

1. Your amount due

Shows your current monthly amount due and the due date.

2. Your SCE account information

If you ever need customer service or want to enroll in SCE programs and services, we'll use your customer account number to access your information.

3. Your account summary

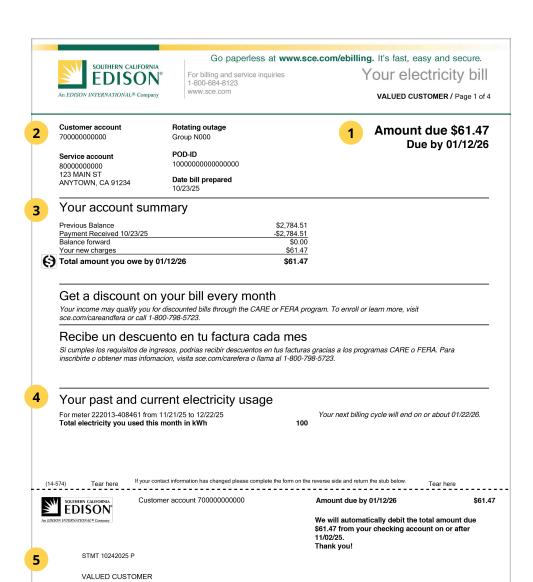
Shows your most recent account activity, current amount due, and due date.

4. Compare your monthly energy usage

Compare the amount of energy you use from month to month. This may help you discover any seasonal trends. If you want to view your hourly consumption data online, sign up for SCE's My Account.

5. Your payment stub

Shows the amount due and the due date. If you're paying by mail, remember to write your Customer account number on the "memo" line of your check and make sure the SCE address is visible in the return envelope window. You can save postage costs and help the environment by going paperless at **sce.com/ebilling** it's fast, easy, and secure.



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ANYTOWN, CA 91234-5678



6. Ways to contact us

Lists SCE Customer Service phone numbers. You may also message us via Facebook and Twitter, and get quick answers from our Frequently Asked Questions. For details, visit **SCE.com/FAQs.**

7. Request a large print bill

We offer a version of your bill in larger print – if you would like to enroll, please contact us at the number shown in this section.

8. Your payment options

Lists the various methods and contact information for paying your bill.

9. Rates and applicable rules

Guides you to **sce.com** to get detailed information on rates, rules, and tariffs.

10. Past-due bills

Explains that your SCE bill becomes past due 19 days after the bill is prepared and provides information about late payment charges and disconnection.

Ways to contact us 7 Request a large print bill 1-800-655-4555

 Customer service numbers
 Relay calls accepted

 General Services (U.S. & Canada)
 1-800-655-4555

 Payments, Extensions or Payment Options
 1-800-950-2356

 Emergency Services & Outages
 1-800-911-1911

 California Alternate Rates for Energy (CARE)
 1-800-417-6620

 Energy Theft Hotline
 1-800-227-3901

 Hearing & Speech Impaired (TTY)
 1-800-325-8580

| Multicultural services | Cambodian / fgr | 1-800-843-1309 | Chinese / P × 1-800-843-8343 | Korean / 世录0 | 1-800-628-3061 | Vietnamese / Tiếng Việt | 1-800-327-3031 | Spanish / Español 1-800-441-2233

Correspondence: Southern California Edison P.O. Box 6400 Rancho Cucamonga, CA 91729-6400

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Important information

What are my options for paying my bill? On-line Pay one-time or recurring on www.sce.com/bill

 Mail-in In Person Phone
 Check or Money order
 1-800-747-8908

 QuickCheck
 1-800-950-2356

 Debit & credit card
 1-833-425-1440

her PayPal, Venmo, Apple Pay and Google Pay

Electronic check processing

Your check payment will be processed as a one-time Electronic Fund Transfer (EFT). With EFTs, funds may be withdrawn from your account the day we receive your payment. Your check will not be returned, but will appear on your financial

Rates and applicable rules: Available at www.sce.com or upon request Past due bills

When is my bill past due? It is past due 20 days after the preparation date, which was 09/29/25.

