January 28, 2015

Megan Scott-Kakures
Vice President, Regulatory Operations
Southern California Edison Company
2244 Walnut Grove Avenue
Rosemead, California 91770

SUBJECT: Sample Bill Displaying the Presentation of the CA Climate Credit and Modifications to the GHG Customer Outreach and Education Memorandum Account and GHG Administration Costs Memorandum Account

Dear Ms. Scott-Kakures:

Advice Letter 2967-E is effective as of November 18, 2013. Supplemental Advice Letter 2967-E-A is effective as of February 3, 2014.

Sincerely,

Edward Randolph, Director
Energy Division
ADVICE LETTER (AL) SUSPENSION NOTICE
ENERGY DIVISION

| Utility Name: Southern California Edison | Date Utility Notified: December 12, 2013 via: email |
| Utility No./Type: U 338-E | [x] E-Mail to: AdviceTariffManager@sce.com and Darrah.Morgan@sce.com |
| Advice Letter No.: 2967-E | ED Staff Contact: Jason Houck |
| Date AL Filed: November 18, 2013 | Utility Contact Person: Darrah Morgan |
| Utility Phone No.: 626-302-2086 | |

For Internal Purposes Only:
Date Calendar Clerk Notified: _____/_____/_______
Date Commissioners/Advisors Notified: ___/___/

[X] INITIAL SUSPENSION (up to 120 DAYS)

This is to notify that the above-indicated AL is suspended for up to 120 days beginning December 18, 2013, for the following reason(s) below. If the AL requires a Commission resolution and the Commission’s deliberation on the resolution prepared by Energy Division extends beyond the expiration of the initial suspension period, the advice letter will be automatically suspended for up to 180 days beyond the initial suspension period.

[ ] Section 455 Hearing is Required. A Commission resolution may be required to address the advice letter.

[ ] Advice Letter Requests a Commission Order.

[X] Advice Letter Requires Staff Review

Expected duration of initial suspension period: 120 days.

[ ] FURTHER SUSPENSION (up to 180 DAYS beyond initial suspension period)

The AL requires a Commission resolution and the Commission’s deliberation on the resolution prepared by Energy Division has extended beyond the expiration of the initial suspension period. The advice letter is suspended for up to 180 days beyond the initial suspension period.

If you have any questions regarding this matter, please contact Jason Houck at 415.703.1223 or via e-mail at jason.houck@cpuc.ca.gov.

cc: EDTariffUnit@cpuc.ca.gov

Protestants to the advice letter: None.
November 18, 2013

ADVICE 2967-E
(U 338-E)

PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA
ENERGY DIVISION

SUBJECT: Sample Bill Displaying the Presentation of the CA Climate Credit and Modifications to the GHG Customer Outreach and Education Memorandum Account and GHG Administrative Costs Memorandum Account

In compliance with Resolution E-4611 and Administrative Law Judge’s Ruling Providing Clarification on Customer Education and Outreach Activities Pursuant to Resolution E-4611, Southern California Edison Company (“SCE”) hereby submits for filing the following changes to its tariffs and provides a sample bill showing the placement of the small business greenhouse gas (“GHG”) revenue return (“CA Climate Credit”) and associated messaging. In addition, a sample bill showing the placement of the residential Climate Dividend is attached. The revised tariff sheets are listed as Attachment A and the sample bills are listed as Attachment B and Attachment C attached hereto.

PURPOSE

In compliance with Ordering Paragraph (“OP”) 6 of Resolution E-4611 (“Resolution”), SCE provides a sample bill showing the presentation of the CA Climate Credit and a separate sample bill that shows the placement of the Climate Dividend. The messaging included in the sample bill was developed by the California Center for Sustainable Energy (“CCSE”) in compliance with the directives of the Resolution. SCE also revises Preliminary Statement Part N, Memorandum Accounts, to modify the GHG Customer Outreach and Education Memorandum Account as well as the GHG Administrative Costs Memorandum Account in compliance with the Resolution.

BACKGROUND

On December 20, 2012, the California Public Utilities Commission (“Commission” or “CPUC”) issued Decision (“D.”)12-12-033 that established a methodology by which the
Investor-Owned Utilities ("IOUs") should return to customers revenues generated from the sale of GHG allowances through a semi-annual, on bill credit called the “Climate Dividend” for residential customers, and a monthly “CA Climate Credit” for small business customers. Among other requirements, D.12-12-033 required the IOUs to file Tier 2 Advice Letters proposing outreach and education activities for 2013 related to the Climate Dividend and present the manner in which the credits would appear on the bill.

On March 15, 2013, SCE filed Advice Letter (“AL”) 2864-E in compliance with D.12-12-033. AL 2864-E included SCE’s outreach and education plan for 2013 to utilize low-cost education and outreach methods to educate customers about the climate dividend, and also included a sample bill and sample bill inserts.

