

PUBLIC UTILITIES COMMISSION

SAN FRANCISCO, CA 94102-3298



May 4, 2011

Advice Letter 171-G/2540-E

Akbar Jazayeri
Vice President, Regulatory Operations
Southern California Edison Company
P O Box 800
Rosemead, CA 91770

Subject: Revisions to Electric Rule 1 – Definitions, Rule 7 – Deposits, Rule 11 – Discontinuance and Restoration of Service and Rule 17 – Adjustment of Bills and Meter Tests; and to Gas Rule 1 – Definitions, Rule 6 – Establishment of and Reestablishment of Credit, Rule 11 – Discontinuance and Restoration of Service, and Rule 17 – Adjustments of Bills and Meter Tests; and Establishment of Form 14-904, SCE’s Micro-Business Self-Certification Affidavit

Dear Mr. Jazayeri:

Advice Letter 171-G/2540-E is effective December 22, 2010.

Sincerely,

A handwritten signature in blue ink, appearing to read "Julie A. Fitch".

Julie A. Fitch, Director
Energy Division

December 22, 2010

ADVICE 171-G/2540-E
(U 338-E)

PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA
ENERGY DIVISION

SUBJECT: Revisions to Electric Rule 1- Definitions, Rule 7- Deposits, Rule 11-Discontinuance and Restoration of Service and Rule 17- Adjustment of Bills and Meter Tests; and to Gas Rule 1-Definitions, Rule 6- Establishment of and Reestablishment of Credit, Rule 11- Discontinuance and Restoration of Service, and Rule 17- Adjustment of Bills and Meter Tests; and establishment of Form 14-904, Southern California Edison Company Micro-Business Self-Certification Affidavit

In compliance with Decision (D.)10-10-032 and D. 10-11-037 in Rulemaking (R.) 10-05-005, Southern California Edison Company (SCE) hereby submits for filing the following changes to its tariff schedules. The revised tariff sheets are listed on Attachment A and are attached hereto.

PURPOSE

Pursuant to D.10-10-032 and D.10-11-037 Ordering Paragraph (OP) 1, SCE is revising its Electric Rule 1- Definitions, Rule 7- Deposits, Rule 11- Discontinuance and Restoration of Service, and Rule 17- Adjustment of Bills and Meter Tests; and its Gas Rule 1- Definitions, Rule 6- Establishment and Re-Establishment of Credit, Rule 11- Discontinuance and Restoration of Service, Rule 17- Adjustment of Bills and Meter Tests. SCE is also establishing new Form 14-904, Southern California Edison Company Micro-Business Self Certification Affidavit.

BACKGROUND

On May 6, 2010, the California Public Utilities Commission (Commission) issued R. 10-05-005 entitled "Order Instituting Rulemaking on the Commission's Own Motion to Consider Revising Energy Utility Tariff Rules Related to Deposits and Adjusting Bills as They Affect Small Business Customers" to determine whether revisions or updates are

necessary to utility tariff rules governing adjustments of customer bills due to meter and/or billing errors and whether utility deposit rules need to be revised to address concerns raised by business customers that were faced with utility back-bills that may date back few years. The Order Instituting Rulemaking (OIR) limited any tariff revisions to treating small business customers the same as residential customers for specific billing and deposit purposes.

On July 6, 2010 a workshop was held that focused on three main issues:

1. A definition of “small business.”
2. Tariff policies addressing back-billing for small business customers.
3. Tariff policies addressing deposits for small business customers.

On July 28, 2010, an Assigned Administrative Law Judge’s (ALJ) Ruling provided an opportunity for comments on a Business and Community Outreach Staff Report (Report). The Report, summarizing the comments of parties who attended the July 6th Workshop, states that parties generally were in agreement that a small business should be defined as one of the following:

1. A non-residential electric customer with annual consumption of 40,000 kWh or less or peak demand of 20 kW or less.
2. A non-residential gas customer with an annual consumption of 10,000 therms or less.
3. A non-residential customer meeting Section 14837 of Government Code’s definition of “micro-business.”

The Report concluded that parties agreed to revise the back-billing rule for small businesses such that the maximum back-billing period would be three months, rather than the current limit of three years. In addition, the Report recommended that the overcharge refund period for meter errors, currently six months, be revised to three years so that it could be the same as the overcharge refund period for billing errors. Although the Report noted that parties were unable to agree on changes in deposit rules, the Commission’s Business and Community Outreach (BCO) staff recommended changes in deposit rules that would effectively limit deposits to twice the average monthly bill rather than twice the maximum monthly bill. BCO staff also recommended small business disconnection notice practices and pursuit of alternative credit and payment policies.

On October 28, 2010, the Commission issued D.10-10-032,¹ ordering the following:

OP1 requires SCE to revise its tariff rules for non-residential electric customers using less than 40,000 kilowatt hours or a demand of 20 kilowatts or less, or gas customers

¹ On November 18, 2010 the Commission issued D.10-11-037. correcting typographical errors in OPs 1 and 3. The modifications are included herein.

using 10,000 therms or less, or non-residential customers meeting the requirements of a micro-business as defined in Government Code Section 14837 (small business customers) as follows:

- a) reduce the back-billing period from three years to three months for undercharges resulting from billing and metering errors;
- b) reduce the deposit requirements to twice the average monthly bill and permit the utilities to offer alternative credit mechanisms in lieu of deposits if customers select this option;
- c) establish that refund periods for overcharges resulting from metering and billing errors be a maximum of three years;
- d) specify that re-establishment of service deposits shall not apply when failure to pay results from charges that are back-billed;
- e) establish that a small business customer, as specified above, shall receive a warning letter after at least one late payment before the utility assesses a re-establishment of credit deposit during any twelve-month period, which informs that a deposit to re-establish credit may be required if another late payment occurs within the same twelve-month period; and
- f) clearly define the small business customers who qualify for these tariff revisions.

OP 3 requires that SCE inform non-residential customers subject to back-billing that they may self-certify as a micro-business under Government Code Section 14837.

PROPOSED TARIFF CHANGES

To comply with OP 1, SCE adds the following definition to Gas Rule 1:

Small Business Customer: For purposes of assessing deposits and effectuating certain rebills in accordance with Decision 10-10-032 and Decision 10-11-037, in Rule 1, Rule 6.B, Rule 11.B, and Rule 17.A, a Small Business Customer is a non-residential customer with a maximum consumption of 10,000 therms in the previous calendar year. For customers with more than one service account, therms will be calculated in the aggregate. Per Decision 10-10-032 and Decision 10-11-037, to be treated as a "Small Business Customer" under this definition, non-residential customers who do not meet the above-described consumption criteria, or for whom SCE lacks 12 months of data from the previous calendar year, may self-certify as a "Micro-Business" under California Government Code 14837 by submitting SCE Form 14-904, Southern California Edison Company Micro-Business Self-Certification Affidavit.

SCE adds the following provision to Gas Rule 6, Section B:

SCE may not assess a reestablishment-of-credit deposit when a Small Business Customer, as defined in Rule 1, Definitions (or a customer who certifies that it meets the California Government Code Section 14837 definition of "Micro-Business") fails to pay a bill resulting in whole, or in part, from a back-bill.

Before assessing a reestablishment-of-credit deposit on a Small Business Customer, as defined in Rule 1, Definitions (or on a customer who certifies that it meets the California Government Code Section 14837 definition of "Micro-Business"), SCE must send a warning letter after at least one late payment during any twelve-month period. The warning letter will inform that customer that a reestablishment-of-credit deposit may be assessed if there is another late payment within the same twelve-month period.

SCE revises Gas Rule 11, Section B.6 as follows:

Service may not be discontinued for nonpayment of a bill to correct previously billed incorrect charges for a period in excess of three months for residential service; three months for a Small Business Customer as defined in Rule 1, Definitions (or for a customer who certifies that it meets the California Government Code Section 14837 definition of "Micro-Business"); and three years for all other nonresidential service . . .

SCE revises Gas Rule 17, Section A.3 as follows:

...known periods of the Billing Error. In the case of an overcharge, refunds may not exceed three years for all customers. In the case of an undercharge, backbills may not exceed a maximum of three months for residential service to a SCE-metered Single-Family Dwelling or Accommodation as defined in Rule 1, Definitions, three months for a Small Business Customer, as defined in Rule 1, Definitions (or for a customer who certifies that it meets the California Government Code Section 14837 definition of "Micro-Business"); and three years for all other service.

SCE revises Gas Rule 17, Section 4.a. to add:

... Refunds for fast meters cannot exceed three years.

