Customer Connection

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Please visit us at www.sce.com

SOUTHERN CALIFORNIA EDISON'S (SCE) ELECTRIC RATE OPTIONS

Para solicitar una copia en español de esta notificación, por favor escriba a:

Southern California Edison P.O. Box 800, G.O. 1, Quad 4A Rosemead, CA 91770 á la atención de Communicaciones Corporativas, o visita www.sce.com/avisos.

Below are brief descriptions of various rate options for Southern California Edison's (SCE) residential customers.

SCE provides these descriptions to help customers understand what rate options are available to help manage monthly electric bills. Your current rate is listed on your electric bill. Your bill separates the costs of generation and costs related to the delivery of electricity. The charges for generation include costs related to the operation of SCE's electric generating plants, plus the cost of purchasing power from other sources. The California Department of Water Resources (DWR) obtained electricity on behalf of SCE. SCE has repaid the cost of the associated contracts and is now returning the cash reserves held to support the contracts through the DWR Energy Credit. The credit will end once the reserves are fully repaid to customers. Eligibility requirements, terms and conditions apply and may vary for each rate schedule.

Please refer to SCE's Tariff Books for a complete list of terms and conditions of service at www.sce.com/tariffbooks or call us at 1-800-655-4555 to see if you qualify for one of the energy and money-saving rates below.

RATE SCHEDULES

Domestic (D): This rate schedule serves domestic customers and is applicable to those who are individually metered by SCE and who live in single-family accommodations or individually metered single-family dwellings in a Multifamily Accommodation (e.g., houses, townhouses, condominiums, apartments, rental units, manufactured houses or mobile homes). Schedule D has a lower energy rate for all electricity used up to the Baseline* amount. Energy used up to this point is considered Tier 1 usage. Electricity used above Baseline (Tiers 2 and 3) is priced higher. Schedule D also has a daily Basic Charge and Minimum Charge that are independent of the energy charges and cover a portion of costs for services such as meter reading and customer billing. Beginning January 1, 2017, any usage that exceeds 400% of your baseline allocation will be charged at the High Usage Charge rate.

* Baseline

"Baseline" refers to a specific amount of energy allocated to residential customers for the essential portion of energy use for such things as lighting, cooking, heating and refrigeration. The baseline allocation, or Tier 1 usage, is charged at a lower rate than energy used in excess of that amount. As usage increases beyond the Tier 1 allocation, the price for energy in each subsequent tier is charged at a higher rate. This rate structure is meant to incentivize energy conservation. California's regulated energy utilities are mandated to allocate a Baseline quantity to each residential customer, based on that customer's geographic area, the season (winter or summer), and whether the customer has a single source of energy (i.e., if the customer's home is "all electric") or a combination of gas and electric ("basic" service). Customers can check the "Details of your new charges" section of their bills to see which tier their usage falls into each month.

Medical Baseline is an additional allowance of kilowatt hours (kWh) charged at the Baseline rate, and is available to customers or their household members who require the regular use of electrical life support or essential medical equipment, or have a qualifying illness. The standard Medical Baseline allocation is 16.5 kWh per day, in addition to the daily Baseline allocation residential customers receive.

Schedule D customers may be eligible for other rate options that could further lower their electric bills, such as:

Domestic Summer Discount Plan (D-SDP): This plan is applicable to domestic service customers residing in individually metered, single-family accommodations with central air conditioning, in which a portion of the customer's electrical air conditioning load is subject to disconnection, as initiated by an SDP Event Trigger, from SCE's service by SCE through a direct load control device, with or without optional customer-controlled override capabilities. This plan is not applicable to customers receiving a Medical Baseline Allocation for air conditioning. To participate in this plan, customers must have an appropriate SCE-direct load control device installed,

Domestic - California Alternate Rates for Energy (D-CARE): This program provides reduced rates for income-qualified customers. Schedule D-CARE rates are approximately 30 percent lower than rates contained in Schedule D. Household income must be at or less than the CARE income guidelines, defined as 200 percent of the Federal Poverty Guidelines. Qualifying income guidelines are shown on the CARE application. This rate may also be applicable with other residential rate schedules.

Domestic - Family Electric Rate Assistance (D-FERA): This program offers a discounted rate to income-gualified households. There must be a minimum of three or more persons residing in a household and the total household income must be at or less than 250 percent of the Federal Poverty Guidelines. Schedule D-FERA rates are on average 12 percent lower than rates contained in Schedule D. Qualifying income guidelines are shown on the FERA application. FERA is not available to CARE customers.