On October 21, 2013, the Commission issued the Resolution, which rejected the IOUs separate ALs, and required that the IOUs consign their 2013 education and outreach budgets to CCSE to administer the outreach and education activities related to the climate dividend. In addition, regarding the placement and presentation of the credits on the bill, Resolution E-4611 states:

> “Although there are limitations on how much utilities can alter the layout of a bill in any particular month, it is likely that the IOUs could feasibly present the climate dividend on their bills in a way that better fosters customer awareness compared with what they proposed in their Advice Letters. Thus, after consulting with CCSE and Energy Division, the IOUs should provide sample bill displays to Energy Division, no later than 45 days following approval of this Advice Letter, to be approved by letter from Energy Division Director Ed Randolph.”

OP 6 of the Resolution requires the IOUs to submit sample bills showing the presentation of the Climate Dividend no later than 30 days from the approval of the Resolution.

On November 8, 2013, Administrative Law Judge (“ALJ”) Semcer issued the Administrative Law Judge’s Ruling Providing Clarification on Customer Education and Outreach Activities Pursuant to Resolution E-4611 (“Ruling”). The Ruling provided clarification that utility-specific education and outreach activities may be tracked in the IOUs’ specific administrative memorandum accounts, reiterated that utility-specific messaging must be developed in consultation with Community Choice Aggregators (“CCAs”) and Direct Access (“DA”) providers, and specifies that the IOUs’ advice filings must also include sample bills showing the presentation and nomenclature for the small business GHG revenue return.

On November 13, 2013, SCE and Pacific Gas and Electric Company (“PG&E”) requested an extension on filing the bill mock-ups for the Climate Dividend portion of the advice filing only. On November 15, 2013, CPUC Executive Director Paul Clanon

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1 Resolution E-4611, at p. 19.
2 Resolution E-4611, at p. 28.
granted SCE and PG&E’s request and required SCE and PG&E to file a Tier 1 Advice Letter with sample bill language pertaining to the Climate Dividend by February 3, 2014. Executive Director Clanon also required SCE and PG&E to include a sample bill showing the placement of the Climate Dividend in this Advice filing.

**Message Development and Placement of the CA Climate Credit**

In compliance with the directives of the Resolution, CCSE consulted with Energy Division, CCAs, DA providers, and the IOUs to develop the messaging and placement of the CA Climate Credit on the attached sample bill for small business customers.

**CA Climate Credit Messaging:**

CCSE developed the following message that SCE will include in the “Things You Should Know” section of the bill:

> “Things You Should Know” Section:

> “Your bill includes a credit as a result of California’s efforts to reduce carbon pollution and slow climate change. Find out how your business can invest your credit to save energy, reduce costs, and cut pollution at CAclimatecredit.org.”

**Placement of the CA Climate Credit and Climate Dividend on Customers’ Bills:**

SCE’s billing system is designed to allow for all credits to appear only in the “Delivery Charges” or “Generation Charges” sections of the bill. Thus, the CA Climate Credit and Climate Dividend will appear in the “Delivery Charges” section of the bill. However, as described above, SCE will include messaging related to the CA Climate Credit in the “Things You Should Know” section of the bill, as well as within the bill onserts section. For the Climate Dividend, SCE will also include a message in the “Your Account Summary” section, located on the first page of the bill. This will allow customers to receive a clear message that informs them that they have received a CA Climate Credit or Climate Dividend from the State of California, while avoiding the need for costly system redesigns to place the credit in a separate section of the bill. Sample bills showing the messages and placement of the CA Climate Credit and Climate Dividend are attached to this advice letter as Attachment B and Attachment C, respectively.

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3 Bill mock-ups and the Climate Dividend messaging (to be developed by CCSE) will be included in SCE’s February 3, 2014 Advice Filing.

4 SCE will also include the messaging developed by CCSE, as well as the State of California logo on bill onserts. Due to space limitations for bill onserts, this messaging may not appear on customers’ bills each month.

5 Messages shown in red on the attached sample bills are for illustrative purposes only. Messaging and placement for the Climate Dividend should be considered draft and subject to change in SCE’s February 3, 2014 Advice Filing.
PROPOSED TARIFF CHANGES

In accordance with the Resolution and Ruling, SCE proposes revisions to Preliminary Statement Part N, Memorandum Accounts, to modify: (1) the GHG Administrative Costs Memorandum Account (“GHGACMA”) to allow for the recovery of SCE-specific customer outreach and education costs, and (2) the GHG Customer Outreach and Education Memorandum Account (“GHGCO&EMA”) to state that the 2013 authorized funding amount of $1.4 million will be associated with a competitively neutral customer outreach and education program to be administered by, and consigned to, CCSE and not SCE.

TIER DESIGNATION

Pursuant to General Order (“GO”) 96-B, Energy Industry Rule 5.1 and OP 6 of the Resolution, this advice letter is submitted with a Tier 1 designation.

EFFECTIVE DATE

This advice filing will become effective on the date filed.

