



CARE/FERA

Our California Alternate Rates
for Energy (CARE) and Family
Electric Rate Assistance (FERA)
financial assistance programs.

CARE/FERA Program Income Guidelines

The California Alternate Rates for Energy (CARE) program provides a discount of 32.5 percent on monthly utility bills for eligible customers.

Family Electric Rate Assistance (FERA) program provides a discount of 18 percent on monthly electric bills for qualified households.

Two ways to qualify...

You can qualify for CARE, if someone in your household participates in one of the approved Public Assistance Programs
or

You can qualify for CARE or FERA if your household meets the Income Requirements listed below:

Number of Persons in Household	Total Combined Gross Annual Income*	
	Max. Income CARE	Max. Income FERA
1–2	up to \$42,300	\$42,301–\$52,875
3	up to \$53,300	\$53,301–\$66,625
4	up to \$64,300	\$64,301–\$80,375
5	up to \$75,300	\$75,301–\$94,125
6	up to \$86,300	\$86,301–\$107,875
7	up to \$97,300	\$97,301–\$121,625
8	up to \$108,300	\$108,301–\$135,375
Each add'l person	up to \$11,000	\$11,001–\$13,750

*Gross annual income includes all income from all sources before taxes and deductions

Income Guidelines valid from June 1, 2025 to May 31, 2026

**For faster enrollment visit us online at sce.com/carefera
or scan the QR Code below.**



Or you can enroll via Interactive Voice Line at 800-798-5723.

Input your Electric Service Account number when prompted for account information.

Residents of Catalina Island: Applicants for the CARE program for Electric Service (32.5% discount), will be automatically registered for CARE for Gas Service (32.5% discount) and CARE for Water Service (32.5% discount). To qualify for these discounts, it is essential to have active account(s) for the respective service(s). FERA is applicable to electric service only.

RATE DISCOUNT APPLICATION

Entire application must be completed and signed. Application effective as of June 1, 2025.

PLEASE PRINT CLEARLY

HOUSEHOLD INFORMATION

Service Account No. 8 Customer Account No. 7

Account Holder Name _____

Service Address _____

Mailing Address (if different) _____

Phone No. _____ Mobile Landline

Email _____

No. Household Members Adults: _____ Children: _____ Total: _____

PROGRAM ELIGIBILITY: If you check one or more programs listed below, you may skip the household income portion.

Does anyone in your household actively participate in one of the following Public Assistance Programs? Check all that apply: (CARE Program Only)

<input type="checkbox"/> Medi-Cal/Medicaid	<input type="checkbox"/> Supplemental Security Income (SSI)
<input type="checkbox"/> CalFresh/SNAP	<input type="checkbox"/> National School Lunch
<input type="checkbox"/> CalWorks/TANF	<input type="checkbox"/> Tribal TANF
<input type="checkbox"/> Medi-Cal for Families (A & B)	<input type="checkbox"/> Bureau of Indian Affairs
<input type="checkbox"/> WIC	<input type="checkbox"/> Tribal Head Start
<input type="checkbox"/> LIHEAP	

RATE DISCOUNT APPLICATION

Entire application must be completed and signed. Application effective as of June 1, 2025.

PLEASE PRINT CLEARLY

INCOME ELIGIBILITY

You may enroll in either CARE or FERA utilizing your household income.

Gross annual income includes all income from all sources before taxes and deductions.

Total gross annual household income \$.00

Please check the source(s) for all household income. Check all that apply:

<input type="checkbox"/> Pension	<input type="checkbox"/> Interest or Dividends
<input type="checkbox"/> Social Security	<input type="checkbox"/> Rental or Royalty Income
<input type="checkbox"/> SSP or SSDI	<input type="checkbox"/> Spousal or Child Support
<input type="checkbox"/> Wages/Self-Employment Profits	<input type="checkbox"/> Scholarships, Grants or Other Aid
<input type="checkbox"/> Disability/Workers' Comp	<input type="checkbox"/> Insurance or Legal Settlements
<input type="checkbox"/> Unemployment Benefits	<input type="checkbox"/> Cash or Other Income

DECLARATION

By completing this application, you affirm the accuracy of the information provided, agree to provide proof of income or eligibility upon request, and authorize SCE to share your information with other utilities, SCE contractors, state and federal agencies, and entities designated by the CPUC about other residential assistance programs. Additionally, you consent to receiving promotional messages via phone, text, and email regarding voluntary participation in other programs and services, and you can later opt out of these messages. Your participation is subject to the terms and conditions at sce.com/carefera.

Customer Signature

Date

INFORMATION

The California Alternate Rates for Energy (CARE) program provides a discount of 32.5 percent on monthly utility bills for eligible customers.

Family Electric Rate Assistance (FERA) program provides a discount of 18 percent on monthly electric bills for qualified households.

If you have any questions, please call: 1-800-798-5723

Spanish (Español): 877-226-6011

Chinese (中文): 800-843-8343

Korean (한국어): 800-628-3061

Vietnamese (Việt): 800-327-3031

Hearing Impaired (TDD/TTY): 800-352-8580

*Entire application must be completed and signed.
Please complete pages 3 and 4 and mail to:*

**Southern California Edison – CARE/FERA
Program P. O. Box 9527, Azusa, CA 91702**

We offer many programs, tools, incentives, and rebates designed to help you reduce your energy usage and control your energy costs at home and work. Visit sce.com/billhelp to learn more about all of our helpful programs and services including:

- The **Energy Savings Assistance** (ESA) program is designed to help you conserve energy and save money.
- The **Medical Baseline Program** provides additional kilowatt hours to customers with certain medical conditions.
- The **Low Income Home Energy Assistance Program** (LIHEAP) extends support for bill payments to qualifying individuals.
- The **Arrearage Management Plan** (AMP) program is a debt forgiveness payment plan option.
- The **California Lifeline**, a state program providing discounted home or cellular phone services to eligible households.
- Plus, much more...