

UNDERSTANDING YOUR COMMUNITY CHOICE AGGREGATION (CCA) BILL

1. Your amount due

Shows your current monthly amount due and the due date.

2. Your SCE account information

If you ever need customer service or want to enroll in SCE programs and services, we'll use your customer account number to access your information.

3. Your account summary

Shows your most recent account activity and current amount due.

4. Summary of your billing detail

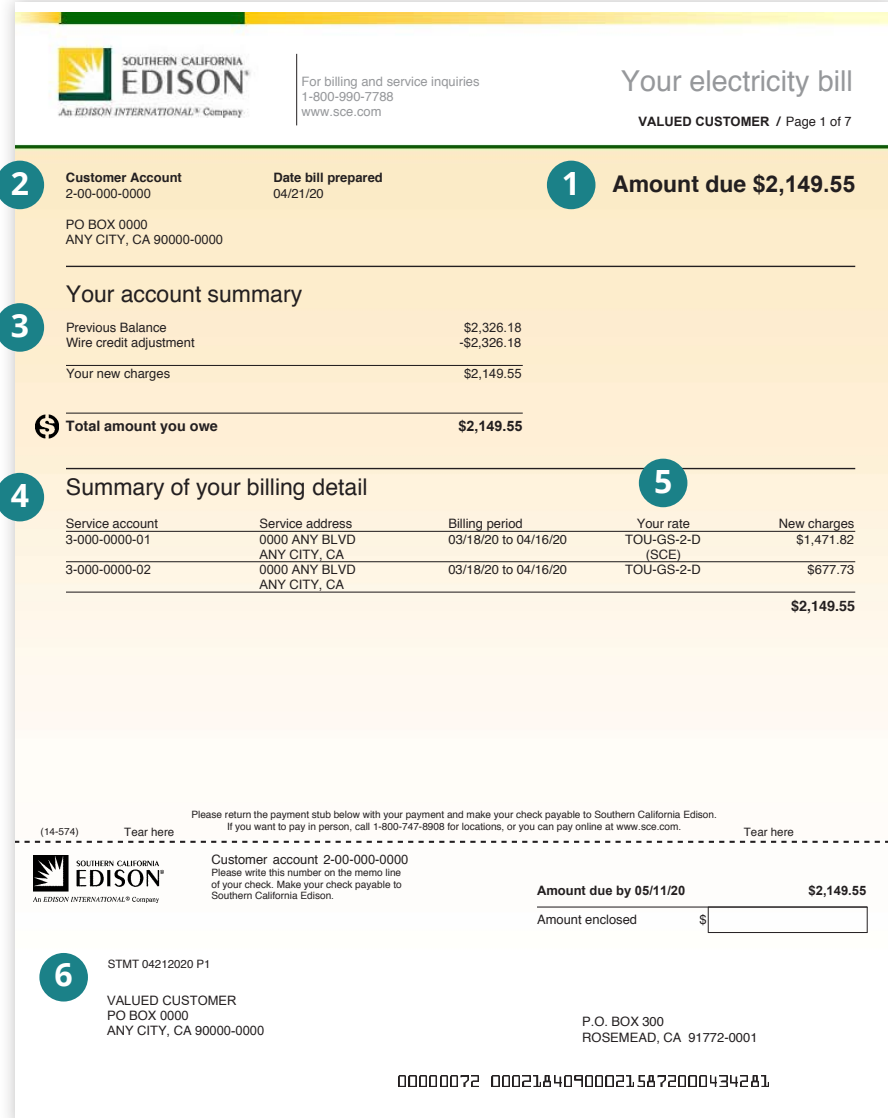
With CCA service you will receive a consolidated bill from SCE that includes charges from both SCE and your CCA. While all of your electric charges are shown together in one bill, we list your SCE delivery charges (to get electricity to your home/business) and your CCA generation charges (to procure the electricity you use) separately, using individual service account numbers. Details of your SCE and CCA charges appear separately on the bill.

5. Your rate

Specifies the rate plan pricing schedule for your SCE account.

6. Your payment stub

Shows the amount due and the due date. When you pay your bill to SCE, we will be responsible for transferring the generation portion of your payment to your CCA. If you're paying by mail, remember to write your customer account number on the "memo" line of your check and make sure the SCE address is visible in the return envelope window. You can save postage costs and help the environment by going paperless at sce.com/ebilling — it's fast, easy, and secure.