NOTICE

Anyone wishing to protest this advice filing may do so by letter via U.S. Mail, facsimile, or electronically, any of which must be received no later than 20 days after the date of this advice filing. Protests should be mailed to:

CPUC, Energy Division
Attention: Tariff Unit
505 Van Ness Avenue
San Francisco, California 94102
E-mail: EDTariffUnit@cpuc.ca.gov

Copies should also be mailed to the attention of the Director, Energy Division, Room 4004 (same address above).

In addition, protests and all other correspondence regarding this advice letter should also be sent by letter and transmitted via facsimile or electronically to the attention of:

Megan Scott-Kakures
Vice President, Regulatory Operations
Southern California Edison Company
8631 Rush Street
Rosemead, California 91770
Facsimile: (626) 302-4829
E-mail: AdviceTariffManager@sce.com
There are no restrictions on who may file a protest, but the protest shall set forth specifically the grounds upon which it is based and shall be submitted expeditiously.

In accordance with Section 4 of GO 96-B, SCE is serving copies of this advice filing to the interested parties shown on the attached GO 96-B and R.11-03-012 service lists. Address change requests to the GO 96-B service list should be directed by electronic mail to AdviceTariffManager@sce.com or at (626) 302-4039. For changes to all other service lists, please contact the Commission’s Process Office at (415) 703-2021 or by electronic mail at Process_Office@cpuc.ca.gov.

Further, in accordance with Public Utilities Code Section 491, notice to the public is hereby given by filing and keeping the advice filing at SCE’s corporate headquarters. To view other SCE advice letters filed with the Commission, log on to SCE’s web site at https://www.sce.com/wps/portal/home/regulatory/advice-letters.

For questions, please contact Nancy Allred at (626) 302-3102 or by electronic mail at nancy.allred@sce.com

Southern California Edison Company

/s/ Megan Scott-Kakures
Megan Scott-Kakures

AJ:na/ey:jm
Enclosures
## ADVICE LETTER FILING SUMMARY
### ENERGY UTILITY

**Company name/CPUC Utility No.:** Southern California Edison Company (U 338-E)

**Utility type:**
- ☑ ELC
- ☐ GAS
- ☐ PLC
- ☐ HEAT
- ☐ WATER

**Contact Person:** Darrah Morgan

**Phone #:** (626) 302-2086

**E-mail:** Darrah.Morgan@sce.com

**E-mail Disposition Notice to:** AdviceTariffManager@sce.com

### EXPLANATION OF UTILITY TYPE

<table>
<thead>
<tr>
<th>ELC = Electric</th>
<th>GAS = Gas</th>
</tr>
</thead>
<tbody>
<tr>
<td>PLC = Pipeline</td>
<td>HEAT = Heat</td>
</tr>
<tr>
<td>WATER = Water</td>
<td></td>
</tr>
</tbody>
</table>

**Advice Letter (AL) #:** 2967-E

**Tier Designation:** 1

**Subject of AL:** Sample Bill Displaying the Presentation of the CA Climate Credit and Modifications to the GHG Customer Outreach and Education Memorandum Account and GHG Administrative Costs Memorandum Account

**Keywords (choose from CPUC listing):** Compliance, Memorandum Account, Credit, Direct Access

**AL filing type:**
- ☐ Monthly
- ☐ Quarterly
- ☐ Annual
- ☑ One-Time
- ☐ Other

**If AL filed in compliance with a Commission order, indicate relevant Decision/Resolution #:**

Resolution E-4611

**Does AL replace a withdrawn or rejected AL? If so, identify the prior AL:**

**Summarize differences between the AL and the prior withdrawn or rejected AL:**

**Confidential treatment requested?**
- ☐ Yes
- ☑ No

If yes, specification of confidential information:

Confidential information will be made available to appropriate parties who execute a nondisclosure agreement.

Name and contact information to request nondisclosure agreement/access to confidential information:

**Resolution Required?**
- ☐ Yes
- ☑ No

**Requested effective date:** 11/18/13

**No. of tariff sheets:** 3

**Estimated system annual revenue effect:** (%): 

**Estimated system average rate effect:** (%): 

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

**Tariff schedules affected:** Preliminary Statement, Part N, Memorandum Accounts; Table of Contents

**Service affected and changes proposed:**

**Pending advice letters that revise the same tariff sheets:** None

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1 Discuss in AL if more space is needed.
Protests and all other correspondence regarding this AL are due no later than 20 days after the date of this filing, unless otherwise authorized by the Commission, and shall be sent to:

CPUC, Energy Division
Attention: Tariff Unit
505 Van Ness Avenue
San Francisco, California 94102
E-mail: EDTariffUnit@cpuc.ca.gov

Megan Scott-Kakures
Vice President, Regulatory Operations
Southern California Edison Company
8631 Rush Street
Rosemead, California 91770
Facsimile: (626) 302-4829
E-mail: AdviceTariffManager@sce.com

