Peter Van Mieghem
Director, Safety and Infrastructure Policy
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Docket# 2026-2028-Base-WMPs

April 9, 2026

Tony Marino
Acting Director
Office of Energy Infrastructure Safety
715 P Street, 20th Floor
Sacramento, CA 95814

SUBJECT: Southern California Edison Company's Petition to Amend Its 2026-2028 Wildfire Mitigation Plan

Dear Mr. Marino:

Pursuant to Section IV of the Office of Energy Infrastructure Safety's (Energy Safety) 2026–2028 Wildfire Mitigation Plan (WMP) Guidelines, Southern California Edison Company (SCE) respectfully submits this Petition to Amend its approved WMP to align with the California Public Utilities Commission's (CPUC) decision in SCE's 2025 General Rate Case (GRC).[1] Consistent with the 2026-2028 WMP Guidelines, each proposed amendment is explained below, and proposed updates to relevant language and tables in the approved 2026–2028 WMP are shown in redline.

Background

In May 2023, SCE filed its Test Year 2025 GRC application, which requested authority to update its revenue requirement and base rates for 2025, and to implement post-test year ratemaking mechanisms for 2026 through 2028. The forecasts for wildfire mitigation activities that SCE included in its 2025 GRC application informed SCE's development of its 2026-2028 WMP.

SCE filed its 2026-2028 WMP on May 16, 2025, before the CPUC issued a final decision on SCE's 2025 GRC application. On September 23, 2025, the CPUC issued its final decision on SCE's 2025 GRC (GRC Decision).[2] As explained below, the GRC Decision authorized levels of funding that differed significantly from SCE's forecasts for three wildfire mitigation activities: (1) Targeted Undergrounding (TUG), (2) Covered Conductor (CC), and (3) Disability Disaster Access & Resources (DDAR). SCE requests amendments to the 2026-2028 WMP in light of these differences. On February 23, 2026, Energy Safety issued its final decision approving SCE's 2026-2028 WMP.

[1] Decision (D.) 25-09-030.
[2] D.25-09-030.

Requested Amendments to 2026-2028 Initiatives

Undergrounding Overhead Conductor in HFRA (SH-2)

The GRC Decision authorized installation of 212 miles of underground circuitry from 2025-2028.[3] This is a reduction from SCE's forecast in the GRC of 685 miles of undergrounding from 2025-2028. The reduction to SCE's targeted undergrounding forecast renders SCE's current WMP targets infeasible. In SCE's approved 2026-2028 WMP, SCE includes targets totaling 260 overhead miles to convert to underground miles from 2026-2028. To align with the GRC Decision, SCE proposes to amend its WMP annual targets to 55 miles, 50 miles, and 50 miles for 2026, 2027, and 2028, respectively. Adding the 57 underground miles that SCE completed in 2025 takes the four-year TUG mileage total to 212 underground miles. Although SCE proposes to reduce its TUG targets, SCE is simultaneously proposing to increase its total covered conductor miles from 2026-2028 in response to the GRC Decision and this will reduce wildfire risk. Figure 1 below shows a comparison of the original and amended TUG targets.

Figure 1: Undergrounding Target Comparison

Year	Original Target (in overhead de-energized miles)	Amended Target (in underground installed miles)
2026	75 miles	55 miles
2027	100 miles	50 miles
2028	85 miles	50 miles
	2025 Underground Miles Installed	57 miles[4]
	Total Amended 2025-2028 Underground Miles	212 miles

As shown above, in addition to amending its 2026-2028 TUG targets, SCE is seeking to amend the unit of measurement for the SH-2 activity to reflect the number of underground miles installed rather than the number of overhead miles de-energized. Historically, SCE has forecast and tracked overhead miles de-energized or removed and applied a conversion factor based on mileage difficulty to estimate the equivalent underground miles installed.[5] Changing instead to counting underground miles installed provides many benefits. First, this aligns with the GRC Decision, which authorizes expenditures and activity targets in underground miles installed. Relying on an average conversion factor applied to overhead miles to approximate underground miles introduces complexity and potential for mileage discrepancies. Second, underground miles provide a more

[3] D.25-09-030, p. 379.

[4] This equates to the 45 miles of overhead de-energized circuitry, as reported in SCE's 2025 Annual Implementation Report.

[5] D.25-09-030, pp. 360-361.

accurate picture of in-flight work and allow for higher confidence in forecasting. Because undergrounding projects have multi-year cycle times, SCE often has preliminary designs that include underground circuit mileage for projects in the upcoming WMP cycle. Using overhead mileage and then applying a conversion factor is unnecessary and may provide an inaccurate picture. Finally, amending the unit of measurement aligns with how Pacific Gas & Electric Company and San Diego Gas & Electric track their undergrounding activities.

In response to the January 2025 fires in Southern California, SCE has planned undergrounding work in certain communities that are recovering from the Palisades and Eaton fires. Consistent with Energy Safety precedent, SCE plans to count certain undergrounding miles in and around Malibu and Altadena towards the SH-2 target because that undergrounding work was originally planned and prioritized through SCE's risk-based decision-making process before the January 2025 fires occurred.

