

Residential Customers

1. Your amount due

Shows your current monthly amount due and the due date.

2. Your SCE account information

If you ever need customer service or want to enroll in SCE programs and services, we'll use your customer account number to access your information.

3. Your account summary

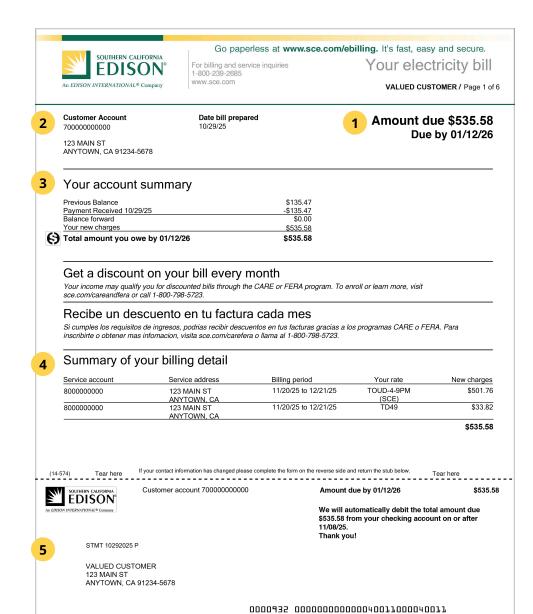
Shows your most recent account activity and current amount due.

4. Summary of your billing detail

You're an "unbundled" SCE customer, which means we deliver your electricity, but you have a separate Energy Service Provider who generates it. While all of your charges are shown together on one bill, we use this section to list your delivery and generation charges separately, and we identify them for you using individual service account numbers.

5. Your payment stub

Shows the amount due and the due date. If you're paying by mail, remember to write your customer account number on the "memo" line of your check and make sure the SCE address is visible in the return envelope window. You can save postage costs and help the environment by going paperless at **sce.com/ebilling** - it's fast, easy, and secure.





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6. Ways to contact us

Lists SCE Customer Service phone numbers. You may also message us via Facebook and Twitter, and get quick answers from our Frequently Asked Questions. For details, visit **SCE.com/FAQs**

7. Request a large print bill

We offer a version of your bill in larger print – if you would like to enroll, please contact us at the number shown in this section.

8. Your payment options

Lists the various methods and contact information for paying your bill.

9. Rates and applicable rules

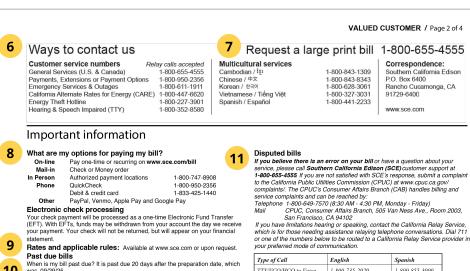
Guides you to **sce.com** to get detailed information on rates, rules, and tariffs.

10. Past-due bills

Explains that your SCE bill becomes past due 19 days after the bill is prepared and provides information about late payment charges and disconnection.

11. Disputed bills

If you think your bill is incorrect, please refer to this section for instructions on how to contact SCE or the CPUC for assistance.



· Reconnecting service that has been disconnected requires a Service Connection

 Unable to pay: If payment arrangements were not extended to you by SCE pursuant to SCE's filed tariffs, you may contact the California Public Utilities

additional home safety tips, visit www.sce.com/safety or call SCE at

due date on this bill (except for CARE and state agency accounts)

What is the Late Payment Charge (LPC)?

 For safety reasons, if service is disconnected, please ensure any sensitive or potentially hazardous equipment is unplugged on the day of reconnection. For

0.8% will be applied to the total unpaid balance if payment is not received by the

Rotating outages are controlled electrical outages used to avoid widespread or uncontrolled blackouts. Your Rotating Outage Group number is located on page 1,

upper left, of your SCE bill. Your rotating outage group number may change at any time. For more information, visit www.sce.com/rotating outage.