Leslie E. Starck
Senior Vice President, Regulatory Policy & Affairs
c/o Karyn Gansecki
Southern California Edison Company
601 Van Ness Avenue, Suite 2030
San Francisco, California 94102
Facsimile: (415) 929-5544
E-mail: Karyn.Gansecki@sce.com
<table>
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<th>Cal. P.U.C. Sheet No.</th>
<th>Title of Sheet</th>
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<tbody>
<tr>
<td>Revised 53371-E</td>
<td>Preliminary Statement Part N</td>
<td>Revised 51638-E</td>
</tr>
<tr>
<td>Revised 53372-E</td>
<td>Preliminary Statement Part N</td>
<td>Original 51640-E</td>
</tr>
<tr>
<td>Revised 53373-E</td>
<td>Table of Contents</td>
<td>Revised 53244-E</td>
</tr>
</tbody>
</table>
N. MEMORANDUM ACCOUNTS (Continued)

40. Greenhouse Gas (GHG) Customer Outreach and Education Memorandum Account (GHGCO&EMA)

a. Purpose

The purpose of the Greenhouse Gas (GHG) Customer Outreach and Education Memorandum Account (GHGCO&EMA) is to record the: (1) 2013 authorized funding of $1.4 million associated with a competitively neutral interim customer outreach and education program to be administered by the California Center for Sustainable Energy (CCSE) on behalf of all customers, including CCA and DA customers, (2) costs to engage a firm with marketing and public relations expertise that will be responsible for proposing expanded customer outreach and education activities through 2015, with SCE’s costs not to exceed its proportionate share of $500,000, allocated based on percentage of retail sales, and (3) GHG customer outreach and education costs for future year’s plans as authorized by the Commission.

b. Operation of the GHGCO&EMA

Monthly entries to the GHGCO&EMA shall be determined as follows:

1. A debit entry equal to the 2013 authorized funding amount of $1.4 million upon consignment of these funds to the CCSE to develop and administer a competitively neutral, statewide outreach and education program,

2. A debit entry equal to the recorded incremental expenses for the distribution to customers of communications from the Commission, upon request from the Director of the Energy Division, providing information about AB32 and the cap-and-trade program, included in the $1.4 million above,

3. A debit entry equal to SCE’s proportionate share of up to $500,000 in costs, allocated based on percentage of retail sales, to engage a firm with marketing and public relations expertise that will be responsible for proposing expanded customer outreach and education activities through 2015, not included in the $1.4 million above,
N. MEMORANDUM ACCOUNTS (Continued)

48. Greenhouse Gas (GHG) Administrative Costs Memorandum Account (GHGACMA)
   a. Purpose
      The purpose of the Greenhouse Gas (GHG) Administrative Costs Memorandum Account (GHGACMA) is to record the initial and on-going administrative costs incurred in order to implement the Commission-adopted GHG revenue allocation methodology, pursuant to D.12-12-033.

   b. Operation of the GHGACMA
      Monthly entries to the GHGACMA shall be determined as follows:

      1. Debit entries equal to the recorded Operation and Maintenance (O&M) and capital-related revenue requirements incurred for all incremental administrative activities SCE is required to undertake to implement the Commission-adopted GHG allowance revenue allocation methodology. The capital-related revenue requirements shall include depreciation expense, return on rate base, federal and state income taxes, and property taxes. These O&M and capital costs may include implementation and on-going costs, related, but not limited, to:
         a. System and billing upgrades in order to track GHG costs and revenues, and
         b. On-going administrative costs necessary to distribute GHG revenues to the appropriate customer groups, and

      2. Debit entries equal to recorded SCE-specific customer outreach and education costs, and

      3. An entry to record interest expense by applying the Interest Rate to the average monthly balance in the GHGACMA.

   c. Disposition
      GHG administrative costs as set forth above are to be funded by GHG allowance revenues through the operation of the GHG Revenue Balancing Account commencing with the implementation of a Commission-adopted GHG revenue allocation methodology. Any remaining administrative funds at the end of a calendar year must be rolled over for use in subsequent years.

   d. Review Procedures
      Pursuant to D.12-12-033, reasonableness of amounts recorded in the GHGACMA shall be determined in annual August 1st GHG Cost and Revenue Forecast and Reconciliation Proceedings.
PRELIMINARY STATEMENT:

A. Territory Served ............................................................................................................... 22909-E
B. Description of Service ...................................................................................................... 22909-E
C. Procedure to Obtain Service ........................................................................................... 22909-E
D. Establishment of Credit and Deposits ............................................................................. 22909-E
E. General ............................................................................................................................. 45178-45179-45180-45181-45182-E
F. Symbols ............................................................................................................................ 45182-E
G. Gross Revenue Sharing Mechanism ............................................................................. 51717-51230-27200-27201-E
H. Baseline Service ............................................................................................................. 52027-52028-52029-52030-52031-E
I. Not In Use ......................................................................................................................... E-E
J. Not In Use ............................................................................................................................ E
K. Nuclear Decommissioning Adjustment Mechanism .......................................................... 36582-47710-E
L. Purchase Agreement Administrative Costs Balancing Account ..................................... 51921-51922-51923-E
M. Income Tax Component of Contributions .................................................................. 51577-27632-E
N. Memorandum Accounts................................................................................................. 21344-52032-53015-49491-49492-41775-45585-45586-51233-E
O. California Alternate Rates for Energy (CARE) Adjustment Clause .............................. 34705-41902-E
P. Optional Pricing Adjustment Clause (OPAC) ................................................................. 27670-27671-27672-27673-27674-E

