

Ways to contact us

Customer service numbers

General Services (U.S. & Canada)	1-800-655-4555
Payments, Extensions or Payment Options	1-800-950-2356
Emergency Services & Outages	1-800-611-1911
California Alternate Rates for Energy (CARE)	1-800-447-6620
Energy Theft Hotline	1-800-227-3901
Hearing & Speech Impaired (TTY)	1-800-352-8580

Relay calls accepted

Request a large print bill 1-800-655-4555

Multicultural services

Cambodian / ខ្មែរ	1-800-843-1309
Chinese / 中文	1-800-843-8343
Korean / 한국어	1-800-628-3061
Vietnamese / Tiếng Việt	1-800-327-3031
Spanish / Español	1-800-441-2233

Correspondence:

Southern California Edison
P.O. Box 6400
Rancho Cucamonga, CA
91729-6400

www.sce.com

Important information

What are my options for paying my bill?

On-line	Pay one-time or recurring on www.sce.com/bill
Mail-in	Check or Money order
In Person	Authorized payment locations 1-800-747-8908
Phone	QuickCheck 1-800-950-2356
	Debit & credit card 1-833-425-1440
Other	PayPal, Venmo, Apple Pay and Google Pay

Electronic check processing

Your check payment will be processed as a one-time Electronic Fund Transfer (EFT). With EFTs, funds may be withdrawn from your account the day we receive your payment. Your check will not be returned, but will appear on your financial statement.

Rates and applicable rules: Available at www.sce.com or upon request.

Past due bills

When is my bill past due? It is past due 20 days after the preparation date, which was 07/22/26.

- Unable to pay: If payment arrangements were not extended to you by SCE pursuant to SCE's filed tariffs, you may contact the California Public Utilities Commission.
- For safety reasons, if service is disconnected, please ensure any sensitive or potentially hazardous equipment is unplugged on the day of reconnection. For additional home safety tips, visit www.sce.com/safety or call SCE at 1-800-655-4555.

What is the Late Payment Charge (LPC)?

0.8% will be applied to the total unpaid balance if payment is not received by the due date on this bill (except for CARE and state agency accounts).

What is a rotating outage?

Rotating outages are controlled electrical outages used to avoid widespread or uncontrolled blackouts. Your Rotating Outage Group number is located on page 1, upper left, of your SCE bill. Your rotating outage group number may change at any time. For more information, visit www.sce.com/rotating outage.

What is the Power Charge Indifference Adjustment (PCIA)?

The PCIA is a charge to ensure that both SCE customers and those who have left SCE service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by SCE on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources.

Disputed bills

If you believe there is an error on your bill or have a question about your service, please call Southern California Edison (SCE) customer support at 1-800-655-4555. If you are not satisfied with SCE's response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/ complaints/. The CPUC's Consumer Affairs Branch (CAB) handles billing and service complaints and can be reached by:

Telephone 1-800-649-7570 (8:30 AM - 4:30 PM, Monday - Friday)

Mail CPUC, Consumer Affairs Branch, 505 Van Ness Ave., Room 2003, San Francisco, CA 94102

If you have limitations hearing or speaking, contact the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial 711 or one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication.

Type of Call	English	Spanish
TTY/VCO/HCO to Voice	1-800-735-2929	1-800-855-3000
Voice to TTY/VCO/HCO	1-800-735-2922	1-800-855-3000
Speech-to-Speech Relay	1-800-854-7784	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC regarding the accuracy of your bill, contact CAB for assistance. If your case meets the eligibility criteria, CAB will instruct you on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is reviewed to keep your service turned on.

Definitions

- **Baseline Credit:** The baseline credit provides reduced electricity rates on electricity used up to the baseline allocation for the region that you live in.
- **CA Climate Credit:** Credit from state effort to fight climate change. Applied monthly to eligible businesses and semi-annually to residents.
- **Wildfire Fund Charge:** Supports the California Wildfire Fund which covers costs associated with catastrophic wildfires, including payment of bonds issued by the California Department of Water Resources (DWR)
- **Public Purpose Programs Charge:** Funds state-mandated programs for low income discounts, energy efficiency, renewable energy and R&D.
- **SCE Generation:** For recovering energy procurement and generation costs for that portion of your energy provided by SCE.