SOUTHERN CALIFORNIA EDISON
An EDISON INTERNATIONAL[®] Company

For billing and service inquiries
1-800-990-7788
www.sce.com

Your electricity bill
VALUED CUSTOMER / Page 1 of 7

1 Amount due \$2,149.55

2 Customer Account 2-00-000-0000 **Date bill prepared** 04/21/20
PO BOX 0000
ANY CITY, CA 90000-0000

3 Your account summary

Previous Balance	\$2,326.18
Wire credit adjustment	-\$2,326.18
Your new charges	\$2,149.55
Total amount you owe	\$2,149.55

4 Summary of your billing detail

Service account	Service address	Billing period	Your rate	New charges
3-000-0000-01	0000 ANY BLVD ANY CITY, CA	03/18/20 to 04/16/20	TOU-GS-2-D (SCE)	\$1,471.82
3-000-0000-02	0000 ANY BLVD ANY CITY, CA	03/18/20 to 04/16/20	TOU-GS-2-D	\$677.73
				\$2,149.55

5

Please return the payment stub below with your payment and make your check payable to Southern California Edison.
If you want to pay in person, call 1-800-747-8908 for locations, or you can pay online at www.sce.com.

(14-574) Tear here

SOUTHERN CALIFORNIA EDISON
An EDISON INTERNATIONAL[®] Company

Customer account 2-00-000-0000
Please write this number on the memo line of your check. Make your check payable to Southern California Edison.

Amount due by 05/11/20 **\$2,149.55**

Amount enclosed \$

6 STMT 04212020 P1

VALUED CUSTOMER
PO BOX 0000
ANY CITY, CA 90000-0000

P.O. BOX 300
ROSEMEAD, CA 91772-0001

00000072 000218409000215872000434281

UNDERSTANDING YOUR COMMUNITY CHOICE AGGREGATION (CCA) BILL

7. Ways to contact us

Lists SCE Customer Service phone numbers. You may also message us via Facebook and Twitter. For answers to Frequently Asked Questions about CCA accounts, billing, and service, visit sce.com/ccafaqs.

8. Request a large print bill

We offer a version of your bill in larger print — if you would like to enroll, please contact us at the number shown in this section.

9. Your payment options

Lists the various methods and contact information for paying your bill.

10. Rates and applicable rules

Guides you to sce.com to get detailed information on rates, rules, and tariffs.

11. Past-due bills

Explains that your SCE bill becomes past due 19 days after the bill is prepared and provides information about late payment charges and disconnection.

12. Disputed bills

If you think your bill is incorrect, please refer to this section for instructions on how to contact SCE or the California Public Utilities Commission (CPUC) for assistance. For questions regarding your generation charges or any other charges on the CCA portion of your bill, please contact your CCA directly.

VALUED CUSTOMER / Page 2 of 7

7 Ways to contact us

Customer service numbers *Relay calls accepted*

General Services (U.S. & Canada)	1-800-655-4555
Payments, Extensions or Payment Options	1-800-950-2356
Emergency Services & Outages	1-800-611-1911
California Alternate Rates for Energy (CARE)	1-800-447-6620
Energy Theft Hotline	1-800-227-3901
Hearing & Speech Impaired (TTY)	1-800-352-8580

Multicultural services

Cambodian / ខ្មែរ	1-800-843-1309
Chinese / 中文	1-800-843-8343
Korean / 한국어	1-800-628-3061
Vietnamese / Tiếng Việt	1-800-327-3031
Spanish / Español	1-800-441-2233

8 Request a large print bill 1-800-655-4555

Correspondence:
Southern California Edison
P.O. Box 6400
Rancho Cucamonga, CA
91729-6400
www.sce.com

9 What are my options for paying my bill?

On-line	Pay one-time or recurring on www.sce.com/bill
Mail-in	Check or Money order
In Person	Authorized payment locations 1-800-747-8908
Phone	QuickCheck 1-800-950-2356 Debit & credit card * 1-800-254-4123 <small>*Residential customers only</small>

Electronic check processing
Your check payment will be processed as a one-time Electronic Fund Transfer (EFT). With EFTs, funds may be withdrawn from your account the day we receive your payment. Your check will not be returned, but will appear on your financial statement.