Edison SmartConnect Opt-Out - ESC-OO: This rate is available to residential customers who do not wish to have a wireless, communicating meter, known as Edison SmartConnect® meter, installed at their Premises (hereafter, "Opt-Out Customers"). Under this schedule, Opt-Out Customers shall receive service using the meter or meter form that had been installed at the customer's Premises prior to the installation of an Edison SmartConnect meter (i.e. analog or non-analog. non-smart digital meter). There is a one-time initial fee and a reoccurring monthly fee to opt-out which applies for three years from the time the customer elects to opt-out.

Critical Peak Pricing (CPP): The CPP rate offers a discount during the summer months for bundled service customers (those whose electric power, transmission, distribution, billing, metering and related services are provided by SCE). The customer must have an interval meter or an Edison SmartConnect(TM) program-ready meter. When electricity demand and prices climb, SCE will activate CPP "events" (weekdays from 4:00 p.m. - 9:00 p.m., excluding holidays) during which energy charges increase significantly. However, if customers reduce or reschedule usage to lower demand times of day during these events, CPP may help lower electric bills. Participants receive bill protection up to the first 12 months. Customers who receive Medical Baseline allocation(s), customers served under Schedule TOU-EV-1, or customers served under the Smart Energy Program option are not eligible for service under this rate.

Customers who use most of their electricity during "off-peak" hours could benefit from a Time-of-Use (TOU) rate schedule.

Time-of-Use Domestic (TOU-D): TOU-D is applicable to customers eligible for service under Schedule D, Schedule D-CARE, and Schedule D-FERA. Schedule TOU-D has 10 rate options: Option 4-9 PM, Option 4-9 PM-CPP, Option 5-8 PM, Option 5-8 PM-CPP, Option PRIME, Option PRIME-CPP, and TOU Period Grandfathering Option A, Option A-CPP, Option B and Option B-CPP. Option 4-9 PM and Option PRIME have an on-peak time period of 4:00 pm. to 9:00 p.m. and Option 5-8 PM has an on-peak period of 5:00 pm. to 8:00 p.m. Option PRIME is a new Option intended for higher usage customers that have load-modifying electric technologies, including those who have electric vehicles (EVs), behind-the-meter (BTM) energy storage systems and/or electric heat pumps. Customers who have EV load that is separately metered under Schedule TOU-EV-1 are ineligible for service under this Schedule for the TOU-EV-1 account. (continued)

Programs to Help with Your Bill

If you need help paying your energy bill, SCE offers a number of programs for customers behind by three or more months on their bills during the pandemic period. This includes one-time bill-payment assistance programs, discounted energy-rate assistance programs, and debt-forgiveness payment plans. Our Arrearage Management Plan (AMP), for example, helps residential customers manage unpaid amounts on their energy bill. Offered exclusively to SCE customers enrolled in CARE or FERA assistance programs, debt forgiveness is available to those with past-due bills totaling \$500 or more that are at least 90 days old. In exchange for making an on-time payment of the current monthly bill, AMP will forgive one-twelfth (1/12) of the eligible total past-due amount.

To find out more about any of our bill-payment or rate-assistance programs, visit www.sce.com/findsupport

(Rates - continued from the prior page)

Option A and Option B are only available to customers meeting the TOU Period Grandfathering eligibility criteria, and existing customers receiving service on Option A and Option B as of March 1, 2019. Option A is for lower-usage customers, while Option B is for higher-usage customers. Option A contains fixed charges similar to Schedule D but has a baseline credit and higher energy charges. Option B has no baseline credit, a fixed charge, and lower energy charges. Lower rates may be achieved with Schedule TOU-D Options A and B if the customer reduces usage between the on-peak period of 2:00 p.m. and 8:00 p.m. weekdays, except holidays.

Time-of-Use Tiered Domestic (TOU-D-T): As of March 1, 2019, this Schedule is closed to new Customers. Schedule TOU-D-T is a seasonal time-of-use rate with a level pricing structure (Level 1 is up to 130% of Baseline, and Level 2 is more than 130% of Baseline). TOU-D-T is applicable to customers eligible for service under Schedule D, D-CARE, and D-FERA. Lower rates may be achieved with TOU-D-T if the customer reduces usage between the on-peak period of 12:00 p.m. and 6:00 p.m. weekdays, except holidays.

Time-of-Use Electric Vehicle (TOU-EV-1): This rate is designed for residential customers who charge their electric vehicle(s) at their primary residence, on a separate meter provided by SCE. On-peak hours for TOU-EV-1 are noon to 9:00 p.m., all year, every day; off-peak hours are all other hours. Under this schedule, customers receive substantial savings if they charge their electric vehicle(s) during off-peak hours. This Schedule is applicable to Customers with existing infrastructure installed and to new installations for Multifamily Accommodations until the implementation of the 2021 General Rate Case Phase 2 Decision.