To change your contact information or enroll in SCE's payment option, complete the form below and return it in the enclosed envelope.

Change of mailing address: 700000000000

STREET#	STREET NAME	APARTMENT #
CITY	STATE	ZIP CODE
TELEPHONE #	E-MAIL ADDRESS	

Direct Payment (Automatic Debit) Enrollment: 700000000000

I hereby authorize SCE and my financial institution to automatically deduct my monthly payment from the checking account as shown on my enclosed check, ten calendar days after my bill is mailed.

Signature _____ Date _____

To change your checking account information or to be removed from the Direct Payment program please call SCE at 1-800-655-4555.

Energy Assistance Fund (EAF): I want to help people pay their energy bill through EAF. For info visit www.sce.com/eaf or call (800) 205-8596.

Add this amount for EAF \$ _____

Select one box only and sign below for EAF:

☐

Every
Month

☐

One Month
only



Usage



Avg. cost



Total cost

On peak		160 kWh	x	\$0.58700	=	\$93.92	
Mid peak		56 kWh	x	\$0.39589	=	\$22.17	
Off peak		144 kWh	x	\$0.26104	=	\$37.59	
		360 kWh				\$153.68	Energy Charges
						-\$29.74	Solar Credits
						\$29.13	Other credits/charges
						\$153.07	Total

Costs are rounded and include applicable energy charges from SCE. During season or price changes, averages are used. To view all charges and credits and to calculate your bill, refer to **Details of your new charges**.

Your past and current electricity usage

Meter 200000-000000 from 06/22/26 to 07/21/26

Your next billing cycle will end on or about 08/19/26.

Total electricity you used this month in kWh	360
Total electricity you exported this month in kWh	442

Your daily average electricity usage (kWh)

Electricity Usage

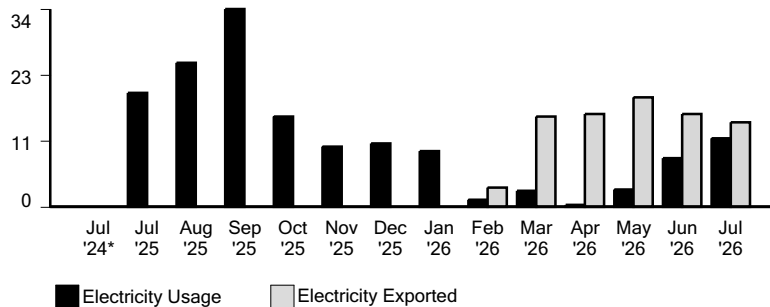
2 Years ago: N/A Last year: 19.91 This year: 12.00

Electricity Exported

2 Years ago: N/A Last year: N/A This year: 14.73

Electricity Usage is the total amount of electricity imported from SCE.

Electricity Exported is the amount of electricity exported to the grid by your generation system.



* No data available

Details of your new charges

Your rate: TOU-D-PRIME

Billing period: 06/22/26 to 07/21/26 (30 days)

Delivery charges - Cost to deliver your electricity

Base services charge	30 days x \$0.76900	\$23.07
Energy-Summer		
On peak	160 kWh x \$0.29033	\$46.45
Mid peak	56 kWh x \$0.29033	\$16.26
Off peak	144 kWh x \$0.19058	\$27.44
Wildfire fund charge	360 kWh x \$0.00591	\$2.13

(Continued on next page)

Details of your new charges (continued)

Generation charges - Cost to generate your electricity

SCE

Energy-Summer

On peak	160 kWh x \$0.29667	\$47.47
Mid peak	56 kWh x \$0.10558	\$5.91
Off peak	144 kWh x \$0.07049	\$10.15

Solar billing plan - Costs and credits for your renewable exports

Energy export credit - Delivery	442 kWh x -\$0.03156	-\$13.95
Energy export credit - Generation	442 kWh x -\$0.03572	-\$15.79
Energy export bonus credit	442 kWh x -\$0.01600	-\$7.07