Rates and applicable rules: Available at www.sce.com or upon request.

Past due bills
When is my bill past due? It is past due 19 days after the preparation date, which was 04/21/20.

- Reconnecting service that has been disconnected requires a Service Connection payment.
- Unable to pay: If payment arrangements were not extended to you by SCE pursuant to SCE's filed tariffs, you may contact the California Public Utilities Commission.
- For safety reasons, if service is disconnected, please ensure any sensitive or potentially hazardous equipment is unplugged on the day of reconnection. For additional home safety tips, visit www.sce.com/safety or call SCE at 1-800-655-4555.

What is the Late Payment Charge (LPC)?
0.7% will be applied to the total unpaid balance if payment is not received by the due date on this bill (except for CARE and state agency accounts).

What is a rotating outage?
Rotating outages are controlled electrical outages used to avoid widespread or uncontrolled blackouts. Your Rotating Outage Group number is located on page 1, upper left, of your SCE bill. Your rotating outage group number may change at any time. For more information, visit www.sce.com/rotating.

12 Disputed bills

If you believe there is an error on your bill or have a question about your service, please call Southern California Edison (SCE) customer support at 1-800-655-4555. If you are not satisfied with SCE's response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/complaints. The CPUC's Consumer Affairs Branch (CAB) handles billing and service complaints and can be reached by:
Telephone 1-800-649-7570 (8:30 AM - 4:30 PM, Monday - Friday)
Mail CPUC, Consumer Affairs Branch, 505 Van Ness Ave., Room 2003, San Francisco, CA 94102

If you have limitations hearing or speaking, contact the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial 711 or one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication.

Type of Call	English	Spanish
TTY/VCO/HCO to Voice	1-800-735-2929	1-800-855-3000
Voice to TTY/VCO/HCO	1-800-735-2922	1-800-855-3000
Speech-to-Speech Relay	1-800-854-7784	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC regarding the accuracy of your bill, contact CAB for assistance. If your case meets the eligibility criteria, CAB will instruct you on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is reviewed to keep your service turned on.

Definitions

- CA Climate Credit:** Credit from state effort to fight climate change. Applied monthly to eligible businesses and semi-annually to residents.
- DWR Bond Charge:** Bonds issued by the Department of Water Resources (DWR) to cover the cost of buying power during the energy crisis are being repaid through this charge.
- Public Purpose Programs Charge:** Funds state-mandated programs for low income discounts, energy efficiency, renewable energy and R&D.
- SCE Generation:** For recovering energy procurement and generation costs for that portion of your energy provided by SCE.

To change your contact information or enroll in SCE's payment option, complete the form below and return it in the enclosed envelope.

Change of mailing address: 2-00-000-0000

STREET#	STREET NAME	APARTMENT #	
CITY	STATE	ZIP CODE	
TELEPHONE #	E-MAIL ADDRESS		

Direct Payment (Automatic Debit) Enrollment: 2-00-000-0000

I hereby authorize SCE and my financial institution to automatically deduct my monthly payment from the checking account as shown on my enclosed check, ten calendar days after my bill is mailed.

Signature _____ Date _____

Energy Assistance Fund (EAF): I want to help people pay their energy bill through EAF. For info visit www.sce.com/efaf or call (800) 205-8596.

<p>Round-up my bill to next whole dollar amount for EAF</p> <p><input type="checkbox"/> Every Month <input type="checkbox"/> One Month only</p>	<p>Add this amount for EAF \$ _____</p> <p><input type="checkbox"/> Every Month <input type="checkbox"/> One Month only</p>
--	--

Select one box only and sign below for EAF: _____

UNDERSTANDING YOUR COMMUNITY CHOICE AGGREGATION (CCA) BILL

13. Definitions

Provides definitions of some types of charges and credits shown on your bill. For additional definitions, go to sce.com/ccafaqs.

14. Change of address

If your mailing address is changing, please use this section to provide your new information.

15. Enroll in the Direct Payment program

If you would like to save time by having your monthly payments automatically deducted from your checking account, use this section to enroll in the Direct Payment program.

16. Make a donation to SCE's Energy Assistance Fund (EAF)

EAF helps keep the lights on for people in need. If you would like to round up your bill or contribute an amount of your choice to help others, use this section to make your selection.

