UNDERSTANDING YOUR TIERED BILL

1. **Your amount due**
   Shows your current monthly amount due and the due date.

2. **Your SCE account information**
   If you ever need customer service or want to enroll in SCE programs and services, we'll use your customer account number to access your information.

3. **Your account summary**
   Shows your most recent account activity, current amount due, and due date.

4. **Compare your monthly energy usage**
   Compare the amount of energy you use from month to month. This may help you discover any seasonal trends. If you want to view your hourly consumption data online, sign up for SCE's My Account.

5. **Your payment stub**
   Shows the amount due and the due date. If you're paying by mail, remember to write your customer account number on the “memo” line of your check and make sure the SCE address is visible in the return envelope window. You can save postage costs and help the environment by going paperless at sce.com/ebilling - it's fast, easy, and secure.
UNDERSTANDING YOUR TIERED BILL

6. **Ways to contact us**
Lists our SCE Customer Service phone numbers. You may also message us via Facebook and Twitter, and get quick answers from our Frequently Asked Questions. For details, visit SCE.com/FAQs.

7. **Request a large-print bill**
We offer a version of your bill in larger print – if you would like to enroll, please contact us at the number shown in this section.

8. **Your payment options**
Lists the various methods and contact information for paying your bill.

9. **Rates and applicable rules**
Guides you to SCE.com to get detailed information on rates, rules, and tariffs.

10. **Past-due bills**
Explains that SCE bills become past due 19 days after the date they’re prepared, and provides information about late payment charges and disconnection.
UNDERSTANDING YOUR TIERED BILL

11. Disputed bills
   If you think your bill is incorrect, please refer to this section for instructions on how to contact us for assistance.

12. Definitions
   Provides definitions of some types of charges and credits shown on your bill.

13. Change of address
   If your mailing address is changing, please use this section to enter your new information.

14. Make a donation to SCE’s Energy Assistance Fund (EAF)
   EAF helps keep the lights on for people in need. If you would like to round up your bill or contribute an amount of your choice to help others, use this section to make your selection.
UNDERSTANDING YOUR TIERED BILL

15. Your rate and billing period
Shows the rate in which you're currently enrolled and the dates in the current billing period. You can use our Rate Analyzer tool to compare rates and find out if you may benefit from a different rate option at sce.com/rateanalyzer.

16. Delivery charges
Shows the itemized cost of delivering your electricity.

17. Generation charges
Shows the itemized cost of generating your electricity.

18. Details of your charges
Shows the itemized breakdown of delivery, generation, and energy charges. These include taxes and other fees related to energy distribution.

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Details of your new charges
- **Your rate:** DOMESTIC
  - **Billing period:** 02/05/18 to 03/05/18 (28 days)
  - **Total charges:** $123.12

**Delivery charges**
- **Basic charge:** $0.87
- **Energy bill:**
  - Tier 1 (100% of baseline): $0.09219
  - Tier 2 (101% to 200%): $0.16729
  - Tier 3 (201% to 400%): $0.35989
- **Total delivery charges:** $30.16

**Generation charges**
- **Basic charge:** $0.38
- **Energy bill:**
  - Tier 1 (100% of baseline): $0.07477
  - Tier 2 (101% to 400%): $0.1727
- **Total generation charges:** $17.73

**Energy distribution charges**
- **Energy bill:**
  - Tier 1: $117.66
  - Tier 2: $0.39
- **Total energy charges:** $118.05

**Other charges**
- **Electric delivery charge:** $0.38
- **Electric generation charge:** $0.39
- **Electric energy distribution charge:** $0.39
- **Other charges:** $0.39

**Total charges:** $123.12

Additional information:
- **Winter baseline allowance:** 367.0 kWh
- **High Usage Charge:** applies to usage above 450% of baseline allowance.

Things you should know
- **DIRECT PAYMENT INFORMATION:**
  - We will automatically debit the total amount due, $123.12, from your checking account on or after 04/06/18. Your bank may place a hold on these funds prior to that date. Thank you!
19. **Understanding your tiered bill**

With our Tiered Rate Plan (Schedule D), you begin each billing period at the Tier 1 rate, which has the lowest price per kilowatt-hour. If you use more energy than the “baseline allocation” for your region, your energy cost increases to Tier 2. A state-mandated **High Usage Charge** may also apply when you use more than 4 times your baseline amount.

One of the best ways to lower your energy costs is to reduce the amount of energy you use. We have tips and tools that may help, including **SCE's Budget Assistant**, which enables you to set monthly spending goals, tracks your costs in near real-time, and sends you alerts via email, phone, or text to let you know how you're doing.

20. **Things you should know**

Check this section each month for important news and information about your bill, SCE programs and services, and more.

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This document provides details for a standard residential electric bill - your bill may look different. If you have any questions about your bill, please contact Customer Service at 1-800-655-4555.