Reconnecting service that has been disconnected requires a Service Connection payment (non-residential only).

I highlight on pay if naviget arrangements were not extended to you by SCE.

Unable to pay: If payment arrangements were not extended to you by SCE pursuant to SCE's filed tariffs, you may contact the California Public Utilities Commission.

 For safety reasons, if service is disconnected, please ensure any sensitive or potentially hazardous equipment is unplugged on the day of reconnection. For additional home safety tips, visit www.sce.com/safety or call SCE at 1-800-655-4555.

What is the Late Payment Charge (LPC)?

0.8% will be applied to the total unpaid balance if payment is not received by the due date on this bill (except for CARE and state agency accounts).

What is a rotating outage?

Rotating outages are controlled electrical outages used to avoid widespread or uncontrolled blackouts. Your Rotating Outage Group number is located on page 1, upper left, of your SCE bill. Your rotating outage group number may change at any time. For more information, visit www.sce.com/rotating outage.

What is the Power Charge Indifference Adjustment (PCIA)?
The PCIA is a charge to ensure that both SCE customers and those who have left
SCE service to purchase electricity from other providers pay for the above market
costs for electric generation resources that were procured by SCE on their behalf.
Above market refers to the difference between what the utility pays for electric

generation and current market prices for the sale of those resources.

Disputed bills

If you believe there is an error on your bill or have a question about your service, please call Southern California Edison (SCE) customer support at 1-800-655-4555 if you are not satisfied with SCE's response, submit a complaint to the California Public Utilities Commission (CPUC) at www.opuc.ca.gov/complaints. The CPUC's Consumer Affairs Branch (CAB) handles billing and service complaints and can be reached by: Telephone 1-800-649-7570 (330 AM + 4:30 PM, Monday - Friday)

elephone 1-800-649-7570 (8:30 AM - 4:30 PM, Monday - Friday) ail CPUC, Consumer Affairs Branch, 505 Van Ness Ave., Room 2003, San Francisco, CA 94102

If you have limitations hearing or speaking, contact the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial 711 or one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication.

Type of Call	English	Spanish
TTY/VCO/HCO to Voice	1-800-735-2929	1-800-855-3000
Voice to TTY/VCO/HCO	1-800-735-2922	1-800-855-3000
Speech-to-Speech Relay	1-800-854-7784	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC regarding the accuracy of your bill, contact CAB for assistance. If your case meets the eligibility criteria, CAB will instruct you on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is reviewed to keep your service turned on.

Definitions

- Baseline Credit: The baseline credit provides reduced electricity rates on electricity used up to the baseline allocation for the region that you live in.
- CA Climate Credit: Credit from state effort to fight climate change. Applied monthly to eligible businesses and semi-annually to residents.
- Wildfire Fund Charge: Supports the California Wildfire Fund which covers costs associated with catastrophic wildfires, including payment of bonds issued by the California Department of Water Resources (DWR)
- Public Purpose Programs Charge: Funds state-mandated programs for low income discounts, energy efficiency, renewable energy and R&D.
- SCE Generation: For recovering energy procurement and generation costs for that portion of your energy provided by SCE.

To change your contact information or enroll in SCE's payment option, complete the form below and return it in the enclosed envelope

STREET# STREET NAME			APARTMENT #	I hereby authorize SCE and my financial institution to automatically deduct my monthly payment from the checking account as shown on my enclosed check, ten	
CITY		STATE	ZIP CODE	calendar days after my bill is mailed.	
				Signature	Date
TELEPHONE #		E-MAIL ADDRESS		To change your checking account information Payment program please call SCE at 1-800-655	



11. Disputed bills

If you think your bill is incorrect, please refer to this section for instructions on how to contact SCE or the CPUC for assistance.

12. Definitions

Provides definitions of some types of charges and credits shown on your bill.

13. Change of address

If your mailing address is changing, please use this section to provide your new information.

15. Make a donation to SCE's Energy Assistance Fund (EAF)

EAF helps keep the lights on for people in need. If you would like to round up your bill or contribute an amount of your choice to help others, use this section to make your selection.