VALUED CUSTOMER / Page 2 of 7

Ways to contact us

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General Services (U.S. & Canada)	1-800-655-4555	Cambodian / ភ្នំ	1-800-843-1309	Correspondence:	
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Energy Theft Hotline	1-800-227-3901	Spanish / Español	1-800-441-2233	www.sce.com	
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Important information

What are my options for paying my bill?

On-line	Pay one-time or recurring on www.sce.com/bill
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Phone	QuickCheck
	Debit & credit card *
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Your check payment will be processed as a one-time Electronic Fund Transfer (EFT). With EFTs, funds may be withdrawn from your account the day we receive your payment. Your check will not be returned, but will appear on your financial statement.

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CITY	STATE	ZIP CODE
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I hereby authorize SCE and my financial institution to automatically deduct my monthly payment from the checking account as shown on my enclosed check, ten calendar days after my bill is mailed.

Signature _____ Date _____

To change your checking account information or to be removed from the Direct Payment program please call SCE at 1-800-655-4555.

16 **Energy Assistance Fund (EAF):** I want to help people pay their energy bill through EAF. For info visit www.sce.com/efaf or call (800) 205-8596.

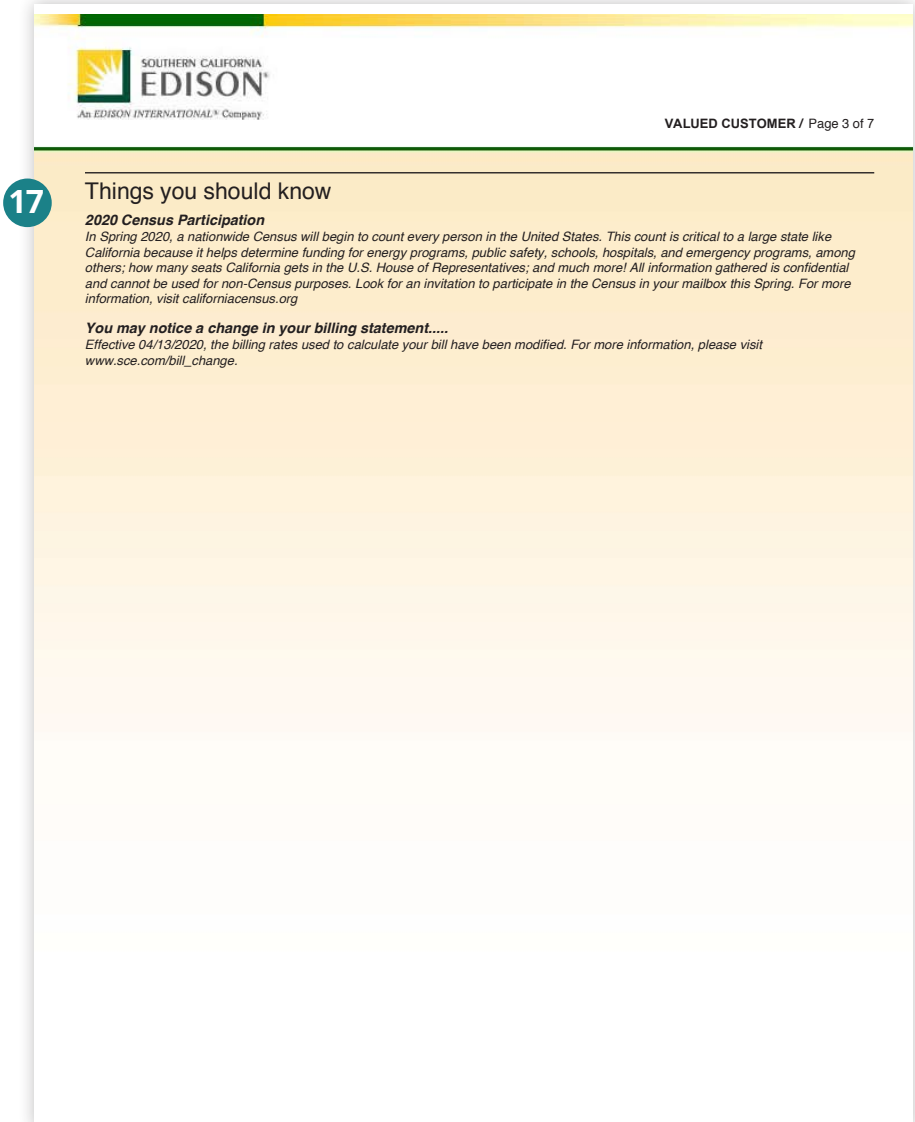
Round-up my bill to next whole dollar amount for EAF Add this amount for EAF \$ _____ Select one box only and sign below for EAF:

Every Month One Month only Every Month One Month only

UNDERSTANDING YOUR COMMUNITY CHOICE AGGREGATION (CCA) BILL

17. Things you should know

Check this section each month for important news and information about your bill, SCE programs and services, and more.



The screenshot shows a page from a Southern California Edison bill. At the top left is the SCE logo and name. At the top right, it says "VALUED CUSTOMER / Page 3 of 7". The main content area has a yellow background and is titled "17 Things you should know". It contains two sections: "2020 Census Participation" and "You may notice a change in your billing statement.....".

17 Things you should know

2020 Census Participation
In Spring 2020, a nationwide Census will begin to count every person in the United States. This count is critical to a large state like California because it helps determine funding for energy programs, public safety, schools, hospitals, and emergency programs, among others; how many seats California gets in the U.S. House of Representatives; and much more! All information gathered is confidential and cannot be used for non-Census purposes. Look for an invitation to participate in the Census in your mailbox this Spring. For more information, visit californiacensus.org

You may notice a change in your billing statement.....
Effective 04/13/2020, the billing rates used to calculate your bill have been modified. For more information, please visit www.sce.com/bill_change.

UNDERSTANDING YOUR COMMUNITY CHOICE AGGREGATION (CCA) BILL

18. Delivery

This label shows who is delivering your electricity.

19. Your time-of-use periods

TOU rates vary based on the time of day, day of week, and season.

20. Your usage and costs

Usage is shown in total kilowatt hours (kWh) for each time period along with average and total cost for each.

21. Demand and other charges

There are two demand charges: 1) Facilities Related Demand (FDR) charges apply year-round and are calculated according to your highest record demand during each monthly billing period; and 2) Time Related Demand (TRD) charges are calculated according to your highest recorded demand during Summer On-Peak and winter Mid-Peak hours (non-holiday weekdays only) during each monthly billing period.

22. Maximum seasonal demand

Shows the maximum demand for the bill period, the maximum threshold, and maximum by TOU period.

23. Compare your monthly energy usage

(See description on next page.)

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Service account 3-000-0000-01
Service address 000 ANY BLVD
ANY CITY, CA 90000

Rotating outage Group A012

18 DELIVERY
SOUTHERN CALIFORNIA EDISON
delivers your electricity

Your cost varies by time of day

19 **Winter cost periods (Oct 01-May 31)**

	Weekdays	Weekends & Holidays
Mid peak	4pm - 9pm	4pm - 9pm
Off peak	12am - 8am 9pm - 12am	12am - 8am 9pm - 12am
Super off peak	8am - 4pm	8am - 4pm

20 Usage	Avg. cost	Total cost	
Mid peak	3126 kWh	x \$0.02200	= \$68.77
Off peak	6887 kWh	x \$0.02195	= \$151.20
Super off peak	4840 kWh	x \$0.02198	= \$106.38
14853 kWh			

21 \$326.35 Energy Charges
\$443.13 Demand Charges
\$702.34 Other credits/charges
\$1,471.82 Total

Costs are rounded and include delivery charges only. During season or price changes, averages are used. To view all charges and credits and to calculate your bill, refer to **Details of your new charges.**

22 **Winter season demand (kW)**

Your maximum demand reached this billing period is 32 kW Your maximum threshold demand is 200 kW	Maximum Winter demand reached by price period: Mid peak 32 kW 04/03/20 04:00pm-04:15pm Off peak 29 kW 03/20/20 06:15am-06:30am Super off peak 29 kW 04/03/20 02:45pm-03:00pm
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To view your demand charges, please refer to the **Details of your new charges.**

23 **Your past and current electricity usage**

For meter 000000-000000 from 03/18/20 to 04/16/20

Total electricity you used this month in kWh 14,853

Your next billing cycle will end on or about 05/18/20.

