



## FAQ - Incorrectly Billed PCIA Vintage for CCA Accounts

### What is PCIA and PCIA Vintage?

The Power Charge Indifference Adjustment (PCIA) is a charge applied to customers who switch their power supplier from an investor-owned utility (IOU) to an alternative like Direct Access (DA) Service or Community Choice Aggregation Service (CCA Service). This charge is intended to ensure that DA, CCA and other departing load customers pay their share of the above market costs of long-term generation contracts that were entered into prior to the customer switching providers.

PCIA Vintage refers to the specific year a customer departed their IOU's power service and particular rate. Each vintage year has a specific PCIA rate, that can vary year to year. The cost that the customer pays is calculated by multiplying the applicable PCIA vintage rate by the monthly energy use. For more details, please click on **[ELECTRIC\\_SCHEDULES\\_CCA-CRS.pdf](#)** or copy and paste **[sce.com/rateoptions](https://www.sce.com/rateoptions)** into your browser and then click on **Other Rates** and search the library for "**[ELECTRIC\\_SCHEDULES\\_CCA-CRS.pdf](#)**".

### Why was the PCIA Vintage billed incorrectly for some CCA customers?

This billing issue was not caused by your Community Choice Aggregator (CCA). Due to a SCE system error that is now resolved, some customers were billed a PCIA Vintage price that did not match their correct PCIA Vintage or their rate plan. This resulted in overcharges for some customers and undercharges for others.

### How is Southern California Edison Company (SCE) correcting this issue?

SCE is issuing a billing correction adjustment pursuant to its Electric Tariff Rule 17 for customers who were incorrectly charged for PCIA.

Customers who were overcharged will receive a credit adjustment equivalent to the differences between the original billed charges and the corrected bill charges, for the period of the billing error, not to exceed three years.

For Residential and Small Business customers who were undercharged, the adjustment will be limited to the differences between the original billed charges and the corrected bill charges for the most recent three bill periods.

All other customers who were undercharged will be debited for the period of the billing error, not to exceed three years.

What financing options are available for customers facing a charge on their next bill?  
Should you need payment assistance upon receiving your bill, please visit [sce.com/billhelp](https://sce.com/billhelp).  
Additionally, if you would like to set up a payment arrangement, you may request one by logging into your [SCE My Account](#).