

UNDERSTANDING YOUR COMMUNITY CHOICE AGGREGATION (CCA) BILL



Residential Customers

1. Your amount due

Shows your current monthly amount due and the due date.

2. Your SCE account information

If you ever need customer service or want to enroll in SCE programs and services, we'll use your customer account number to access your information.

3. Your account summary




Shows your most recent account activity and current amount due.

4. Summary of your billing detail

You're an "unbundled" SCE customer, which means we deliver your electricity, but you have a separate Energy Service Provider who generates it. While all of your charges are shown together on one bill, we use this section to list your delivery and generation charges separately, and we identify them for you using individual service account numbers.

5. Your payment stub

Shows the amount due and the due date. If you're paying by mail, remember to write your customer account number on the "memo" line of your check and make sure the SCE address is visible in the return envelope window. You can save postage costs and help the environment by going paperless at sce.com/ebilling - it's fast, easy, and secure.

 An EDISON INTERNATIONAL® Company		Go paperless at www.sce.com/ebilling . It's fast, easy and secure.		
For billing and service inquiries 1-800-239-2685 www.sce.com		Your electricity bill		
VALUED CUSTOMER / Page 1 of 6				
2	Customer Account 700000000000 123 MAIN ST ANYTOWN, CA 91234-5678	Date bill prepared 10/29/25	1 Amount due \$535.58 Due by 01/12/26	
3 Your account summary				
Previous Balance		\$135.47		
Payment Received 10/29/25		-\$135.47		
Balance forward		\$0.00		
Your new charges		\$535.58		
 Total amount you owe by 01/12/26		\$535.58		
Get a discount on your bill every month				
Your income may qualify you for discounted bills through the CARE or FERA program. To enroll or learn more, visit sce.com/careandfera or call 1-800-798-5723.				
Recibe un descuento en tu factura cada mes				
Si cumples los requisitos de ingresos, podrias recibir descuentos en tus facturas gracias a los programas CARE o FERA. Para inscribirte o obtener mas informacion, visita sce.com/carefera o llama al 1-800-798-5723.				
4 Summary of your billing detail				
Service account	Service address	Billing period	Your rate	New charges
8000000000	123 MAIN ST ANYTOWN, CA	11/20/25 to 12/21/25	TOUD-4-9PM (SCE)	\$501.76
8000000000	123 MAIN ST ANYTOWN, CA	11/20/25 to 12/21/25	TD49	\$33.82
				\$535.58
(14-574) Tear here If your contact information has changed please complete the form on the reverse side and return the stub below. Tear here				
 An EDISON INTERNATIONAL® Company		Customer account 700000000000	Amount due by 01/12/26 \$535.58	
5		We will automatically debit the total amount due \$535.58 from your checking account on or after 11/08/25. Thank you!		
STMT 10292025 P		VALUED CUSTOMER 123 MAIN ST ANYTOWN, CA 91234-5678		
0000932 000000000000000040011000040011				

UNDERSTANDING YOUR COMMUNITY CHOICE AGGREGATION (CCA) BILL

6. Ways to contact us

Lists SCE Customer Service phone numbers. You may also message us via Facebook and Twitter, and get quick answers from our Frequently Asked Questions. For details, visit SCE.com/FAQs

7. Request a large print bill

We offer a version of your bill in larger print – if you would like to enroll, please contact us at the number shown in this section.

8. Your payment options

Lists the various methods and contact information for paying your bill.

9. Rates and applicable rules

Guides you to sce.com to get detailed information on rates, rules, and tariffs.

10. Past-due bills

Explains that your SCE bill becomes past due 19 days after the bill is prepared and provides information about late payment charges and disconnection.

11. Disputed bills

If you think your bill is incorrect, please refer to this section for instructions on how to contact SCE or the CPUC for assistance.

