

UNDERSTANDING YOUR COMMUNITY CHOICE AGGREGATION (CCA) BILL



Business Customers

1. Your amount due

Shows your current monthly amount due and the due date.

2. Your SCE account information

If you ever need customer service or want to enroll in SCE programs and services, we'll use your customer account number to access your information.

3. Your account summary

Shows your most recent account activity and current amount due.

4. Summary of your billing detail


With CCA service you will receive a consolidated bill from SCE that includes charges from both SCE and your CCA. While all of your electric charges are shown together in one bill, we list your SCE delivery charges (to get electricity to your home/business) and your CCA generation charges (to procure the electricity you use) separately, using individual service account numbers. Details of your SCE and CCA charges appear separately on the bill.

5. Your rate

Specifies the rate plan pricing schedule for your SCE account.

6. Your payment stub

Shows the amount due and the due date. When you pay your bill to SCE, we will be responsible for transferring the generation portion of your payment to your CCA. If you're paying by mail, remember to write your customer account number on the "memo" line of your check and make sure the SCE address is visible in the return envelope window. You can save postage costs and help the environment by going paperless at sce.com/ebilling — it's fast, easy, and secure.



Go paperless at www.sce.com/ebilling. It's fast, easy and secure.

For billing and service inquiries
1-800-990-7788
www.sce.com

Your electricity bill

VALUED CUSTOMER / Page 1 of 6

2 Customer Account
700000000000

123 MAIN ST
ANYTOWN, CA 91234-5678

Date bill prepared
10/29/25

1 Amount due **\$11,103.76**
Due by **02/04/26**

3 Your account summary


Previous Balance	\$27,393.13
Payment Received 10/29/25	-\$27,393.13
Balance forward	\$0.00
Your new charges	\$11,103.76
Total amount you owe by 02/04/26	\$11,103.76

4 Summary of your billing detail

Service account	Service address	Billing period	Your rate	New charges
80000000000	123 MAIN ST ANYTOWN, CA	12/16/25 to 01/14/26	TOU-GS-1-D (SCE)	\$11,069.94
80000000000	123 MAIN ST ANYTOWN, CA	12/16/25 to 01/14/26	TG1D	\$33.82
				\$11,103.76

5

(14-574) Tear here



STMT 10292025 P

VALUED CUSTOMER
123 MAIN ST
ANYTOWN, CA 91234-5678

If your contact information has changed please complete the form on the reverse side and return the stub below.

Tear here

Customer account 700000000000

Amount due by 02/04/26 **\$11,103.76**

We will automatically debit the total amount due **\$11,103.76** from your checking account on or after 11/08/25.
Thank you!

0000635 00000000000000883279000883279

UNDERSTANDING YOUR COMMUNITY CHOICE AGGREGATION (CCA) BILL



Business Customers

7. Ways to contact us

Lists SCE Customer Service phone numbers. You may also message us via Facebook and Twitter. For answers to Frequently Asked Questions about CCA accounts, billing, and service, visit sce.com/ccafaqs.

8. Request a large print bill

We offer a version of your bill in larger print — if you would like to enroll, please contact us at the number shown in this section.

9. Your payment options

Lists the various methods and contact information for paying your bill.

10. Rates and applicable rules

Guides you to sce.com to get detailed information on rates, rules, and tariffs.

11. Past-due bills

Explains that your SCE bill becomes past due 19 days after the bill is prepared and provides information about late payment charges and disconnection.

12. Disputed bills

If you think your bill is incorrect, please refer to this section for instructions on how to contact SCE or the California Public Utilities Commission (CPUC) for assistance. For questions regarding your generation charges or any other charges on the CCA portion of your bill, please contact your CCA directly.