The issue of whether undergrounding work in fire restoration areas may be counted towards a utility's WMP undergrounding target arose in the context of Energy Safety's evaluation of PG&E's 2026-2028 WMP. On June 27, 2025, Energy Safety issued PG&E a Revision Notice directing PG&E to "revise its undergrounding (GH-04) and overhead hardening (GH-12) targets to exclude fire rebuild and community rebuild miles."[6] The main rationale for this directive in the Revision Notice was that the "circumstances for planning and building infrastructure prioritized through a risk-based decision-making process versus rebuilding infrastructure after a wildfire are different."[7] Energy Safety also noted that "combining rebuild miles into hardening targets obscures PG&E's plans and commitments for its mitigation activities."[8]

SCE's intention to count certain undergrounding miles in and around Malibu and Altadena towards the SH-2 target is consistent with Energy Safety's guidance. As noted above, SCE only intends to count undergrounding miles towards the SH-2 target when that undergrounding work was planned in the HFTD through SCE's risk-based prioritization under the TUG program prior to the January 2025 fires. As originally planned, undergrounding in these areas will mitigate wildfire risk that would otherwise remain on SCE's system. Separate undergrounding work for fire restoration purposes that was not scoped under the risk-based TUG program will not be tracked as part of SCE's work towards the SH-2 WMP target.

SCE notes the importance of the executive order suspending the California Environmental Quality Act (CEQA) and California Coastal Act, which temporarily suspends lengthy permitting processes. This has been critical to streamline undergrounding processes and will enable SCE to meet

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[6] The Office of Energy Infrastructure Safety Issuance of Revision Notice for the Pacific Gas and Electric Company 2026-2028 Base Wildfire Mitigation Plan (June 27, 2025), p. 11. PG&E defined "fire rebuild" work as work done in "areas that have been impacted directly by wildfire within a HFTD" that consists of rebuilding "damaged assets that require hardening (i.e., overhead or underground)" and "community rebuild" work as "work in areas impacted by wildfires outside of an HFTD area." *Id.*

[7] The Office of Energy Infrastructure Safety Issuance of Revision Notice for the Pacific Gas and Electric Company 2026-2028 Base Wildfire Mitigation Plan (June 27, 2025), p. 11.

[8] *Id.*

undergrounding targets in this WMP cycle. If the executive order is rescinded or revoked, SCE's ability to meet these targets would be in jeopardy.

Appendix A below shows the redlined Table 8-1 to update requested SH-2 target values, as well as the expected annual risk reduction from targeted undergrounding installations. Additionally, SCE includes redlines to Table 6-3 to provide updated expected percentage risk reduction values and Table 6-4 to update the mitigations performed for top risk circuits, where applicable.

Covered Conductor (SH-1)

SCE proposes to increase its covered conductor targets from 2026-2028 to mitigate wildfire risk in areas that will no longer be scoped for targeted undergrounding as a result of the GRC Decision.

The GRC Decision approved SCE's request to install 1,250 circuit miles of covered conductor from 2025-2028 and authorized an additional 403 circuit miles of covered conductor to account for the decrease in authorized targeted undergrounding miles, for a total of 1,653 circuit miles of covered conductor from 2025-2028.[9] SCE proposes to amend its annual SH-1 targets from 2026-2028 to add additional authorized miles. Figure 2 below shows a comparison of the original and amended targets.

Figure 2: Covered Conductor Target Comparison

Year	Original Target	Amended Target
2026	240 miles	200 miles[10]
2027	125 miles	280 miles
2028	75 miles	295 miles
	2025 Miles Installed	706 miles
	Total Amended 2025-2028 Covered Conductor Miles	1,481 miles

Taking into account the number of covered conductor miles installed in 2025, SCE proposes amendments to the annual targets for SH-1 to total 1,481 circuit miles of covered conductor installed from 2025-2028. The overall revised targets do not equal the full GRC-authorized miles because SCE is working to re-issue scoped work that was initially planned for undergrounding and will need to be redesigned to covered conductor. Redesigning and adjusting grid hardening planning is a lengthy process. These adjusted targets reflect a bottoms-up analysis of work scoped

[9] D.25-09-030, p. 391.

[10] The proposed amended 2026 target is 40 circuit miles lower than the original target because SCE exceeded its 2025 covered conductor target by approximately 200 circuit miles, meaning that SCE would still be ahead of schedule in reducing wildfire risk through the installation of covered conductor by the end of 2026.

and in a work-ready state, taking into account environmental and seasonal regional restrictions in areas planned for covered conductor installations. Based on this analysis, SCE proposes to set the 2025-2028 WMP mileage total at 1,481 miles of covered conductor, which is approximately 89% of total GRC-authorized miles. SCE is also exploring ways to expedite additional scope and will strive to complete total GRC-authorized miles in this WMP cycle.

Appendix A below shows the redlined Table 8-1 to update requested SH-1 target values, as well as the expected annual risk reduction from covered conductor installations. Additionally, SCE includes redlines to Table 6-3 to provide updated expected percentage risk reduction values and Table 6-4 to update the mitigations performed for top risk circuits, where applicable.

Disability Disaster Access Resources (11.5.3)

SCE requests to redline and remove all references to the DDAR program in the 2026-2028 Base WMP, as this program will no longer continue going forward. SCE's GRC Decision did not authorize funding for SCE's DDAR program on the grounds that SCE already proposes comprehensive support to customers with Access and Functional Needs (AFN).[11] The Commission ruled that the DDAR program is duplicative and unnecessary, leading SCE to sunset that program and focus support through other existing programs.

Despite the GRC Decision, SCE has identified customer support services provided by the DDAR program that are not provided through any other current SCE programs. Through continued collaboration with AFN leaders, SCE is exploring how to fund certain Independent Living Center (ILC) support functions on a limited basis through other programmatic means.

Conclusion

SCE appreciates the opportunity to provide these proposed amendments to its 2026-2028 Base WMP. If you have any questions or require additional information, please contact me at peter.vanmieghem@sce.com

Sincerely,

//s//
Peter Van Mieghem
Director, Safety and Infrastructure Policy

[11] D.25-09-030, p. 434.