UNDERSTANDING YOUR COMMUNITY CHOICE AGGREGATION (CCA) BILL

23. Compare your monthly energy usage (Continued)

Compare the amount of energy you use from month to month, and discover any seasonal trends. If you want to view your hourly consumption, sign up for SCE's My Account at sce.com/myaccount.

24. Details of charges


Shows the itemized breakdown of demand and other charges, along with delivery, and energy charges.

25. CCA surcharges

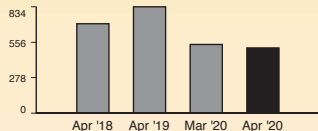
The Power Charge Indifference Adjustment (PCIA) is represented by SCE as either a credit or a charge that recovers long-term energy resources committed prior to your switch to CCA service.

The Department of Water Resources (DWR) Bond Charge is collected by SCE to support the California Wildfire Fund, including payment of bonds issued by the California Department of Water Resources (DWR). The Wildfire Fund reduces the costs to customers associated with catastrophic wildfires, supports the financial stability of California's electric utilities, and allows utilities to carry out necessary improvements to lessen future wildfire threat.

The Competition Transition Charge (CTC) is a charge for legacy SCE electricity contracts, signed prior to 1998, that exceed a CPUC-approved market price limit.


VALUED CUSTOMER / Page 5 of 7

Your daily average electricity usage (kWh)



Usage comparison

	Apr '18	Apr '19	May '19	Jun '19	Jul '19	Aug '19	Sep '19	Oct '19	Nov '19	Dec '19	Jan '20	Feb '20	Mar '20	Apr '20
Total kWh used	21,045	24,182	25,918	23,967	19,792	19,981	23,477	19,038	19,890	16,730	14,754	17,706	15,638	14,853
Number of days	30	29	30	32	30	29	32	30	32	30	30	32	29	29
Appx. average kWh used/day	701	833	863	748	659	689	733	634	621	557	491	553	539	512

24 Details of your new charges

Your rate: TOU-GS-2-D (SCE)
Billing period: 03/18/20 to 04/16/20 (29 days)

Delivery charges - Cost to deliver your electricity		
Facilities rel demand	32 kW x \$10.54000 x 26/29 days	\$302.39
Facilities rel demand	32 kW x \$11.46000 x 3/29 days	\$37.94
Demand-Winter		
Mid peak	32 kW x \$3.17000 x 26/29 days	\$90.95
Mid peak	32 kW x \$3.58000 x 3/29 days	\$11.85
Energy-Winter		
Mid peak	2,778 kWh x \$0.02143	\$59.53
Off peak	6,181 kWh x \$0.02143	\$132.46
Super off peak	4,318 kWh x \$0.02143	\$92.53
Mid peak	348 kWh x \$0.02654	\$9.24
Off peak	706 kWh x \$0.02654	\$18.74
Super off peak	522 kWh x \$0.02654	\$13.85
Customer charge		\$105.76
Customer charge		\$13.79
CCA cost responsibility surcharge		
PCIA	13,277 kWh x \$0.02314	\$307.23
PCIA	1,576 kWh x \$0.01765	\$27.82
DWR Bond Charge	14,853 kWh x \$0.00580	\$86.15
CTC	13,277 kWh x \$0.00043	\$5.71
CTC	1,576 kWh x \$0.00070	\$1.10
Other charges or credits		

Your Delivery charges include:

- \$107.28 transmission charges
- \$560.24 distribution charges
- -\$0.13 nuclear decommissioning charges
- \$123.73 public purpose programs charge
- \$89.29 new system generation charge

Your overall energy charges include:

- \$12.04 franchise fees

Additional information:

- Service voltage: 208 volts
- Generation Municipal Surcharge (GMS) factor: 0.009144
- 2018 Vintage CRS

25 (Continued on next page)

UNDERSTANDING YOUR COMMUNITY CHOICE AGGREGATION (CCA) BILL

26. Other surcharges

Other surcharges could include generation charges assessed by Municipalities.