VALUED CUSTOMER / Page 2 of 4

7

Ways to contact us
Customer service numbers
General Services (U.S. & Canada) 1-800-655-4555
Payments, Extensions or Payment Options 1-800-950-2356
Emergency Services & Outages 1-800-611-1911
California Alternate Rates for Energy (CARE) 1-800-447-8620
Energy Theft Hotline 1-800-227-3901
Hearing & Speech Impaired (TTY) 1-800-352-8580
Relay calls accepted

8

Request a large print bill 1-800-655-4555
Multicultural services
Cambodian / ភ្នំ 1-800-843-1309
Chinese / 中文 1-800-843-8343
Korean / 한국말 1-800-528-3061
Vietnamese / Tiếng Việt 1-800-327-3031
Spanish / Español 1-800-441-2233
Correspondence:
Southern California Edison
P.O. Box 6400
Rancho Cucamonga, CA
91729-6400
www.sce.com

9

What are my options for paying my bill?
On-line Pay one-time or recurring on www.sce.com/bill
Mail-in Check or Money order
In Person Authorized payment locations 1-800-747-8908
Phone QuickCheck 1-800-950-2356
Debit & credit card 1-833-425-1440
PayPal, Venmo, Apple Pay and Google Pay
Electronic check processing
Your check payment will be processed as a one-time Electronic Fund Transfer (EFT). With EFTs, funds may be withdrawn from your account the day we receive your payment. Your check will not be returned, but will appear on your financial statement.

10

Rates and applicable rules: Available at www.sce.com or upon request.
Past due bills
When is my bill past due? It is past due 20 days after the preparation date, which was 09/29/25.
• Reconnecting service that has been disconnected requires a Service Connection payment (non-residential only).
• Unable to pay: If payment arrangements were not extended to you by SCE pursuant to SCE's filed tariffs, you may contact the California Public Utilities Commission.
• For safety reasons, if service is disconnected, please ensure any sensitive or potentially hazardous equipment is unplugged on the day of reconnection. For additional home safety tips, visit www.sce.com/safety or call SCE at 1-800-655-4555.
What is the Late Payment Charge (LPC)?
0.8% will be applied to the total unpaid balance if payment is not received by the due date on this bill (except for CARE and state agency accounts).
What is a rotating outage?
Rotating outages are controlled electrical outages used to avoid widespread or uncontrolled blackouts. Your Rotating Outage Group number is located on page 1, upper left, of your SCE bill. Your rotating outage group number may change at any time. For more information, visit www.sce.com/rotating outage.
What is the Power Charge Indifference Adjustment (PCIA)?
The PCIA is a charge to ensure that both SCE customers and those who have left SCE service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by SCE on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources.

12

Disputed bills
If you believe there is an error on your bill or have a question about your service, please call Southern California Edison (SCE) customer support at 1-800-655-4555. If you are not satisfied with SCE's response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/complaints/. The CPUC's Consumer Affairs Branch (CAB) handles billing and service complaints and can be reached by:
Telephone 1-800-649-7570 (8:30 AM - 4:30 PM, Monday - Friday)
Mail CPUC, Consumer Affairs Branch, 505 Van Ness Ave., Room 2003, San Francisco, CA 94102
If you have limitations hearing or speaking, contact the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial 711 or one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication.

Type of Call	English	Spanish
TTY/VOIC/HCO to Voice	1-800-735-2929	1-800-855-3000
Voice to TTY/VOIC/HCO	1-800-735-2922	1-800-855-3000
Speech-to-Speech Relay	1-800-854-7784	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC regarding the accuracy of your bill, contact CAB for assistance. If your case meets the eligibility criteria, CAB will instruct you on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is reviewed to keep your service turned on.

Definitions

- Baseline Credit:** The baseline credit provides reduced electricity rates on electricity used up to the baseline allocation for the region that you live in.
- CA Climate Credit:** Credit from state effort to fight climate change. Applied monthly to eligible businesses and semi-annually to residents.
- Wildfire Fund Charge:** Supports the California Wildfire Fund which covers costs associated with catastrophic wildfires, including payment of bonds issued by the California Department of Water Resources (DWR).
- Public Purpose Programs Charge:** Funds state-mandated programs for low income discounts, energy efficiency, renewable energy and R&D.
- SCE Generation:** For recovering energy procurement and generation costs for that portion of your energy provided by SCE.

To change your contact information or enroll in SCE's payment option, complete the form below and return it in the enclosed envelope.

Change of mailing address: 700000000000

STREET	STREET NAME	APARTMENT #
CITY	STATE	ZIP CODE
TELEPHONE #	E-MAIL ADDRESS	

Direct Payment (Automatic Debit) Enrollment: 700000000000
I hereby authorize SCE and my financial institution to automatically deduct my monthly payment from the checking account as shown on my enclosed check, ten calendar days after my bill is mailed.