Appendix A: Redlines to Affected Portions of 2026-2028 Base WMP

- 3.6 Projected Expenditures, p. 22
- Table 6-3, p. 198
- Table 6-4, pp. 204-208
- Table 8-1, p. 219
- DDAR, p. 213, p. 469, p. 472, pp. 475-476

3.6 Projected Expenditures

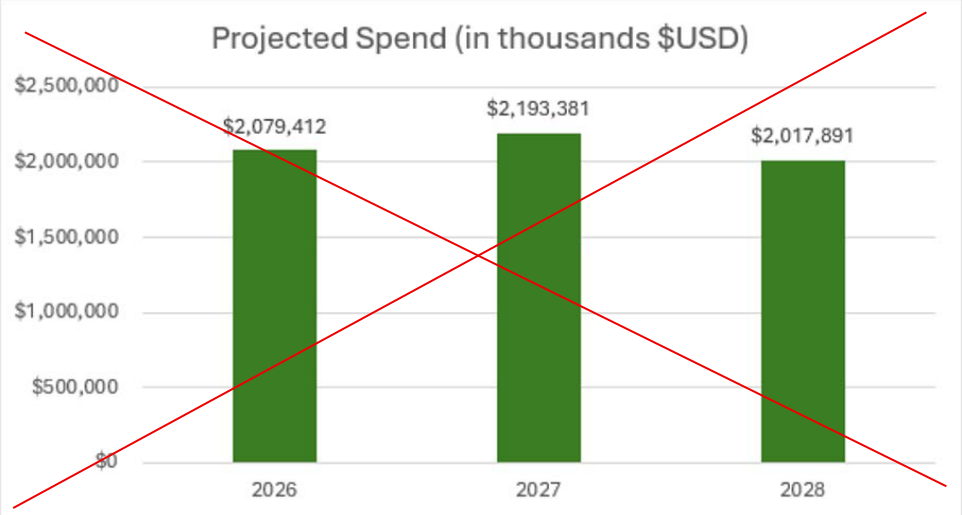
The electrical corporation must summarize its projected expenditures in thousands of U.S. dollars per year for the activities set forth in its three-year WMP cycle in both tabular and graph form. For tabular form, the electrical corporation must follow the provided format in Table 3-3.

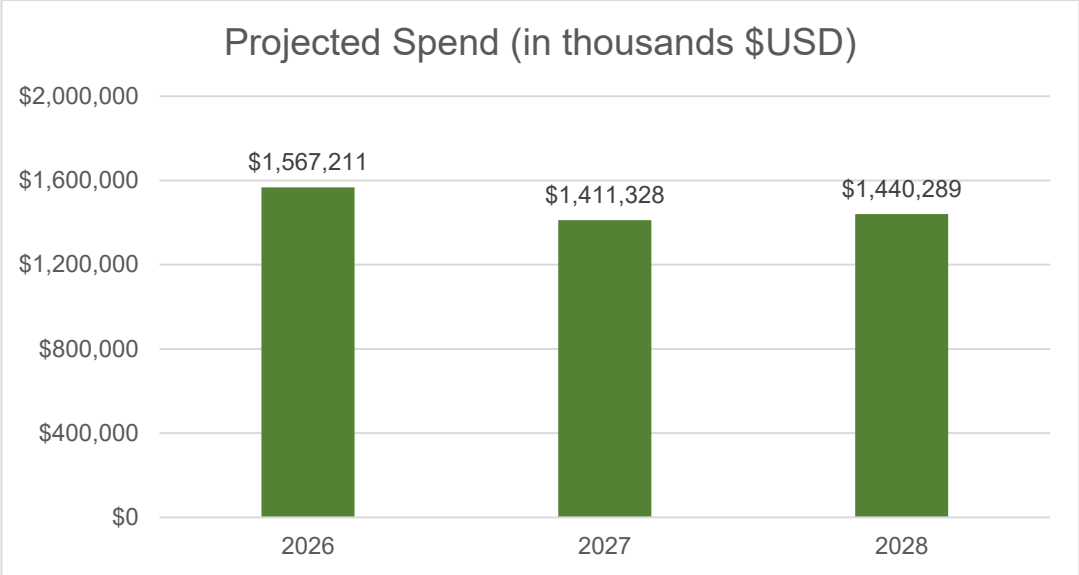
Energy Safety's WMP evaluation, resulting in either approval or denial, is not an approval of, or agreement with, costs listed in the WMP.

Table 3-3: SCE Summary of Projected WMP Expenditures[4]

Year of WMP Cycle	Spend (thousands $USD)
2026	Projected = $~~2,079,412~~ $1,567,211
2027	Projected = $~~2,193,381~~ $1,411,328
2028	Projected = $~~2,017,891~~ $1,440,289

Figure SCE 3-01: Graph of WMP Expenditures





4 The summary of WMP Expenditures reflects direct capital and O&M costs for wildfire activities which correspond to the HFTD spend as shown in the QDR. The dollars are nominal.

SCE has populated Table 6-3 with activities that have risk reduction values. The calculations below correspond to the values in Table 6-3.