6 Ways to contact us

Customer service numbers	Relay calls accepted
General Services (U.S. & Canada)	1-800-655-4555
Payments, Extensions or Payment Options	1-800-950-2356
Emergency Services & Outages	1-800-611-1911
California Alternate Rates for Energy (CARE)	1-800-447-8620
Energy Theft Hotline	1-800-227-3901
Hearing & Speech Impaired (TTY)	1-800-352-8580

7 Request a large print bill 1-800-655-4555

Multicultural services	Correspondence:
Cambodian / ភ្នំ	1-800-843-1309
Chinese / 中文	1-800-843-8343
Korean / 한국	1-800-528-3061
Vietnamese / Tiếng Việt	1-800-327-3031
Spanish / Español	1-800-441-2233
	www.sce.com

Important information

8 What are my options for paying my bill?

On-line	Pay one-time or recurring on www.sce.com/bill
Mail-in	Check or Money order
In Person	Authorized payment locations
Phone	QuickCheck
	Debit & credit card
Other	PayPal, Venmo, Apple Pay and Google Pay

Electronic check processing

Your check payment will be processed as a one-time Electronic Fund Transfer (EFT). With EFTs, funds may be withdrawn from your account the day we receive your payment. Your check will not be returned, but will appear on your financial statement.

9 Rates and applicable rules: Available at www.sce.com or upon request.

Past due bills

When is my bill past due? It is past due 20 days after the preparation date, which was 09/29/25.

- Reconnecting service that has been disconnected requires a Service Connection payment (non-residential only).
- Unable to pay: If payment arrangements were not extended to you by SCE pursuant to SCE's filed tariffs, you may contact the California Public Utilities Commission.

- For safety reasons, if service is disconnected, please ensure any sensitive or potentially hazardous equipment is unplugged on the day of reconnection. For additional home safety tips, visit www.sce.com/safety or call SCE at 1-800-655-4555.

What is the Late Payment Charge (LPC)?

0.8% will be applied to the total unpaid balance if payment is not received by the due date on this bill (except for CARE and state agency accounts).

What is a rotating outage?

Rotating outages are controlled electrical outages used to avoid widespread or uncontrolled blackouts. Your Rotating Outage Group number is located on page 1, upper left, of your SCE bill. Your rotating outage group number may change at any time. For more information, visit www.sce.com/rotating outage.

What is the Power Charge Indifference Adjustment (PCIA)?

The PCIA is a charge to ensure that both SCE customers and those who have left SCE service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by SCE on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources.

11 Disputed bills

If you believe there is an error on your bill or have a question about your service, please call **Southern California Edison (SCE)** customer support at **1-800-655-4555**. If you are not satisfied with SCE's response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/complaints/. The CPUC's Consumer Affairs Branch (CAB) handles billing and service complaints and can be reached by:

Telephone 1-800-649-7570 (8:30 AM - 4:30 PM, Monday - Friday)
Mail CPUC, Consumer Affairs Branch, 505 Van Ness Ave., Room 2003, San Francisco, CA 94102

If you have limitations hearing or speaking, contact the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial 711 or one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication.

Type of Call	English	Spanish
TTY/VOIC/HCO to Voice	1-800-735-2929	1-800-855-3000
Voice to TTY/VOIC/HCO	1-800-735-2922	1-800-855-3000
Speech-to-Speech Relay	1-800-854-7784	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC regarding the accuracy of your bill, contact CAB for assistance. If your case meets the eligibility criteria, CAB will instruct you on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is reviewed to keep your service turned on.

Definitions

- **Baseline Credit:** The baseline credit provides reduced electricity rates on electricity used up to the baseline allocation for the region that you live in.
- **CA Climate Credit:** Credit from state effort to fight climate change. Applied monthly to eligible businesses and semi-annually to residents.
- **Wildfire Fund Charge:** Supports the California Wildfire Fund which covers costs associated with catastrophic wildfires, including payment of bonds issued by the California Department of Water Resources (DWR).
- **Public Purpose Programs Charge:** Funds state-mandated programs for low income discounts, energy efficiency, renewable energy and R&D.
- **SCE Generation:** For recovering energy procurement and generation costs for that portion of your energy provided by SCE.

To change your contact information or enroll in SCE's payment option, complete the form below and return it in the enclosed envelope.

Change of mailing address: 700000000000

STREET#	STREET NAME	APARTMENT #
CITY	STATE	ZIP CODE
TELEPHONE #	E-MAIL ADDRESS	

Direct Payment (Automatic Debit) Enrollment: 700000000000

I hereby authorize SCE and my financial institution to automatically deduct my monthly payment from the checking account as shown on my enclosed check, ten calendar days after my bill is mailed.

Signature _____ Date _____

To change your checking account information or to be removed from the Direct Payment program please call SCE at 1-800-655-4555.

Energy Assistance Fund (EAF): I want to help people pay their energy bill through EAF. For info visit www.sce.com/eaef or call (800) 205-8596.

