Southern California Edison is here to help our customers impacted by the recent wildfires and other major disasters. Customers are eligible to receive support from SCE in a variety of ways that can help ease their recovery.

If you have been impacted by a recent wildfire or other major disaster and are in need of assistance, please visit sce.com/safety/assistance-center.

For timely and accurate status updates and safety resources, visit sce.com/assistance-center. Representatives are also available on a dedicated line in SCE’s contact center to help our impacted customers and can be reached by calling 1-800-250-7339 Monday – Friday from 6 a.m. – 9 p.m. and Saturdays from 8 a.m. – 5 p.m.

**HOW WE CAN HELP:**

- Waive deposit requirements for affected small business customers seeking to reestablish service to a new location. SCE does not collect reestablishment deposits from residential customers.
- Discontinue billing for homes that have been destroyed, are deemed uninhabitable or have evacuation periods.
- Offer reasonable payment plans to help ease the financial impacts resulting from the disaster event.
- Suspend disconnection for non-payment.

**PROGRAMS AVAILABLE TO SCE CUSTOMERS:**

- **California Alternate Rates for Energy (CARE)**
  - This program offers income-eligible customers an approximate 30% discount on their monthly utility costs.
  - To learn more about this program you can call SCE directly or you can visit sce.com/CARE.
- **Medical Baseline**
  - This program is for customers who are reliant on electrically operated medical equipment. This program provides customers additional electricity per day at a discounted rate, helping to reduce monthly utility costs.
  - To learn more about the program and to complete the application visit sce.com/medicalbaseline or call SCE directly.

**For emergencies**, such as power outages and downed power lines, SCE is available 24-hours a day at 1-800-611-1911.

**Please remember to never approach a downed power line.**

Stay away and call 911 immediately.