



Visit [sce.com/customersavings](https://www.sce.com/customersavings) or scan this QR Code to learn more about these programs and how to qualify.



Ways to Save on Your Monthly Bill

The following programs can help eligible customers reduce energy costs and manage bills more easily through monthly discounts, payment support and no-cost energy efficiency upgrades.

- **California Alternate Rates for Energy (CARE)** provides a 32.5% bill discount.
- **Family Electric Rate Assistance (FERA)** provides an 18% bill discount.
- **Energy Savings Assistance (ESA) Program** provides no-cost energy-saving home improvements and appliances.
- **Arrearage Management Plan (AMP)** is a debt forgiveness option for past-due accounts.
- **Medical Baseline Allowance Program (MBL)** provides additional electricity at a lower cost or an 11% bill discount, depending on their rate plan, for those with qualifying medical needs.
- **Budget Billing Plan** divides annual electricity usage costs across 11 equal monthly payments.
- **Energy Assistance Fund (EAF)** provides bill assistance of up to \$300 once per year.
- **Low Income Home Energy Assistance Program (LIHEAP)** provides bill assistance once per year, energy-related crisis intervention services and free weatherization services.*

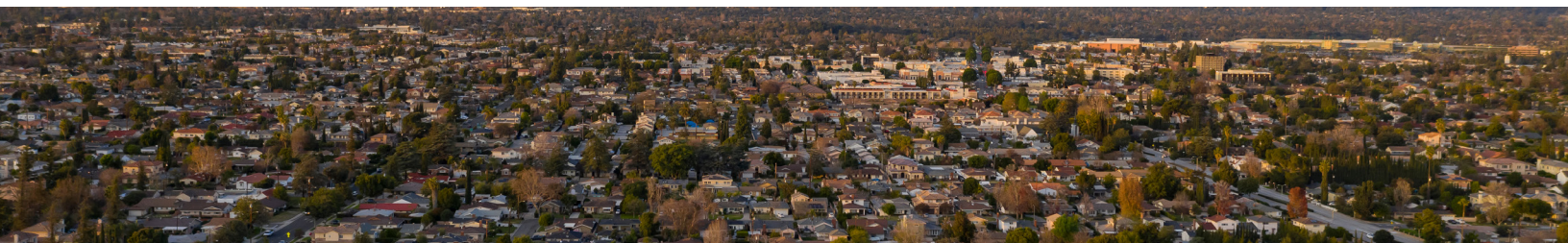


Residential Rate Plans

Your residence, lifestyle and family size all play a part in determining your electrical needs. Choosing the right rate plan can help you manage your energy costs.

- **Time-of-Use Rate Plans:** Prices change based on time of day and season. Includes options designed for electric vehicle drivers and solar customers.
- **Tiered Rate Plan:** Begin each billing period at the Tier 1 rate, which has the lowest price per kilowatt-hour (kWh), and if you use more energy than the baseline allocation for your region, your rate climbs to Tier 2.

Use our Rate Comparison Tool to get a personalized comparison between your current plan and other options.





Savings Programs

Receive bill credits when you participate in a Demand Response program.

- **Summer Discount Plan:** A remote-controlled device is installed on or near a participating customer's air-conditioning unit, which may be cycled on and off during high demand events, for up to \$160 in bill credits.
- **Smart Energy Program:** Participating customers can earn up to \$125 in bill credits when they allow their smart thermostat to be remotely adjusted during high demand events.



Energy Efficiency Resources

Various rebates and resources are available:

- **SCE Marketplace:** An online resource to help you research energy-saving products.
- **Energy Management Center:** Learn about energy management products, programs, rebates and tools.
- **Rebates and Incentives:** SCE offers rebates and incentives on qualifying energy-efficient appliances and home products.



SCE My Account

The SCE My Account dashboard offers features such as:

- Bill Help
- Projected Next Bill
- Budget Assistant
- Payment Arrangement Requests
- Manage Alerts and Notifications to keep you informed and in control of your energy usage and costs.

Additional Community Resources*

- **211.org** provides information and referrals to local social services and other assistance via calls, web chats and text messages.
- **californialifeline.com** provides discounted home and cell phone service.
- **internetforallnow.org** provides information and assistance on how to obtain low-cost internet plans.
- **gridsolar.org/scesolarcare** provides no-cost solar systems.
- **incentives.switchison.org** provides information on rebates, discounts and financing options on energy efficient electric equipment by region.
- **ssa.gov** administers Social Security benefits, including Retirement, Disability, Survivor and Family.

General Questions and Information

Visit sce.com/billhelp or call:

English	1-800-655-4555
Spanish / español	1-800-441-2233
Chinese / 中文	1-800-843-8343
Korean / 한국어	1-800-628-3061
Vietnamese / Tiếng Việt	1-800-327-3031



*Not SCE programs. Funding for many programs is provided on a first-come, first-served basis and is subject to change without notice. References to non-SCE programs are provided for information purposes only and are not meant as endorsements. Specific program terms and conditions may apply.

Message paid for by ratepayers.