

Customer Connection

Please visit us at www.sce.com

Page 1 of 2

Bringing Wind Energy Home

In 2007 alone, about 16 percent of the energy delivered by SCE was generated from renewable resources, enough power to serve 1.6 million average homes for an entire year.

This March, SCE began construction on the first three segments of the Tehachapi Renewable Transmission Project near Mojave to connect proposed new wind farms to the electric grid.

If all segments are approved and constructed, the project would deliver about **4,500 megawatts of electricity, enough to power nearly 3 million homes.**

> The Tehachapi project is vital in addressing increased energy demand in SCE's service territory as well as meeting California's commitment to increase its renewable energy generation. In addition, the project would improve reliability of the transmission grid and would ease constraints on power supplies in the Los Angeles region.

To learn more about this project and SCE's commitment to providing Southern California with renewable energy, please visit <u>www.sce.com/wind</u>.



Get Set for Summer Today

It's A/C Tune-up Time!

Why wait for that scorching summer day to find out your air conditioner isn't so cool after all? Sign up now and **get up to \$150** towards an A/C tune-up – and **save up to 30%** off your summer cooling costs.

Just as you would get your car serviced by a trusted mechanic, a licensed specialist can assess your central air conditioning system and make necessary adjustments and repairs for improved performance.

A complete A/C tune-up reduces your energy usage and increases the life of your A/C system – helping you save energy, money and the environment.

To sign up for an A/C Tune-up and for program details, please call **800-369-3652**, or visit **www.sce.com/ac**.

Summer Discount? PLAN On It!

One little device means big savings – **up to \$200*** – when you sign up for SCE's Summer Discount Plan.

At no cost to you, SCE installs a cycling device on your central air conditioner unit. During periods of peak demand, SCE uses this device to automatically cycle off your A/C, based on the comfort level you choose.

As a special reward, you receive credits on your electric bill each month you're enrolled during the summer season – June 1 to October 1 – whether or not a cycling event occurs.

*For complete details, limitations and restrictions, or to sign up for the Summer Discount Plan, please call **800-497-2813**, or visit us at <u>www.sce.com/ac</u>.



Looking Out For Your Meter Reader

Monthly meter readings help ensure you're getting an accurate power bill. With your cooperation we can complete the job quickly and safely.

Keep the area around your electric meter clear of obstructions including toys, hoses, gardening tools and equipment, overgrown vegetation, and debris. These potential hazards could injure your household members and our meter readers. Please confine dogs, and grant meter readers access to your property on the date listed on the first page of your power bill. Even seemingly friendly dogs may become defensive toward strangers and may attack the meter reader.

If you cannot accommodate access on your meter reading date, please call SCE at **800-655-4555** to make other arrangements.

Learn more at www.sce.com/meterreader.

Alvaro Barba, SCE Meter Reader II

Health and Safety Tips for Temperature-Sensitive Customers During Rotating Outages

Hot or cold weather may be harmful to people who are sensitive to extreme heat or cold or who are in poor health. Here are steps you can take to avoid heat-related illness this summer, and cold-related illness this winter, should you be without air-conditioning or heating during a rotating outage.

To help you stay cool in hot weather...

- Take a cool shower or bath.
- Wear lightweight, loose, light-colored clothing.
- Stay out of direct sunlight and limit outdoor activity.
- Drink plenty of water even if you're not thirsty.
- · Go to a movie or do some shopping at an air-conditioned mall.
- Visit friends or family whose homes are air-conditioned and are located in areas not affected by the rotating outage.

How to warm-up in cold weather...

- Wear a hat! Your head is the biggest source of body heat loss.
- Keep extra blankets on hand.
- Use a fireplace or a woodstove to take the chill off.
- Do NOT use a cooking stove or oven to heat your home.
- NEVER use a barbeque, patio heater or hibachi indoors.

ROTATING OUTAGES – What can temperature-sensitive customers do?

- Plan ahead!
- Visit <u>www.sce.com/outages</u> and type in your zip code to find your current rotating outage group and to determine what areas of your community might be unaffected by a rotating outage.
- Find out what rotating outage groups your friends or family are assigned by asking them to look at the first page of their SCE bills. Their homes may be assigned a different group number than your home and would likely be unaffected by the same rotating outage.

• Keep a list of phone numbers for nearby public buildings, libraries, movie theaters, shopping malls, etc. If you need to go to an air-conditioned or heated facility during a rotating outage, call ahead to find out if they are operational.

Cooling Stations have been established in SCE's service territory to provide relief to temperature-sensitive customers whose residence is affected by a rotating outage. To view a list of Cooling Stations, visit **www.sce.com/outages** and click on **SCE Cooling Stations**, found on the right side of the Web page. Or call **1-800-655-4555** to obtain a listing of volunteer Cooling Stations in your area.

Note: Rotating outages are designed to last no more than 1 hour. Customers in rotating outage group N001 are normally not subject to rotating outages. Your rotating outage group number is located at the top of your bill.

Advanced Notification of a Rotating Outage

When possible, SCE will provide advanced notice of a rotating outage via an automated telephone message to residential customers, or to someone in a customer's household who files an application certifying that their health is at risk when they are exposed to extreme temperature.

Note: If you already participate in SCE's Medical Baseline program you do not need to complete this application form. Medical Baseline participants receive advanced notification, whenever possible, of rotating power outages that may affect them.

To sign up for advanced notification, download the application at **www.sce.com/outages** and click on **Advanced Notification Form**, found on the right side of the Web page. Or call **1-800-655-4555** to request an application. Complete the application and return it to:

Southern California Edison Temperature-Sensitive Customer Representative P. O. Box 6400 Rancho Cucamonga, CA 91729

Upon receipt of your application, SCE will place your name on a calling list to receive advanced notice, whenever practical, if a rotating outage is anticipated in your area. This service will be provided at no cost to you.

Celebrate Your Heritage

In 1978, the United States designated May as Asian Pacific American Heritage Month.

This month, SCE joins the national celebration to show appreciation for our business partners, community leaders, employees, and customers who endeavor to enhance the well being of Asians and Pacific Islanders in the areas of service, education, energy and the environment.

SCE continually strives to meet the needs of customers in our diverse service territory. And the launch of our Chinese, Korean, Spanish, and Vietnamese Web sites have enabled more customers to participate in our many money-saving, energy-efficient, and environmentally friendly rebates and savings programs.

To learn more about diversity at SCE, please visit www.sce.com/diversity.

