

Full Income Documentation				
Income Source	Max. Document Age	Verification Proof		
Alimony or Child Support	12 Months	Check or check stubs Most recent court documents Affidavit of income Notarized document Bank statement with direct deposit source (gross amount) ¹		
Capital or Other Gains	12 Months	Federal income tax filing with W2s and/or 1099s attached		
Disability or Unemployment	12 Months	Check or check stubs Award letter/Notice of Action letter Screen shot/print screen ² from issuingagency with linking document(s) Federal income tax filing with W2s and/or1099s attached		
Foster Care/VA Benefits/Workers Comp.	12 Months	Bank statement with direct deposit source (gross amount) ¹ Check or check stubs Award letter/Notice of Action letter		
Gambling/lottery winning	12 Months	Case-by-Case basis, requires Program Manager Approval		
General Relief (Public Cash Assistance)	12 months	Bank statement with direct deposit source (gross amount) ¹ Award letter/Notice of Action letter Copy of uncashed check(s)		
Insurance/Legal Settlements ³	12 Months	Bank statement with direct deposit source (gross amount) ¹ Settlement document Annuity letter Check stub		
Interest/Dividends	12 months	Bank statement with direct deposit source (gross amount) ¹ Customer's investment statement(s) Federal income tax filing with W2s and/or 1099s attached		
Monetary Gift(s)	12 months	Bank statement with direct deposit source(gross amount) ¹ Affidavit of income		

¹ Direct Deposit must list the source of the funds and be the GROSS amount

² Screen shot/print must clearly link customer to the household

³ Not including Loan Proceeds



Acceptable Income and Categorical Program Documentation

Pensions/IRA/401K Disbursement ³	12 Months	Bank statement with direct deposit source (gross amount) ¹ Check or check stubs Award letter/Notice of Action letter Federal income tax filing with W2s and/or 1099s attached Form 1099 or 1099-R
Rental Income or Royalty Payments⁴	12 Months	Rental receipts Rental agreement specifying rent amount and affidavit from tenant Federal income tax filing with Schedule E
School Grants/Scholarships/Student aid/Foreign exchange ³	12 Months	Cancelled check(s) Award letter/Notice of Action letter
Self-Employment Earnings⁴	12 Months	Federal income tax filing with Schedule C Affidavit of income
Social Security Admin (SSA)	12 Months	Bank statement with direct deposit source (gross amount) ¹ Screen shot/print screen ² from issuing agency Award letter/Notice of Action letter Federal income tax filing with W2s and/or 1099s attached Form 1099 Uncashed check(s)
Union Strike Benefits	12 Months	Benefits pay stub
Wages/Salary/Commission	60 days	Federal income tax filing with W2s and/or 1099s attached Payroll check stub(s) or deposit notice(s) Affidavit from the employer (for cash wages only and only for one employer)

⁴ For rental income and self-employment income, only positive values of income are included. Negative net rents and negativeself-employment income are ignored



Categorical (Public Assistance) Program ⁵				
Program Name	Max. Document Age	Verification Proof		
Bureau of Indian Affairs (BIA)	90 Days	Award Letter or Notice of Action Bank Statement with Direct Deposit Source (Gross Amount) Screen Print from Issuing Agency Un-cashed checks		
LIHEAP (Low Income Home Energy Assistance Program)	12 Months	CSD Form 43 Proof of LIHEAP payment to utility		
MediCAL (Medicaid) Assistance	12 Months	3rd party Medi-CAL card (LA Care, IEHP, HealthNet, etc.) ⁶ Adoption Assistance or Foster Care award letter Award letter or Notice of Action letter Issuance History Printout Stamped by the County 1095-B from the Department of Health Care Services Benefits ID card (issued with 12 months) Screen shot/print screen ¹ from issuing agency Screen shot/print screen ¹ from website		
MediCAL for Families	12 Months; 60 Days	Award letter or Notice of Action letter Current (<60days) premium statement (not past due) Screen shot/print screen ² from issuing agency Screen shot/print screen ² from website Tax Form 1095-B		
NSLP (National School Lunch Program)	12 Months	Case-by-Case basis, requires Program Manager Approval		

⁵ Where not provided in cash distributions, participation in these public purpose programs is considered for categorical eligibility enrollment purposes only. Categorical eligibility enrollment requirements may differ across the utilities.

⁶ Card must state that the customer is participating in Medi-Cal program



Income Qualified Programs

Acceptable Income and Categorical Program Documentation

SNAP (Supplemental Nutrition Assistance Program) CALFRESH	12 Months	Award letter or Notice of Action letter Screen shot/print screen ² from issuingagency Screen shot/print screen ² from website (CA.gov) showing current participation
SSI (Supplemental Security Income)	12 Months	Award letter or Notice of Action letter Bank statement with direct deposit source (gross amount) Form SSA-1099 Screen shot/print screen ² from issuing agency Copy of uncashed check
TANF (Temporary Assistance forNeedy Families) CALWORKS	12 Months	Award letter or Notice of Action letter Bank statement with direct deposit source (gross amount) Screen shot/print screen ² from issuing agency Copy of uncashed check
Tribal Headstart	12 Months	Award letter or Notice of Action Letter
Tribal TANF	12 Months	Award letter or Notice of Action letter Bank statement with direct deposit source (gross amount) Screen shot/print screen ² from issuing agency
WIC (Women, Infants and Children)	60 Days	Award letter or Notice of Action letter Grocery receipt with WIC phone appscreen shot/print screen ² WIC phone app screen shot/print screen ² WIC shopping list