Table 6-3: SCE Risk Impact of Activities

Activity	Activity Section #	Activity Effectiveness – Overall Risk	Activity Effectiveness – Wildfire Risk	Activity Effectiveness - Outage Program Risk	Risk Spend Efficiency Score - Overall Risk [1]	Risk Spend Efficiency Score - Wildfire Risk	Risk Spend Efficiency Score – Outage Program Risk	% HFTD Covered [2]	% HFTD/ HFRA Covered [3]	Expected % Risk Reduction [4]	Model(s) Used to Calculate Risk Impact
Covered Conductor (SH-1)	8.2	60%	60%	62%	~~1,254~~ 2,123	~~1,239~~ 2,103	~~15.2160~~ 20.25	~~4.72%~~ 7.78%	N/A	~~0.46634%~~ 1.320536%	POI; FireSight8
Undergrounding Overhead Conductor (SH-2)	8.2	97%	97%	98%	~~1,468~~ 1,679	~~1,4~~ 1,675	~~3.6341~~ 4.5622	~~2.78%~~ 1.62%	N/A	~~1.91101%~~ 1.273749%	POI; FireSight8
REFCL GFN (SH-17)	8.7	52%	52%	52%	~~18,920~~ 18,924	~~18,918~~ 18,922	1.7343	4.86%	N/A	1.42473%	POI; FireSight8
REFCL GC (SH-18)	8.7	48%	48%	48%	~~22,701~~ 22,741	~~22,698~~ 22,737	3.5043	0.49%	N/A	1.56562%	POI; FireSight8
FR Wrap Expanded Deployment (SH-19)	8.2	1%	1%	N/A	~~235~~ 229	~~235~~ 229	N/A	~~2.07%~~ 2.59%	N/A	~~0.00267%~~ 0.00326%	POI; FireSight8
Transmission Proactive Splice Shunting (SH-20)	8.2	14%	14%	N/A	934	934	N/A	3.23%	N/A	0.00372%	POI; FireSight8
Remote Controlled Automatic Reclosers Settings Update (SH-5)	8.7	8%	N/A	8%	~~102~~ 89	N/A	~~102.1654~~ 88.7198	~~1.07%~~ 8.07%	N/A	~~0.00080%~~ 0.00239%	POI; FireSight8
Long Span Initiative (SH-14)	8.2	7%	7%	7%	~~1,289~~ 485	~~1,289~~ 485	~~0.0016~~ 0.0012	~~0.48%~~ 1.05%	N/A	~~0.02448%~~ 0.02645%	POI; FireSight8
Distribution HFRI Inspections (Ground and Aerial) (IN-1.1)	8.3	81%	81%	82%	~~3,454~~ 4,195	~~3,454~~ 4,195	0.0279	100.00%	N/A	~~4.97708%~~ 6.49082%	POI; FireSight8
Transmission HFRI Inspections (Ground and Aerial) (IN-1.2)	8.3	77%	77%	N/A	113	113	N/A	100.00%	N/A	0.03265%	POI; FireSight8

Table 6-4: SCE Summary of Risk Reduction for Top-Risk Circuits[107]

Circuit, Segment, or Span ID	Initial Overall Utility Risk	2026 Initiative Activities	2026 Overall Utility Risk	2027 Initiative Activities	2027 Overall Utility Risk	2028 Initiatives Activities	2028 Overall Utility Risk
TUNGSTEN	0.79861	~~Covered Conductor~~, Distribution HFRI Inspections and Remediations, Transmission HFRI Inspections and Remediations, Structure Brushing	0.79861	Covered Conductor, Distribution HFRI Inspections and Remediations, Transmission HFRI Inspections and Remediations, Structure Brushing	~~0.79861~~ 0.79783	Distribution HFRI Inspections and Remediations, Structure Brushing	~~0.79861~~ 0.79783
PHEASANT	3.18451	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	3.18451	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	3.18451	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	3.18451
LOUCKS	1.33272	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	1.33272	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	1.33272	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	1.33272
PASCAL	2.26526	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	2.26526	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	2.26526	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	2.26526
DAVENPORT	12.89816	Distribution HFRI Inspections and Remediations, Transmission HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	12.89816	Distribution HFRI Inspections and Remediations, Transmission HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	12.89816	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	12.89816
CERRITO	0.35024	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	0.35024	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	0.35024	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	0.35024
RAYBURN	2.11324	Distribution HFRI Inspections and Remediations, Transmission HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	2.11324	Distribution HFRI Inspections and Remediations, Transmission HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	2.11324	Covered Conductor, Distribution HFRI Inspections and Remediations, Transmission HFRI Inspections and Remediations, Transmission Infrared and Corona Scanning, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	~~2.11324~~ 2.07525
SHOVEL	8.09005	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	8.09005	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	8.09005	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	8.09005
PELONA	0.29890	Transmission Proactive Splice Shunting, Distribution HFRI Inspections and Remediations, Transmission HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	0.29890	Distribution HFRI Inspections and Remediations, Transmission HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	0.29890	Distribution HFRI Inspections and Remediations, Transmission Infrared and Corona Scanning, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	0.29890
GUFFY	0.78051	Distribution HFRI Inspections and Remediations, Hazard Tree Management	0.78051	Distribution HFRI Inspections and Remediations, Hazard Tree	0.78051	Distribution HFRI Inspections and Remediations, Hazard Tree Management	0.77738

107 Initial overall utility risk captures risk information as of 3/25/2025. 2026 Overall Risk, 2027 Overall Risk, and 2028 Overall Risk capture estimated risk information as of 12/31 of 2026, 2027, and 2028, respectively, based on forecasted deployment of mitigations presented in this WMP.