SCE revises Gas Rule 17, Section 4.b. to add:

...not exceeding three months for a Small Business Customer, as defined in Rule 1 Definitions (or for a customer who certifies that it meets the California Government Code Section 14837 definition of "Micro-Business"), and not exceeding three years for all other service.

SCE revises Gas Rule 17, Section 4.c. as follows:

If a meter is found to be nonregistering . . . not exceeding three months for a Small Business Customer, as defined in Rule 1 Definitions (or for a customer who certifies that it meets the California Government Code Section 14837 definition of "Micro-Business"); and not exceeding three years for all other service.

SCE adds the following definition to Electric Rule 1:

For purposes of assessing deposits and effectuating certain rebills in accordance with Decision 10-10-032 and Decision 10-11-037, in Rule 1, Rule 7.A, Rule 11.B, and Rule 17.C and D, a Small Business Customer is a non-residential customer with either a demand of 20 kW or less during the previous calendar year, or an annual usage of 40,000 kWh or less during the previous calendar year. For customers with more than one service account, SCE will aggregate monthly usage data over that calendar year, and will aggregate the maximum peak annual demand for each service account. This definition of Small Business Customer excludes customers on rate schedules for fixed usage and unmetered service (Schedules LS-2, LS-3, OL-1, Wi-Fi-1, and WTR). Per Decision 10-10-032 and Decision 10-11-037, to be treated as a "Small Business Customer" under this definition, non-residential customers who do not meet the above-described electric demand or usage criteria, or for whom SCE lacks 12 months of data from the previous calendar year, may self-certify as a "Micro-Business" under California Government Code 14837 by submitting SCE Form 14-904, Southern California Edison Company Micro-Business Self-Certification Affidavit.

SCE revises Electric Rule 7, Section A.1(c) as follows:

The amount of deposit required to establish credit for a Small Business Customer, as defined in Rule 1, Definitions (or for a customer who certifies that it meets the California Government Code Section 14837 definition of "Micro-Business"), may be a maximum of twice the average monthly bill as estimated by SCE. For any other nondomestic service account, the deposit amount may be a maximum of twice the highest monthly bill as estimated by SCE....

SCE revises Electric Rule 7, Section A.2(b) as follows:

The amount of deposit required to reestablish credit for a Small Business Customer, as defined in Rule 1, Definitions (or for a customer who certifies that it meets the California Government Code Section 14837 definition of "Micro-Business"), may be a maximum of twice the average monthly bill as estimated by SCE. For any other nondomestic service account, the deposit amount may be a maximum of twice the highest monthly bill as estimated by SCE....

SCE adds the following provisions to Electric Rule 7, Section A.2:

SCE may not assess a reestablishment-of-credit deposit when a Small Business Customer, as defined in Rule 1, Definitions (or a customer who certifies that it meets the California Government Code Section 14837 definition of "Micro-Business") fails to pay a bill resulting in whole, or in part, from a back-bill.

Before assessing a reestablishment-of-credit deposit on a Small Business Customer, as defined in Rule 1, Definitions (or on a customer who certifies that it meets the California Government Code Section 14837 definition of "Micro-Business"), SCE must send a warning letter after at least one late payment during any twelve-month period. The warning letter will inform that customer that a reestablishment-of-credit deposit may be assessed if there is another late payment within the same twelve-month period.

SCE revises Electric Rule 11, Section B.6 as follows:

Service may not be discontinued for nonpayment of a bill to correct previously billed incorrect charges for a period in excess of three months for residential service; three months for a Small Business Customer as defined in Rule 1, Definitions (or for a customer who certifies that it meets the California Government Code Section 14837 definition of "Micro-Business"); and three years for all other...

SCE revises Electric Rule 17, Section C.1 as follows:

... Refunds for fast meters cannot exceed three years.

SCE revises Electric Rule 17, Section C.2 as follows:

...Definitions; not exceeding three months for a Small Business Customer, as defined in Rule 1, Definitions (or for a customer who certifies that it meets the California Government Code Section 14837 definition of "Micro-Business"); and not exceeding three years for all other service.

SCE revises Electric Rule 17, Section C.3 as follows:

...Definitions; not exceeding three months for a Small Business Customer, as defined in Rule 1, Definitions (or for a customer who certifies that it meets the California Government Code Section 14837 definition of "Micro-Business"); and not exceeding three years for all other service.

SCE revises Electric Rule 17, Section D as follows:

...for all service accounts, and, in the case of an undercharge, not exceeding three months for residential service to a SCE-metered Single Family Dwelling or Accommodation as defined in Rule 1, Definitions; not exceeding three months for a Small Business Customer, as defined in Rule 1, Definitions (or for a customer who certifies that it meets the California Government Code Section 14837 definition of "Micro-Business"); and not exceeding three years for all other service.

In addition, SCE has changed all instances in which the tariffs state "the Company" or "the Utility" to "SCE."

SCE is establishing a new Form 14-904, Southern California Edison Company

Micro-Business Self-Certification Affidavit. This new customer affidavit form will allow gas customers who do not qualify on the basis of annual gas usage, or electric customers who do not qualify on the basis of annual electric usage or maximum billing demand, to self-certify as a “Micro-Business,” where appropriate. Because the annual revenue definition under California Government Code Section 14837 is changed periodically by the Department of General Services, SCE requests authority from the Commission to update the revenue amount listed on the affidavit every January to align it with the proper definition (as of the same January each year), without further approval from the Commission.

Finally, OP 3 requires that SCE “shall inform non-residential customers subject to back-billing that they may self-certify as a micro-business under Government Code Section 14837.” SCE will automatically include the “default class” of customers—who are under 20 kW in demand or under 40,000 kWh in usage for the previous year²—as beneficiaries of the backbilling rules. SCE will inform all other non-residential customers (excluding fixed usage and unmetered commercial customers) about micro-business self-certification in three ways: First, the tariff rules will refer to the micro-business self-certification process; second, SCE will include a bill message (directing the customer where to go to learn more about self-certification) on backbills exceeding three months for commercial customers not already included in the default class of “small business customers”; and third, SCE will explain the self-certification process on its form affidavit (filed with this Advice Letter), available at www.sce.com and through SCE’s call center.

TIER DESIGNATION

Pursuant to General Order (GO) 96-B, Energy Industry Rule 5.1, this Advice Letter is submitted with a Tier 1 designation.

EFFECTIVE DATE

SCE requests that this Advice Letter be effective upon filing. In addition, in accordance with OP 2 of D.10-10-032. SCE will implement all of these measures by December 27, 2010.

NOTICE

Anyone wishing to protest this advice filing may do so by letter via U.S. Mail, facsimile, or electronically, any of which must be received no later than 20 days after the date of this advice filing. Protests should be mailed to:

² For gas customers, the usage threshold is 10,000 therms for the previous year.

CPUC, Energy Division
Attention: Tariff Unit
505 Van Ness Avenue
San Francisco, California 94102
E-mail: inj@cpuc.ca.gov and mas@cpuc.ca.gov

Copies should also be mailed to the attention of the Director, Energy Division, Room 4004 (same address above).

In addition, protests and all other correspondence regarding this advice letter should also be sent by letter and transmitted via facsimile or electronically to the attention of:

Akbar Jazayeri
Vice President of Regulatory Operations
Southern California Edison Company
2244 Walnut Grove Avenue
Rosemead, California 91770
Facsimile: (626) 302-4829
E-mail: AdviceTariffManager@sce.com

Bruce Foster
Senior Vice President, Regulatory Affairs
c/o Karyn Gansecki
Southern California Edison Company
601 Van Ness Avenue, Suite 2030
San Francisco, California 94102
Facsimile: (415) 929-5540
E-mail: Karyn.Gansecki@sce.com

There are no restrictions on who may file a protest, but the protest shall set forth specifically the grounds upon which it is based and shall be submitted expeditiously.

In accordance with Section 4 of GO 96-B, SCE is serving copies of this advice filing to the interested parties shown on the attached GO 96-B and R.10-05-005 service lists. Address change requests to the GO 96-B service list should be directed by electronic mail to AdviceTariffManager@sce.com or at (626) 302-4039. For changes to all other service lists, please contact the Commission's Process Office at (415) 703-2021 or by electronic mail at Process_Office@cpuc.ca.gov.

Further, in accordance with Public Utilities Code Section 491, notice to the public is hereby given by filing and keeping the advice filing at SCE's corporate headquarters. To view other SCE advice letters filed with the Commission, log on to SCE's web site at <http://www.sce.com/AboutSCE/Regulatory/adviceletters>.

