

Please visit us at [www.sce.com](http://www.sce.com)

## Public Safety Power Shutoffs

- It is not a decision we take lightly. It is done to keep you and your community safe.
- We have been able to limit the number of customers impacted by PSPS by using sectionalizing devices to de-energize segments instead of entire circuits.
- It will have to remain available as a tool to mitigate wildfire risk during severe weather and high fire potential index events.

We urge customers to update their contact information and sign up for PSPS alerts at: [sce.com/outage](http://sce.com/outage). To learn more about Public Safety Power Shutoffs, visit: [sce.com/safety/wildfire](http://sce.com/safety/wildfire)

## COVID-19 Assistance Policies Are Ending June 30th

We know the past year has been hard for many of our customers. Find out if your business is eligible for a 12-month repayment plan by logging in to your account at [sce.com/myaccount](http://sce.com/myaccount) or by speaking with your Account Manager. Don't have an Account Manager? Call us at **1-800-655-4555**.

## BE READY WHEN A CPP EVENT IS CALLED

If you are a customer with a Critical Peak Pricing (CPP) rate plan, you will receive four months of summer season bill credits in exchange for paying higher electricity prices during 12 to 15 annual CPP events. When called, CPP events are from 4 p.m. - 9 p.m. on non-holiday weekdays, usually occurring on the hottest summer days. By reducing your electricity use during CPP events, you can minimize incurring higher prices.

Courtesy CPP event notifications are available via phone, text, email, or SCE DR Alerts mobile app.

To verify and update CPP event contact information, get tips and strategies to reduce your energy use during an event visit:

[sce.com/Cpp](http://sce.com/Cpp)

## Support for Customers Affected by a Major Disaster

If you or someone you know has been affected by a disaster for which a state of emergency has been declared, please visit [sce.com/disastersupport](http://sce.com/disastersupport) for information about consumer protections, programs and services SCE has available.

### BE AWARE - Fraud Warning and Bill Scams

Southern California Edison (SCE) is advising customers to be aware of caller ID spoofing, a practice in which a caller, using special phone equipment and technology, deliberately falsifies information on your caller ID display to mask the true origin of the call. "Spoofers" and other impostors claiming to be with SCE may demand immediate payment to avoid disconnection of service for allegedly past due electricity bills. The caller demands that the customer purchase a prepaid cash card for a specific amount of money, call the impostor back, and give that person the card number.


Customers suspecting a fraudulent call should ask for the caller's name, department and business phone number. Customers should terminate the call and report the incident immediately to local police and SCE at **1-800-655-4555**.

SCE customers should also note that:

- SCE will never call and demand immediate payment with the threat of service disconnection
- An SCE employee will never ask for money in person
- Never reveal personal information, including your credit card, ATM or calling card number (or PIN number) or SCE account number to anyone
- If someone calls and requests you leave your residence at a specific time for a utility-related cause, call the police. This could be a burglary attempt set up by the caller.
- Be suspicious of anyone who arrives at your house without an appointment asking to check an appliance, wiring or suggesting that there may be some other electrical problem inside your residence. In most cases, but not all, appointments are scheduled with our customers. There are times when our equipment may need to be checked and an appointment is not scheduled for these types of visits. SCE employees always have their SCE ID badge displayed on their person for customers to see and you can always contact our customer service department at **1-800-655-4555** to confirm the nature of the visit.

For more information about potential scams and tips to protect yourself, please visit [www.sce.com/scamalert](http://www.sce.com/scamalert)

## Proposition 65 Warnings

 **WARNING:** The Safe Drinking Water and Toxic Enforcement Act of 1986, commonly referred to as Proposition 65, requires the governor to publish a list of chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. It also requires California businesses to warn the public of potential exposures to these chemicals that result from their operations.

