

Southern California Edison
**WSD-001 – Resolution WSD-001 to Establish Procedures for the Wildfire Safety Division's
Review of 2020 Wildfire Mitigation Plans Pursuant to PUC Sections 8386 and 8386.3**

DATA REQUEST SET T U R N - S C E - 0 0 1

To: TURN

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Received Date: 2/20/2020

Response Date: 2/25/2020

Question 008g:

Re. EVM, activity VM-1 (WMP Sec. 5.3.5.16.1, and Table 25, activity 16.1):

g. Re. property owner refusals: please explain what step(s) SCE has taken to obtain owner permission for hazard tree removal. Have any owners changed their mind to permit removals? If yes, how many?

Response to Question 008g:

To clarify, the permission issues concerning HTMP in 2019 were related primarily to getting permission from the US Forest Service for removals in Inyo and Sierra National Forests. For individual property owners' permissions in 2019, SCE had challenges making contact with the property owners due to vacation homes, rentals, and people just not being responsive. This was true for both routine vegetation management work and HTMP-related work. To work through these issues, SCE vegetation contractors would leave door hangers and make several attempts to reach customers. Once initial attempts to reach the customers were unsuccessful, SCE vegetation management personnel would send a letter informing the property owner that SCE needs to maintain vegetation on their property and that SCE has made several unsuccessful attempts. Often the customer would respond to the letter and provide approval to perform the work. In some cases, the customers had questions and SCE would send a "notification consultant" which is a new position added to the vegetation organization specifically intended to assist in educating the customer and resolving initial refusals. Notification consultants would visit with property owners to explain SCE's refusal process, and the majority of property owners that initially refused accepted to have the work done.

When a customer continues to refuse SCE's attempts to get the work accomplished, then the formal refusal process is initiated. SCE's refusal process is summarized below at a high-level:

- When a customer/property owner has refused the work, an SCE Vegetation Management Event Expeditor (EE) sends a certified letter to the property owner within 7 – 10 calendar days of being notified of the refusal.

- The certified letters indicate the reason for the letter and informs the property owner that unless SCE hears from them, the work will be scheduled during a specific time frame. The letter references PRC 4295.5 and the rights SCE has to make the condition safe for the public. The customers are provided several methods to contact SCE.
- Response from the property owner is required to be received within 10 calendar days of the letter post mark date.
 - If a response is received and the customer/property owner agrees to the required mitigation, then the work is scheduled.
 - If a response is received and the customer/property owner wants to meet, then the EE will send an Authorized Representative to meet with the customer/property owner to discuss the required work. If the refusal is resolved, then the work is scheduled.
- If no response is received or the customer/property owner continues to refuse the required mitigation, then the EE will notify the SCE work schedulers to schedule the work within 30 days.