Call 1-800-798-5723 or visit [sce.com/care](https://www.sce.com/care) to see if you qualify, to apply online or to download an application. Both programs have the same application.

### Free Energy-Efficient Appliances

Our **Energy Savings Assistance Program** helps income-qualified households to conserve energy and save money. Whether you own or rent, we'll cover all costs for purchasing and installing energy-efficient appliances and services such as refrigerators, air conditioners, lighting, smart power strips, pool pumps, and weatherization that can help to make your home more comfortable.

Please call 1-800-736-4777 or visit [sce.com/esap](https://www.sce.com/esap) and apply today.



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## Need Help Paying Your Bill?

We understand how household finances can be challenging sometimes. Here are some useful programs and opportunities that can help you get your electric bill paid.

### Payment Arrangements

If you need more time to pay your bill, you can make an online payment arrangement. Log in to My Account at [sce.com/myaccount](https://sce.com/myaccount) to see if you're eligible. If you'd like to set up a payment arrangement before your balance is due, or if you're unable to register for My Account, please call us at 1-800-950-2356.



### One-Time Bill Payment

Electricity is a basic necessity and customers facing financial hardship may need support. The Energy Assistance Fund (EAF) is committed to providing critical aid when its needed most.

If you're struggling to pay your bills and you meet the eligibility requirements, EAF could provide you with a one-time supplement of up to \$100 every 12 months toward the payment of your energy bill.

Visit [sce.com/eaf](https://sce.com/eaf) or call 1-800-205-8596 for a list of regional partners that can arrange for one-time bill assistance.

### Multicultural services

Cambodian / ខ្មែរ	1-800-843-1309
Chinese / 中文	1-800-843-8343
Korean / 한국어	1-800-628-3061
Vietnamese / Tiếng Việt	1-800-327-3031
Spanish / Español	1-800-441-2233

## TAKE CONTROL OF YOUR ENERGY USE AND COSTS.

At [sce.com](https://sce.com) we have many tools and services to help you manage your energy use and costs. Here are just a few:

### Budget Assistant



You can stay on budget and in control with Budget Assistant. This free, virtual assistant is part of My Account and uses your account's projected next bill and compares it to the amount you selected as your spending goal (budget). As it tracks your costs in close to real-time, it will send you alerts via email, phone, or text to let you know how you're doing. You have the option to receive alerts weekly, mid-month of your billing cycle, or only if you are projected to exceed your spending goal. You can potentially prevent any high bill surprises by making changes before you receive your next bill.

### Energy Management Center

Use technology to help you save energy in your home. Visit our Energy Management Center where you can learn about new energy management products, programs, rebates, and tools all from an independent source. The Center can lead you toward flexibility and efficiency with smart products, smart programs, and smart tools.

### Energy Advisor

Our online Energy Advisor can help you discover simple and often low- or no-cost ways to make your home more energy efficient.



This quick survey gives you customized savings recommendations that make reducing your energy bills easier than you think.

The California Alternate Rates for Energy program is funded by California utility customers and administered by Southern California Edison under the auspices of the California Public Utilities Commission. This program will continue until funding is exhausted or the program is terminated, whichever comes first. Program is subject to change without notice. Terms and conditions apply.

The Energy Savings Assistance Program is funded by California utility customers and administered by Southern California Edison under the auspices of the California Public Utilities Commission. The program is offered on a first-come, first-served basis and will continue until funding is exhausted or the program is terminated, whichever comes first. Services may not be available in all areas. Certain restrictions, such as age, size, and condition of the system or appliance to be replaced may apply. In some instances, you may be required to pay a copayment. California consumers are not obligated to purchase any full fee service or other service not funded by this program. This program is available to both homeowners and renters. Renters may be required to obtain the property owner's written permission before services are delivered.