

Southern California Edison
R.18-10-007 – SB 901

DATA REQUEST SET C A L P A - S C E - 0 0 2

To: CalPA
Prepared by: Kari Gardner
Job Title: Senior Manager
Received Date: 2/15/2019

Response Date: 2/22/2019

Question 10: Question 10

On page 79, 5.2.2 Emergency Communications states: “Following the 2017 wildfires, SCE enhanced its emergency communication plans, focusing on building awareness about the importance of wildfire mitigation and how SCE is undertaking critical work in HFRA. Components include proactive communications and education about wildfire and emergency preparedness as well as communications and awareness during and following wildfire events. As part of GSRP, SCE implemented phase one of its new Emergency Outage Notification System (EONS) in fall 2018. This new system has the capability to execute high-volume notifications within very short timeframes, enabling SCE to reach a large number of customers in areas potentially subject to PSPS.

Was phase 1 of the new Emergency Outage Notification System used in response to any of the 2018 wildfires? If so, please comment on the success of the program, and if you are making any changes to the program resulting from its initial performance.

Response to Question 10:

SCE utilized EONS to notify at-risk customers of potential de-energization in response to wildfire conditions experienced from December 28, 2018 to January 1, 2019. On Tuesday, January 1, 2019, SCE de-energized a portion of one circuit in Orange County. A total of 34 customers, mostly commercial, were affected, with no critical care or essential customers impacted. EONS performed as expected.