Circuit, Segment, or Span ID	Initial Overall Utility Risk	2026 Initiative Activities	2026 Overall Utility Risk	2027 Initiative Activities	2027 Overall Utility Risk	2028 Initiatives Activities	2028 Overall Utility Risk
		Program, Structure Brushing, Dead and Dying Tree Removal		Management Program, Structure Brushing, Dead and Dying Tree Removal		Program, Structure Brushing, Dead and Dying Tree Removal	
STORES	4.20072	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	4.20072	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	4.20072	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	4.20072
PURCHASE	0.56434	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	0.56434	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	0.56434	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	0.56434
ENERGY	4.45002	Distribution HFRI Inspections and Remediations, Transmission HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	4.45002	Remote Controlled Automated Reclosers Settings Update, Distribution HFRI Inspections and Remediations, Transmission HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	4.44978	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	4.44978
ARIEL	0.04900	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	0.04900	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	0.04900	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	0.04900
BODKIN	0.23424	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	0.23424	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	0.23424	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	0.23424
CASCADE	0.90370	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	0.90370	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	0.90370	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	0.90370
IDA	1.34631	Distribution HFRI Inspections and Remediations, Transmission HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	1.34631	Distribution HFRI Inspections and Remediations, Transmission HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	1.34631	Distribution HFRI Inspections and Remediations, Transmission Infrared and Corona Scanning, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	1.34631
FINGAL	4.53771	REFCL Ground Fault Neutralizer, Distribution HFRI Inspections and Remediations, Transmission HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	2.28455	Distribution HFRI Inspections and Remediations, Transmission HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	2.28455	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	2.28455
POPPET FLATS	4.01514	REFCL Ground Fault Neutralizer, Distribution HFRI Inspections and Remediations, Transmission HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	2.18252	Distribution HFRI Inspections and Remediations, Transmission HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	2.18252	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	2.18252
STONEMAN	3.19270	Long Span Initiative, Distribution HFRI Inspections and Remediations, Distribution	3.19218	Long Span Initiative, Distribution HFRI Inspections and	3.19217	Distribution HFRI Inspections and Remediations, Hazard Tree	3.19216

Circuit, Segment, or Span ID	Initial Overall Utility Risk	2026 Initiative Activities	2026 Overall Utility Risk	2027 Initiative Activities	2027 Overall Utility Risk	2028 Initiatives Activities	2028 Overall Utility Risk
		Infrared Scanning, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal		Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal		Management Program, Structure Brushing, Dead and Dying Tree Removal	
PIONEERTOWN	6.78102	~~Covered Conductor~~, REFCL Ground Fault Neutralizer, Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	2.98328	Covered Conductor, Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	~~2.98328~~ 2.75628	Distribution HFRI Inspections and Remediations, Structure Brushing	2.75628
PICK [1]	4.48935	Distribution HFRI Inspections and Remediations, Transmission HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	4.48935	Distribution HFRI Inspections and Remediations, Transmission HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	4.48935	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	4.48935
IRVINGTON	0.02587	Distribution HFRI Inspections and Remediations, Structure Brushing	0.02587	Distribution HFRI Inspections and Remediations, Structure Brushing	0.02515	Distribution HFRI Inspections and Remediations, Structure Brushing	0.02515
PICONI	1.99738	Distribution HFRI Inspections and Remediations, Transmission HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	1.99738	Distribution HFRI Inspections and Remediations, Transmission HFRI Inspections and Remediations, Transmission Infrared and Corona Scanning, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	1.99738	Distribution HFRI Inspections and Remediations, Transmission HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	1.99737
SNOWCREEK	0.17684	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	0.17684	Covered Conductor, Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	~~0.17684~~ 0.14479	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	~~0.17684~~ 0.14479
NUTMEG	0.77035	Distribution HFRI Inspections and Remediations, Transmission HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	0.77035	Distribution HFRI Inspections and Remediations, Transmission HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	0.77035	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	0.77035
SCHMIDT	1.44596	Distribution HFRI Inspections and Remediations, Transmission HFRI Inspections and Remediations, Transmission Infrared and Corona Scanning, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	1.44596	Covered Conductor, Distribution HFRI Inspections and Remediations, Transmission HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	~~1.44596~~ 1.40996	Distribution HFRI Inspections and Remediations, Transmission Infrared and Corona Scanning, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	~~1.44173~~ 1.40996
SEAWOLF	0.09392	Distribution HFRI Inspections and Remediations, Structure Brushing	0.09392	Distribution HFRI Inspections and Remediations, Structure Brushing	0.09392	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	0.09392
ARAPAHO	1.45272	Distribution HFRI Inspections and Remediations, Distribution Infrared Scanning, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	1.45272	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	1.45272	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	1.45272
MOAB	0.04860	Distribution HFRI Inspections and Remediations, Structure Brushing	0.04860	Distribution HFRI Inspections and Remediations, Structure Brushing	0.04860	Distribution HFRI Inspections and Remediations, Structure Brushing	0.0486

Circuit, Segment, or Span ID	Initial Overall Utility Risk	2026 Initiative Activities	2026 Overall Utility Risk	2027 Initiative Activities	2027 Overall Utility Risk	2028 Initiatives Activities	2028 Overall Utility Risk
LUISENO	2.60530	Distribution HFRI Inspections and Remediations, Transmission HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	2.60530	Distribution HFRI Inspections and Remediations, Transmission HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	2.60530	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	2.60530
BALLOON	0.35909	Distribution HFRI Inspections and Remediations, Distribution Infrared Scanning, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	0.35909	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	0.35909	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	0.35909
BOUQUET	2.09672	Transmission Proactive Splice Shunting, Distribution HFRI Inspections and Remediations, Transmission HFRI Inspections and Remediations, Transmission Infrared and Corona Scanning, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	2.09662	Distribution HFRI Inspections and Remediations, Transmission HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	2.09662	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	2.09662
CALSPAR	0.02751	Long Span Initiative, Distribution HFRI Inspections and Remediations, Distribution Infrared Scanning, Structure Brushing	0.02746	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	0.02746	Distribution HFRI Inspections and Remediations, Structure Brushing	0.02305
BIG ROCK	1.17538	Remote Controlled Automated Reclosers Settings Update, Distribution HFRI Inspections and Remediations, Transmission HFRI Inspections and Remediations, Distribution Infrared Scanning, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	~~1.17538~~ 1.17508	Long Span Initiative, Distribution HFRI Inspections and Remediations, Transmission HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	~~1.17537~~ 1.17503	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	~~1.17505~~ 1.17500
STAR ROCK	0.19825	Remote Controlled Automated Reclosers Settings Update, Distribution HFRI Inspections and Remediations, Structure Brushing	0.19825	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	0.19820	Distribution HFRI Inspections and Remediations, Structure Brushing	0.19820
KELLER	0.08733	Distribution HFRI Inspections and Remediations, Transmission HFRI Inspections and Remediations, Structure Brushing	0.08733	Distribution HFRI Inspections and Remediations, Structure Brushing	0.08733	Distribution HFRI Inspections and Remediations, Transmission Infrared and Corona Scanning, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	0.08733
CORTESE	0.17324	Distribution HFRI Inspections and Remediations, Transmission HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	0.17324	Distribution HFRI Inspections and Remediations, Transmission HFRI Inspections and Remediations, Transmission Infrared and Corona Scanning, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	0.17324	~~Undergrounding Overhead Conductor~~, Covered Conductor, Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	~~0.04319~~ 0.16387
BOOTLEGGER	6.45075	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	6.45075	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	6.45075	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	6.45075