For questions, please contact Prabha Cadambi at (626) 302-8177 or by electronic mail at Prabha.Cadambi@sce.com.

Southern California Edison Company

Akbar Jazayeri

AJ:pc:jm
Enclosures

CALIFORNIA PUBLIC UTILITIES COMMISSION

ADVICE LETTER FILING SUMMARY ENERGY UTILITY

MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No.: Southern California Edison Company (U 338-E)

Utility type:

ELC GAS
 PLC HEAT WATER

Contact Person: James Yee

Phone #: (626) 302-2509

E-mail: James.Yee@sce.com

E-mail Disposition Notice to: AdviceTariffManager@sce.com

EXPLANATION OF UTILITY TYPE

ELC = Electric GAS = Gas
 PLC = Pipeline HEAT = Heat WATER = Water

(Date Filed/ Received Stamp by CPUC)

Advice Letter (AL) #: 171-G/2540-E

Tier Designation: 1

Subject of AL: Revisions to Electric Rule 1- Definitions, Rule 7- Deposits, Rule 11-Discontinuance and Restoration of Service and Rule 17- Adjustment of Bills and Meter Tests; and to Gas Rule 1-Definitions, Rule 6- Establishment of and Reestablishment of Credit, Rule 11-Discontinuance and Restoration of Service, and Rule 17- Adjustment of Bills and Meter Tests; and establishment of Form 14-904, Southern California Edison Company Micro-Business Self-Certification Affidavit

Keywords (choose from CPUC listing): Compliance

AL filing type: Monthly Quarterly Annual One-Time Other _____

If AL filed in compliance with a Commission order, indicate relevant Decision/Resolution #:

D.10-10-032 and D.10-11-037

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL: _____

Summarize differences between the AL and the prior withdrawn or rejected AL¹: _____

Confidential treatment requested? Yes No

If yes, specification of confidential information:

Confidential information will be made available to appropriate parties who execute a nondisclosure agreement.

Name and contact information to request nondisclosure agreement/access to confidential information: _____

Resolution Required? Yes No

Requested effective date: 12/27/10 No. of tariff sheets: -31-

Estimated system annual revenue effect: (%): _____

Estimated system average rate effect (%): _____

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected: See Attachment A

Service affected and changes proposed¹: None

Pending advice letters that revise the same tariff sheets: _____

¹ Discuss in AL if more space is needed.

Protests and all other correspondence regarding this AL are due no later than 20 days after the date of this filing, unless otherwise authorized by the Commission, and shall be sent to:

CPUC, Energy Division
Attention: Tariff Unit
505 Van Ness Ave.,
San Francisco, CA 94102
inj@cpuc.ca.gov and mas@cpuc.ca.gov

Akbar Jazayeri
Vice President of Regulatory Operations
Southern California Edison Company
2244 Walnut Grove Avenue
Rosemead, California 91770
Facsimile: (626) 302-4829
E-mail: AdviceTariffManager@sce.com

Bruce Foster
Senior Vice President, Regulatory Affairs
c/o Karyn Gansecki
Southern California Edison Company
601 Van Ness Avenue, Suite 2030
San Francisco, California 94102
Facsimile: (415) 929-5540
E-mail: Karyn.Gansecki@sce.com

Gas Tariff Sheets

| Cal. P.U.C. Sheet No. | Title of Sheet | Cancelling Cal. P.U.C. Sheet No. |
|--------------------------|-------------------|-------------------------------------|
| Revised 1333-G | Rule 1 | Revised 377-G |
| Revised 1334-G | Rule 1 | Revised 378-G |
| Revised 1335-G | Rule 1 | Revised 378-G |
| Revised 1336-G | Rule 6 | Revised 1282-G* |
| Revised 1337-G | Rule 11 | Revised 438-G |
| Revised 1338-G | Rule 11 | Revised 439-G |
| Revised 1339-G | Rule 11 | Original 440-G |
| Revised 1340-G | Rule 11 | Original 441-G |
| Revised 1341-G | Rule 11 | Original 442-G |
| Revised 1342-G | Rule 11 | Revised 443-G |
| Revised 1343-G | Rule 11 | Revised 444-G |
| Revised 1344-G | Rule 11 | Revised 445-G |
| Revised 1345-G | Rule 11 | Revised 446-G |
| Revised 1346-G | Rule 17 | Revised 351-G |
| Revised 1347-G | Rule 17 | Revised 351-G |
| Revised 1348-G | Rule 17 | Revised 352-G |
| Revised 1349-G | Table of Contents | Revised 1283-G |
| Revised 1350-G | Table of Contents | Revised 1284-G |



Rule 1
DEFINITIONS

Sheet 1 (T)

For the purposes of these tariff schedules, the terms and expressions listed below shall have the meanings set forth opposite them.

Applicant: A person or agency requesting SCE to supply gas service. (T)

Average Month: 30.4 days.

Billing Period: The time interval between two consecutive meter readings that are taken for billing purposes.

Burner Capacity: The capacity of a burner as evidenced by the nameplate rating approved by the testing laboratories of the American Gas Association.

Company: Southern California Edison Company (See Utility).

Connected Load: The sum of the rated burner capacities of all of a customer's equipment that can be turned on at the same time.

Customer: The person in whose name service is rendered as evidenced by the signature on the application, contract, or agreement for that service, or, in the absence of a signed instrument, by the receipt and payment of bills regularly issued in his name regardless of the identity of the actual user of the service.

Customer's Mailing Address: The address specified in a customer's application or contract, or any other address subsequently given to SCE by the customer, to which any notice or other communication is to be mailed. (T)

Date of Presentation: The date upon which a bill or notice is mailed, or delivered by SCE, to the customer. (T)

Domestic Service: Service for residential use at a dwelling premises.

Fixed Charge: That portion of the cost of service representing fixed costs which remains constant regardless of the amount of gas consumed and can be set up separately for billing purposes.

Gas Main Extension: The complete installation (excluding service connections) required to convey gas from SCE's nearest existing distribution main to a point opposite the location where an applicant desires service. (T)

General Service: Service to any gas installation except for installations eligible for Schedule G-1, Domestic Service. Recreational vehicle parks and campgrounds are served under a general service rate schedule. (T)

Meter: The instrument used in measuring the gas delivered to the customer, including its related facilities, if necessary, such as regulators and valves.

(Continued)

(To be inserted by utility)
Advice 171-G
Decision 10-10-032
1C16 10-11-037

Issued by
Akbar Jazayeri
Vice President

(To be inserted by Cal. PUC)
Date Filed Dec 22, 2010
Effective Dec 22, 2010
Resolution _____



Rule 1
DEFINITIONS

Sheet 2 (T)

(Continued)

Multifamily Accommodation: An apartment building, duplex, court group, or any other group of residential dwellings located upon a single premises, providing the residential dwellings therein meet the requirements for a single-family accommodation. Accommodations for transient tenants such as, but not limited to, hotels, guest or resort ranches, tourist camps, rooming houses, motels, recreational vehicle parks, auto courts and trailer courts and/or transient accommodations including, but not limited to, recreational vehicle parks or campgrounds, are not classed as multifamily accommodations. An enterprise which provides or rents spaces for transient accommodations and/or provides or rents units or spaces for transient occupancy is not classed as a multifamily accommodation or domestic service.

Permanent Service: Service which, in the opinion of SCE, is of a permanent and established character. This may be continuous, intermittent, or seasonal in nature. (T)

Person: Any individual, partnership, corporation, public agency, or other organization operating as a single entity.

Point of Delivery: The point where pipes owned, leased, or under license by a customer contact SCE's pipes notwithstanding the fact that metering takes place beyond (on the customer's side of) that point. (T)

Premises: All of the real property and apparatus employed in a single enterprise on an integral parcel of land undivided, excepting in the case of industrial, agricultural, oil field, resort enterprises, and public or quasi public institutions, by a dedicated street, highway, or other public thoroughfare, or a railway.

Public Utilities Commission: The Public Utilities Commission of the State of California.

Rate Zone: A specified area within which an operative rate or rates apply.