VALUED CUSTOMER / Page 6 of 7

26 Details of your new charges (continued)

Generation Municipal Surcharge		\$8.92
Subtotal of your new charges		\$1,325.96
Culver UUT	\$1,325.96 x 11.00000%	\$145.86
Your new charges		\$1,471.82

UNDERSTANDING YOUR COMMUNITY CHOICE AGGREGATION (CCA) BILL

27. Supply

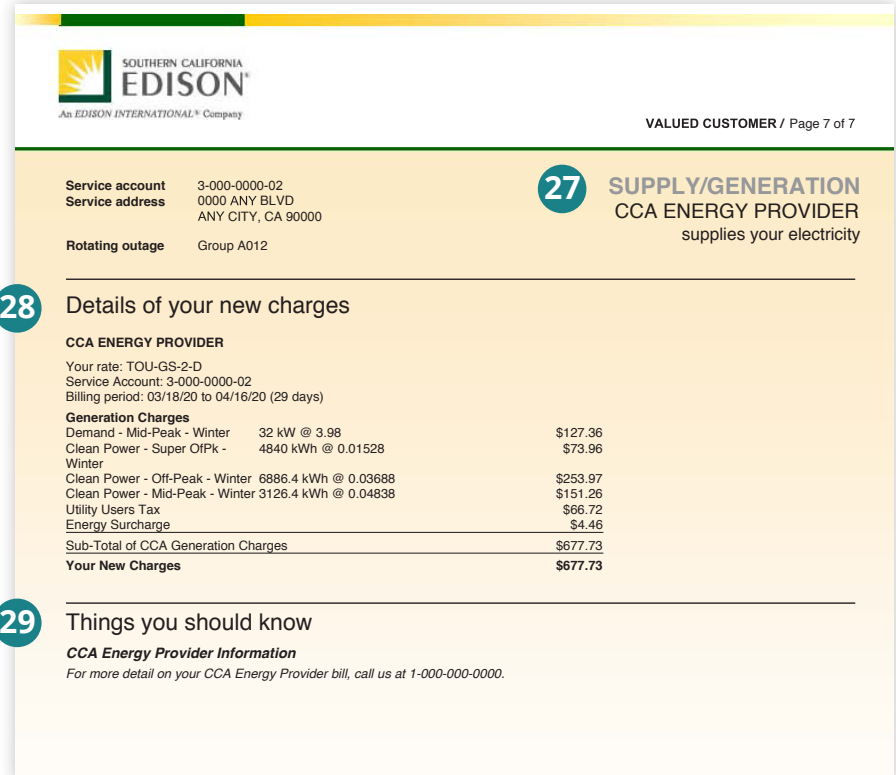
This label shows who is generating your electricity.

28. Details of your CCA generation charges

Shows the itemized breakdown of generation charges (charges to procure the electricity you use) from your CCA. These include taxes and other fees related to energy generation. For questions regarding your generation charges, contact your CCA energy provider directly.

29. Things you should know

Check this section each month for important news and information about your generation and ways to contact your CCA energy provider.



SOUTHERN CALIFORNIA EDISON
An EDISON INTERNATIONAL[®] Company

VALUED CUSTOMER / Page 7 of 7

27 SUPPLY/GENERATION
CCA ENERGY PROVIDER
supplies your electricity

Service account 3-000-0000-02
Service address 0000 ANY BLVD
ANY CITY, CA 90000

Rotating outage Group A012

28 Details of your new charges

CCA ENERGY PROVIDER
Your rate: TOU-GS-2-D
Service Account: 3-000-0000-02
Billing period: 03/18/20 to 04/16/20 (29 days)

Generation Charges		
Demand - Mid-Peak - Winter	32 kW @ 3.98	\$127.36
Clean Power - Super OIPk - Winter	4840 kWh @ 0.01528	\$73.96
Clean Power - Off-Peak - Winter	6886.4 kWh @ 0.03688	\$253.97
Clean Power - Mid-Peak - Winter	3126.4 kWh @ 0.04838	\$151.26
Utility Users Tax		\$66.72
Energy Surcharge		\$4.46
Sub-Total of CCA Generation Charges		\$677.73
Your New Charges		\$677.73

29 Things you should know

CCA Energy Provider Information
For more detail on your CCA Energy Provider bill, call us at 1-800-000-0000.

This document provides details for a standard CCA business electric bill — your bill may look different. If you have any questions about your bill, please contact Customer Service at 1-800-655-4555.