Smart Energy Program (SEP): This is an optional program offering annual bill credits to eligible bundled service customers who have technology installed at the home authorized by SCE for direct participation in energy events. Presently, Wi-Fi enabled smart thermostats controlling a working central air conditioning system supported by an SCE approved third party entity are the only technology available for participation in the Smart Energy Program. This program is only available to residential customers with an Edison SmartConnect® meter. Smart Energy Program is not applicable to customers enrolled in any other Demand Response program, such as Summer Discount Plan, or customers receiving a Medical Baseline allocation. Smart Energy Program events can be called for up to 4 hours per day between 11:00 a.m. and 8:00 p.m. on non-holiday weekdays.

Bundled Service Customer Interval Meter Ownership (BSC-IMO): This option is available to bundled service customers (BSC) who replace an existing meter or install retrofit metering facilities in accordance with Schedule CC-DSF (see below). Meter reading services and billing services under this schedule are provided solely by SCE. A BSC is a customer who is not served under Direct Access.

Cost Responsibility Surcharge (DA-CRS, CCA-CRS, CGDL-CRS): Cost Responsibility Surcharges (CRS) are applicable to Customer Generation Departing Load (CGDL), Direct Access (DA) Service customers, Community Aggregation (CA) customers, and Community Choice Aggregation (CCA) customers.

Community Choice Aggregation Service (CCA Service): Cities, counties, a Joint Power Authority, and certain other public agencies whose governing boards have elected to act as Community Choice Aggregators can purchase and sell electricity on behalf of utility customers within their service area(s). Under CCA Service, a Community Choice Aggregator is solely responsible for procuring and providing for the electric power needs (including ancillary services) of its customers, ensuring resource adequacy and renewable portfolio requirements for these customers, and scheduling and settling with the California Independent System Operator (CAISO). Community Choice Aggregators are required to meet certain requirements with the California Public Utilities Commission in addition to meeting financial and technical requirements with SCE. CCA customers are subject to additional charges as explained in Schedules CCA-CRS and CCA-SF.

Multifamily Affordable Solar Housing Virtual Net Metering (MASH-VNM and MASH-VNM-ST): This rate is applicable to qualified customers whose service account(s) is located at an income-qualified residential complex on the same premises upon which one or more eligible generators are installed, and where the owner or operator of the complex contracts with SCE to have all of the eligible energy produced from the generator supplied to SCE for the purpose of providing allocated credits [in kilowatt-hours (kWh)] to the residential complex's common area and/or tenant service accounts to offset energy usage. The owner or operator is also eligible for up-front incentives, subject to funding availability. Service under Schedule MASH-VNM was closed to new customers on July 1, 2017. Beginning July 1, 2017, MASH-VNM-ST (MASH-VNM Successor Tariff) is available to customers and the same program details apply as MASH-VNM with some differences. The generating facility still must be sized to offset a portion or all of the customer's own electrical requirements; yet the generating capacity of 1 MW or less no longer applies; Interconnection fees now apply; and residential customers are required to be served on a time-of-use rate, certain exceptions apply.

Net Energy Metering (NEM, NEM-ST and FC-NEM): These optional rates serve customers who install eligible renewable generating facilities on their premises for the purpose of generating electricity to offset part or all of their own electrical requirements. A customer must produce electricity with a generating facility using any of the renewable sources listed in Section 25741 of the Public Resources Code* or fuel cells as defined in PU Code Section 2827.10. The generating facility must be sized to offset a portion or all of the customer's own electrical requirements, up to a maximum generating capacity of 1 MW or less per premises. Customers must execute a NEM Interconnection Agreement prior to receiving service under one of these rate schedules. To be eligible for service under Schedule FC-NEM, the customer must commence operation of the generating facility prior to January 1, 2022 or the date SCE reaches its FC-NEM program cap. Service under Schedule NEM was closed to new customers on July 1, 2017. Beginning July 1, 2017, NEM-ST (NEM Successor Tariff) is available to customers and the same program details apply as NEM with some differences. The generating facility still must be sized to offset a portion or all of the customer's own electrical requirements; yet the generating capacity of 1 MW or less no longer applies; Interconnection fees now apply; and residential customers are required to be served on a time-of-use rate, certain exceptions apply.

Due to space limitations, your specific rate or one you may be eligible for may not appear. Please contact us if you'd like a complete listing of all available rates. Please email Tariffs.Manager@sce.com, or visit www.sce.com/rateoptions, or call 1-626-302-2086 for a copy to be sent via U.S. Mail.