

# SCE Base Interruptible Program

As a participant in our Base Interruptible Program (BIP), you must reduce your electrical load when you receive event notice on your dedicated phone.

As a BIP participant, you must be prepared to respond to interruption events **any day, at any time**.

**Customer Name:**

**Service Address:**

**SCE Service Account #:**

**Your response time  
(15 or 30 minutes):**

**You must reduce your load to  
a Firm Service Level (FSL) of:**

**Block Assignment:**

## Before a BIP Event

- **Develop a plan** to reduce your electrical load to your Firm Service Level.
- **Train your employees** on the importance of the dedicated phone and your obligations to reduce demand upon request by SCE.

## Monthly Test Checklist

We test our notification systems on the first Tuesday of each month. These tests are an opportunity to:

1. **Answer** your dedicated telephone line.
2. **Listen** to the recording. Check that the recording is clear and audible, and that your phone is in good working condition.

Immediately address issues to ensure your staff and your equipment are ready to respond to events. You do not need to reduce electrical load during the monthly test.

## During a BIP Event

- **Answer** your dedicated phone when it rings.
- **Listen** to the recorded information.
- **Reduce** electrical load to your FSL within 15 or 30 minutes (based on your contracted option).

Note: Excess Energy charges will be applied for energy usage above your Firm Service Level.

## Supplemental Event Notification Options

These supplemental services do not replace your contractual obligation to maintain and monitor your dedicated phone.

**Courtesy Contact:** Notifications delivered via text message, phone, or email. Contact your SCE Account Manager to take advantage of this option.

**OpenADR:** A notification technology that allows your energy management system to communicate with SCE. This optional technology is installed and supported at customer expense.

**DR Event Mobile App:** The SCE DR Alerts Mobile App provides a simple way to receive alerts and view demand response events.

## Additional Information

**Demand Response Help Desk**  
**866-334-7827**  
**drp@sce.com**

**Online Event Status**  
**sce.com/drpevents**

**Your SCE Account Manager:**

Name:

Phone:

Email: