







**DRAFT**

## Frequently Asked Questions

**Q** When will construction at my park begin?

**A** After the MHP Owner meets with SCE and the gas utility and signs an agreement to move forward with construction, the utilities will schedule the project during the three-year pilot program. SCE anticipates the earliest construction will begin will be during the fourth quarter of 2021.

**Q** What costs will be paid for by the utilities under the pilot program?

**A** All construction costs from the master meter to the new, individual resident meter will be paid for by the utility. This work is called “to the meter” work. Beyond the meter work is also partially covered by the program and certain reasonable costs will be reimbursed to the MHP Owner. The utilities do not cover beyond the meter work to common and/or recreational areas and facilities.

*Other costs not covered by the program include:*

- Environmental remediation
- Street lighting systems
- Removal of existing electric submeter system
- Upgrades not covered by the program

**Q** Will MHP Owners/Operator have to pay upfront for construction costs?

**A** Yes, MHP Owners/Operators will pay for construction costs for beyond the meter work related to common and/or recreational areas and will not be reimbursed for those associated costs.

**Q** Will MHP Owners/Operators have to pay for MHP residential spaces?

**A** No and the following two reimbursement options are available to the park owner/operator:

- SCE directly reimburses the Behind the Meter (BTM) contractor
- SCE reimburses the park owner/operator who pays the BTM contractor

**Q** How will the contractor for the project be selected?

**A** SCE will select a qualified vendor to perform construction work from the MHP master meter to the individual residential meter (including installing the resident meter). The MHP Owner/Operator, in consultation with SCE, is responsible for selecting a contractor to perform work from the resident meter to the resident’s mobilehome.

**Q** Are common areas and/or recreational areas and facilities covered under the pilot program?

**A** Costs for construction to serve common areas from the meter to the facilities are not covered under the program. Commercial-grade equipment needed to serve these facilities is not covered.

**Q** What about street lights? Are they covered under the program?

**A** A Street lights are not covered under the program. Trenches serving existing street lights cannot be used for the conversion project if they are not owned by the utility.

**Q** Who is responsible for permits?

**A** SCE and the gas utility will be responsible for obtaining permits necessary to provide utility service to the individual meters. Permits required for beyond the meter work will be the responsibility of the MHP’s contractor.

**Q** Will SCE help the MHP communicate with park residents?

**A** Yes. SCE will work with MHP park owners to explain the conversion program and educate park residents about their new service and available SCE products and services. An SCE representative will also obtain individual resident information needed to turn on service once the new electric meter is installed.

**Q** What happens to existing legacy electrical and gas infrastructure?

**A** SCE will remove the master meter. Other existing legacy equipment will not be removed during construction. The equipment will be made safe; however, the MHP Owner/Operator will be responsible for removal if necessary.

**Q** How can I find out more information?

**A** For additional questions regarding your park’s prioritization or the selection process, please contact the CPUC SED directly at **1-800-755-1447** or go to **[www.cpuc.ca.gov/mhpupgrade](http://www.cpuc.ca.gov/mhpupgrade)**.

## Contact Us

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Residents can also visit [www.sce.com/welcome](http://www.sce.com/welcome) to learn more about SCE’s products and services for residential customers.