Service Connection: The pipe and related facilities extending from SCE's main in the street, road, or way abutting the customer's premises to the point where connection is made to the customer's receiving pipe. (T)

Single-family Dwelling or Accommodation: A house, an apartment, a flat, or any other residential dwelling which contains cooking facilities (does not include rooms or rooming houses) and which is used as a residence by a single family. (L)

(Continued)

(To be inserted by utility)

Advice 171-G
Decision 10-10-032
2C16 10-11-037

Issued by
Akbar Jazayeri
Vice President

(To be inserted by Cal. PUC)

Date Filed Dec 22, 2010
Effective Dec 22, 2010
Resolution _____



Rule 1
DEFINITIONS

Sheet 3 (N)

(Continued)

Small Business Customer: For purposes of assessing deposits and effectuating certain rebills in accordance with Decision 10-10-032 and Decision 10-11-037, in Rule 1, Rule 6.B, Rule 11.B, and Rule 17.A, a Small Business Customer is a non-residential customer with a maximum consumption of 10,000 therms in the previous calendar year. For customers with more than one service account, therms will be calculated in the aggregate. Per Decision 10-10-032 and Decision 10-11-037, to be treated as a "Small Business Customer" under this definition, non-residential customers who do not meet the above-described consumption criteria, or for whom SCE lacks 12 months of data from the previous calendar year, may self-certify as a "Micro-Business" under California Government Code 14837 by submitting SCE Form 14-904, Southern California Edison Company Micro-Business Self-Certification Affidavit. (N)

Tariff Schedules: The entire body of effective rates, rentals, charges, and rules collectively of SCE, as set forth herein, and including title page, preliminary statement, service area maps, rate schedules, list of contracts and deviations, rules, and sample forms. (L)

Tariff Sheet: An individual sheet of the tariff schedules.

Temporary Service: Service for enterprises or activities which are temporary in character or where it is known in advance that service will be of a limited duration. Service, which in the opinion of SCE, is for operations of a speculative character or the permanency of which has not been established, also is considered temporary service.

Utility: Southern California Edison Company. (L)

(To be inserted by utility)
 Advice 171-G
 Decision 10-10-032
 3C12 10-11-037

Issued by
Akbar Jazayeri
Vice President

(To be inserted by Cal. PUC)
 Date Filed Dec 22, 2010
 Effective Dec 22, 2010
 Resolution _____

Rule 6
ESTABLISHMENT AND REESTABLISHMENT OF CREDIT

Sheet 1

A. Establishment of Credit. Each applicant, before receiving service, will be required to satisfactorily establish his credit, which will be deemed established:

1. If applicant is the owner of the premises to be served or of other real estate within the territory served by SCE; or
2. If applicant makes a cash deposit to secure payment of bills for the service as prescribed in Rule 7; or applicant may enroll in Direct Pay in lieu of a cash deposit. Per D.10-07-048, Direct Pay will be offered beginning October 1, 2010 until the effective date of SCE's next electric General Rate Case.
3. If applicant furnishes a guarantor, satisfactory to SCE, to secure payment of bills for the service requested; or
4. If applicant has previously been a customer of SCE and during the last twelve consecutive months of that prior service has paid all bills for gas service on the average within 15 days after presentation.

B. Reestablishment of Credit.

1. An applicant who previously has been a customer of SCE and whose gas service has been discontinued by SCE during the last twelve months of that prior service because of nonpayment of bills, may be required to reestablish credit by depositing the amount prescribed in Rule 7 for that purpose, and by paying gas bills regularly due; except an applicant for domestic service will not be denied service for failure to pay such bills for other classes or service. Effective October 1, 2010, until the effective date of SCE's next electric General Rate Case, all domestic customers who are reestablishing credit following a disconnection of service shall have the option to enroll in SCE's Direct Pay in lieu of paying a cash deposit.
2. A customer who fails to pay bills before they become past due as prescribed in Rule 11-A, and who further fails to pay such bills within 15 days after presentation of a discontinuance of domestic service notice or within 5 days after presentation of a discontinuance of nondomestic service notice for nonpayment of bills, may be required to pay said bills and reestablish his credit by depositing the amount prescribed in Rule 7. This rule will apply regardless of whether or not service has been discontinued for such nonpayment.
3. Effective October 1, 2010, until the effective date of SCE's next electric General Rate Case, all domestic CARE customers who have already established credit with SCE are not required to pay additional reestablishment of credit deposits following a disconnection of service.
4. SCE may not assess a reestablishment-of-credit deposit when a Small Business Customer, as defined in Rule 1, Definitions (or a customer who certifies that it meets the California Government Code Section 14837 definition of "Micro-Business") fails to pay a bill resulting in whole, or in part, from a back-bill, (N)
5. Before assessing a reestablishment-of-credit deposit on a Small Business Customer, as defined in Rule 1, Definitions (or on a customer who certifies that it meets the California Government Code Section 14837 definition of "Micro-Business"), SCE must send a warning letter after at least one late payment during any twelve-month period. The warning letter will inform that customer that a reestablishment-of-credit deposit may be assessed if there is another late payment within the same twelve-month period. (N)

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Rule 11
DISCONTINUANCE AND RESTORATION OF SERVICE

Sheet 1

A. Past Due Bills. When bills are rendered monthly or bimonthly, they will be considered past due if not paid within 19 days after date of presentation. When bills are rendered weekly, they will be considered past due if not paid within 4 days after date of presentation.

B. Nonpayment of Bills.

1. When a bill for gas service has become past due and a 15-day discontinuance of domestic service notice or a 5-day discontinuance of nondomestic service notice for nonpayment has been issued, service may be discontinued if bill is not paid within the time required by such notice. A customer's deposit to establish credit will not be used as payment to avoid discontinuance of service.

Any customer who has initiated a complaint or requested an investigation within 5 days of receiving a contested bill shall not have domestic service to a residential dwelling discontinued for nonpayment during the pendency of an investigation by SCE of such customer dispute or complaint. Such domestic service shall not be discontinued for nonpayment for any customer complying with an amortization agreement entered into with SCE, provided the customer also keeps current his account for gas service as charges accrue in each subsequent billing period. If a residential customer fails to comply with an amortization agreement, SCE shall not terminate service without giving notice to the customer, at least 48 hours prior to termination, of the conditions the customer is required to meet to avoid termination; but, such notice shall not entitle the customer to further investigation by SCE. (T)

2. Gas service to a domestic customer will not be discontinued for nonpayment when the customer has established to the satisfaction of SCE that: (T)

- a. Such termination would be especially dangerous to the health of the customer or a full time resident of the customer's household*; or
- b. The customer or a full time resident of the customer's household is among the elderly (age 62 or older) or handicapped*; and
- c. He or she is temporarily unable to pay for such service in accordance with the provisions of SCE's tariffs; and (T)

* Certification from a licensed physician, public health nurse, social worker, or other medical professional acceptable to SCE. (T)

(Continued)

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Rule 11

Sheet 2

DISCONTINUANCE AND RESTORATION OF SERVICE

(Continued)

B. Nonpayment of Bills. (Continued)

2. (Continued)

- d. The customer is willing to arrange installment payments, satisfactory to SCE, (T) including arrangements for prompt payment of subsequent bills.

SCE shall make available to customers, upon request, information regarding agencies and/or organizations that may provide financial assistance.

However, service may be terminated to any customer who does not comply with an installment payment agreement or keep current his account for gas service as charges accrue in each subsequent billing period.

3. A customer's service may be discontinued for nonpayment of a bill for service previously rendered him at any location served by SCE provided such bill is not paid (T) within 15 days after presentation of a domestic discontinuance of service notice or 5 days after presentation of a nondomestic discontinuance of service notice that present service will be discontinued for nonpayment of such bill for prior service, but in no case will service be discontinued for nonpayment of such bill within 15 days after establishment of service at the new location. However, domestic service will not be discontinued because of nonpayment of bills for other classes of service.
4. Where gas service is provided to residential occupants in a multiunit residential structure, mobilehome park, or permanent residential structure in a labor camp, as defined in Section 17008 of the Health and Safety Code, where the owner, manager, or operator is listed by SCE as the customer of record, SCE shall make every good (T) faith effort, when the account is in arrears, to inform the occupants by means of a notice that service will be discontinued.