Other charges or credits

Fixed recovery charge	360 kWh x \$0.00619	\$2.23
Subtotal of your new charges		\$144.30
Tulare UUT	\$144.30 x 6.000000%	\$8.66
State tax	360 kWh x \$0.00030	\$0.11
Your new charges		\$153.07

Your Delivery charges include:

- \$8.93 transmission charges
- \$90.13 distribution charges
- \$0.02 nuclear decommissioning charges
- \$10.81 public purpose programs charge
- \$2.97 new system generation charge

Your Generation charges include:

- \$0.05 competition transition charge
- -\$3.26 power charge indifference adjustment (PCIA)

Your overall energy charges include:

- \$1.34 franchise fees

Additional information:

- Service voltage: 240 volts

Solar billing plan details:

- Solar billing plan month: 6
- Export generation: 442 kWh
- Credit earned this period: -\$29.74
- Credit applied: -\$29.74
- Net Surplus Compensation (NSC) option: Rollover
- Year-to-date NSC kWh: 1,704

Rate Identification Number - RIN



USCA-SCSC-0606-0000

In the future, you might use the Rate Identification Number (RIN) to program smart devices like smart thermostats, EV chargers, or energy management systems once the manufacturer has enabled its use. Once these smart device features are available, simply scan the QR code using the smart device app for setup. To learn more, visit sce.com/helpcenter/rin.

Things you should know

Fixed Recovery Charge

SCE has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires. Your bill for electric service includes a Fixed Recovery Charge that has been approved by the CPUC to repay those bonds. The right to recover the Fixed Recovery Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to SCE. SCE is collecting the Fixed Recovery Charge on behalf of the Special Purpose Entity.

Stay in Control

If you're behind on payments, enrolled in a payment plan, or facing disconnection, we offer options and energy management solutions to help you stay in control of your bill and costs. Learn more at www.sce.com/billsupport.

Solar Customer Bills

Starting in June 2026, solar customers, except those on MASH or SOMAH, may notice a change in how their bills look. The information will be the same with additional call-outs for clarity. To view the Solar Billing Plan bill guide, visit sce.com/sbpbill. To view the Net Energy Metering (NEM) bill guide (NEM 1.0 and NEM 2.0), visit sce.com/nembill.

Things you should know (continued)

Solar Billing Plan (SBP)

SBP applies Energy Export credits to the Delivery and Generation sections of your bill (these credits do not offset your "Nonbypassable" charges). To see more details on your solar charges and credits, visit www.sce.com/myaccount > Your Account Balance Card > Solar Billing Plan > View Details. If your generation services are from another company, they handle your generation credits and charges, which may not appear in detail on this bill. At the end of your annual relevant period, we will send you a Settlement bill with unused Energy Export credits applied to previous energy charges. Your Net Surplus Compensation (NSC) will be calculated and credited, if applicable. As a reminder, please monitor your system to ensure it works properly. For more details, visit <https://sce.com/speaksolar>.

Share Your Thoughts at a Public Participation Hearing

Regarding Order Instituting Rulemaking to Consider New Approaches to Disconnections and Reconnections to Improve Energy Access and Contain Costs (R.18-07-005)

August 6, 2026 - 2 p.m. & 6 p.m. (remote only)

Webcast: adminmonitor.com/ca/cpuc

Phone Number: 1-800-857-1917

Passcode: 1673482#

Please note: If you wish to make a public comment, you must participate by phone using the information above. Once you've entered the passcode press *1 and record your name when prompted. A quorum of commissioners may attend but no decisions will be made at this hearing.

What is This About?

The purpose of Rulemaking (R.18-07-005) is to find ways to reduce the disconnection rates of electric and gas services for California customers. The California Public Utilities Commission (CPUC) is exploring additional ways to reduce disconnections and seeking public input on programs, policies, or other approaches that could further lower disconnection rates and reduce impacts on customers.

Why Attend?

