

2014



HOME ENERGY EFFICIENCY REBATE PROGRAM – REBATE INFORMATION

HOW TO APPLY ONLINE

STEP 1.

Read the Terms and Conditions (page 2) and the Rebates and Requirements (pages 3 to 4).

STEP 2.

Purchase qualifying product(s) between January 1, 2014 and December 31, 2014.

STEP 3.

Install qualifying product(s) by February 28, 2015. Qualifying product(s) must be installed prior to submitting your application.

STEP 4.

Apply online at www.sce.com/HEER, by February 28, 2015.



IMPORTANT INFORMATION

Rebates are available for existing single-family homes, attached multi family homes (up to four-plex), condominiums and mobile homes. **New construction homes do not qualify.**

Rebates for this program are for a limited time only and may be terminated without prior notice. If all program requirements are met, a rebate check is generally mailed within 6-8 weeks, unless your application is selected for inspection, which may take additional time. Rebates are limited to one of each rebate type per SCE service account. Incomplete applications cannot be processed and will be returned.

Keep a copy of your completed application with required documentation (including receipts or home improvement contract) for your records.

Program terms and conditions apply. The Program is funded by California investor-owned utility customers and administered by Southern California Edison under the auspices of the California Public Utilities Commission. California customers are not obligated to purchase any full-fee service or other services not funded by this program. The Program is subject to termination or change without prior notice. © 2014 Southern California Edison. All rights reserved.

Apply online at www.sce.com/rebates or, call SCE at 1-800-736-4777 for more information.

TERMS AND CONDITIONS

By submitting the 2014 Home Energy Efficiency Rebate (HEER) Program Application, I understand and agree to the following:

1. To be eligible for the rebate, all product(s) must be (i) newly purchased, (ii) installed in a fully constructed dwelling in SCE's service area with an active SCE service account at the time of installation ("Installation Address"), and (iii) designed to reduce consumption of energy distributed by SCE to the Installation Address. Additionally, products must meet the requirements specific to each type of product rebate listed in "Rebates and Requirements" on pages 3 to 4 of this Application. All uses herein of the words "install", "installation", or similar phrases shall mean complete installation such that the subject products are fully functional.
2. Qualifying product(s) must be purchased between January 1, 2014 and December 31, 2014 and installed by February 28, 2015.
3. Funds are limited. Applications are accepted on a first-come, first-served basis. The HEER Program may be modified or terminated without prior notice. In the event that rebate terms change, the order/purchase date will be used to determine product eligibility and the application postmark date (or the date the completed online application was received) will be used to determine rebate amount, if any.
4. A complete application must be submitted for each Installation Address; however, one application may request more than one type of rebate for qualifying products installed at the Installation Address. Products can not be installed at a P.O. Box address.
5. Applications may be submitted online or by mail. If submitting application(s) online, the application will not be complete until all required supporting documentation including all appropriate Proof(s) of Purchase are delivered to SCE. Supporting documentation must be received within 30 days of submitting the online application. Only the Customer of Record may submit an application online. If the application is submitted by the landlord or property manager to the Installation Address or by the resident of a sub-metered mobile home, the application must be submitted by mail. If submitting application(s) by mail, each application must be signed by the person claiming the rebate. The application and all other required documentation including all appropriate Proof(s) of Purchase, must be mailed to SCE's Rebate Processing Center, post marked no later than February 28, 2015. The application and all required documentation, including Proofs of Purchase, must be legible.
6. Rebates may be requested in the form of a bill credit or a rebate check. SCE will issue a bill credit, if requested, only if the Customer of Record maintains an active service account for the Installation Address at the time the bill credit is issued. If a rebate check is requested, or if the application is submitted by the Owner of the Property, or if the Customer of Record has closed the service account for the Installation Address (for instance, if the Customer of Record has moved), SCE will issue a rebate check. The rebate check will be issued to the Customer of Record at the Installation Address, unless the application provides an alternative payee and payment address. Rebate checks and bill credits are generally issued six to eight weeks after SCE determines that an application is complete, and all requirements have been met, provided that there are sufficient rebate funds remaining.
7. SCE reserves the right to select any Application for inspection/verification, and to reject any incomplete Applications. If an Application is selected for inspection/verification, additional time may be required before a rebate check is mailed or a bill credit is issued.
8. **If requested, I will allow (or, if I am not a current occupant at the Installation Address, I will arrange for the current occupant to allow) SCE and/or the California Public Utilities Commission (CPUC) representative(s) reasonable access to the Installation Address to verify installation of the qualifying product purchased, either before or after payment of a rebate.** I understand that a rebate will not be paid if the occupant at the Installation Address refuses to participate in any required inspection/verification. I understand that if I (and/or the occupant of the Installation Address) refuse to participate in or fail any required inspection/verification after receiving a rebate, I may be required to repay to SCE the amount of any rebate received (or if a bill credit was issued, the credit may be reversed). The inspection/verification of installation must be scheduled within 30 days of customer contact by SCE. I understand that SCE may contact the qualifying product vendor and/or installer to verify purchase and/or installation and may provide my name and/or address to complete this inspection/verification.
9. I have installed a qualifying product(s) and understand **the energy-efficiency level of the qualifying product(s) determines the rebate amount.** The rebate amount may not exceed the purchase price. I understand that I cannot receive a rebate for the same product from more than one California investor-owned utility or third-party energy efficiency program offering rebates, financing, or other incentives funded with CPUC Public Goods Charge funds.
10. I agree that the selection of qualifying product(s), selection of manufacturer, dealer, supplier and/or installer, and purchase, installation and ownership/maintenance of the qualifying product(s) referenced in this Application are my sole responsibility, and the manufacturer, dealer, supplier or installer of these products is not an agent or representative of SCE.
11. I understand that SCE makes no representations regarding manufacturers, dealers, contractors, materials or workmanship. **I ALSO UNDERSTAND THAT SCE MAKES NO WARRANTY WHETHER EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR ANY PARTICULAR PURPOSE, USE, OR APPLICATION OF THE PRODUCTS.**
12. I agree that SCE has no liability whatsoever concerning (1) the quality, safety and/or installation of the products, including their fitness for any purpose, (2) the estimated energy savings of the products, (3) the workmanship of any third parties, (4) the installation or use of the products including, but not limited to, effects on indoor pollutants, or (5) any other matter with respect to the 2014 HEER Program. I waive any and all claims against SCE, its parent companies, directors, officers, employees, or agents, arising out of activities conducted by or on behalf of SCE in connection with my Application for any rebate(s) under the 2014 HEER Program. Without limiting the generality of the foregoing, none of such parties shall be liable hereunder for any type of damages, whether direct, or indirect, incidental, consequential, exemplary, reliance, punitive or special damages, including damages for loss of use, regardless of the form of action, whether in contract, indemnity, warranty, strict liability or tort, including negligence of any kind.
13. I am responsible for meeting all 2014 HEER Program requirements and complying with my state/county/city government's, and/or property owner and/or homeowners association requirements (if any) in my area regarding permits, local conditions, restrictions, codes, ordinances, rules, and regulations concerning this installation.
14. If a tenant, I am responsible for obtaining the property owner's permission to install the product(s) for which I am applying for a rebate. My signature on this Application indicates I have obtained this "permission."
15. SCE is not responsible for items lost or destroyed in electronic transmission, the mail, or other transit.
16. SCE utilizes the "Point-of-Sale" method of program delivery for selected products with participating retailers. Under this method, customers will receive applicable rebates instantly at the cash register. Such purchases are not eligible for a second rebate through this Application or the SCE Rebate Processing Center.
17. All responses are kept confidential. However, SCE may disclose information from my response to the CPUC as required by the CPUC
18. **I certify that the information in my rebate application is true and complete, and that the product(s) and/or equipment for which I am requesting a rebate have been installed and meet(s) the requirements in this application. I further certify that the installation has complied with any applicable permitting requirements and, if a contractor performed the installation, that the contractor holds the appropriate license for the work performed.**

Apply online at www.sce.com/rebates or, call SCE at 1-800-736-4777 for more information.