Signature _____ Date _____

To change your checking account information or to be removed from the Direct Payment program please call SCE at 1-800-655-4555.

Energy Assistance Fund (EAF): I want to help people pay their energy bill through EAF. For info visit www.sce.com/efaf or call (800) 205-8596.

Add this amount for EAF \$ _____

Select one box only and sign below for EAF:

☐ Every Month ☐ One Month only

UNDERSTANDING YOUR COMMUNITY CHOICE AGGREGATION (CCA) BILL



Business Customers

13. Definitions

Provides definitions of some types of charges and credits shown on your bill. For additional definitions, go to sce.com/ccafaqs.

14. Change of address

If your mailing address is changing, please use this section to provide your new information.

15. Enroll in the Direct Payment Program

If you would like to save time by having your monthly payments automatically deducted from your checking account, use this section to enroll in the Direct Payment program.

16. Make a donation to SCE's Energy Assistance Fund (EAF)

EAF helps keep the lights on for people in need. If you would like to round up your bill or contribute an amount of your choice to help others, use this section to make your selection.

VALUED CUSTOMER / Page 2 of 4

Ways to contact us

Customer service numbers	Relay calls accepted
General Services (U.S. & Canada)	1-800-655-4555
Payments, Extensions or Payment Options	1-800-950-2356
Emergency Services & Outages	1-800-611-1911
California Alternate Rates for Energy (CARE)	1-800-447-8620
Energy Theft Hotline	1-800-227-3901
Hearing & Speech Impaired (TTY)	1-800-352-8580

Request a large print bill

1-800-655-4555

Multicultural services	
Cambodian / ភ្នំ	1-800-843-1309
Chinese / 中文	1-800-843-8343
Korean / 한국	1-800-528-3061
Vietnamese / Tiếng Việt	1-800-327-3031
Spanish / Español	1-800-441-2233

Correspondence:
Southern California Edison
P.O. Box 6400
Rancho Cucamonga, CA
91729-6400
www.sce.com

Important information

What are my options for paying my bill?

On-line	Pay one-time or recurring on www.sce.com/bill
Mail-in	Check or Money order
In Person	Authorized payment locations
Phone	QuickCheck 1-800-747-8908 Debit & credit card 1-800-950-2356 1-833-425-1440
Other	PayPal, Venmo, Apple Pay and Google Pay

Electronic check processing

Your check payment will be processed as a one-time Electronic Fund Transfer (EFT). With EFTs, funds may be withdrawn from your account the day we receive your payment. Your check will not be returned, but will appear on your financial statement.

Rates and applicable rules: Available at www.sce.com or upon request.

Past due bills

When is my bill past due? It is past due 20 days after the preparation date, which was 09/29/25.

• Reconnecting service that has been disconnected requires a Service Connection payment (non-residential only).

• Unable to pay: If payment arrangements were not extended to you by SCE pursuant to SCE's filed tariffs, you may contact the California Public Utilities Commission.

• For safety reasons, if service is disconnected, please ensure any sensitive or potentially hazardous equipment is unplugged on the day of reconnection. For additional home safety tips, visit www.sce.com/safety or call SCE at 1-800-655-4555.

What is the Late Payment Charge (LPC)?

0.8% will be applied to the total unpaid balance if payment is not received by due date on this bill (except for CARE and state agency accounts).

What is a rotating outage?

Rotating outages are controlled electrical outages used to avoid widespread or uncontrolled blackouts. Your Rotating Outage Group number is located on page 1, upper left, of your SCE bill. Your rotating outage group number may change at any time. For more information, visit www.sce.com/rotating outage.

What is the Power Charge Indifference Adjustment (PCIA)?

The PCIA is a charge to ensure that both SCE customers and those who have left SCE service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by SCE on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources.

Disputed bills

If you believe there is an error on your bill or have a question about your service, please call **Southern California Edison (SCE)** customer support at **1-800-655-4555**. If you are not satisfied with SCE's response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/complaints/. The CPUC's Consumer Affairs Branch (CAB) handles billing and service complaints and can be reached by:

Telephone 1-800-649-7570 (8:30 AM - 4:30 PM, Monday - Friday)
Mail CPUC, Consumer Affairs Branch, 505 Van Ness Ave., Room 2003, San Francisco, CA 94102

If you have limitations hearing or speaking, contact the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial 711 or one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication.

Type of Call	English	Spanish
TTY/VCO/HCO to Voice	1-800-735-2929	1-800-855-3000
Voice to TTY/VCO/HCO	1-800-735-2922	1-800-855-3000
Speech-to-Speech Relay	1-800-854-7784	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC regarding the accuracy of your bill, contact CAB for assistance. If your case meets the eligibility criteria, CAB will instruct you on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is reviewed to keep your service turned on.

Definitions

- Baseline Credit:** The baseline credit provides reduced electricity rates on electricity used up to the baseline allocation for the region that you live in.
- CA Climate Credit:** Credit from state effort to fight climate change. Applied monthly to eligible businesses and semi-annually to residents.
- Wildfire Fund Charge:** Supports the California Wildfire Fund which covers costs associated with catastrophic wildfires, including payment of bonds issued by the California Department of Water Resources (DWR).
- Public Purpose Programs Charge:** Funds state-mandated programs for low income discounts, energy efficiency, renewable energy and R&D.
- SCE Generation:** For recovering energy procurement and generation costs for that portion of your energy provided by SCE.

To change your contact information or enroll in SCE's payment option, complete the form below and return it in the enclosed envelope.

14 Change of mailing address: 700000000000

STREET#	STREET NAME	APARTMENT #
CITY	STATE	ZIP CODE
TELEPHONE #	E-MAIL ADDRESS	

15

Direct Payment (Automatic Debit) Enrollment: 700000000000
I hereby authorize SCE and my financial institution to automatically deduct my monthly payment from the checking account as shown on my enclosed check, ten calendar days after my bill is mailed.

Signature _____ Date _____

To change your checking account information or to be removed from the Direct Payment program please call SCE at 1-800-655-4555.

16

Energy Assistance Fund (EAF): I want to help people pay their energy bill through EAF. For info visit www.sce.com/eaaf or call (800) 205-8596.

Add this amount for EAF \$ _____


Select one box only and sign below for EAF:

☐ Every Month ☐ One Month only

UNDERSTANDING YOUR COMMUNITY CHOICE AGGREGATION (CCA) BILL

17. Things you should know

Check this section each month for important news and information about your bill, SCE programs and services, and more.



SOUTHERN CALIFORNIA
EDISON
An EDISON INTERNATIONAL® Company

Go paperless at www.sce.com/ebilling. It's fast, easy and secure.

VALUED CUSTOMER / Page 3 of 6

17

Things you should know

Fixed Recovery Charge
SCE has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires. Your bill for electric service includes a Fixed Recovery Charge that has been approved by the CPUC to repay those bonds. The right to recover the Fixed Recovery Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to SCE. SCE is collecting the Fixed Recovery Charge on behalf of the Special Purpose Entity.

Micro-business Certification
Pursuant to CPUC D.10-10-032 and D.10-11-037, customers who meet the definition of a "micro-business" as defined by California Government Code Section 14837, may be rebilled for a maximum of three months rather than three years for an undercharge resulting from a billing or meter error. To learn more and what you can do to self-certify as a "micro-business" please call 1-800-990-7788 or visit us at sce.com.

UNDERSTANDING YOUR COMMUNITY CHOICE AGGREGATION (CCA) BILL

18. Delivery

This label shows who is delivering your electricity.

19. POD-ID

As a CCA customer you may need to provide your POD ID when speaking to Customer Service or other SCE representatives..

20. Your time-of-use periods

TOU rates vary based on the time of day, day of week, and season.

21. Your usage and costs

Usage is shown in total kilowatt hours (kWh) for each time period along with average and total cost for each.

22. Demand and other charges

There are two demand charges: 1) Facilities Related Demand (FDR) charges apply year-round and are calculated according to your highest record demand during each monthly billing period; and 2) Time Related Demand (TRD) charges are calculated according to your highest recorded demand during Summer On-Peak and winter Mid-Peak hours (non-holiday weekdays only) during each monthly billing period.

23. Maximum seasonal demand

Shows the maximum demand for the bill period, the maximum threshold, and maximum by TOU period.

24. Compare your monthly energy usage

Compare the amount of energy you use from month to month, and discover any seasonal trends. If you want to view your hourly consumption, sign up for SCE's My Account at sce.com/myaccount.