(Continued)
ATTACHMENT B

Sample Bill
For billing and service inquiries call 1-800-990-7788, Mon-Fri 7 a.m. to 7 p.m. and Saturday 8 a.m. to 5 p.m.
For emergency services call 24 hrs a day, 7 days a week
Date bill prepared: Mmm dd ‘yy

Your account summary
Amount of your last bill $xx,xxx.xx
Payment we received on Mmm dd ‘yy - thank you $xx,xxx.xx
Balance forward $x.xx
Your new charges $xx,xxx.xx
Total amount you owe by Mmm dd ‘yy $xx,xxx.xx

Compare the electricity you are using
For meter xxxxxx-xxxxxx from Mmm dd ‘yy to Mmm dd ‘yy
Total electricity you used this month in kWh xx,xxx

Summer Season
On peak xx,xxx
Mid peak xx,xxx
Off peak xx,xxx
Total xx,xxx

Your daily average electricity usage (kWh)

Your next billing cycle will end on or about Mmm dd ‘yy.

Maximum demand is 18 kW

Your monthly usage may be higher than usual...
Based on your historical usage pattern, your monthly usage is trending higher than normal. As a result, you may notice an increase in your bill. If you would like information on tips and programs that can help you lower your energy usage and your bill, please visit www.sce.com/billhelper.

Please return the payment stub below with your payment and make your check payable to Southern California Edison.
If you want to pay in person, call 1-800-747-8908 for locations, or you can pay online at www.sce.com.
Contact information

Customer service numbers

General Services (U.S. & Canada) 1-800-655-4555
Account Balances & Extensions 1-800-950-2356
Emergency Services & Outages 1-800-611-1911
California Alternate Rates for Energy (CARE) 1-800-447-6620
Electric Industry Restructuring 1-800-799-4723
Energy Theft Hotline 1-800-227-3901
Hearing & Speech Impaired (TTY) 1-800-352-8560

Important information

Rotating outages

A rotating outage is a controlled electric outage that lasts approximately one hour for a group of circuits, which is used during electric system emergency conditions to avoid widespread or uncontrolled blackouts. Each SCE customer is assigned a rotating outage group, shown on the upper part of the SCE bill. If your rotating outage group begins with the letters A, M, R, S, or X, you are subject to rotating outages. If it begins with N or Exempt, you are not. Your rotating outage group may change at any time. For more information, and to see which rotating outage groups are likely to be called in the event of a system emergency, visit www.sce.com or call 1-800-655-4555.

Options for paying your bill

On-line: www.sce.com or Electronic Fund Transfer
Mail-in: Check or Money order
In Person: Authorized payment locations 1-800-747-8908
Phone: QuickCheck 1-800-950-2356
Credit Card–Visa/MasterCard* 1-800-254-4123
Debit Card–ACCEl/NYCE/Pulse/Star 1-800-254-4123

*The Credit/Debit card payment options are not available for payment of commercial services or security deposits for commercial services. You may call us for electronic payment options, to make payment arrangements, or for information on agencies to assist you in bill payment. If service has been disconnected, on the day of the service reconnection, be sure all appliances and other electric devices are turned off. For additional home-safety tips, visit www.sce.com/safety or you may call SCE Customer Service at 1-800-655-4555.

Past due bills

Your bill was prepared on September 7, 2013. Your bill is due when you receive it and becomes past due 19 days after the date the bill was prepared. You will have 15 days at your new address to pay a bill from a prior address before your service will be terminated. SCE does not terminate residential service for non-payment of bills for other classes of service. Termination of electric service requires a Service Connection Charge. If you are a residential customer, and claim an inability to pay and payment arrangements have not been extended to you by SCE pursuant to SCE’s filed tariffs, you may contact the California Public Utilities Commission (CPUC).

Rules and rates

SCE’s rules and rates are available in full at www.sce.com or upon request.

Late Payment Charge (LPC)

A late payment charge of 0.8% will be applied to the total unpaid balance on your account if full payment is not received by the due date on this bill (except for CARE and state agency accounts).