What is the Power Charge Indifference Adjustment (PCIA)?

The PCIA is a charge to ensure that both SCE customers and those who have left

SCE service to purchase electricity from other providers pay for the above market

costs for electric generation resources that were procured by SCE on their behalf.

'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources.

payment (non-residential only).

What is a rotating outage?

1-800-655-4555

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC regarding the accuracy of your bill, contact CAB for assistance. If your case meets the eligibility criteria, CAB will instruct you on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is reviewed to keep your service turned on.

Definitions

- Baseline Credit: The baseline credit provides reduced electricity rates on electricity used up to the baseline allocation for the region that you live in.
- CA Climate Credit: Credit from state effort to fight climate change. Applied monthly to eligible businesses and semi-annually to residents.
- Wildfire Fund Charge: Supports the California Wildfire Fund which covers costs associated with catastrophic wildfires, including payment of bonds issued by the California Department of Water Resources (DWR)
- Public Purpose Programs Charge: Funds state-mandated programs for low income discounts, energy efficiency, renewable energy and R&D.
- SCE Generation: For recovering energy procurement and generation costs for that portion of your energy provided by SCE.

To change your contact information or enroll in SCE's payment option, complete the form below and return it in the enclosed envelope

STREET#	nailing address: 7000	00000000		APARTMENT #	Direct Payment (Automatic Debit) Enrollment: 70000000000 I hereby authorize SCE and my financial institution to automatically deduct my			
					monthly payment from the checking account as shown on my enclosed che			
CITY	'		STATE	ZIP CODE	calendar days after my bill is mailed.			
					Signature	Date		
TELEPHONE # E-MAIL ADDRESS		ORESS		To change your checking account information or to be removed from th Payment program please call SCE at 1-800-655-4555.				
=	nergy Assistance Fund	(EAF): wa	ant to help p	eople pay their ene	gy bill through EAF. For info visit www.sce	e.com/eaf or call (800) 205-8596		
						elect one box only and sign below for EAF:		



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12. Definitions

Provides definitions of some types of charges and credits shown on your bill.

13. Change of address

If your mailing address is changing, please use this section to provide your new information.

14. Enroll in the Direct Payment Program

If you would like to save time by having your monthly payments automatically deducted from your checking account, use this section to enroll in the Direct Payment program.

15. Make a donation to SCE's Energy Assistance Fund (EAF)

EAF helps keep the lights on for people in need. If you would like to round up your bill or contribute an amount of your choice to help others, use this section to make your selection.

Ways to contact us Request a large print bill 1-800-655-4555

Customer service numbers Relay calls accepted General Services (U.S. & Canada) 1-800-655-4555 Payments, Extensions or Payment Options 1-800-950-2356 Emergency Services & Outages 1-800-611-1911 California Alternate Rates for Energy (CARE) 1-800-447-6620 Energy Theft Hotline 1-800-227-3901 Hearing & Speech Impaired (TTY) 1-800-352-8580

Cambodian / fgr 1-800-843-1309 Chinese / 中文 1-800-843-8343 Korean / 한국어 1-800-628-3061 Vietnamese / Tiếng Việt 1-800-327-3031 1-800-441-2233 Spanish / Español

Multicultural services

Correspondence: Southern California Edison PO Box 6400 Rancho Cucamonga, CA 91729-6400

www.sce.com

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Important information

What are my options for paying my bill?

Pay one-time or recurring on www.sce.com/bill Mail-in Check or Money order In Person Authorized payment locations 1-800-747-8908 Phone QuickCheck 1-800-950-2356 1-833-425-1440 Debit & credit card

Other PayPal, Venmo, Apple Pay and Google Pay

Electronic check processing

Your check payment will be processed as a one-time Electronic Fund Transfer (EFT). With EFTs, funds may be withdrawn from your account the day we receive your payment. Your check will not be returned, but will appear on your financial statement

Rates and applicable rules: Available at www.sce.com or upon request Past due bills

When is my bill past due? It is past due 20 days after the preparation date, which

· Reconnecting service that has been disconnected requires a Service Connection payment (non-residential only).

