

# Building Benchmarking FAQs

**1. Who is eligible to request benchmarking data?**

- Building owners and authorized agents of building owners can request aggregated whole building usage data.

**2. What documentation do I need to provide to verify building ownership?**

- A building owner will need to provide one of the following documents: deed, executed lease, or recent mortgage statement (within the last six months)
- An agent working on behalf of a building owner will need to provide one of the above documents as well as a signed letter or contract authorizing the agent to work on the building owner's behalf.

**3. Do I need an account with SCE?**

- You will need to sign up for an SCE.com User ID in order to access the Automated Benchmarking System

**4. How much does this service cost?**

- Building benchmarking is free service provided by SCE to all building owners in our service territory.

**5. What type of data will I be able to receive?**

- SCE will provide aggregated whole building usage data.

**6. How much data will I be able to receive?**

- SCE will provide 14 months of historical data upon the initial request.

**7. When will my building's usage data be posted into Portfolio Manager?**

- After you enter a valid SCE Data Sharing Key in Portfolio Manager, and obtain all tenant consent if required, data will usually be posted in 1-5 business days.

**8. Will SCE provide aggregated data for campus or multi-building properties at the property level?**

- No. [Assembly Bill 802](#) specifies buildings, and unless otherwise defined, SCE will only provide data at the single-building level.

**9. If I lease a unit within a building, can I still receive data through this program?**

- No. Only aggregated whole building usage data is available through this program.

**10. Will SCE support existing users under the AB 1103 process?**

- We will continue to provide data through the AB 1103 process until authorization expires. At that time users will be asked to use the new system to continue receiving data.

**11. As a building owner in Catalina will I be able to receive gas and water usage in Portfolio Manager as well?**

- Please send your information to [benchmarking@sce.com](mailto:benchmarking@sce.com), and we will work with you to ensure that all data is provided.

**12. I work on behalf of several building owners, will I be able to create my own SCE.com User ID to track all the properties I work with?**

- Yes.

**13. I work for a large company that oversees multiple properties. Can our company have a single User ID for the properties we manage?**

- Yes, you will need to create a SCE.com User ID and password. Your User ID will be an email address - if there is more than one person who will need access to your Benchmarking profile, use an email address that is both shared and checked frequently and a password that can be shared. Also, be sure that the email address you plan to use for your User ID isn't one that's been previously registered as a SCE.com User ID.

**14. I entered all the addresses at my property and I am still missing some of my meters.**

- Verify that you have entered all addresses associated with the property, not just the primary address or addresses for common area meters. If you still do not see all of your meters please contact [benchmarking@sce.com](mailto:benchmarking@sce.com).

**15. Why can I not receive usage data for a building with less than five accounts, containing residential accounts?**

- [Assembly Bill 802](#) restricts utilities from providing usage data for buildings with less than five accounts where any account is residential.

**16. Who do I contact if I have any issues?**

- Please contact [benchmarking@sce.com](mailto:benchmarking@sce.com) for assistance.