Disputed bills

If you think your bill is incorrect, call us and speak with a customer service representative, or if necessary, with a manager. If you feel unsatisfied with the result of such discussion(s), contact the CPUC. Consumer Affairs Branch by mail at: 505 Van Ness, Room 2003 San Francisco, CA 94102; or at: www.cpuc.ca.gov, 1-800-649-7570, TTY: 1-800-229-6846. Include a copy of your bill, why you believe SCE did not follow its rules and rates, and a check or money order made out to the CPUC for the disputed amount. You must pay the disputed amount, or send it to the CPUC, before the past-due date to avoid disconnection. The CPUC accepts payment only for matters relating directly to bill accuracy. While the CPUC is investigating your complaint, you must pay any new SCE bills that become due.

Electronic Fund Transfers (EFT)

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment. You will not receive your check back from your financial institution, but the transaction will appear on your financial institution statement. If you do not wish to authorize an electronic fund transfer, please call the 800 number on the front of your bill.

Definitions

- DWR Bond Charge: Bonds issued by the Department of Water Resources (DWR) to cover the cost of buying power for customers during the energy crisis are being repaid through this charge.
- SCE Generation: These charges recover energy procurement and generation costs for that portion of your energy provided by SCE. Beginning April 11, 2010, pursuant to CPUC Decision 10-03-022, Direct Access (DA) is again open to all non-residential customers, subject to annual limits during a four year phase-in period, and absolute limits following the phase-in. All residential customers currently returning to Bundled Service may not elect to return to DA service.

Energy Assistance Fund (EAF): I want to help people pay their energy bill through EAF. For info visit www.sce.com/eaf or call (800) 205-8596.

To change your contact information, complete the form below and return it to SCE.

Change of Mailing Address: 00-00-000-0000

STREET #  STREET NAME  APARTMENT #

CITY  STATE  ZIP CODE

TELEPHONE #  E-MAIL ADDRESS

Energy Assistance Fund (EAF): I want to help people pay their energy bill through EAF. For info visit www.sce.com/eaf or call (800) 205-8596.

Round-up my bill to next whole dollar amount for EAF

Add this amount for EAF $  

Select one box only and sign below for EAF:

Every Month  Every Month

One Month Only  One Month Only
## Usage Comparison

<table>
<thead>
<tr>
<th></th>
<th>Sep '08</th>
<th>Sep '09</th>
<th>Oct '09</th>
<th>Nov '09</th>
<th>Dec '09</th>
<th>Jan '10</th>
<th>Feb '10</th>
<th>Mar '10</th>
<th>Apr '10</th>
<th>May '10</th>
<th>Jun '10</th>
<th>Jul '10</th>
<th>Aug '10</th>
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<tbody>
<tr>
<td>Total kWh used</td>
<td>72,613</td>
<td>77,701</td>
<td>80,000</td>
<td>69,295</td>
<td>68,965</td>
<td>69,800</td>
<td>79,100</td>
<td>75,999</td>
<td>78,200</td>
<td>77,410</td>
<td>72,500</td>
<td>78,475</td>
<td>81,800</td>
<td>xx,xxx</td>
</tr>
<tr>
<td>Number of days</td>
<td>30</td>
<td>30</td>
<td>30</td>
<td>31</td>
<td>28</td>
<td>31</td>
<td>31</td>
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<td>30</td>
<td>31</td>
<td>31</td>
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<td>32</td>
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<tr>
<td>Appx. average kWh used/day</td>
<td>2,420</td>
<td>2,590</td>
<td>2,666</td>
<td>2,235</td>
<td>2,463</td>
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<td>2,339</td>
<td>2,531</td>
<td>2,727</td>
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</tr>
</tbody>
</table>

### Details of your new charges

**Your rate:** TOU-GS-1-A  
**Billing period:** Mmm dd ‘yy to Mmm dd ‘yy (32 days)

#### Delivery charges

**Energy-Summer**
- On peak: xx,xxx kWh x $x,xxxxx $xxx.xx
- Mid peak: xx,xxx kWh x $x,xxxxx $xxx.xx
- Off peak: xx,xxx kWh x $x,xxxxx $xxx.xx
- DWR bond charge: xx,xxx kWh x $x,xxxxx $xxx.xx
- Customer charge: $xx.xx
- CA Climate Credit: xx,xxx kWh x -$x,xxxxx $-xxx.xx

#### Generation charges

- **DWR**
  - DWR energy credit: x,xxx kWh x -$x,xxxxx $-x.xx
- **SCE**

#### Additional information:

- Service voltage: xxx volts

Your **Delivery charges include:**
- $xxx.xx transmission charges
- $x,xxxxx distribution charges
- $xx.xx nuclear decommissioning charges
- $xxx.xx public purpose programs charge
- $xxx.xx new system generation charge

Your **Generation charges include:**
- $xxx.xx competition transition charge

Your **overall energy charges include:**
- $xxx.xx franchise fees

#### Things you should know

**Looking for a more convenient way to receive and pay your monthly electric bill?**

Online Billing lets you view your current bill and review your account history without receiving a paper bill. Online Payment offers the convenience of paying online, any time of day, seven days a week. You'll save on postage, too. Enroll in SCE’s free My Account service today at [www.sce.com/mybill](http://www.sce.com/mybill).

**You Received a California Climate Credit**

Your bill includes a credit as a result of California’s efforts to reduce carbon pollution and slow climate change. Find out how your business can invest your credit to save energy, reduce costs, and cut pollution at [CAclimatecredit.org](http://CAclimatecredit.org).
ATTACHMENT C
Sample Bill
For billing and service inquiries call 1-800-684-8123, 24 hrs a day, 7 days a week.
Date bill prepared: Mmm dd ‘yy

Customer account 0-00-000-0000
Service account 0-000-0000-00
54321 STREET ADDRESS
MONTEREY PARK, CA 91755
Rotating outage Group A123

Your account summary

Amount of your last bill $xx.xx
Payment we received on Mmm dd ‘yy - thank you -$xx.xx
Payment we received on Mmm dd ‘yy - thank you -$xxx.xx

Balance forward -$xxx.xx
Your new charges $xx.xx

Total amount you owe by Mmm dd ‘yy -$xx.xx

You Received a California Climate Dividend
Your bill includes a credit as a result of California’s efforts to reduce carbon pollution and slow climate change. Residential customers will receive this credit twice a year. Find out how you can invest your credit to save energy, reduce costs, and cut pollution at CAclimatecredit.org.

Please return the payment stub below with your payment and make your check payable to Southern California Edison.
If you want to pay in person, call 1-800-747-8908 for locations, or you can pay online at www.sce.com.

Customer account 0-00-000-0000
Amount due by Mmm dd ‘yy -$xx.xx
Amount enclosed $
Contact information

Customer service numbers

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>General Services (U.S. &amp; Canada)</td>
<td>1-800-655-4555</td>
</tr>
<tr>
<td>Account Balance &amp; Extensions</td>
<td>1-800-950-2356</td>
</tr>
<tr>
<td>Emergency Services and Outages</td>
<td>1-800-611-1911</td>
</tr>
<tr>
<td>California Alternate Rates for Energy (CARE)</td>
<td>1-800-447-6620</td>
</tr>
<tr>
<td>Electric Industry Restructuring</td>
<td>1-800-799-4723</td>
</tr>
<tr>
<td>Energy Theft Hotline</td>
<td>1-800-227-3901</td>
</tr>
<tr>
<td>Hearing &amp; Speech Impaired (TTY)</td>
<td>1-800-352-8580</td>
</tr>
</tbody>
</table>

*Note - Symbols will appear on production bills

**Multicultural services** (Available Monday – Friday 8 a.m. – 5 p.m.)

<table>
<thead>
<tr>
<th>Language</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cambodian</td>
<td>1-800-843-1309</td>
</tr>
<tr>
<td>Chinese</td>
<td>1-800-843-8343</td>
</tr>
<tr>
<td>Korean</td>
<td>1-800-628-3061</td>
</tr>
<tr>
<td>Vietnamese</td>
<td>1-800-327-3031</td>
</tr>
<tr>
<td>Spanish</td>
<td>1-800-441-2233</td>
</tr>
</tbody>
</table>

Correspondence: Southern California Edison (SCE)
P.O. Box 6400 Rancho Cucamonga, CA 91729-6400

Important information

**Rotating outages**

A rotating outage is a controlled electric outage that lasts approximately one hour for a group of circuits, which is used during electric system emergency conditions to avoid widespread or uncontrolled blackouts. Each SCE customer is assigned a rotating outage group, shown on the upper part of the SCE bill. If your rotating outage group begins with the letters A, M, R, S, or X, you are subject to rotating outages. If it begins with N or Exempt, you are not. Your rotating outage group may change at any time. For more information, and to see which rotating outage groups are likely to be called in the event of a system emergency, visit www.sce.com or call 1-800-655-4555.

**Options for paying your bill**

<table>
<thead>
<tr>
<th>Method</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>On-line</td>
<td><a href="http://www.sce.com">www.sce.com</a> or Electronic Fund Transfer</td>
</tr>
<tr>
<td>Mail-in</td>
<td>Check or Money order</td>
</tr>
<tr>
<td>In Person</td>
<td>Authorized payment locations 1-800-747-8908</td>
</tr>
<tr>
<td>Phone</td>
<td>QuickCheck 1-800-950-2356</td>
</tr>
<tr>
<td></td>
<td>Credit Card–Visa/MasterCard* 1-800-254-4123</td>
</tr>
<tr>
<td></td>
<td>Debit Card–ACCEL/NYCE/Pulse/Star 1-800-254-4123</td>
</tr>
</tbody>
</table>

*The Credit/Debit card payment options are not available for payment of commercial services or security deposits for commercial services. You may call us for electronic payment options, to make payment arrangements, or for information on agencies to assist you in bill payment. If service has been disconnected, on the day of the service reconnection, be sure all appliances and other electric devices are turned off. For additional home safety tips, visit www.sce.com/safety or you may call SCE Customer Service at 1-800-655-4555.