Providing safe and reliable service to all of our customers is a top priority for Southern California Edison and we want you to be aware of these chemicals so that you can reduce exposure to chemicals associated with electricity generation and distribution. We handle all equipment and materials at our sites carefully for your good health as well as ours. However, if you are at or near our facilities and work sites, you can be exposed to the following chemicals on the state's Proposition 65 list. Reduce, limit, or avoid activities at and near the sources of exposure described below. For more information go to:

[www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov)

1. **Diesel Generation:** Diesel Exhaust: SCE uses diesel-fueled emergency generators during emergencies and other times to help minimize the interruption of our customers' supply of electricity. The generators are used at some SCE facilities like substations and service centers, and at locations where repairs are made to the electrical system. SCE also uses diesel as the primary fuel for electricity generation on Catalina Island and in many service vehicles used throughout our service territory. Diesel engines produce exhaust as a by-product of the combustion of diesel fuel. Breathing diesel engine exhaust exposes you to chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. You should avoid breathing diesel fumes whenever possible.

2. **Wooden Utility Poles:** SCE uses wooden poles that have been treated with chemical preservatives. These chemicals include pentachlorophenol, which is known to the State of California to cause cancer, and petroleum products such as diesel fuel, which contains chemicals including toluene and benzene that are known to the State of California to cause cancer and birth defects or other reproductive harm. If you come into contact with a wooden utility pole or the dust, debris, soil surrounding the pole, or water runoff that may contain dust, debris, and soil previously in contact with the pole, you could be exposed to these chemicals. Avoid contact with wooden utility poles and the dust, debris, soil surrounding the poles, or water runoff that may contain dust, debris, soil surrounding the poles, or water runoff that may contain dust, debris, and soil previously in contact with the poles.

3. **Painted Structures:** SCE utilizes metal and wood structures and equipment that may have been coated with paints containing chemicals, such as lead-based paint, that are known to the State of California to cause cancer and birth defects or other reproductive harm. When the paint on these on these structures deteriorates, flakes of paint can impact the soil adjacent to the structure. To avoid exposure, you should avoid contact with any paint flakes or soil near any structure with deteriorating paint.

Los usuarios con acceso al Internet podran leer y descargar esta notificacion en espanol en el sitio Web de SCE:

[www.sce.com/avisos](http://www.sce.com/avisos)

## Health and Safety Tips for Temperature-Sensitive Customers

Extreme hot weather may be harmful to people who are in poor health or those who are sensitive to high temperatures. Here are steps you can take to avoid heat-related illness this summer, should you be without air conditioning. To help you stay cool in hot weather:

- Take a cool shower or bath.
- Wear lightweight, loose, light-colored clothing and a head covering.
- Stay out of direct sunlight and limit outdoor activity to covered or shaded areas.
- Drink plenty of water to stay hydrated.

### What to Do During Rotating Outages?

A rotating outage is a temporary electricity outage, designed to last no more than one hour, to help protect the integrity of the overall electric system. You can prepare for rotating outages by planning ahead. Your rotating outage group number is located at the top of your bill. Customers in rotating outage group N001 (or "Exempt") are normally not subject to rotating outages.

We strongly encourage you to be prepared for summer heat waves and potential outages. Power outages, regardless of their cause, can occur at any time. Since we cannot guarantee uninterrupted service to our customers, it is important that your emergency plan includes having sufficient standby battery power or a back-up portable unit available to power any in-home medical equipment you may have. If you have back-up power generation, we recommend you test it each month to ensure it is ready in case of a power interruption.

### Advance Notification of a Rotating Outage

When possible, we will provide advance notice of a rotating outage via an automated telephone message to residential customers, or to someone in a customer's household who files an application certifying that their health is at risk when they are exposed to extreme temperatures.

Note: If you already participate in our Medical Baseline program, you are automatically enrolled, so you do not need to complete this application form. Medical Baseline program participants receive advance notification, whenever possible, of rotating power outages that may affect them.

To sign up for advance notification, just call **1-800-655-4555** to request an application, complete it, and return it to the address shown on the application.

Upon receipt of your application, we will place your name on a calling list to receive advance notice, whenever practical, if a rotating outage is anticipated in your area. This service will be provided to you at no cost.

## Connect With Us

Get energy-saving tips, safety and outage updates, and much more.



[www.facebook.com/sce](http://www.facebook.com/sce)



[www.twitter.com/sce\\_business](http://www.twitter.com/sce_business)



[www.instagram.com/sce](http://www.instagram.com/sce)