



## Meter Socket Adapter Program Fact Sheet

The Meter Socket Adapter (MSA) Program is designed to facilitate the installation or removal of customer-owned MSAs (which may or may not enable grid isolation) without modification of the residential panel. The primary goal of the MSA Program is to support the transition to a more efficient and sustainable energy infrastructure by expanding customer access to energy products that make installation faster, easier, and more affordable.

Customers and certified vendors and installers can submit a request through the [online program enrollment portal](#), during which a one-time payment is required at the time of request submission. SCE will then review the request for eligibility before a SCE meter technician conducts a site visit to complete the MSA installation or removal.

### MSA Installation

All MSA installations and removals will need to be completed by an SCE meter technician.

Please note, SCE meter technicians are not responsible for troubleshooting issues with any MSA. Please contact the manufacturer or installer for any MSA maintenance support.

### Learn More

For more information, visit [sce.com/msa](https://sce.com/msa) or email [Customer.Generation@sce.com](mailto:Customer.Generation@sce.com).

To submit an MSA request, contractors and customers should ensure the following eligibility requirements have been met:

- Residential self-contained meter with single phase 3-wire 120/240-volt service panel, not exceeding 200-amp rating
- Generating facility back-feed does not exceed rated load of service panel
- No liquid-tight conduit is used for communication cables for isolating MSAs
- SCE-approved MSA (see [MSA Approved Product List](#)) will be left with customer next to the meter panel in a high visibility, waterproof package
- Meter panel has no [Electric Service Requirement](#) violations

### FAQs

#### Can certified installers install the MSA?

No, SCE meter technicians must install the MSA. Certified installers and vendors may submit the MSA application on the customer's behalf.

#### Can any MSA product be installed by SCE?

No, please refer to the [MSA Approved Product List](#) for all SCE-approved customer-owned MSAs.

#### What stage of the process is my application at?

Please refer to the [MSA Portal User Guide](#) which covers the enrollment process, including an explanation of each application status that can be found in your application on the application portal.