**Late Payment Charge (LPC)**

A late payment charge of 0.8% will be applied to the total unpaid balance on your account if full payment is not received by the due date on this bill (except for CARE and state agency accounts).

**Disputed bills**

If you think your bill is incorrect, call us and speak with a customer service representative, or if necessary, with a manager. If you feel unsatisfied with the result of such discussion(s), contact the CPUC, Consumer Affairs Branch by mail at: 505 Van Ness, Room 2003 San Francisco, CA 94102; or at: www.cpuc.ca.gov, 1-800-649-7570, TTY: 1-800-229-6846. Include a copy of your bill, why you believe SCE did not follow its rules and rates, and a check or money order made out to the CPUC for the disputed amount. You must pay the disputed amount, or send it to the CPUC, before the past-due date to avoid disconnection. The CPUC accepts payment only for matters relating directly to bill accuracy. While the CPUC is investigating your complaint, you must pay any new SCE bills that become due.

**Electronic Fund Transfers (EFT)**

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment. You will not receive your check back from your financial institution, but the transaction will appear on your financial institution statement. If you do not wish to authorize an electronic fund transfer, please call the 800 number on the front of your bill.

**Definitions**

- **DWR Bond Charge**: Bonds issued by the Department of Water Resources (DWR) to cover the cost of buying power for customers during the energy crisis are being repaid through this charge.
- **SCE Generation**: These charges recover energy procurement and generation costs for that portion of your energy provided by SCE. Beginning April 11, 2010, pursuant to CPUC Decision 10-03-022, Direct Access (DA) is again open to all non-residential customers, subject to annual limits during a four year phase-in period, and absolute limits following the phase-in. All residential customers currently returning to Bundled Service may not elect to return to DA service.

**Rules and rates**

SCE’s rules and rates are available in full at www.sce.com or upon request.
Compare the electricity you are using

For meter 000000-000000 from Mmm dd ‘yy to Mmm dd ‘yy

Total electricity you used this month in kWh

Your daily average electricity usage (kWh)
2 years ago: xx.xx  Last year: xx.xx  This year: xx.xx

Details of your new charges
Your rate: DOMESTIC
Billing period: Mmm dd ’yy to Mmm dd ’yy (xx days)

Delivery charges
Basic charge  xx days x $x.xxxxx  $x.xx
Energy - Summer
  Tier 1 (within baseline)  xxx kWh x $x.xxxxx  $xx.xx
  Tier 2 (up to 30%)  xxx kWh x $x.xxxxx  $xx.xx
DWR bond charge  x,xxx kWh x $x.xxxxx  $xx.xx
CA Climate Dividend
- $xx.xx

Generation charges
DWR
DWR energy credit  x,xxx kWh x -$x.xxxxx  - $x.xx
SCE
Energy - Summer
  Tier 1 (within baseline)  xxx kWh x $x.xxxxx  $xx.xx
  Tier 2 (up to 30%)  xx kWh x $x.xxxxx  $xx.xx

Subtotal of your new charges $xxx.xx
State tax  x,xxx kWh x $x.xxxxx  $xx.xx
Your new charges $xx.xx

Average cost per kilowatt hour

<table>
<thead>
<tr>
<th>Tier 1</th>
<th>Tier 2</th>
<th>Tier 3</th>
<th>Tier 4</th>
</tr>
</thead>
<tbody>
<tr>
<td>$6.xx</td>
<td>$x.xx</td>
<td>$x.xx</td>
<td>$x.xx</td>
</tr>
</tbody>
</table>

Understanding Your Bill...
Your usage for this billing period falls in the second tier. Energy usage is based upon a tiered structure. For most customers, the price you pay per kilowatt hour increases as you use more energy. The average cost per kilowatt hour (kWh) figures in the chart to the left are based on averages. Actual prices may vary. For more information visit www.sce.com/tier.
Things you should know

SAVE MONEY ON YOUR BILL WITH CARE or FERA Income Qualified Programs
You can save 20% or more on your electric bill with the California Alternate Rates for Energy (CARE) program. Family Electric Rate Assistance (FERA) offers a discount for households of 3 or more exceeding their baseline usage by over 30%. If you are recently unemployed, you may also be eligible. For more information and eligibility requirements, visit www.sce.com/careandfera or call (800)798-5723 (TTY 800-352-8580).

AHORRE DINERO EN SU FACTURA CON CARE o FERA Programas basados en los ingresos
Usted puede ahorrar un 20% o más en sus facturas eléctricas con el programa Tarifas Alternativas de Energía para California (CARE). El Programa Familiar de Reducción de las Tarifas Eléctricas (FERA) ofrece un descuento para los hogares de 3 o más personas cuyo consumo eléctrico supere en más de un 30$ su asignación de línea base. Si recientemente perdió su empleo es posible que califique para este programa. Para obtener más información y averiguar si califica visite www.sce.com/careandfera o llame al (877)226-6011 (TTY 800-352-8580).