

## CARE ELIGIBILITY VERIFICATION INSTRUCTIONS — HIGH USAGE

Your account has been selected for CARE High Usage Eligibility Verification. To continue to receive your CARE Program discount, you must provide specific documentation within **45-days** from the date indicated on the letter or email that you received. Please complete this process carefully by following the step-by-step instructions below.

## Collect Proof of Income or Proof of Active Participation in a Public Assistance Program for your household.

Proof of Income	OR	Public Assistance Program
Provide proof of income for <u>EACH</u> adult in the household.		Provide current proof of participation for at least <u>ONE</u> person in your household.



A list of approved income documents and public assistance programs can be found online at <a href="https://www.sce.com/residential/assistance/fera-care/post-enrollment-verification">https://www.sce.com/residential/assistance/fera-care/post-enrollment-verification</a>.

## Complete the eligibility form and select your method of delivery.

Option 1: Online Processing	Option 2: Mail-In Processing
<ul><li>(a) Complete the Eligibility Verification Form online at: sce.com/verify.</li><li>(b) Upload all supporting Proof of Income or Public Assistance Program documentation.</li></ul>	<ul> <li>(a) Complete the Eligibility Verification Form that was enclosed in the email or letter you received.</li> <li>(b) Include copies of all the supporting Proof of Income or Public Assistance Program documentation.</li> <li>(c) Mail: Send the full package (Signed Form and Documentation) to: <ul> <li>CARE/FERA</li> <li>Southern California Edison</li> <li>PO Box 9527</li> <li>Azusa, CA 91702</li> </ul> </li> </ul>

**Need More Information?** To learn more about the CARE Verification process, including frequently asked questions, visit **on.sce.com/highusage**. Full program Terms and Conditions can be reviewed at **sce.com/carefera**.

Be sure to <u>black out</u> the first five digits of your social security number on any of your documents for added security.

Visit **sce.com/privacy** to learn more about how we protect your information.