

*Southern California Edison*  
*2023-WMPs – 2023-WMPs*

**DATA REQUEST SET Cal Advocates - SCE - 2023 WMP - 12**

**To: Cal Advocates**  
**Prepared by: Cindy Jacobs**  
**Job Title: Senior Manager**  
**Received Date: 4/26/2023**

**Response Date: 5/1/2023**

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**Question 08:**

Referring to section 8.1.7, open work orders, in your 2023 WMP, please state the following.

- a) The average time required to close an asset work order<sup>4</sup> in non-HFTD.
- b) The average time required to close an asset work order in HFTD tier 2.
- c) The average time required to close an asset work order in HFTD tier 3.

Note: If there isn't a single average as a response to each part (for instance, there are different average times depending on the area, whether the work order carries ignition risk, or other characteristics of the work order), provide all the averages.

**Response to Question 08:**

Please see SCE's most recent Quarterly Data Report (QDR) NonSpatial Data Tables, Table 2, Rows 82 – 117. This data shows the median and the 95th percentile time to close a work order by the HFTD, by Distribution or Transmission and by Priority Level. The median is more representative and meaningful of the typical time it takes to close a work order as the average may be skewed considerably by a single work order. Here is a link to the QDR: [QDR Q4 2022](#)