Add this amount for EAF \$ _____

Select one box only and sign below for EAF:

☐ Every Month ☐ One Month only

UNDERSTANDING YOUR COMMUNITY CHOICE AGGREGATION (CCA) BILL



Residential Customers

12. Definitions

Provides definitions of some types of charges and credits shown on your bill.

13. Change of address

If your mailing address is changing, please use this section to provide your new information.

14. Enroll in the Direct Payment Program

If you would like to save time by having your monthly payments automatically deducted from your checking account, use this section to enroll in the Direct Payment program.

15. Make a donation to SCE's Energy Assistance Fund (EAF)

EAF helps keep the lights on for people in need. If you would like to round up your bill or contribute an amount of your choice to help others, use this section to make your selection.

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Correspondence:

Southern California Edison
P.O. Box 6400
Rancho Cucamonga, CA
91729-6400
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In Person	Authorized payment locations
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Electronic check processing

Your check payment will be processed as a one-time Electronic Fund Transfer (EFT). With EFTs, funds may be withdrawn from your account the day we receive your payment. Your check will not be returned, but will appear on your financial statement.

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STREET#	STREET NAME	APARTMENT #
CITY	STATE	ZIP CODE
TELEPHONE #	E-MAIL ADDRESS	

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Direct Payment (Automatic Debit) Enrollment: 700000000000

I hereby authorize SCE and my financial institution to automatically deduct my monthly payment from the checking account as shown on my enclosed check, ten calendar days after my bill is mailed.

Signature _____ Date _____

To change your checking account information or to be removed from the Direct Payment program please call SCE at 1-800-655-4555.

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Energy Assistance Fund (EAF): I want to help people pay their energy bill through EAF. For info visit www.sce.com/eaaf or call (800) 205-8596.

Add this amount for EAF \$ _____

Select one box only and sign below for EAF:

☐ Every Month ☐ One Month only

UNDERSTANDING YOUR COMMUNITY CHOICE AGGREGATION (CCA) BILL

16. Delivery

This label shows who is delivering your electricity.

17. POD ID

As a CCA customer you might need to provide your POD-ID when speaking with Customer Service or other SCE representatives

18. Compare your monthly energy usage

Compare the amount of energy you use from month to month, and discover any seasonal trends. If you want to view your hourly consumption, sign up for SCE's My Account.

19. Delivery charges

Shows the itemized cost of delivering your electricity.

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Service account 8000000000
Service address 123 MAIN ST
ANYTOWN, CA 91234
Rotating outage Group N000

POD-ID
10000000000000000000


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DELIVERY
SOUTHERN CALIFORNIA EDISON
delivers your electricity


Your cost varies by time of day







 **Winter cost periods (Oct 01-May 31)**

	Weekdays	Weekends & Holidays
Mid peak	4pm - 9pm	4pm - 9pm
Off peak	12am - 8am	12am - 8am
	9pm - 12am	9pm - 12am
Super off peak	8am - 4pm	8am - 4pm

 **Usage**

 **Avg. cost**

 **Total cost**

Mid peak		500 kWh	x	\$0.36046	=	\$180.23	
Off peak		510 kWh	x	\$0.30380	=	\$154.94	
Super off peak		520 kWh	x	\$0.28342	=	\$147.38	
		1530 kWh				\$482.55	Energy Charges
						\$19.21	Other credits/charges
						\$501.76	Total

Costs are rounded and include applicable energy charges from SCE. During season or price changes, averages are used. To view all charges and credits and to calculate your bill, refer to **Details of your new charges**.

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Your past and current electricity usage

For meter 200000-000000 from 11/20/25 to 12/21/25
Total electricity you used this month in kWh 1,530

Your next billing cycle will end on or about 01/21/26.

Your daily average electricity usage (kWh)

2 Years ago: N/A Last year: 26.62 This year: 47.81



Your monthly usage may be higher than usual...
Based on your historical usage pattern, your monthly usage is trending higher than normal. As a result, you may notice an increase in your bill. If you would like information on tips and programs that can help you lower your energy usage and your bill, please visit www.sce.com/billhelper.

