Demand Response Programs

SCE REFERENCE INFORMATION FOR DEMAND RESPONSE AGGREGATORS

This document is a reference guide for SCE’s Demand Response aggregators which provides contact information and website links that are commonly used by aggregators participating in the following programs:

- ACES (Aliso Canyon Energy Storage)
- CBP (Capacity Bidding Program)
- LCR (Local Capacity Requirements)
- PRP (Preferred Resource Pilot)

APX MarketSuite

Site used for CBP/LCR Enrollments and Removals, Nominations, and adding Aggregator Notification Contacts to a portfolio:

https://marketsuitedr.apx.com

APX Self-Registration:
https://marketsuitedr.apx.com/Admin/Login/
SelfRegister

View/Add Aggregator Contact (requires APX login):
https://marketsuitedr.apx.com/DSM/Contacts

For general questions regarding APX email:
DR@apx.com or call 1-888-896-8629

For registration questions or password resets, contact Helpdesk@APX.com

Participating Account Enrollment Status:
Check APX for status. If you are unable to determine the status of your request, email DRP@sce.com

Block View (SLAP)

This site provides the substation Blocks and SLAPs (Sub-load Aggregation Point) within SCE’s service territory:

https://www.sce.openadr.com/dr.website/scepr-event-blockview.jsf

CISR (Customer Information Standardized Request) Form

Authorization form to receive Customer Information or Act on Customer’s Behalf. Submission of this form only provides the Agent with authorization by an SCE customer to request and receive data and/or perform certain functions on their behalf.

https://www.sce.com/partners/partnerships/access-energy-usage-data

For CISR Form processing and status please contact the 3rd Party Help Desk by sending an email to 3rdparty@sce.com or calling 1-844-235-2068
DRAS (Demand Response Automation Server — only applicable to CBP Aggregators)

DRAS enables communication with the customer’s Energy Management Control System (EMCS) so that it can automatically respond to a DR Event or signal with no manual intervention.

For more DRAS information, please visit https://www.sce.openadr.com

Inquiries can be sent to: autodr@sce.com

DRAS devices need to be OpenADR certified 2.0. For more information on OpenADR, please visit https://www.openadr.org/

Capacity Bidding Program Event Status and Event History

For active CBP event data, visit https://www.sce.openadr.com/dr.website/scepr-event-status.jsf?from=drp/events

To view a list of historical CBP events, visit https://www.sce.openadr.com/dr.website/scepr-event-history.jsf

Distribution Resources Plan External Portal (DRPEP)

SCE’s DRPEP is intended to provide DRP related information in support of SCE’s efforts to streamline the interconnection process, support customer use of clean energy technologies, and help California meet its clean energy goals. DR Aggregators can use this website to view which circuit and substation a customer is connected to.

https://ltmdrpep.sce.com/drpep/

Green Button Connect

Get secure, automated access to interval data with customer consent.

https://www.sce.com/partners/partnerships/access-energy-usage-data

For questions email: csinfogov@sce.com

Green Energy Solutions

This is a link to SCE’s two page flyer that lists the various energy solutions providers who have been contracted by SCE to help customers better manage their energy use through a variety of non-carbon-emitting clean energy solutions such as energy efficiency, demand response, distributed solar photovoltaic generator, and energy storage:


Pulse Interface Box Request

A Pulse Interface Box (PIB) is a device is connected to an SCE retail meter to provide customer access to pulse kilowatt-hour (kWh) output. This is not an interval meter. Please note, an approved CISR with Special Metering authorization is needed prior to requesting a PIB.

For PIB and Advanced Metering Requests (spare meter socket wiring/new meters) please contact AMRDesk@sce.com.

Rate Change/Rate Analysis Requests

The customer should contact their SCE Account Manager; if they do not have one assigned, the customer should contact the SCE Commercial Customer Service helpline at 1-800-990-7788.