HOME ENERGY EFFICIENCY REBATE PROGRAM – REFRIGERATOR

All products must be new. Follow manufacturer installation requirements. Equipment/Materials must meet or exceed all applicable local, state and federal standards, as well as all the following requirements. Provide the information requested for each product installed. Detach and mail in the completed and signed Customer Application Form, with copy(ies) of proof(s) of purchase, and any other required documentation. **An on-site inspection/or verification of the product(s) purchased and installed may be required before the rebate is paid.**



ENERGY STAR[®]-QUALIFIED REFRIGERATOR

\$35
REBATE

Useful Life: 14 Years

Requirements:

1. Purchase a new ENERGY STAR[®]-qualified refrigerator, between January 1, 2014 and December 31, 2014.
2. Verify the product appears on www.energystar.gov (under Find Energy Star Products).
3. Install the qualifying refrigerator by February 28, 2015.
4. The new refrigerator must be the primary refrigerator used in the home.
5. Provided proof of purchase with your application.
6. Limit: One of any type of HEER refrigerator rebate per Installation Address. One rebate per useful life.



MOST EFFICIENT ENERGY STAR[®]-QUALIFIED REFRIGERATOR

\$75
REBATE

Useful Life: 14 Years

Requirements:

1. Purchase a new qualifying refrigerator that is one of ENERGY STAR's Most Efficient which uses less than or equal to 481 kWh per year **and** is at least 30% more efficient than federal requirements, between January 1, 2014 and December 31, 2014.
2. The product Model Number must appear on the list of qualifying products found at www.sce.com/rebates.
3. Install the qualifying refrigerator by February 28, 2015.
4. The new refrigerator must be the primary refrigerator used in the home.
5. Provided proof of purchase with your application.
6. Limit: One of any type of HEER refrigerator rebate per Installation Address. One rebate per useful life.



DID YOU KNOW...

In Southern California, it costs more to produce electricity in the summer, when energy demand is at its peak, and less to produce electricity in the winter, during periods of lower demand. That's why making a few small changes to your daily routine can help you save energy, money and the environment, especially during the summer months. Start by using your washing machine, dryer, dishwasher, and/or pool pump during off-peak hours—before noon and after 6:00 PM. And installing timers on your electric water heater, lights and sprinklers can give you more control and more savings.



Apply online at www.sce.com/rebates or, call SCE at 1-800-736-4777 for more information.



HOME ENERGY EFFICIENCY REBATE PROGRAM – WATER HEATERS, WASHERS, POOLS

All water heaters, washers and pool equipment/materials must be new. Follow manufacturer installation requirements. Equipment/Materials must meet or exceed all applicable local, state and federal standards, as well as all the following requirements. Provide the information requested for each product installed. Detach and mail in the completed and signed Customer Application Form, with copy(ies) of proof(s) of purchase, and any other required documentation. **An on-site verification of the product(s) purchased and installed may be required before the rebate is paid.**



HYBRID ELECTRIC HEAT PUMP WATER HEATER

\$200 REBATE

Requirements:

Useful Life: 10 Years

1. Purchase a new qualifying hybrid electric heat pump water heater between January 1, 2014 and December 31, 2014. **Tankless water heaters do not qualify. Replacing a gas water heater with a hybrid electric heat pump water heater does not qualify.**
2. Make sure the product appears on the list of qualifying products that can be found at www.sce.com/rebates.
3. Install the qualifying hybrid electric heat pump water heater by February 28, 2015.
4. Hybrid electric heat pump water heaters must have an energy factor (EF) of **2.0 or greater**. *Note: Look for the EF rating on the specification sheet or on the packaging box; it does not always appear on the label.*
5. Rebate is limited to hybrid electric heat pump water heaters that are 40 gallons or greater.
6. The new qualifying product must replace an existing electric water heater.
7. Proof of purchase must be provided with your application.
8. Limit: One of any type of HEER water heater rebate per Installation Address. One rebate per useful life.



EFFICIENT ELECTRIC STORAGE WATER HEATER

\$30 REBATE

Requirements:

Useful Life: 13 Years

1. Purchase a new qualifying electric storage water heater between January 1, 2014 and December 31, 2014. **Tankless water heaters do not qualify. Replacing a gas water heater with an electric unit does not qualify.**
2. Make sure the product appears on the list of qualifying products that can be found at www.sce.com/rebates.
3. Install the qualifying electric storage water heater by February 28, 2015.
4. Electric storage water heater must have an energy factor (EF) of 0.93 or greater. *Note: Look for the EF rating on the specification sheet or on the packaging box; it does not always appear on the water heater label.*
5. Rebate is limited to electric storage water heaters that are 30 gallons or greater.
6. The new qualifying product must replace an existing electric water heater.
7. Proof of purchase must be provided with your application.
8. Limit: One of any type of HEER water heater rebate per Installation Address. One rebate per useful life.