(Continued)

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Rule 11

Sheet 3

DISCONTINUANCE AND RESTORATION OF SERVICE

(Continued)

B. Nonpayment of Bills. (Continued)

4. (Continued)

- a. For discontinuance of service to a residential tenant in a multiunit residential structure who is individually metered by SCE and it is known to SCE that service is in the name of the owner, manager, or operator: (T)
 - (1) The 10-day notice of discontinuance provided for in Rule 8.A, Notices, shall inform the occupants of their right to become a customer, to whom the service will then be billed, without being required to pay any amount which may be due on the delinquent account.
 - (2) The tenant must establish credit to the satisfaction of SCE. However, where a tenant is establishing service under the provisions of this section and prior service for a period of time is a condition for establishing credit with SCE, residence and proof of prompt payment of rent or other credit obligation acceptable to SCE for that period of time is a satisfactory equivalent. (T)
- b. For discontinuance of service to residential occupants in a multiunit residential structure who are master metered by SCE. (T)

(Continued)

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Rule 11
DISCONTINUANCE AND RESTORATION OF SERVICE

Sheet 4

(Continued)

B. Nonpayment of Bills. (Continued)

4. (Continued)

b. (Continued)

- (1) The written 15-day notice of discontinuance provided for in Rule 8, Notices, shall be posted on the door of each residential unit prior to discontinuance; except that, if it is not reasonable or practicable to post the notice on the door of each residential unit, SCE shall post two copies of the notice in each accessible common area and at each point of access to the structure or structures. The notice shall be in English and, to the extent practical, in any other language that in the opinion of SCE is the primary language spoken by a significant number of the occupants. The notice will specify: (T)
- (a) The date on which service will be discontinued.
 - (b) That the occupants have the right to become customers, to whom the service will then be billed, without being required to pay any amount which may be due on the delinquent account.
 - (c) What the occupants are required to do in order to prevent the termination of service or to reestablish service.
 - (d) The estimated monthly cost of service.
 - (e) The title, address, and telephone number of a representative of SCE who can assist the occupants in continuing service. (T)
 - (f) The address and telephone number of a legal service project, as defined in Section 6213 of the Business and Professions Code, which has been recommended by the local county bar association.

(Continued)

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Rule 11
DISCONTINUANCE AND RESTORATION OF SERVICE

(Continued)

B. Nonpayment of Bills. (Continued)

4. (Continued)

b. (Continued)

- (2) SCE is not required to make service available to the occupants unless each occupant or a "representative of the residential occupants" agrees to the terms and conditions of service and meets the requirements of law and SCE's rules and tariffs. However, if one or more of the occupants or the representative of the occupants are willing and able to assume responsibility for subsequent charges to the account to the satisfaction of SCE, or if there is a physical means, legally available to SCE, of selectively terminating service to those occupants who have not met the requirements of SCE's rules and tariffs or for whom the representative of the occupants is not responsible, SCE shall make service available to those occupants who have met those requirements or on whose behalf those requirements have been met. As used herein, "representative of the residential occupants" does not include a tenants' association. (T)
- (3) Credit must be established to the satisfaction of SCE. Where prior service for a period of time or other demonstration of credit worthiness is a condition for establishing credit with SCE, residence and proof of prompt payment of rent or other credit obligation during that period of time acceptable to SCE is a satisfactory equivalent. (T)
- (4) Where SCE furnishes service under a Domestic rate schedule to a multiunit residential structure through a master meter, SCE may not discontinue service in any of the following situations: (T)

(Continued)

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Rule 11
DISCONTINUANCE AND RESTORATION OF SERVICE

(Continued)

B. Nonpayment of Bills. (Continued)

4. (Continued)

b. (Continued)

(4) (Continued)

- (a) During the pendency of an investigation by SCE of a customer dispute or complaint. (T)
- (b) When the customer has been granted an extension of the period for payment of a bill.
- (c) For an indebtedness owed by the customer to any other person or corporation or when the obligation represented by the delinquent account or other indebtedness was incurred with a person or corporation other than SCE demanding payment therefor. (T)
- (d) When a delinquent account relates to another property owned, managed, or operated by the customer.
- (e) When a public health or building officer certifies that disconnection would result in a significant threat to the health or safety of the occupants or the public.

5. If a customer is receiving more than one gas service, any or all gas services may be discontinued when any service, regardless of location, is discontinued for nonpayment. However, domestic service will not be discontinued because of nonpayment of bills for other classes of service.

6. Service may not be discontinued for nonpayment of a bill to correct previously billed incorrect charges for a period in excess of three months for residential service; three months for a Small Business Customer, as defined in Rule 1, Definitions (or for a customer who certifies that it meets the California Government Code Section 14837 definition of "Micro-Business"); and three years for all other nonresidential service, unless such incorrect charges have resulted from the customer not abiding by the filed rules, in which case the period for residential and nonresidential service shall be three years. (N)
|
(N)

(Continued)

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Rule 11
DISCONTINUANCE AND RESTORATION OF SERVICE

Sheet 7 (T)

(Continued)

B. Nonpayment of Bills. (Continued)

- 7. Service will not be discontinued by reason of delinquency in payment for gas service on any Saturday, Sunday, legal holiday, or at any time during which the business offices of SCE are not open to the public. (T)
- 8. SCE may discontinue or deny service for nonpayment of a bill where SCE determines that the same person or persons continue to occupy the service address. (T)

C. Unsafe Equipment. SCE may refuse or discontinue service to a customer without further notice if any part of his facilities, appliances, or other equipment, or the use thereof, shall be determined by SCE to be unsafe or in violation of applicable laws, ordinances, rules or regulations of public authorities, or if any condition existing upon the customer's premises shall be thus determined to endanger SCE's service facilities, until it shall have been put in a safe condition or the violation remedied. (T)

SCE does not assume any responsibility of inspecting or repairing the customer's facilities, appliances, or other equipment or any part thereof and assumes no liability therefor. (T)

D. Service Detrimental to Other Customers. SCE will not provide service to utilizing equipment, the operation of which will be detrimental to the service of SCE or its other customers, and will discontinue gas service to any customer who shall continue to operate such equipment after having been given notice by SCE to cease so doing. (T)

E. Unauthorized Use. SCE may discontinue service if the acts of the customer or the conditions upon the customer's premises indicate an intent to deny SCE full compensation for services rendered, including, but not limited to, tampering or unauthorized use. Discontinuance of service for nonpayment of a bill for unauthorized use shall be in accordance with the provisions of Rule 11.B., Nonpayment of Bills. (T)

(Continued)

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Rule 11
DISCONTINUANCE AND RESTORATION OF SERVICE

Sheet 8 (T)

(Continued)

- F. Failure to Establish or Re-establish Credit. If, for an applicant's convenience, SCE should provide service before credit is established or should continue service to a customer when credit has not been re-established in accordance with Rule 6, and he fails to establish or re-establish his credit as provided by a written notice of not less than 7 days for domestic service or 5 days for nondomestic service, SCE may discontinue service. (T)
 - G. Noncompliance. Except as otherwise specifically provided in this Rule 11, SCE may discontinue service to a customer for noncompliance with tariff schedules if, after written notice of at least 5 days, he has not complied with the notice. SCE may dispense with the giving of such notice in the event of a dangerous condition, thus rendering the immediate discontinuance of service to the premises imperative. (T)
 - H. Customer's Request for Service Discontinuance. When a customer desires to terminate his responsibility for service, he shall give SCE not less than two days' notice of his intention and state the date on which he wishes the termination to become effective. A customer may be held responsible for all service furnished at the premises until two days after receipt of such notice by SCE or until the date of termination specified in the notice, whichever date is later. (T)
 - I. Restoration - Reconnection Charge. SCE may require payment of a reconnection charge of \$2.50 before restoring service that has been discontinued for nonpayment of bills or for failure otherwise to comply with tariff schedules. (T)
- Service wrongfully terminated shall be restored without charge for the restoration of service and a notification thereof shall be mailed to the customer at the billing address.
- J. Inability to Pay. If upon receipt of a 15-day discontinuance of service notice, a domestic customer is unable to pay, he must first contact SCE within the discontinuance of service notice period to make special payment arrangements to avoid discontinuance of service. (T)

(Continued)

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Rule 11
DISCONTINUANCE AND RESTORATION OF SERVICE

Sheet 9 (T)

(Continued)

J. Inability to Pay. (Continued)

After contacting SCE, if the domestic customer alleges to the Commission an inability to pay and that lawful payment arrangements have not been extended to him, he should write to the Commission's Consumer Affairs Branch (CAB) to make an informal complaint. It is the responsibility of the customer to timely inform CAB to avoid discontinuance of service. SCE shall not require a customer to deposit with the Commission the amount of the overdue bill in such a termination dispute. (T)

Within 10 business days after receiving the informal complaint, the CAB will report its proposed resolution to SCE and the customer by letter. (T)

If the customer is not satisfied with the proposed resolution of the CAB, he shall file within 10 business days after the date of the CAB letter a formal complaint with the Commission under Section 1702 on a form provided by the CAB. The complaint shall be processed under the expedited complaint procedure.