Unable to pay: If payment arrangements were not extended to you by SCE pursuant to SCE's filed tariffs, you may contact the California Public Utilities

· For safety reasons, if service is disconnected, please ensure any sensitive or potentially hazardous equipment is unplugged on the day of reconnection. For additional home safety tips, visit www.sce.com/safety or call SCE at 1-800-655-4555

What is the Late Payment Charge (LPC)?

0.8% will be applied to the total unpaid balance if payment is not received by due date on this bill (except for CARE and state agency accounts).

generation and current market prices for the sale of those resources

What is a rotating outage?

Rotating outages are controlled electrical outages used to avoid widespread or uncontrolled blackouts. Your Rotating Outage Group number is located on page 1, upper left, of your SCE bill. Your rotating outage group number may change at any time. For more information, visit www.sce.com/rotating outage.

What is the Power Charge Indifference Adjustment (PCIA)? The PCIA is a charge to ensure that both SCE customers and those who have left SCE service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by SCE on their behalf.

'Above market' refers to the difference between what the utility pays for electric

Disputed bills

If you believe there is an error on your bill or have a question about your service, please call Southern California Edison (SCE) customer support at 1-800-655-4555. If you are not satisfied with SCE's response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/ complaints/. The CPUC's Consumer Affairs Branch (CAB) handles billing and service complaints and can be reached by: Telephone 1-800-649-7570 (8:30 AM - 4:30 PM, Monday - Friday)

CPUC, Consumer Affairs Branch, 505 Van Ness Ave., Room 2003, San Francisco, CA 94102

If you have limitations hearing or speaking, contact the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial 711 or one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication.

Type of Call	English	Spanish
TTY/VCO/HCO to Voice	1-800-735-2929	1-800-855-3000
Voice to TTY/VCO/HCO	1-800-735-2922	1-800-855-3000
Speech-to-Speech Relay	1-800-854-7784	1-800-854-7784
T 111 1 1 1	1 66 1 11 111 6 1	

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC regarding the accuracy of your bill, contact CAB for assistance. If your case meets the eligibility criteria, CAB will instruct you on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is reviewed to keep your service

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STREET#	nange of mailing address: 700000000000		APARTMENT #	Direct Payment (Automatic Debit) Enrollment: 70000000000 I hereby authorize SCE and my financial institution to automatically deduct my monthly payment from the checking account as shown on my enclosed check, ten	
CITY		STATE	ZIP CODE	calendar days after my bill is mailed.	
				Signature Date	
TELEPHONE # E-MAIL ADDRESS		E-MAIL ADDRESS		To change your checking account information or to be removed from the Direct Payment program please call SCE at 1-800-655-4555.	
_	A	I/FAF): I want to ball o		_ , , , , ,	
	nergy Assistance Fund		elect one box only and	rgy bill through EAF. For info visit www.sce.com/eaf or call (800) 205-8596	
5	Add this amount for EAF\$				



Residential Customers

16. Delivery

This label shows who is delivering your electricity.

17. POD ID

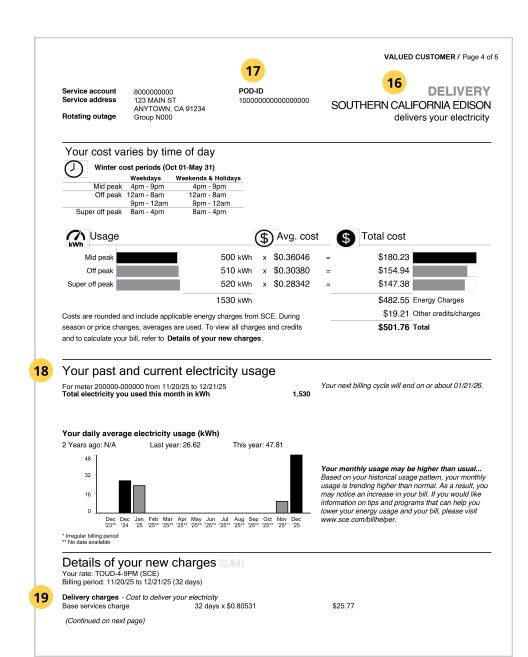
As a CCA customer you might need to provide your POD-ID when speaking with Customer Service or other SCE representatives

18. Compare your monthly energy usage

Compare the amount of energy you use from month to month, and discover any seasonal trends. If you want to view your hourly consumption, sign up for SCE's My Account.

