


UNDERSTANDING YOUR TIME-OF-USE (TOU) BILL

1. **Your amount due**
Shows your current monthly amount due and the due date.
2. **Your SCE account information**
If you ever need customer service or want to enroll in SCE programs and services, we'll use your customer account number to access your information.
3. **Your account summary**
Shows your most recent account activity, current amount due, and due date.
4. **Summary of your billing detail**
Shows a summary of your service information, billing period, rate and new charges.
5. **Your payment stub**
Shows the amount due and the due date. If you're paying by mail, remember to write your Customer account number on the "memo" line of your check and make sure the SCE address is visible in the return envelope window. You can save postage costs and help the environment by going paperless at sce.com/ebilling it's fast, easy, and secure.



SOUTHERN CALIFORNIA
EDISON
An EDISON INTERNATIONAL[®] Company

For billing and service inquiries
1-800-239-2885
www.sce.com

Your electricity bill
CUSTOMER, VALUED / Page 1 of 6

2 Customer Account
70000000000
123 MAIN STREET
ANYTOWN, CA 91234

Date bill prepared
02/01/23

1 Amount due **\$70.68**
Due by **02/21/23**

3 Your account summary


Previous Balance	\$163.24
Payment Received 01/23/23	-\$163.24
Balance forward	\$0.00
Your new charges	\$70.68
Total amount you owe by 02/21/23	\$70.68

4 Summary of your billing detail

Service account	Service address	Billing period	Your rate	New charges
8000000000	123 MAIN STREET ANYTOWN, CA	01/03/23 to 01/31/23	TOUD-4-8PM	\$140.18
				\$140.18

Please return the payment stub below with your payment and make your check payable to Southern California Edison.
If you want to pay in person, call 1-800-747-8908 for locations, or you can pay online at www.sce.com.

(14-574) Tear here Tear here



SOUTHERN CALIFORNIA
EDISON
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Customer account 70000000000
Please write this number on the memo line of your check. Make your check payable to Southern California Edison.

Amount due by 02/21/23 **\$70.68**

Amount enclosed \$

5 STMT 01234567 P1

CUSTOMER, VALUED
123 MAIN STREET
ANYTOWN, CA 91234

P.O. BOX 600
ROSEMEAD, CA 91771-0002

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UNDERSTANDING YOUR TIME-OF-USE (TOU) BILL

6. Ways to contact us

Lists SCE Customer Service phone numbers. You may also message us via Facebook and Twitter, and get quick answers from our Frequently Asked Questions. For details, visit SCE.com/FAQs.

7. Request a large print bill

We offer a version of your bill in larger print – if you would like to enroll, please contact us at the number shown in this section.

8. Your payment options

Lists the various methods and contact information for paying your bill.

9. Rates and applicable rules

Guides you to sce.com to get detailed information on rates, rules, and tariffs.

10. Past-due bills

Explains that your SCE bill becomes past due 19 days after the bill is prepared and provides information about late payment charges and disconnection.

11. Disputed bills

If you think your bill is incorrect, please refer to this section for instructions on how to contact SCE or the CPUC for assistance.

12. Definitions

Provides definitions of some types of charges and credits shown on your bill.

13. Change of address

If your mailing address is changing, please use this section to provide your new information.

14. Enroll in the Direct Payment program

Use this section to enroll in the Direct Payment program.

15. Make a donation to SCE's Energy Assistance Fund (EAF)

If you would like to round up your bill or contribute an amount of your choice to help others, use this section to make your selection.

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6 Ways to contact us

Customer service numbers *Relay calls accepted*
 General Services (U.S. & Canada) 1-800-655-4555
 Payments, Extensions or Payment Options 1-800-950-2356
 Emergency Services & Outages 1-800-611-1911
 California Alternate Rates for Energy (CARE) 1-800-447-6620
 Energy Theft Hotline 1-800-227-3901
 Hearing & Speech Impaired (TTY) 1-800-352-8580

7 Cultural services
 Cambodian / ភ្នំ 1-800-843-1309
 Chinese / 中文 1-800-843-8343
 Korean / 韓語 1-800-628-3061
 Vietnamese / Tiếng Việt 1-800-327-3031
 Spanish / Español 1-800-441-2233

8 What are my options for paying my bill?
 On-line Pay one-time or recurring on www.sce.com/bill
 Mail-in Check or Money order
 In Person Authorized payment locations 1-800-747-8908
 Phone QuickCheck 1-800-950-2356
 Debit & credit card * 1-800-254-4123
 *Residential customers only

9 Rates and applicable rules: Available at www.sce.com or upon request.

10 Past due bills
 When is my bill past due? It is past due 20 days after the preparation date, which was 02/01/23.
 • Reconnecting service that has been disconnected requires a Service Connection payment (non-residential only).
 • Unable to pay: If payment arrangements were not extended to you by SCE pursuant to SCE's filed tariffs, you may contact the California Public Utilities Commission.
 • For safety reasons, if service is disconnected, please ensure any sensitive or potentially hazardous equipment is unplugged on the day of reconnection. For additional home safety tips, visit www.sce.com/safety or call SCE at 1-800-655-4555.

11 Disputed bills
 If you believe there is an error on your bill or have a question about your service, please call Southern California Edison (SCE) customer support at 1-800-655-4555. If you are not satisfied with SCE's response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/complaints/. The CPUC's Consumer Affairs Branch (CAB) handles billing and service complaints and can be reached by:
 Telephone 1-800-648-7570 (8:30 AM - 4:30 PM, Monday - Friday)
 Mail CPUC, Consumer Affairs Branch, 505 Van Ness Ave., Room 2003, San Francisco, CA 94102
 If you have limitations hearing or speaking, contact the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial 711 or one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication.

Type of Call	English	Spanish
TTY/TCO/HCO to Voice	1-800-735-2929	1-800-835-3000
Voice to TTY/TCO/HCO	1-800-735-2922	1-800-835-3000
Speech-to-Speech Relay	1-800-834-7784	1-800-834-7784

12 Definitions
 • Baseline Credit: The baseline credit provides reduced electricity rates on electricity used up to the baseline allocation for the region that you live in.
 • CA Climate Credit: Credit from state effort to fight climate change. Applied monthly to eligible businesses and semi-annually to residents.
 • Wildfire Fund Charge: Supports the California Wildfire Fund which covers costs associated with catastrophic wildfires, including payment of bonds issued by the California Department of Water Resources (DWR).
 • Public Purpose Programs Charge: Funds state-mandated programs for low income discounts, energy efficiency, renewable energy and R&D.
 • SCE Generation: For recovering energy procurement and generation costs for that portion of your energy provided by SCE.

11 Correspondence:
 Southern California Edison
 P.O. Box 6400
 Rancho Cucamonga, CA
 91729-6400
www.sce.com

Important information

13 Change of mailing address: 700000000000

STREET#	STREET NAME	APARTMENT#
CITY	STATE	ZIP CODE
TELEPHONE#	E-MAIL ADDRESS	

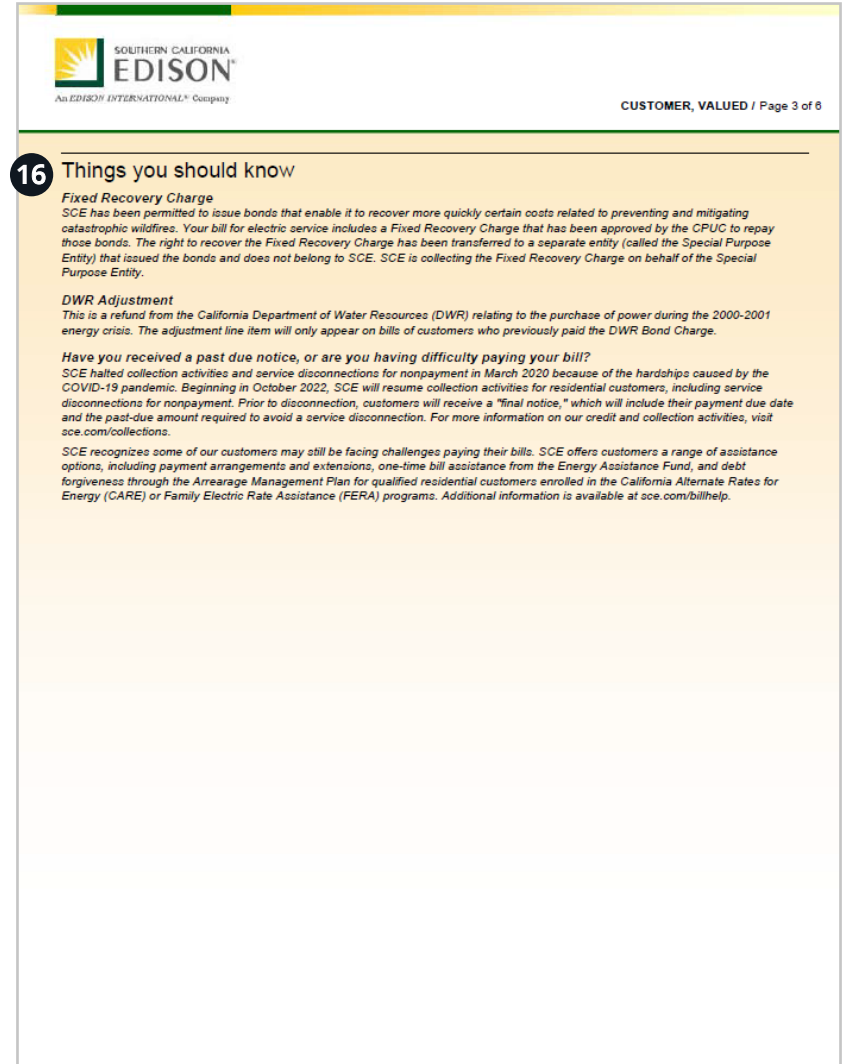
14 Direct Payment (Automatic Debit) Enrollment: 700000000000
 I hereby authorize SCE and my financial institution to automatically deduct my monthly payment from the checking account as shown on my enclosed check, ten calendar days after my bill is mailed.
 Signature _____ Date _____
 To change your checking account information or to be removed from the Direct Payment program please call SCE at 1-800-655-4555.

15 Energy Assistance Fund (EAF): I want to help people pay their energy bill through EAF. For info visit www.sce.com/leaf or call (800) 205-8596.
 Add this amount for EAF \$ _____ Select one box only and sign below for EAF:
 Every Month One Month only

To change your contact information or enroll in SCE's payment option, complete the form below and return it in the enclosed envelope.

UNDERSTANDING YOUR TIME-OF-USE (TOU) BILL

16. **Things you should know**
Check this section each month for important news and information about your bill, SCE programs and services, and more FAQs.



The screenshot shows a page from a Southern California Edison bill. At the top left is the SCE logo with the text "SOUTHERN CALIFORNIA EDISON" and "An EDISON INTERNATIONAL Company" below it. At the top right is the text "CUSTOMER, VALUED / Page 3 of 6". The main content area has a yellow background and is titled "16 Things you should know" in a dark circle. Below the title are three sections of text:

Fixed Recovery Charge
SCE has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires. Your bill for electric service includes a Fixed Recovery Charge that has been approved by the CPUC to repay those bonds. The right to recover the Fixed Recovery Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to SCE. SCE is collecting the Fixed Recovery Charge on behalf of the Special Purpose Entity.

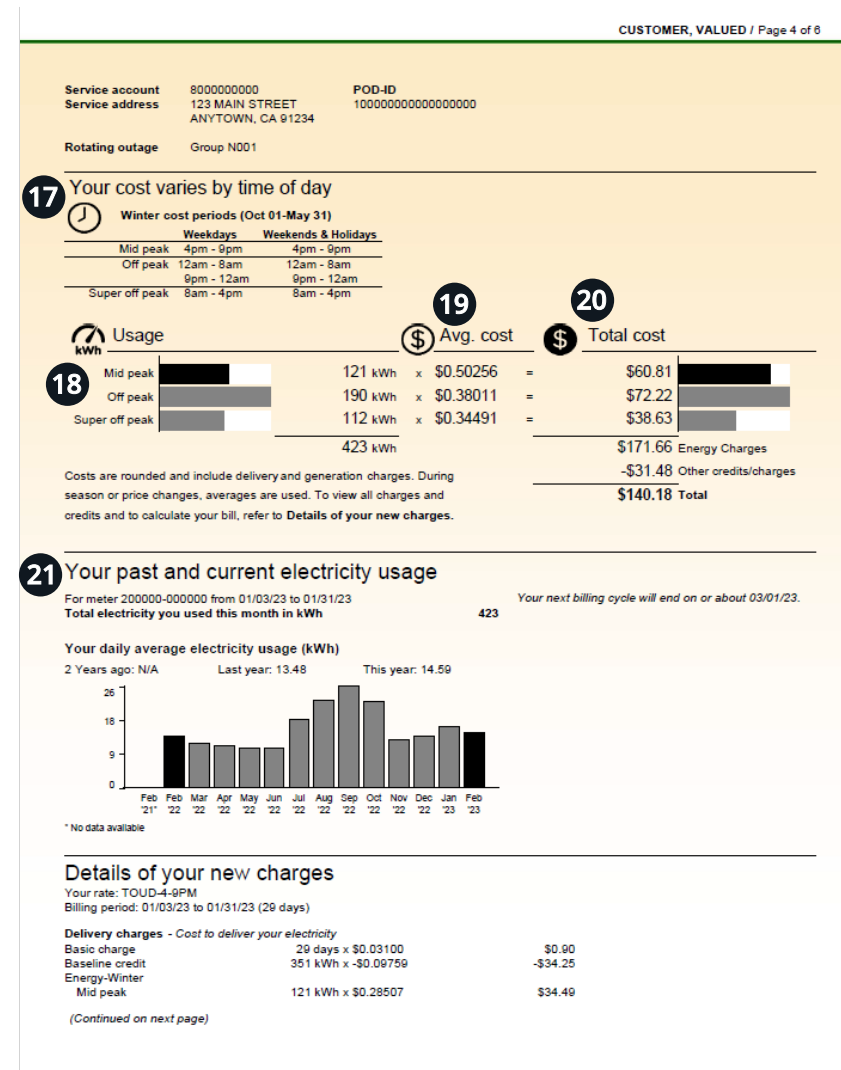
DWR Adjustment
This is a refund from the California Department of Water Resources (DWR) relating to the purchase of power during the 2000-2001 energy crisis. The adjustment line item will only appear on bills of customers who previously paid the DWR Bond Charge.

Have you received a past due notice, or are you having difficulty paying your bill?
SCE halted collection activities and service disconnections for nonpayment in March 2020 because of the hardships caused by the COVID-19 pandemic. Beginning in October 2022, SCE will resume collection activities for residential customers, including service disconnections for nonpayment. Prior to disconnection, customers will receive a "final notice," which will include their payment due date and the past-due amount required to avoid a service disconnection. For more information on our credit and collection activities, visit sce.com/collections.

SCE recognizes some of our customers may still be facing challenges paying their bills. SCE offers customers a range of assistance options, including payment arrangements and extensions, one-time bill assistance from the Energy Assistance Fund, and debt forgiveness through the Arrearage Management Plan for qualified residential customers enrolled in the California Alternate Rates for Energy (CARE) or Family Electric Rate Assistance (FERA) programs. Additional information is available at sce.com/billhelp.


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17. **Your cost varies by time of day**
TOU rates vary based on the time of day and season, as shown on this chart. You're enrolled in one of SCE's Time-Of-Use (TOU) rates, which means you'll pay less when you're able to shift your energy usage to off-peak and super off-peak hours, when overall energy demand and costs are lower. For more information about TOU rates, visit [sce.com/rates](https://www.sce.com/rates).
18. **Your usage, by time of day**
This graph shows the amount of energy you used (in kilowatt-hours) by the peak period, during the billing period. We made the highest cost bar darker so it's easier to find.
19. **Average cost of energy, by time of day**
Shows the average cost (per kilowatt-hour) of the energy you used during each peak period. Costs are rounded and include delivery and generation charges. To view all charges and credits, refer to the Details of your new charges section.
20. **Your total energy costs, by time of day**
Multiplies your energy usage by the average cost of energy for a "snapshot" of your total cost of energy (by time of day). Other credits/charges include any costs that do not vary by time of day. For a full view of all your credits and charges or to calculate your bill, please see the "Details of your new charges" section of your bill.
21. **Compare your monthly energy usage**
Compare the amount of energy you use from month to month. This can help you discover any seasonal trends. If you want to view your hourly consumption data online, sign up for SCE's My Account.



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- 22. Details of your charges**
Shows the itemized breakdown of delivery, generation, and energy charges. These include taxes and other fees related to energy distribution.
- 23. Your rate and billing period**
Shows the TOU rate in which you're currently enrolled and the dates in the current billing period. You can use our Rate Comparison Tool to compare rates and find out if you may benefit from a different rate option at sce.com/rateplantool.
- 24. Delivery charges**
Shows the itemized cost of delivering your electricity.
- 25. Generation charges**
Shows the itemized cost of generating your electricity.

22 Details of your new charges		
Your rate: TOUD-4-9PM		
Billing period: 01/03/23 to 01/31/23 (29 days) 23		
24 Delivery charges - Cost to deliver your electricity		
Basic charge	29 days x \$0.03100	\$0.90
Baseline credit	351 kWh x -\$0.09759	-\$34.25
Energy-Winter		
Mid peak	121 kWh x \$0.28507	\$34.49
(Continued on next page)		
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		CUSTOMER, VALUED / Page 5 of 6
25 Details of your new charges (continued)		
Off peak	190 kWh x \$0.24180	\$45.90
Super off peak	112 kWh x \$0.22597	\$25.31
Wildfire fund charge	423 kWh x \$0.00530	\$2.24
DWR adjustment	423 kWh x -\$0.00208	-\$0.88
25 Generation charges - Cost to generate your electricity		
SCE		
Energy-Winter		
Mid peak	121 kWh x \$0.21752	\$26.32
Off peak	190 kWh x \$0.13851	\$26.32
Super off peak	112 kWh x \$0.11890	\$13.32
Other charges or credits		
Fixed recovery charge	423 kWh x \$0.00090	\$0.38
Subtotal of your new charges		\$140.05
State tax	423 kWh x \$0.00030	\$0.13
Your new charges		\$140.18
Your Delivery charges include: <ul style="list-style-type: none"> \$9.61 transmission charges \$50.98 distribution charges \$0.04 nuclear decommissioning charges \$8.78 public purpose programs charge \$2.39 new system generation charge 		
Your Generation charges include: <ul style="list-style-type: none"> -\$0.01 competition transition charge \$6.46 power charge indifference adjustment (PCIA) 		
Your overall energy charges include: <ul style="list-style-type: none"> \$1.30 franchise fees 		
Additional information: <ul style="list-style-type: none"> Service voltage: 240 volts 		
TOU bill protection status: <ul style="list-style-type: none"> Your TOU rate is covered by 12 months of bill protection Your TOU bill protection started on 03/03/22 Since starting your current TOU rate, your accumulated credit is \$-70.51 		

This document provides details for a standard residential electric bill - your bill may look different. If you have any questions about your bill, please contact Customer Service at 1-800-655-4555.