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Details of your new charges **SUM1**

Your rate: TOUD-4-9PM (SCE)
Billing period: 11/20/25 to 12/21/25 (32 days)

Delivery charges - Cost to deliver your electricity

Base services charge	32 days x \$0.80531	\$25.77
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(Continued on next page)


UNDERSTANDING YOUR COMMUNITY CHOICE AGGREGATION (CCA) BILL

20. Details of your charges

Shows the itemized breakdown of delivery and energy charges. These include taxes and other fees related to energy distribution.

21. Your Total Usage

Check this section for your total usage breakdown for the month.



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Details of your new charges (continued)

Baseline credit	384 kWh x -\$0.10449	-\$40.12
Energy-Winter		
Mid peak	500 kWh x \$0.36046	\$180.23
Off peak	510 kWh x \$0.30381	\$154.94
Super off peak	520 kWh x \$0.28343	\$147.38
CCA cost responsibility surcharge		
PCIA	1,530 kWh x -\$0.00932	-\$14.26
CCA wildfire fund charge	1,530 kWh x \$0.00595	\$9.10
CTC	1,530 kWh x -\$0.00058	-\$0.89
Other charges or credits		
Fixed recovery charge	1,530 kWh x \$0.00753	\$11.52
Generation Municipal Surcharge		\$1.93
Subtotal of your new charges		\$475.60
Claremont UUT	\$475.60 x 5.50000%	\$26.16
Your new charges		\$501.76

Your Delivery charges include:

- \$35.97 transmission charges
- \$371.97 distribution charges
- \$0.72 nuclear decommissioning charges
- \$42.71 public purpose programs charge
- \$15.60 new system generation charge

Your overall energy charges include:

- \$4.54 franchise fees

Additional information:

- Service voltage: 240 volts
- Generation Municipal Surcharge (GMS) factor: 0.009294
- 2018 Vintage CRS

Rate Identification Number - RIN **SUM1**



USCA-SCXX-0400-0000
In the future, you might use the Rate Identification Number (RIN) to program smart devices like smart thermostats, EV chargers, or energy management systems once the manufacturer has enabled its use. Once these smart device features are available, simply scan the QR code using the smart device app for setup. To learn more, visit sce.com/helpcenter/rin.

UNDERSTANDING YOUR COMMUNITY CHOICE AGGREGATION (CCA) BILL



Residential Customers

23. Supply

This label shows who is supplying your electricity.

24. Details of your charges

Shows the itemized breakdown of generation and energy charges. These include taxes and other fees related to energy generation.

25. Things you should know

Check this section each month for important news and information about your generation and ways to contact your energy provider.

This document provides details for a standard residential electric bill - your bill may look different. If you have any questions about your bill, please contact Customer Service at 1-800-655-4555.

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SUPPLY/GENERATION
CLEAN POWER ALLIANCE
supplies your electricity

Service account 8000000000 POD-ID
Service address 123 MAIN ST 1000000000000000000
ANYTOWN, CA 91234
Rotating outage Group N000

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Details of your new charges SUM12

CLEAN POWER ALLIANCE

Your rate: TD49
Service Account: 8000000000
Billing period: 11/20/25 to 12/21/25 (32 days)

Generation Charges

Clean Power - Super OfPk - Winter	\$7.54
Clean Power - Off-Peak - Winter	\$15.22
Clean Power - Mid-Peak - Winter	\$8.91
ENERGY SURCHARGE	\$2.15
Sub-Total of CPA Generation Charges	\$33.82
Your New Charges	\$33.82

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Things you should know

CPA Wants to Hear from You

CPA was formed when communities coordinated their electricity buying power to provide more clean power options, including 100% Green Power. Your voice and your ideas are important to us, especially as we prepare to set rates and determine our budget priorities for the next fiscal year. Please visit cleanpoweralliance.org/budgetfeedback2021 to learn more and to tell us what's important to you. We'll share your feedback with our board in advance of their adoption of next year's budget in June.

If You Need Assistance with Your Bill

CPA can help. Please visit cleanpoweralliance.org/CPAbillhelp or call us at 888-655-4555 to find out about programs such as CARE/FERA and CPA's Power Share program that provides a 20% discount to eligible customers.

Green-e Program Update

You are receiving 100% Green Power from Clean Power Alliance, which is 100% renewable energy with zero greenhouse gas emissions. Effective January 1, 2021, commercial and industrial customers can request that their power be Green-e certified by contacting CPA at 888-585-3788 or accounts@cleanpoweralliance.org. Residential customers no longer have the option to have their energy Green-e certified. Learn more at cleanpoweralliance.org/powersources.