

Frequently Asked Questions



If I am an SCE customer, can I enroll in CBP without going through an aggregator?

Yes. To participate in CBP, you have the option to enroll through a third-party aggregator, or become an aggregator yourself, and enroll your own service accounts in CBP as one aggregated group. This can also be done with just a single service account.

Does my business need to achieve a minimum monthly demand to participate on CBP?

No. CBP is open to non-residential customers of all sizes, so there is no minimum monthly demand to qualify. Customers with fewer business resources may prefer to participate in CBP through a third-party Aggregator.

What if I have already placed a nomination, but need to cancel it?

Once Capacity Nominations are submitted, you can change your nominated accounts or amounts up until the nomination deadline which is 5 calendar days before the start of the operating month.

Can I nominate each service account more than once in one month?

No. Each service account may only be nominated once per operating month.

To enroll in the CBP program or for more information, please contact your SCE Account Manager or call the Demand Response Helpline at 1-866-334-7827 or visit us at sce.com/drp.