Circuit, Segment, or Span ID	Initial Overall Utility Risk	2026 Initiative Activities	2026 Overall Utility Risk	2027 Initiative Activities	2027 Overall Utility Risk	2028 Initiatives Activities	2028 Overall Utility Risk
UTE	0.08064	Long Span Initiative, Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	0.07956	Covered Conductor, Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	~~0.07956~~ 0.03071	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	~~0.07956~~ 0.03071
SOUTHRIDGE	0.03865	Distribution HFRI Inspections and Remediations, Structure Brushing	0.03865	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	~~0.03569~~ 0.03865	~~Covered Conductor~~, Distribution HFRI Inspections and Remediations, Structure Brushing	~~0.03569~~ 0.03865
MOCKINGBIRD	0.56335	Distribution HFRI Inspections and Remediations, Transmission HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	0.56335	Distribution HFRI Inspections and Remediations, Transmission HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	0.56335	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	0.56335
CORONITA	0.03590	Distribution HFRI Inspections and Remediations, Structure Brushing	0.03590	Distribution HFRI Inspections and Remediations, Structure Brushing	0.03590	Distribution HFRI Inspections and Remediations, Structure Brushing	0.03590
ATENTO	2.07503	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	2.07503	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	2.07503	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	2.07503
PAWNEE	4.22999	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	4.22999	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	4.22999	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	4.22999
INYO LUMBER	0.24229	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	0.24229	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	0.24229	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	0.24229
PARADISE	1.12261	Covered Conductor, Undergrounding Overhead Conductor, Long Span Initiative, Transmission Proactive Splice Shunting, Distribution HFRI Inspections and Remediations, Transmission HFRI Inspections and Remediations, Distribution Infrared Scanning, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	~~0.28051~~ 0.64894	Undergrounding Overhead Conductor, Long Span Initiative, Distribution HFRI Inspections and Remediations, Transmission HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	~~0.24101~~ 0.37366	Distribution HFRI Inspections and Remediations, Transmission Infrared and Corona Scanning, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	~~0.24101~~ 0.37366
PERRIS	0.25347	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	0.25347	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	0.25347	Distribution HFRI Inspections and Remediations, Structure Brushing	0.25347
RAMSGATE	0.06834	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	0.06834	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	0.06834	Distribution HFRI Inspections and Remediations, Hazard Tree Management Program, Structure Brushing, Dead and Dying Tree Removal	0.06834

[1] This circuit is located in the burn scar area of the Lidia Fire in January 2025.

Table 8-1: SCE Grid Design, Operation, and Maintenance Targets by year

Initiative	Quantitative or Qualitative Target	Activity (TrackingID #)	Previous Tracking ID (if applicable)	Target Unit	2026 Target / Status [1]	% Planned in HFTD [2] for 2026	% Planned in HFRA for 2026	% Risk Reduction for 2026	2027 Target / Status [1]	% Planned in HFTD [2] for 2027	% Planned in HFRA for 2027	% Risk Reduction for 2027	2028 Target / Status [1]	% Planned in HFTD [2] for 2028	% Planned in HFRA for 2028	% Risk Reduction for 2028	Three-Year Total	Section; Page number
8.2 Grid Design & System Hardening	Quantitative	Covered Conductor(SH-1)	SH-1	Circuit Miles	Install ~~240~~200 circuit miles of covered conductor, subject to resource/external constraints and other execution risks	100%	N/A	~~0.27%~~ 0.28%	Install ~~125~~ 280 circuit miles of covered conductor, subject to resource/external constraints and other execution risks	100%	N/A	~~0.06%~~ 0.51%	Install ~~75~~ 295 circuit miles of covered conductor, subject to resource/external constraints and other execution risks	100%	N/A	~~0.13%~~ 0.54%	440	8.2; p. 222
8.2 Grid Design & System Hardening	Quantitative	Undergrounding Overhead Conductor in HFRA (SH-2)	SH-2	OH circuit miles converted to UG	~~Convert 75~~ Install 55 circuit miles of ~~overhead to~~ undergrounding in SCE's HFRA, subject to resource/external constraints and other execution risks	100%	N/A	~~0.61%~~ 0.55%	~~Convert 100~~ Install 50 circuit miles of ~~overhead to~~ undergrounding in SCE's HFRA, subject to resource/external constraints and other execution risks	100%	N/A	~~0.92%~~ 0.42%	~~Convert 85~~ Install 50 circuit miles of ~~overhead to~~ undergrounding in SCE's HFRA, subject to resource/external constraints and other execution risks	100%	N/A	~~0.40%~~ 0.31%	260	8.2; p. 222
8.2 Grid Design & System Hardening	Quantitative	FR Wrap Expanded Deployment (SH-19)	SH-19	FR Wraps	Deploy fire-resistant wraps on 1,000 unprotected wood poles, subject to resource/external constraints and other execution risks	100%	N/A	0.0004%	Deploy fire-resistant wraps on 2,000 unprotected wood poles, subject to resource/external constraints and other execution risks	100%	N/A	0.0012%	Deploy fire-resistant wraps on 3,000 unprotected wood poles, subject to resource constraints and other execution risks	100%	N/A	0.0014%	6,000	8.2; p. 222
8.2 Grid Design & System Hardening	Quantitative	Transmission Proactive Splice Shunting (SH-20)	SH-20	Splices	Perform splice shunting of 500 splices, subject to resource/external constraints and other execution risks	100%	N/A	0.004%	Perform splice shunting based on learnings from 2026, subject to resource/external constraints and other execution risks	100%	N/A	N/A	Perform splice shunting based on learnings from 2026 and 2027, subject to resource constraints and other execution risks	100%	N/A	N/A	Sum of 500 and the number of splices based on learnings from 2026 and 2027	8.2; p. 222
8.2 Grid Design & System Hardening	Quantitative	Long Span Initiative (SH-14)	SH-14	Spans	Remediate 600 spans in SCE's HFRA, subject to resource constraints and other execution risks	100%	N/A	0.02%	Remediate 400 spans in SCE's HFRA, subject to resource constraints and other execution risks	100%	N/A	0.003%	Remediate the balance of remaining spans in SCE's HFRA, subject to resource constraints and other execution risks	100%	N/A	N/A	1,000 + balance of remaining spans	8.2; p. 222