VALUED CUSTOMER / Page 4 of 6

19 Service account 8000000000 POD-ID 100000000000000000
Service address 123 MAIN ST ANYTOWN, CA 91234
Rotating outage Group N000

18 DELIVERY
SOUTHERN CALIFORNIA EDISON
delivers your electricity

20 Your cost varies by time of day

Winter cost periods (Oct 01-May 31)

	Weekdays	Weekends & Holidays
Mid peak	4pm - 9pm	4pm - 9pm
Off peak	12am - 8am 9pm - 12am	12am - 8am 9pm - 12am
Super off peak	8am - 4pm	8am - 4pm

21 Usage

	kWh	Avg. cost	Total cost
Mid peak	500 kWh	x \$0.08358	= \$41.79
Off peak	510 kWh	x \$0.05775	= \$29.45
Super off peak	520 kWh	x \$0.04610	= \$23.97
	1530 kWh		\$95.21 Energy Charges

Costs are rounded and include applicable energy charges from SCE. During season or price changes, averages are used. To view all charges and credits and to calculate your bill, refer to **Details of your new charges**.

22

\$10,710.00	Demand Charges
\$264.73	Other credits/charges
\$11,069.94	Total

23 Winter season demand (kW)

Your maximum demand reached this billing period is 500 kW
Your maximum threshold demand is 20 kW

Maximum Winter demand reached by price period :

Mid Peak	500 kW 10/29/25 01:49pm-02:04pm
Off peak	500 kW 10/29/25 01:49pm-02:04pm
Super off peak	500 kW 10/29/25 01:49pm-02:04pm

If you exceed 20 kW three months within a 12-month period, you will be transferred to the TOU-GS-2 rate schedule.

To view your demand charges, please refer to the **Details of your new charges**.

24 Your past and current electricity usage

For meter 200000-000000 from 12/16/25 to 01/14/26
Total electricity you used this month in kWh 1,530

Your next billing cycle will end on or about 02/16/26.

UNDERSTANDING YOUR COMMUNITY CHOICE AGGREGATION (CCA) BILL

24. Compare your monthly energy usage (Continued)

Compare the amount of energy you use from month to month, and discover any seasonal trends. If you want to view your hourly consumption, sign up for SCE's My Account at sce.com/myaccount.

25. Details of charges


Shows the itemized breakdown of demand and other charges, along with delivery, and energy charges.

26. CCA surcharges

The Power Charge Indifference Adjustment (PCIA) is represented by SCE as either a credit or a charge that recovers long-term energy resources committed prior to your switch to CCA service. The Department of Water Resources (DWR) Bond Charge is collected by SCE to support the California Wildfire Fund, including payment of bonds issued by the California Department of Water Resources (DWR). The Wildfire Fund reduces the costs to customers associated with catastrophic wildfires, supports the financial stability of California's electric utilities, and allows utilities to carry out necessary improvements to lessen future wildfire threat. The Competition Transition Charge (CTC) is a charge for legacy SCE electricity contracts, signed prior to 1998, that exceed a CPUC-approved market price limit.

27. Other surcharges

Other surcharges could include generation charges assessed by Municipalities.

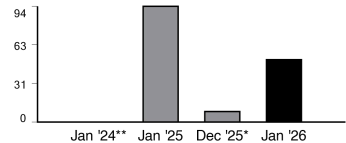


SOUTHERN CALIFORNIA
EDISON®
An EDISON INTERNATIONAL® Company

Go paperless at www.sce.com/ebilling. It's fast, easy and secure.

VALUED CUSTOMER / Page 5 of 6

Your daily average electricity usage (kWh)



* Irregular billing period
** No data available

Usage comparison


	Jan '24	Jan '25	Feb '25	Mar '25	Apr '25	May '25	Jun '25	Jul '25	Aug '25	Sep '25	Oct '25	Nov '25	Dec '25	Jan '26
Total kWh used		3,021										2,910	1,530	
Number of days		32										336	30	
Appx. average kWh used/day		94										8	51	

Details of your new charges SUM1

Your rate: TOU-GS-1-D (SCE)
Billing period: 12/16/25 to 01/14/26 (30 days)