VARIABLE-SPEED POOL PUMP AND MOTOR

\$200 REBATE

Requirements:

Useful Life: 10 Years

1. Purchase a new variable-speed pool pump and motor between January 1, 2014 and December 31, 2014.
2. Install the qualifying variable-speed pool pump and motor by February 28, 2015.
3. Make sure the pool pumps appear on the list of qualifying products that can be found at www.sce.com/rebates.
4. Variable-speed pool pump and motor must be installed in a pre-existing or new in-ground pool. *Note: Pool pumps installed in a spa, jacuzzi or pond do not qualify for a rebate.*
5. The pool pump must be installed at a single family residence.
6. Proof of purchase must be provided with your application.
7. Limit: One variable-speed pool pump and motor rebate per Installation Address. One rebate per useful life.



ENERGY STAR[®]-QUALIFIED CLOTHES WASHER

\$50 REBATE

Requirements:

Useful Life: 11 Years

1. Purchase a new ENERGY STAR qualified clothes washer between January 1, 2014 and December 31, 2014.
2. Make sure the product appears on the list of qualifying products that can be found at www.sce.com/rebates.
3. Install the qualifying clothes washer by February 28, 2015.
4. The ENERGY STAR qualified clothes washer must have a modified energy factor (MEF) of 2.0 or greater AND a water factor (WF) of 6.0 or less.
5. Rebate is limited to SCE residential customers who are currently using an **electric water heater**.
6. Proof of purchase must be provided with your application.
7. Limit: One ENERGY STAR qualified clothes washer rebate per Installation Address. One rebate per useful life.



Apply online at www.sce.com/rebates or, call SCE at 1-800-736-4777 for more information.

**If you are not able to, or choose not to submit your application at www.sce.com/rebates
You can choose to apply using one of the following options:**

- **Email HeerApplication@sce.com to receive an automated response with the mail-in application.**
- **Request a mail-in application by calling 1-800-736-4777**

SAVINGS OPPORTUNITY OVERVIEW

Our energy efficiency programs aren't the only way SCE can help. SCE's other programs include:

Refrigerator and Freezer Recycling

There's an incentive for turning in your working appliances. To schedule your FREE pickup today, call toll-free, **1-800-234-9722**, or go to www.sce.com/pickup. (Monday–Friday, 7 AM to 6 PM, and Saturday, 7 AM to 3:30 PM)

California Solar Initiative (CSI)

Keeping the environment clean one day at a time. For more information, contact us at **1-866-584-7436** (technical questions) or **1-800-799 4177** (general questions).

Home Energy Advisor

Helping you identify additional ways to save. Complete the online questionnaire at www.sce.com/homeadvisor for more information.

California Alternate Rates for Energy (CARE)

You can receive a discount of approximately 30% or more on your monthly electric bill, if you meet this program's income qualifications.

Family Electric Rate Assistance (FERA)

If you have three or more individuals in your household, and you exceed your baseline electricity usage by over 30%, you can receive a discount on your energy bill by meeting the program's income requirements.

Energy Savings Assistance Program

Receive FREE energy-saving appliances, and benefit from energy-saving services, if you meet the program's eligibility and income requirements (may not be available in all areas). For more information, please visit www.sce.com/ESAP.

Energy Assistance Fund (EAF)

SCE helps our residential customers by providing you with up to \$100 toward your SCE energy bill, if you meet the program's income qualifications. This assistance is available to you once during a 12-month period.

Medical Baseline

If you use electrically-powered medical equipment, or if you have specific medical conditions, your household may qualify for an additional baseline energy allowance to help manage your energy costs.

Level Pay Plan (LPP)

Let SCE help you plan and budget your funds more efficiently by dividing your SCE bill annual energy charges into equal monthly payments.

Payment Arrangements & Extensions

If you are having difficulty paying your SCE bill, contact us to request a payment extension. We can also help you work out a more flexible payment arrangement.

Budget Assistant

With Budget Assistant, you can monitor your electricity costs before you receive your next bill. Just set a monthly spending goal and SCE will update you by e-mail, text or voice message alerts weekly, or when you're projected to exceed your goal. Enroll at www.sce.com/MyAccount.

For more information about these programs, please visit www.sce.com/billhelp.

Apply online at www.sce.com/rebates or, call SCE at 1-800-736-4777 for more information.