Failure of the customer to observe these time limits shall entitle SCE to insist upon payment, or upon failure to pay, to discontinue the customer's service. (T)

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Rule 17
ADJUSTMENT OF BILLS AND METER TESTS

Sheet 1 (T)

A. Adjustment of Bills.

1. General.

Estimated Usage: When regular, accurate meter readings are not available or the gas usage has not been accurately measured, SCE may estimate the customer's energy usage for billing purposes on the basis of information including, but not limited to, the physical condition of the metering equipment, available meter readings, records of historical use, and the general characteristics of the customer's load and operation. (T)

2. Adjustment of Bills for Unauthorized Use.

Where SCE determines that there has been unauthorized use of gas service, SCE may bill the customer for SCE's estimate of up to three years of such unauthorized use. However, nothing in this Rule shall be interpreted as limiting SCE's rights under any provisions of any applicable law. (T)

3. Adjustment of Bills for Billing Error.

Where SCE overcharges or undercharges a customer as the result of a billing error, SCE may render an adjusted bill for the amount of the undercharge, and shall issue a refund or credit to the customer for the amount of the overcharge for the known periods of the Billing Error. In the case of an overcharge, refunds may not exceed three years for all customers. In the case of an undercharge, backbills may not exceed a maximum of three months for residential service to a SCE-metered Single-Family Dwelling or Accommodation as defined in Rule 1, Definitions, three months for a Small Business Customer, as defined in Rule 1, Definitions (or for a customer who certifies that it meets the California Government Code Section 14837 definition of "Micro-Business"); and three years for all other service. (T)

4. Adjustment of Bills for Meter Error.

Where, as the result of a meter test, except for "Other Than Displacement Gas Meters," as described in Section 4 below, a meter is found to be nonregistering or incorrectly registering, SCE may render an adjusted bill to the customer for the amount of the undercharge, and shall issue a refund or credit to the customer for the amount of the overcharge, computed back to the date that SCE determines the meter error commenced, except that the period of adjustment shall not exceed three years. Such adjusted bill shall be computed in accordance with the following: (T)

- a. Fast Meter. If a meter is found to be registering more than 2% fast, SCE will refund to the customer the amount of the overcharge based on corrected meter readings or SCE's estimate of the energy usage either for the known period of meter error, or if the period of error is not known, for the period during which the meter was in use. Refunds for fast meters cannot exceed three years. (T)

(Continued)

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Rule 17
ADJUSTMENT OF BILLS AND METER TESTS

(Continued)

A. Adjustment of Bills. (Continued)

4. Adjustment of Bills for Meter Error. (Continued)

- b. Slow Meter. If a meter for residential service is found to be registering more than 25% slow, or any meter for other class of service is found to be registering more than 2% slow, SCE may bill the customer for the amount of the undercharge based on corrected meter readings or SCE's estimate of the energy usage either for the known period of meter error or, if the period of meter error is not known for the period the meter was in use, not exceeding three months in the case of residential service and three years for nonresidential service; not exceeding three months for a Small Business Customer, as defined in Rule 1, Definitions (or for a customer who certifies that it meets the California Government Code Section 14837 definition of "Micro-Business"); and not exceeding three years for all other service. (L) (T) (T) (N) (N)
 - c. Nonregistering Meters. If a meter is found to be nonregistering, SCE may bill the customer for SCE's estimate of the gas service used but not registered, not exceeding three months in the case of residential service and three years for nonresidential service; not exceeding three months for a Small Business Customer, as defined in Rule 1 Definitions (or for a customer who certifies that it meets the California Government Code Section 14837 definition of "Micro-Business"); and not exceeding three years for all other service. (T) (T) (L)(N) (N)
 - d. Other Than Displacement Gas Meter. For other than displacement gas meters, if the customer or SCE shall at any time have reason to doubt the accuracy of any gauge, measuring device, other appliance, data, or method used in measuring or computing the amount of gas delivered through other than displacement meters, notification shall be given to the other party and, within a reasonable time, the accuracy of such gauge, measuring device, appliance, date, or method shall be determined (upon request, jointly in the presence of both parties) and if any of them shall be found inaccurate, the proper correction in billing shall be made as follows: (L) (T)
- In the case of computation errors or inaccurate data, where the date can be fixed or agreed upon, such correction in billing shall begin starting with the date of initial error. (L)

(Continued)

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Rule 17
ADJUSTMENT OF BILLS AND METER TESTS

Sheet 3 (T)

(Continued)

A. Adjustment of Bills. (Continued)

4. Adjustment of Bills for Meter Error. (Continued)
d. Other Than Displacement Gas Meter. (Continued)

In the case of a gauge, measuring device, or appliance found to be out of tolerance sufficient to cause a volume error greater than $\pm 2\%$, such correction in billing shall begin on a mutually acceptable date. In the absence of such mutual acceptance, the correction shall begin on a date equivalent to 50% of the elapsed period since the last valid calibration or test.

In all cases where corrections are to be made, the amount of gas delivered during the established period of inaccuracy shall be recalculated and corrected. Thereafter, measurements shall be made in accordance with correct data and any inaccurate devices shall be recalibrated within published manufacturer's tolerances.

B. Meter Tests.

1. General.
All meter tests will be performed in accordance with the Commission's General Order No. 58-A.
2. Prior to Installation.
Every gas meter will be tested at or prior to the time of installation, and no meter will be placed in service if found to register more than 1% fast or 2% slow.
3. On Customer Request.
a. Any customer may, upon not less than five days' notice, require SCE to test his gas meter. No deposit or payment will be required from the customer for such test except: (T)

When a customer, whose average monthly bill for gas service is less than \$50.00, requests a meter test within six months after date of installation of the meter, or more often than once in six months thereafter, a deposit may be required of the customer in accordance with the following:

- | | | | |
|-----|--|-------------------|-----|
| (1) | For meters of rated capacities not exceeding 250 cubic feet per hour..... | \$1.00 per meter. | (T) |
| (2) | For meters of rated capacities exceeding 250 cubic feet per hour, but not exceeding 400 cubic feet pre hour..... | \$2.00 per meter. | (T) |
| (3) | For meters of rated capacities exceeding 400 cubic feet per hour, but not exceeding 4,000 cubic feet per hour..... | \$4.00 per meter. | (T) |
| (4) | Fees for tests of meters of greater rate capacities than 4,000 cubic feet per hour, or for testing meter under extraordinary conditions, will be furnished upon application to the Commission. | | (T) |

The amount deposited with SCE in accordance with the above shall be refunded to the customer if the meter is found to register more than two (2) percent over or under the proven registration, when operating at the check test rate. (T)

- b. A customer shall have the right to require SCE to conduct the test in his presence or in the presence of an expert of other representative appointed by him. (T)
- c. A report showing the results of a test performed on request will be furnished to the customer within a reasonable time after completion of such test.

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 2H8 10-11-037

Issued by
Akbar Jazayeri
 Vice President

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Electric Tariff Sheets

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Rule 1
DEFINITIONS

Sheet 12

(Continued)

Rules: Tariff sheets which set forth the application of all rates, charges, and service when such applicability is not set forth in and as part of the rate schedules.

SCE: Southern California Edison (See Company, Edison, or Utility).

SCE's Operating Convenience: The term refers to the utilization, under certain circumstances, or facilities or practices not ordinarily employed which contribute to the overall efficiency of SCE's operations; it does not refer to customer convenience nor to the use of facilities or adoption of practices required to comply with applicable laws, ordinances, rules or regulations, or similar requirements of public authorities.

Scheduling Coordinator (SC): An entity certified by the Federal Energy Regulatory Commission that acts as a go-between with the CAISO on behalf of generators, supply aggregators (wholesale marketers), retailers, and customers to schedule the supply and consumption of electricity.

Seasonal Service: Service to establishments which are occupied seasonally or intermittently, such as seasonal resorts, cottages or other part-time establishments.

Separate SCE/ESP Billing: A situation in which SCE and an Energy Service Provider each bill a customer separately for their own services.

Service Account: For Direct Access, the Service Account is where electric power and ancillary services are delivered and recorded (metered) for billing purposes. See also the definition of "CSS".

Service Wires or Connection: The group of conductors, whether overhead or underground, necessary to connect the service entrance conductors of the customer to SCE's supply line, regardless of the location of SCE's meters or transformers. An overhead service connection, sometimes referred to as a "service drop," is the group of conductors between the customer's building or other permanent support and SCE's adjacent pole.

Service Extension: The overhead and underground primary or secondary facilities (including, but not limited to SCE-owned Service Facilities and Applicant-owned service facilities) extending from the point of connection at the Distribution Line to the Service Delivery Point. When an underground Service Extension is supplied from a SCE-designated overhead pole, the beginning point of connection to SCE's Distribution Line shall be where the Service Extension is connected to SCE's overhead Distribution Line conductors.