real-time data to SCE's Emergency Operations Center. After concerning weather conditions have abated, SCE dispatches qualified personnel again to perform restoration patrols on all circuits that experienced a PSPS de-energization to ensure that they are safe for service restoration. These protocols are imperative to SCE's decision making and will continue to be a part of SCE's WMP for the foreseeable future.

- **Weather Forecasting** (Section 10.5) – SCE's weather forecasting capabilities enable us to anticipate when PSPS events and de-energizations may be needed. In the 2026 to 2028 WMP cycle, SCE will focus on maintaining and refining existing capabilities for improved accuracy, as well as continuing to evaluate new and emerging technologies for potential implementation.

In addition to mitigating the duration, frequency, and number of customers in scope for a PSPS event, SCE also tries to mitigate other impacts to those customers who are affected by a PSPS event – by being on a circuit or circuit segment that either has the potential to be de-energized or that actually is de-energized. Below, SCE identifies wildfire mitigation measures discussed in other sections of this WMP that have the potential to notably mitigate impacts other than duration, frequency, and scope for customers that experience a PSPS event:

- **Public Communication, Outreach, and Educational Awareness** (Section 11.4) – SCE has extensive protocols and processes for communicating with customers and public safety partners during PSPS events (as well as other emergencies). These procedures help customers and stakeholders stay informed and aware of impacts and potential impacts to SCE's electric service as well as measures available to support them if they are affected.
- **Customer Support in Wildfire and PSPS Emergencies** (Section 11.5) – SCE provides temporary backup generators to select customers, not only during PSPS events but also during maintenance outages necessary for implementing our WMP. We are committed to expanding successful customer program offerings, with a particular focus on customers with Access and Functional Needs (AFN) who rely on medical devices or assistive technology for their independence, health, or safety during PSPS de-energizations. During PSPS events, SCE provides support to customers through its Community Resource Centers (CRCs) and Community Crew Vehicles (CCVs). These locations provide resources such as water, snacks, access to restrooms, Wi-Fi, mobile phone charging, and updated outage information. We provide additional support to Medical Baseline customers who reside in HFRA through our Critical Care Battery Backup (CCBB) Program, which provides free portable backup batteries to eligible customers. ~~For our customers with AFN, SCE offers its Disability Disaster and Access Resource (DDAR) Program to provide support before and during PSPS events.~~ SCE also offers its Portable Power Station Rebate Program and Portable Generator Rebate Program to all customers living in HFRA. SCE is piloting additional customer support efforts during PSPS events such as the In-Event Battery Loan Pilot.

Table SCE 11-02: PSPS Tracker Survey Key Findings and Mitigation Measures for Customers With AFN

Key Findings	Mitigation Measure(s)
Awareness and satisfaction with the perceived availability of resources remain low, though interest in receiving them is higher than before. • Additionally, few customers with AFN are aware of SCE's community partnerships, such as 211, food pantries, and paratransit agencies, which assist during a PSPS. • Access to resources during a PSPS is crucial for customers with AFN, yet just over half are aware of what SCE provides, indicating opportunity for SCE to improve resource awareness.	Leveraging data obtained through the AFN self-identification survey, in 2023, SCE began conducting personalized marketing and outreach to a small pilot audience of newly identified customers with AFN through the AFN Marketing Nurture Campaign. In 2024, SCE integrated the AFN Nurture Campaign into the larger PSPS Preparedness journey experience to maximize efficiency and reduce email fatigue. In 2025, SCE will continue to implement an integrated Preparedness Journey marketing campaign, which highlights programs including 211.org ~~and Disability Disaster and Access Resource (DDAR)~~. In addition, SCE will continue providing customers with information and resources in partnership with CBOs, through the accessible statewide website PrepareForPowerDown.com, and on www.sce.com/afn.
Interest in emergency resources and dedicated support during a PSPS is high among de-energized customers with AFN: • This year, customers with AFN showed increased interest in emergency battery loans during a PSPS and are more likely than customers without AFN to want a dedicated customer service representative for households with disabilities during a PSPS.	SCE provides several options that allow customers to use medical equipment with a portable backup battery through the CCBB or to request a battery on loan through the In-Event Battery Loan pilot. During PSPS, SCE has a dedicated AFN supervisor to provide support for customers with AFN. Additionally, SCE partners with CBOs such as 211 ~~and DDAR~~ who provide in-event support services.

For a full list of key findings and mitigation measures, please see SCE's 2025 AFN Plan.