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Ways to contact us

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Electronic check processing

Your check payment will be processed as a one-time Electronic Fund Transfer (EFT). With EFTs, funds may be withdrawn from your account the day we receive your payment. Your check will not be returned, but will appear on your financial statement

Rates and applicable rules: Available at www.sce.com or upon reques Past due bills

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What is the Late Payment Charge (LPC)?

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What is a rotating outage?

Add this amount for EAF \$ _

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plete the form below and return it to SCE

ailing address: 700	0000000000		APARTMENT
		STATE	ZIP CODE
	E-MAIL ADD	RESS	
			STREET NAME

generation and current market prices for the sale of those resources

gy bill through EAF. For info visit www.sce.com/eaf or call (800) 205-8596. Select one box only and sign below for EAF: One Month



15. Your rate and billing period

Shows the rate in which you're currently enrolled and the dates in the current billing period. You can use our Rate Comparison tool to compare rates and find out if you may benefit from a different rate option at **sce.com/rateanalyzer**.

16. Delivery charges

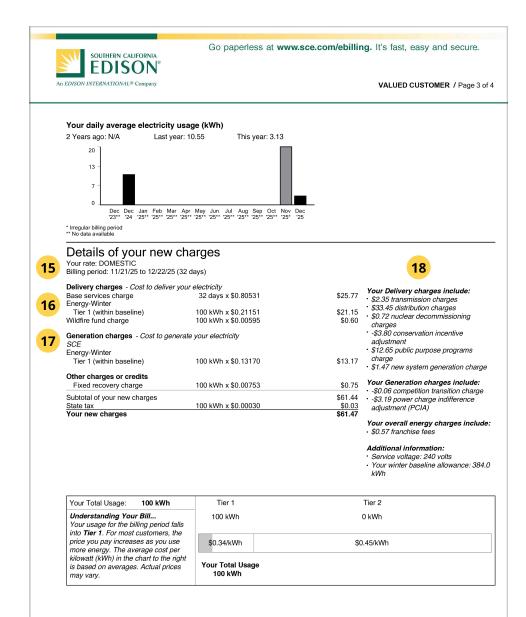
Shows the itemized cost of delivering your electricity.

17. Generation charges

Shows the itemized cost of generating your electricity.

18. Details of your charges

Shows the itemized breakdown of delivery, generation, and energy charges. These include taxes and other fees related to energy distribution.





19. Understanding your tiered bill

With our Tiered Rate Plan (Schedule D), you begin each billing period at the Tier 1 rate, which has the lowest price per kilowatt hour. If you use more energy than the "baseline allocation" for your region, your energy cost increases to Tier 2. One of the best ways to lower your energy costs is to reduce the amount of energy you use. We have tips and tools that may help, including **SCE's Budget Assistant**, which enables you to set monthly spending goals, tracks your costs in near real-time, and sends you alerts via email, phone, or text to let you know how you're doing.

20. Things you should know

Check this section each month for important news and information about your bill, SCE programs and services, and more.

This document provides details for a standard residential electric bill - your bill may look different. If you have any questions about your bill, please contact Customer Service at 1-800-655-4555.



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Things you should know

Fixed Recovery Charge

SCE has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires. Your bill for electric service includes a Fixed Recovery Charge that has been approved by the CPUC to repay those bonds. The right to recover the Fixed Recovery Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to SCE. SCE is collecting the Fixed Recovery Charge on behalf of the Special Purpose Entity.

Stay in Control

If you're behind on payments, enrolled in a payment plan, or facing disconnection, we offer options and energy management solutions to help you stay in control of your bill and costs. Learn more at www.sce.com/billsupport.

Base Services Charge

Under California Assembly Bill 205, electricity bills will be restructured for residential customers beginning in November 2025. The electricity delivery section of the bill will include a Base Services Charge as a separate line item, replacing the current Basic Charge. Customers may also see total electricity prices lowered per kilowatt-hour (kWh). Estimate is based on current electricity rates as of June 1, 2025, and does not assume future rate changes. To learn more, visit see, com/BaseServicesCharge.