Single Enterprise: A separate business or other individual activity carried on by a customer. The term does not apply to associations or combinations of customers.

Single-family Dwelling or Accommodation: A house, an apartment, a flat, or any other permanent residential dwelling which contains cooking facilities (not necessarily electric) and which is used as a residence by a single family.

(L)

(Continued)

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Decision 10-10-032
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Rule 1
DEFINITIONS

(Continued)

Small Business Customer: For purposes of assessing deposits and effectuating certain rebills in accordance with Decision 10-10-032 and Decision 10-11-037, in Rule 1, Rule 7.A, Rule 11.B, and Rule 17.C and D, a Small Business Customer is a non-residential customer with either a demand of 20 kW or less during the previous calendar year, or an annual usage of 40,000 kWh or less during the previous calendar year. For customers with more than one service account, SCE will aggregate monthly usage data over that calendar year, and will aggregate the maximum peak annual demand for each service account. This definition of Small Business Customer excludes customers on rate schedules for fixed usage and unmetered service (Schedules LS-1, LS-2, OL-1, TC-1, Wi-Fi-1, and WTR). Per Decision 10-10-032 and Decision 10-11-037, to be treated as a "Small Business Customer" under this definition, non-residential customers who do not meet the above-described electric demand or usage criteria, or for whom SCE lacks 12 months of data from the previous calendar year, may self-certify as a "Micro-Business" under California Government Code 14837 by submitting SCE Form 14-904, Southern California Edison Company Micro-Business Self-Certification Affidavit. (N)

Small Customer/Applicant: Applicants for service and customers served under Domestic Rate Schedules and Schedules GS-1, TOU-GS-1, TOU-EV-3, PA-1, AL-2, LS-1, LS-2, LS-3, OL-1, and TC-1. (L)

Small Commercial Customer: Customers served under Schedules GS-1, TOU-GS-1, and TOU-EV-3. (L)

Standby Service: Service supplied to customers who normally obtain their power requirements from sources other than SCE. Under this service SCE provides a permanent service connection to supply the customer's contracted load in accordance with the provisions of the standby schedule.

Statistical Load Profile: The result of a statistical sampling technique which estimates a group of customers' hourly energy consumption calculated over a given period of time and allows such customers with load variances to be represented by a single measurement. Load profiles will be used to determine hourly energy consumption for customers who engage in Direct Access Transactions and who are eligible for using Statistical Load Profiles consistent with Commission decisions.

Street Lighting Service: Service to any lighting apparatus used primarily for the illumination of streets, alleys, highways, or other public ways.

Summary Bill: A Customer Account Statement that includes charges for multiple service accounts. Any customer with a minimum of two service accounts can participate in summary billing.

Tariff Schedules: The entire body of effective rates, rentals, charges, and rules collectively of SCE, as set forth herein, and including title page, preliminary statement, service area maps, rate schedules, list of contracts and deviations, rules, and sample forms.

Tariff Sheet: An individual sheet of the tariff schedules.

Temporary Service: Service for enterprises or activities which are temporary in character or where it is known in advance that service will be of limited duration. Service, which in the opinion of SCE, is for operations of a speculative character or the permanency of which has not been established, also is considered temporary service.

Tract or Subdivision: An area for family dwellings which may be identified by filed subdivision plans or as an area in which a group of dwellings may be constructed about the same time, either by a large scale builder or by several builders working on a coordinated basis. (L)

(Continued)

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Rule 1
DEFINITIONS

Sheet 14

(Continued)

- Utility:** Southern California Edison (See Company, Edison, or SCE). (L)
- Utility Distribution Company (UDC):** Also known as "Edison", "SCE", or "Utility". An entity that owns a distribution system and provides regulated services for the distribution of electric power to customers. (L)
- Utility Users Tax:** A tax imposed by local governments on SCE's customers. SCE is required to bill customers within the city or county for the taxes due, collect the taxes from customers, and then pay the taxes to the city or county. The tax is calculated as a percentage of the charges billed by SCE for energy use.
- Violence:** Types of violence are to include, but are not limited to, death or injury with a weapon, inflicting bodily harm, allowing animals to attack, physically detaining an employee against his/her will, and/or tearing employee's clothing.
- Water Suppliers:** Establishments primarily engaged in distributing water for sale for domestic, commercial, and industrial use.
- X-Ray Service:** Service to any apparatus transforming electric energy into radiations similar to light but having wave lengths from .0006 to 2 angstroms.
- Zone:** Zones are defined by zip code for purposes of establishing discretionary service fees under Direct Access.

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Rule 7
DEPOSITS

Sheet 1

A. Amount of Deposit.

1. Establishment of Credit.

- (a) Effective October 1, 2010, until the effective date of SCE's next General Rate Case, the amount of deposit required to establish credit for a domestic account or service account shall be twice the average monthly bill for SCE charges as estimated by SCE. (T)
- (b) Effective October 1, 2010, until the effective date of SCE's next General Rate Case, all domestic customers who are required to establish credit with SCE may be eligible to enroll in SCE's Direct Pay program in lieu of paying a cash deposit. (T)
- (c) The amount of deposit required to establish credit for a Small Business Customer, as defined in Rule 1, Definitions (or for a customer who certifies that it meets the California Government Code Section 14837 definition of "Micro-Business"), may be a maximum of twice the average monthly bill as estimated by SCE. For any other nondomestic service account, the deposit amount may be a maximum of twice the highest monthly bill as estimated by SCE. However, SCE may, at the time of application, take an estimated deposit amount which is subject to adjustment. For deposits established in CSS after 10/1/94, the deposit amount may be held at either the Customer Account or the Customer level but the amount of deposit will be determined either singly or collectively at the Service Account(s) level. (N)
|
(N)

2. Reestablishment of Credit.

- (a) Effective October 1, 2010, until the effective date of SCE's next General Rate Case, the amount of deposit required to reestablish credit for domestic service accounts may be twice the average monthly bill for SCE charges as determined by SCE. (T)
- (b) The amount of deposit required to reestablish credit for a Small Business Customer, as defined in Rule 1, Definitions (or for a customer who certifies that it meets the California Government Code Section 14837 definition of "Micro-Business"), may be a maximum of twice the average monthly bill as estimated by SCE. For any other nondomestic service account the deposit amount may be a maximum of twice the highest monthly bill as estimated by SCE. For deposits established in CSS after 10/1/94, the deposit amount will be determined and held as defined in Rule 7.A.1. (N)
|
(N)
- (c) SCE may not assess a reestablishment-of-credit deposit when a Small Business Customer, as defined in Rule 1, Definitions (or a customer who certifies that it meets the California Government Code Section 14837 definition of "Micro-Business") fails to pay a bill resulting in whole, or in part, from a back-bill. (N)
|
(N)

(Continued)

(To be inserted by utility)

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1H12 10-11-037

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Rule 7
DEPOSITS

Sheet 2 (N)

(Continued)

- A. Amount of Deposit. (Continued) (N)
 - 2. Reestablishment of Credit. (Continued)
 - (d) Before assessing a reestablishment-of-credit deposit on a Small Business Customer, as defined in Rule 1, Definitions (or on a customer who certifies that it meets the California Government Code Section 14837 definition of "Micro-Business"), SCE must send a warning letter after at least one late payment during any twelve-month period. The warning letter will inform that customer that a reestablishment-of-credit deposit may be assessed if there is another late payment within the same twelve-month period. (N)
- Effective October 1, 2010, until the effective date of SCE's next General Rate Case, all domestic customers who are reestablishing credit following a disconnection of service may be eligible to enroll in SCE's Direct Pay program in lieu of paying a cash deposit. (L)
- B. Return of Deposit.
 - 1. When an application for electric service has been cancelled prior to the establishment of electric service, the deposit will be applied to any charges applicable in accordance with the tariff schedules and the excess portion of the deposit will be returned, and the applicant will be so advised.
 - 2. When the customer's credit may be otherwise established in accordance with Rule 6, SCE may refund the deposit either upon the customer's request for return of the deposit or upon review by SCE.
 - 3. Upon discontinuance of electric service, SCE will refund the customer's deposit or the balance in excess of unpaid bills for service. Deposits will not be used as payment for past due bills or Summary Bills to avoid discontinuance of service.
 - 4. After the customer has paid bills or Summary Bills for electric service before becoming past due, as prescribed in Rule 11.A, for twelve months, SCE will refund the deposit by applying it to the customer account or by draft, provided that the customer's credit would, thereafter, be otherwise established under Rule 6. (L)

(Continued)

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Rule 7
DEPOSITS

Sheet 3 (T)

(Continued)

C. Interest on Deposits.

1. Effective January 1, 1980, SCE will pay interest compounded monthly at the rate of 1/12 of the interest rate on Commercial Paper (prime, 3 months), published the prior month in the Federal Reserve Statistical Release, G.13. Should publication of the interest rate on Commercial Paper (prime, 3 months) be discontinued, interest will so accrue at the rate of 1/12 of the interest rate on Commercial Paper, which most closely approximates the discontinued rate, and which is published the prior month in the Federal Reserve Statistical Release, G.13, or its successor publication. Applicable interest commences on the date the deposit is received and earned interest will be paid at the time the deposit is applied to the customer's account or refunded.