19. Delivery charges

Shows the itemized cost of delivering your electricity.





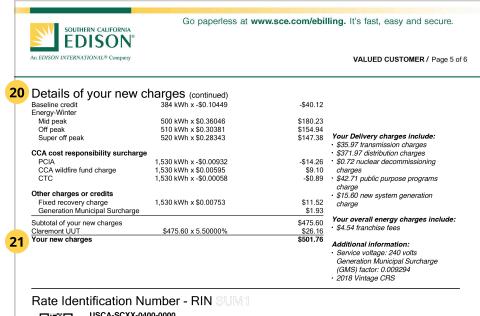
Residential Customers

20. Details of your charges

Shows the itemized breakdown of delivery and energy charges. These include taxes and other fees related to energy distribution.

21. Your Total Usage

Check this section for your total usage breakdown for the month.





USCA-SCXX-0400-0000

In the future, you might use the Rate Identification Number (RIN) to program smart devices like smart thermostats, EV chargers, or energy management systems once the manufacturer has enabled its use. Once these smart device features are available, simply scan the QR code using the smart device app for setup. To learn more, visit sce.com/helpcenter/rin.



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23. Supply

This label shows who is supplying your electricity.

24. Details of your charges

Shows the itemized breakdown of generation and energy charges. These include taxes and other fees related to energy generation.

25. Things you should know

Check this section each month for important news and information about your generation and ways to contact your energy provider.

This document provides details for a standard residential electric bill - your bill may look different. If you have any questions about your bill, please contact Customer Service at 1-800-655-4555.

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23

SUPPLY/GENERATION
CLEAN POWER ALLIANCE
supplies your electricity

 Service address
 123 MAIN ST
 10000000000000000

 Notating outage
 ANYTOWN, CA 91234

 Group N000
 Group N000

Details of your new charges SUM2

8000000000

CLEAN POWER ALLIANCE

Your rate: TD49 Service Account: 8000000000 Billing period: 11/20/25 to 12/21/25 (32 days)

Generation Charges

Your New Charges	\$33.82
Sub-Total of CPA Generation Charges	\$33.82
ENERGY SURCHARGE	\$2.15
Clean Power - Mid-Peak - Winter	\$8.91
Clean Power - Off-Peak - Winter	\$15.22
Winter	
Clean Power - Super OfPk -	\$7.54

25 Things you should know

CPA Wants to Hear from You

CPA was formed when communities coordinated their electricity buying power to provide more clean power options, including 100% Green Power. Your voice and your ideas are important to us, especially as we prepare to set rates and determine our budget priorities for the next fiscal year. Please visit cleanpoweralliance.org/budgetfeedback2021 to learn more and to tell us what's important to you. We'll share your feedback with our board in advance of their adoption of next year's budget in June.

If You Need Assistance with Your Bill

CPA can help. Please visit cleanpoweralliance.org/CPAbillhelp or call us at 888-655-4555 to find out about programs such as CARE/FERA and CPA's Power Share program that provides a 20% discount to eligible customers.

POD-ID

Green-e Program Update

You are receiving 100% Green Power from Clean Power Alliance, which is 100% renewable energy with zero greenhouse gas emissions. Effective January 1, 2021, commercial and industrial customers can request that their power be Green-e certified by contacting CPA at 888-585-3788 or accountservices@cleanpoweralliance.org. Residential customers no longer have the option to have their energy Green-e certified. Learn more at cleanpoweralliance.org/powersources.