Delivery charges - Cost to deliver your electricity				Your Delivery charges include:	
Facilities rel demand	500 kW x \$21.42000		\$10,710.00	• \$1,735.09 transmission charges	
Energy-Winter				• \$9,023.84 distribution charges	
Mid peak	500 kWh x \$0.08358	\$41.79		• \$47.37 public purpose programs charge	
Off peak	510 kWh x \$0.05775	\$29.45		• \$11.73 new system generation charge	
Super off peak	520 kWh x \$0.04610	\$23.97			
Customer charge	30 days x \$0.46800	\$14.04			
CCA cost responsibility surcharge				Your overall energy charges include:	
PCIA	1,530 kWh x -\$0.00666	-\$10.19		• \$100.72 franchise fees	
CCA wildfire fund charge	1,530 kWh x \$0.00595	\$9.10			
CTC	1,530 kWh x -\$0.00041	-\$0.63			
Other charges or credits				Additional information:	
Fixed recovery charge	1,530 kWh x \$0.00551	\$8.43		• Service voltage: 240 volts	
Generation Municipal Surcharge		\$26.92		• Generation Municipal Surcharge (GMS) factor: 0.009294	
Subtotal of your new charges			\$10,852.88	• 2018 Vintage CRS	
Carson UUT	\$10,852.88 x 2.00000%		\$217.06		
Your new charges			\$11,069.94		

Rate Identification Number - RIN SUM1



USCA-SCXX-1100-0000
In the future, you might use the Rate Identification Number (RIN) to program smart devices like smart thermostats, EV chargers, or energy management systems once the manufacturer has enabled its use. Once these smart device features are available, simply scan the QR code using the smart device app for setup. To learn more, visit sce.com/helpcenter/rin.

UNDERSTANDING YOUR COMMUNITY CHOICE AGGREGATION (CCA) BILL



Business Customers

28. Supply

This label shows who is supplying your electricity.

29. Details of your CCA generation charges

Shows the itemized breakdown of generation charges (charges to procure the electricity you use) from your CCA. These include taxes and other fees related to energy generation. For questions regarding your generation charges, contact your CCA energy provider directly.

30. Things you should know

Check this section each month for important news and information about your generation and ways to contact your CCA energy provider.

This document provides details for a standard residential electric bill - your bill may look different. If you have any questions about your bill, please contact Customer Service at 1-800-655-4555.

VALUED CUSTOMER / Page 6 of 6

28

SUPPLY/GENERATION
CLEAN POWER ALLIANCE
supplies your electricity

Service account 8000000000 POD-ID
Service address 123 MAIN ST ANYTOWN, CA 91234 10000000000000000000
Rotating outage Group N000

29

Details of your new charges SUM12

CLEAN POWER ALLIANCE

Your rate: TG1D
Service Account: 8000000000
Billing period: 12/16/25 to 01/14/26 (30 days)

Generation Charges

Clean Power - Super OfPk - Winter	\$7.54
Clean Power - Off-Peak - Winter	\$15.22
Clean Power - Mid-Peak - Winter	\$8.91
ENERGY SURCHARGE	\$2.15
Sub-Total of CPA Generation Charges	\$33.82
Your New Charges	\$33.82

30

Things you should know

CPA Wants to Hear from You

CPA was formed when communities coordinated their electricity buying power to provide more clean power options, including 100% Green Power. Your voice and your ideas are important to us, especially as we prepare to set rates and determine our budget priorities for the next fiscal year. Please visit cleanpoweralliance.org/budgetfeedback2021 to learn more and to tell us what's important to you. We'll share your feedback with our board in advance of their adoption of next year's budget in June.

If You Need Assistance with Your Bill

CPA can help. Please visit cleanpoweralliance.org/CPAbillhelp or call us at 888-655-4555 to find out about programs such as CARE/FERA and CPA's Power Share program that provides a 20% discount to eligible customers.

Green-e Program Update

You are receiving 100% Green Power from Clean Power Alliance, which is 100% renewable energy with zero greenhouse gas emissions. Effective January 1, 2021, commercial and industrial customers can request that their power be Green-e certified by contacting CPA at 888-585-3788 or accounts@cleanpoweralliance.org. Residential customers no longer have the option to have their energy Green-e certified. Learn more at cleanpoweralliance.org/powersources.