These hearings are your opportunity to share your thoughts on customer assistance programs, ways to help customers understand and timely pay their bills, and any experiences you may have had with disconnections for nonpayment. These hearings are part of a proceeding being overseen by an administrative law judge. Your comments could help the CPUC produce a more robust decision and shape future customer programs.

Additional Information

You can read more about the rulemaking and make public comments by visiting apps.cpuc.ca.gov/c/R1807005. To read and download a fact sheet about this rulemaking visit <https://www.cpuc.ca.gov/PPH>.

If you need language interpretation or other reasonable accommodations, please contact the Public Advisor's Office at least five days in advance of the hearing. For questions about participating in CPUC matters, you can contact the Public Advisor's Office at Public.Advisor@cpuc.ca.gov, 1-866-849-8390, or 505 Van Ness Ave., San Francisco, CA 94102.

Please refer to R.18-07-005 in any communication with the CPUC.

Questions About Southern California Edison Company (SCE) and the Rulemaking

For questions about SCE's part in this rulemaking proceeding, please contact Case Administrator

Email: case.admin@sce.com

Phone: 1-626-302-0449

Mail:

Southern California Edison Company
Attn: Case Administrator re: R. 18-07-005
P.O. Box 800
Rosemead, CA 91770

Notice of Southern California Edison's Rate Increase Request

Southern California Edison's Joint Application to the California Public Utilities Commission (CPUC) A. 26-06-019

What is Being Requested?

Pacific Gas and Electric Company (PG&E), San Diego Gas & Electric Company (SDG&E), and Southern California Edison Company (SCE) (jointly the Investor Owned Utilities or IOUs) are filing a joint application proposing to apply their respective Electric Tariff Rules 17 /18, which governs backbillings to all charges on the IOUs' bills, as ordered by the CPUC in Decision 25-09-030.

As part of the joint application, SCE is individually seeking to recover \$1.793 million in incremental costs from 2029-2034 to implement billing system changes. SCE has been ordered to propose how to treat backbilling for all charges (bundled and unbundled) on its bill. Based on the year of the highest rate impact, this amounts to a total requested rate increase of 0.001¢/kWh or 0.003 percent.¹

Proposed Increase by Customer Class

Customer Class	¢/kWh Increase	% Increase
Residential (Non-CARE)	0.001	0.003%
Residential (CARE)	0.001	0.003%
Lighting, Small, & Medium Power	0.001	0.003%
Large Power	0.0004	0.002%
Agricultural & Pumping	0.001	0.002%
Street & Area Lighting	0.0004	0.001%
Standby	0.0002	0.002%

The table shows the requested increase in rates for the year with the highest revenues (2030) compared to current rates. Actual changes in rates may vary by year.

How Would This Impact the Average Residential Customer?

If the request is approved, the average residential customer using 500 kWh per month would see a rate increase of approximately \$0.005 per month.² Similarly, a typical CARE residential customer using 500 kWh per month would see a bill increase of \$0.003 per month.³ The actual impact will vary based on usage, baseline territory, and other factors.

Additional Information

An administrative law judge may hold hearings, consider evidence, testimony, and public comments before drafting a proposed decision on this application. CPUC Commissioners will then vote on a final decision at a public meeting.

You can read more about the utility's request and make public comment by visiting apps.cpuc.ca.gov/c/A2606019. For questions about participating in CPUC matters, you can contact the Public Advisor's Office at Public.Advisor@cpuc.ca.gov, 1-866-849-8390, or 505 Van Ness Ave., San Francisco, CA 94102. Please reference A.26-06-019 in any communication with the CPUC.

Questions About the Request

For questions about this application, please contact SCE by: Phone: 1-800-655-4555 ; Email case.admin@sce.com; Mail: Case Administrator, A.26-06-XXX - Rule 17 Application, Southern California Edison Company, P.O. Box 800 Rosemead, CA 91770, or visit www.sce.com/applications for further information.

¹ Rate change will vary each year. Percentage calculated using largest rate increase for the application years.

² Year 2030 of the application was used to calculate typical customer bill because it is the year with the largest increase of \$0.571 M.

³ *Id.*

