

CARE/FERA

Our California Alternate Rates for Energy (CARE) and Family Electric Rate Assistance (FERA) financial assistance programs.

CARE/FERA
Program Income
Guidelines



The California Alternate Rates for Energy (CARE) program provides a discount of 32.5 percent on monthly utility bills for eligible customers.

Family Electric Rate Assistance (FERA) program provides a discount of 18 percent on monthly electric bills for qualified households.

Two ways to qualify...

You can qualify for CARE, if someone in your household participates in one of the approved Public Assistance Programs

or

You can qualify for CARE or FERA if your household meets the Income Requirements listed below:

Number of Persons	Total Combined Gross Annual Income*	
in Household	Max. Income CARE	Max. Income FERA
1–2	up to \$42,300	\$42,301-\$52,875
3	up to \$53,300	\$53,301-\$66,625
4	up to \$64,300	\$64,301-\$80,375
5	up to \$75,300	\$75,301-\$94,125
6	up to \$86,300	\$86,301-\$107,875
7	up to \$97,300	\$97,301-\$121,625
8	up to \$108,300	\$108,301-\$135,375
Each add'l person	up to \$11,000	\$11,001-\$13,750

^{*}Gross annual income includes all income from all sources before taxes and deductions

Income Guidelines valid from June 1, 2025 to May 31, 2026

For faster enrollment visit us online at sce.com/carefera or scan the QR Code below.



Or you can enroll via Interactive Voice Line at 800-798-5723.

Input your Electric Service Account number when prompted for account information.

Residents of Catalina Island: Applicants for the CARE program for Electric Service (32.5% discount), will be automatically registered for CARE for Gas Service (20% discount) and CARE for Water Service (32.5% discount). To qualify for these discounts, it is essential to have active account(s) for the respective service(s). FERA is applicable to electric service only.

RATE DISCOUNT APPLICATION

Entire application must be completed and signed. Application effective as of June 1, 2025.

PLEASE PRINT CLEARLY

HOUSEHOLD INFORMATION		
Service Account No. <u>8</u>	Customer Account	No. 7
Service / recoding 140.	castomer //ccount	110.
Account Holder Name		
Service Address		
Mailing Address (if different)		
Phone No		_ □ Mobile □ Landline
Email		_
No. Household Members Adults:	Children:	Total:
PROGRAM ELIGIBILITY: If you che the household income portion.	eck one or more pro	ograms listed below, you may skip
Does anyone in your household active Programs? Check all that apply: (CARE	• •	of the following Public Assistance
☐ Medi-Cal/Medicaid	□ Supplemental	Security Income (SSI)
☐ CalFresh/SNAP	□ National Scho	ol Lunch
☐ CalWorks/TANF	☐ Tribal TANF	
☐ Medi-Cal for Families (A & B)	☐ Bureau of Indi	ian Affairs
□ WIC	☐ Tribal Head St	art
☐ LIHEAP		

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INCOME ELIGIBILITY				
You may enroll in either CARE or FERA utilizing your household income. Gross annual income includes all income from all sources before taxes and deductions.				
Total gross annual household income	\$			
Please check the source(s) for all household income. Check all that apply:				
□ Pension	☐ Interest or Dividends			
☐ Social Security	☐ Rental or Royalty Income			
□ SSP or SSDI	☐ Spousal or Child Support			
■ Wages/Self-Employment Profits	☐ Scholarships, Grants or Other Aid			
□ Disability/Workers' Comp	☐ Insurance or Legal Settlements			
☐ Unemployment Benefits	☐ Cash or Other Income			

DECLARATION

By completing this application, you affirm the accuracy of the information provided, agree to provide proof of income or eligibility upon request, and authorize SCE to share your information with other utilities, SCE contractors, state and federal agencies, and entities designated by the CPUC about other residential assistance programs. Additionally, you consent to receiving promotional messages via phone, text, and email regarding voluntary participation in other programs and services, and you can later opt out of these messages. Your participation is subject to the terms and conditions at sce. com/carefera.

Customer Signature	Date

Source Code (SCE Use Only): sce.com/privacy

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INFORMATION

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If you have any questions, please call: 1-800-798-5723

Spanish (Español): 877-226-6011

Chinese (中文): 800-843-8343

Korean (한국어): 800-628-3061

Vietnamese (Việt): 800-327-3031

Hearing Impaired (TDD/TTY): 800-352-8580

Entire application must be completed and signed.

Please complete pages 3 and 4 and mail to:

Southern California Edison – CARE/FERA Program P. O. Box 9527, Azusa, CA 91702

We offer many programs, tools, incentives, and rebates designed to help you reduce your energy usage and control your energy costs at home and work. Visit sce.com/billhelp to learn more about all of our helpful programs and services including:

- The **Energy Savings Assistance** (ESA) program is designed to help you conserve energy and save money.
- **Medical Baseline Program** provides additional kilowatt hours to customers with certain medical conditions.
- The **Low Income Home Energy Assistance Program** (LIHEAP) extends support for bill payments to qualifying individuals.
- The **Arrearage Management Plan** (AMP) program is a debt forgiveness payment plan option.
- **California Lifeline**, a state program providing discounted home or cellular phone services to eligible households.
- Plus, much more...