11.5 Customer Support in Wildfire and PSPS Emergencies

In this section, the electrical corporation must provide an overview of its activities (programs), systems, and protocols to support residential and non-residential customers during and after wildfire emergencies and PSPS events. The overview for each emergency service must be no more than one page. The overview must cover the following customer emergency services:

- *Outage reporting*
- *Support for low-income customers*
- *Billing adjustments*
- *Deposit waivers*
- *Extended payment plans*
- *Suspension of disconnection and nonpayment fees*
- *Repair processing and timing*
- *List and description of community assistance locations and services*
- *Medical Baseline support services*
- *Access to electrical corporation representatives*

The electrical corporation must reference the Tracking ID where appropriate.

SCE has a dedicated customer support team and a portfolio of services and resources to support customers before, during, and after a PSPS event. Some resources and support services are also available during a major emergency such as CRCs/CCVs, food support, and access to 211 ~~and Disability Disaster and Access Resources (DDAR)~~ programs to facilitate transportation, hotel accommodations, and general in-event support. These services and resources increase customer resiliency and help develop emergency preparedness plans, as well as provide assistance during PSPS and other major emergencies. There are also post-event processes in place to gather feedback and lessons learned. SCE continues to update and enhance its portfolio of offerings, improving on communications to help increase customer safety and mitigate the impacts brought on by PSPS and other emergencies.

SCE directs customers to www.sce.com/outage-map for information related to outages related to PSPS and wildfire, as well as to obtain location information on resources such as CRCs/CCVs, hotel's participating in SCE's hotel discount program, locations for electric vehicle (EV) charging, and food banks. Additionally, SCE describes in detail its

equipment during PSPS events or other emergencies. SCE will continue to identify and offer the CCBB program to newly eligible customers, deploy backup batteries to all eligible customers who choose to participate in the program, and adjust the program outreach and strategy as needed to best serve eligible customers.

SCE plans to complete 85% of battery deliveries to eligible customers within 30 business days of program enrollment. If factors outside of SCE's control allow for faster execution, SCE will strive to complete 90% of battery deliveries to eligible customers within 45 business days of program enrollment. This level of execution is subject to customer responsiveness, availability, reschedule requests, and battery supply constraints.

11.5.2 Portable Power Station Rebate Program and Portable Generator Rebate Program (PSPS-3)

The Portable Power Station Rebate Program provides up to five $150 rebates to customers for purchasing a portable power station for their general home or small business resiliency needs. The program is available to customers residing in HFRA to assist in powering small electronics, lighting, TVs, routers and modems, and can charge devices such as cell phones, laptops, and tablets.

The Portable Generator Rebate program provides rebates to customers living in HFRA whose electrical needs extend beyond the limited power supply offered by a portable power station. Eligible customers can receive a $200 rebate toward the purchase of a generator, and for customers enrolled in CARE, FERA, or MBL, a $600 rebate toward the purchase of a generator.

SCE is evaluating enhancements to its resiliency rebate offerings and will continue to offer resiliency rebates to customers through 2028.

SCE plans to process 85% of all rebate claims within 30 business days of receipt from website vendor. If factors outside of SCE's control allow for faster execution, SCE will strive to process 90% of all rebate claims within 45 business days of receipt from website vendor. This is dependent on website related delays and subject to receiving all required customer information.

~~**11.5.2 Disability Disaster and Access Resources (DDAR) Program**~~

~~The DDAR program provides direct support to customers with AFN prior to and during PSPS and All-Hazards events to mitigate customer impacts associated with these events. Prior to an event, DDAR will help customers with AFN prepare for events by hosting emergency preparedness trainings in the community and by helping customers develop emergency resiliency plans tailored to their needs, including procuring backup power, and assisting them enroll in applicable customer care and bill support programs. During events, DDAR will assist customers with in-event battery backup needs, food vouchers, fuel vouchers to assist customers to get to a hotel and or purchase fuel for a generator as well as connecting customers to accessible transportation and accessible hotel accommodations.~~

11.5.43 In-Event Battery Loan Pilot

The In-Event Battery Loan Pilot supports customers with AFN who live in HFRA and use a medical device or assistive technology for independence, health, or safety. Customers

temporary portable generators for critical facilities to assist with maintaining electric service for essential safety and public services emergencies.

11.5.~~6~~4 PSPS 211 Service

211 Service (211) is a statewide solution that provides 24/7 live support before, during, and after a PSPS event. 211 connects customers with AFN to direct services such as shelf-stable food, hot meal deliveries, transportation, and temporary accommodations to help mitigate the impacts of PSPS or emergency related outages. 211 also connects customers with CBOs. CBOs offer social services to the community that may mitigate the impact of outages such as a paratransit agency to schedule accessible transportation or a food pantry. Outside of a PSPS activation, 211 provides outreach to customers with AFN who are living in HFRA to develop personalized safety and emergency plans. As part of the safety and emergency plan, the 211 connects customers with existing programs that can help them prepare for outages and assist them in completing applications for SCE programs such as MBL. In 2024, 211 was expanded to provide support during an all-hazards event. 211 will assist customers during an emergency by connecting callers to support services to mitigate the impacts of a disaster.

11.5.~~7~~5 Customer Contact Center

SCE's Customer Contact Center provides support to customers during PSPS events by answering questions, providing information, resolving concerns, addressing emergency issues, escalating potential issues that arise, and delivering safety messaging to keep the public safe. SCE's Customer Contact Center is available to respond to customers during PSPS events and may require extended scheduled work hours for staff to ensure response times are reasonable. The Customer Contact Center also supports community outreach efforts by sending Energy Advisors to CRCs or CCVs to answer customer questions and deliver safety messaging. In addition to employees, SCE leverages contract call center vendors to handle calls and deliver safety messages.