For deposits established in CSS after 10/1/94, applicable interest commences on the date the deposit is paid in full. The deposit is not paid in full if any charges associated with the collection of the deposit, including, but not limited to, returned check charges are still outstanding. Earned interest will be paid only on the amount of the deposit and at the time the deposit is applied to the customer's account or refunded.

2. No interest will be paid for periods covered by bills paid after becoming past due, as prescribed in Rule 11.A. except for deposit established in CSS after 10/1/94, where interest will be paid when at least one Customer Account (Summary Bill), linked to several other Customer Accounts and secured by a deposit held at the Customer level, is paid on time. No interest will be paid if service is temporarily or permanently discontinued for nonpayment of bills. No interest will be paid if deposit is held less than full month increments.

(To be inserted by utility)

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Rule 11
DISCONTINUANCE AND RESTORATION OF SERVICE

Sheet 7

(Continued)

B. Nonpayment of Bills. (Continued)

- 6. Service may not be discontinued for nonpayment of a bill to correct previously billed incorrect charges for a period in excess of three months for residential service; three months for a Small Business Customer, as defined in Rule 1, Definitions (or for a customer who certifies that it meets the California Government Code Section 14837 definition of "Micro-Business"); and three years for all other nonresidential service, unless such incorrect charges have resulted from the customer not abiding by the filed rules, in which case the period for residential and nonresidential service shall be three years. (N)
- 7. Service will not be discontinued by reason of delinquency in payment for electric service on any Saturday, Sunday, legal holiday, or at any time during which the business offices of SCE are not open to the public.
- 8. SCE may discontinue or deny service for nonpayment of a bill where SCE determines that the same person or persons continue to occupy the service address. (N)

C. Unsafe Equipment. SCE may refuse or discontinue service to a customer without further notice if any part of his wiring or other equipment, or the use thereof, shall be determined by SCE to be unsafe or in violation of applicable laws, ordinances, rules or regulations of public authorities, or if any condition existing upon the customer's premises shall be thus determined to endanger SCE's service facilities, until it shall have been put in a safe condition or the violation remedied.

SCE does not assume any responsibility of inspecting or repairing the customer's wiring or other equipment or any part thereof and assumes no liability therefor.

D. Service Detrimental to Other Customers. SCE will not provide service to utilizing equipment, the operation of which will be detrimental to the service of SCE or its other customers, and will discontinue electric service to any customer who shall continue to operate such equipment after having been given notice by SCE to cease so doing.

E. Unauthorized Use. SCE may discontinue service if the acts of the customer or the conditions upon the customer's premises indicate an intent to deny SCE full compensation for services rendered, including, but not limited to, tampering or unauthorized use. Discontinuance of service for nonpayment of a bill for unauthorized use shall be in accordance with the provisions of Rule 11.B., Nonpayment of Bills.

(Continued)

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Rule 17
ADJUSTMENT OF BILLS AND METER TESTS

Sheet 2

(Continued)

C. Adjustment of Bills for Meter Error. (Continued)

Where, as the result of a meter test a meter is found to be nonregistering or incorrectly registering, SCE may render an adjusted bill to the customer for the amount of the undercharge, and shall issue a refund or credit to the customer for the amount of the overcharge, computed back to the date that SCE determines the Meter Error commenced, except that the period of adjustment shall not exceed three years. Such adjusted bill shall be computed in accordance with the following:

1. **Fast Meter.** If a meter is found to be registering more than 2% fast, SCE will refund to the customer the amount of the overcharge based on corrected meter readings or SCE's estimate of the energy usage either for the known period of meter error or, if the period of error is not known, for the period during which the meter was in use. Refunds for fast meters cannot exceed three years. (T)
(N)

2. **Slow Meter.** If a meter for residential service is found to be registering more than 25% slow, or any meter for other class of service is found to be registering more than 2% slow, SCE may bill the customer for the amount of the undercharge based on corrected meter readings or SCE's estimate of the energy usage either for the known period of meter error or, if the period of meter error is not known for the period the meter was in use, not exceeding three months in the case of a residential service to a SCE-metered Single-Family Dwelling or Accommodation as defined in Rule 1, Definitions; not exceeding three months for a Small Business Customer, as defined in Rule 1 Definitions (or for a customer who certifies that it meets the California Government Code Section 14837 definition of "Micro-Business"); and not exceeding three years for all other service. (N)
|
(N)

3. **Nonregistering Meters.** If a meter is found to be nonregistering, SCE may bill the customer for SCE's estimate of the electric service used but not registered, not exceeding three months in the case of residential service to a SCE-metered Single-Family Dwelling or Accommodation as defined in Rule 1, Definitions; not exceeding three months for a Small Business Customer, as defined in Rule 1 Definitions (or for a customer who certifies that it meets the California Government Code Section 14837 definition of "Micro-Business"); and not exceeding three years for all other service. (N)
|
(N)

(Continued)

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2C13 10-11-037

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Rule 17
ADJUSTMENT OF BILLS AND METER TESTS

Sheet 3

(Continued)

D. Adjustment of Bills for Billing Error.

A Billing Error is an error by SCE which results in incorrect billing charges to the customer. Billing Errors may include incorrect meter reads or clerical errors by an SCE representative such as applying the wrong rate, wrong billing factor, or an incorrect calculation. Billing Error shall also include failure to deliver a bill, actual or estimated, in a timely manner in accordance with Rule 9.A.2.

If estimated bills do not result from inaccessible roads, the customer, the customer's agent, other occupant, animal or physical condition of the property preventing access to SCE's facilities on the customer's Premises, other causes within control of the customer, or a natural or man-made disaster such as a fire, earthquake, flood, or severe storms, the issuance of estimated bills shall be considered "Billing Error" for the purpose below.

Billing Error does not include a Meter Error or Unauthorized Use, nor any error in billing resulting from meter dial over caused by other than SCE; switched or mismarked meters by other than SCE; improper customer wiring; blown fuse in one energized conductor; inaccessible meter; failure of the customer to notify SCE of changes in the customer's equipment or operation; or failure of the customer to take advantage of a rate or condition of service for which the customer is eligible; or failure to issue a bill in accordance with Rule 9.A.2. due to a natural or man-made disaster such as fire, earthquake, flood, or severe storms.

Where SCE overcharges or undercharges a customer as the result of a Billing Error, SCE may render an adjusted bill for the amount of the undercharge, and shall issue a refund or credit to the customer for the amount of the overcharge for the period of the Billing Error, but not exceeding three years in the case of an overcharge for all service accounts, and, in the case of an undercharge, not exceeding three months for residential service to a SCE-metered Single-Family Dwelling or Accommodation as defined in Rule 1, Definitions, not exceeding three months for a Small Business Customer, as defined in Rule 1 Definitions (or for a customer who certifies that it meets the California Government Code Section 14837 definition of "Micro-Business"); and not exceeding three years for all other service.

(N)
(N)
|
|
(N)

E. Adjustment of Bills for Unauthorized Use.

Unauthorized Use is the use of energy in noncompliance with SCE's tariffs or applicable law. It includes, but is not limited to, meter tampering, unauthorized connection or reconnection, theft, fraud, intentional or unintentional use of energy whereby SCE is denied full compensation for electric service provided.

Where SCE determines that there has been Unauthorized Use of electric service, SCE may bill the customer for SCE's estimate of such unauthorized use. However, such estimated bill shall indicate unauthorized use for the most recent three years and, separately, unauthorized use beyond the three-year period for collection as provided by law.

Nothing in this Rule shall be interpreted as limiting SCE's rights under any provisions of any applicable law.

(Continued)

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Southern California Edison
Rosemead, California (U 338-E)

Original
Cancelling

Cal. PUC Sheet No. 47775-E
Cal. PUC Sheet No.

Sheet 1

MICRO-BUSINESS SELF-CERTIFICATION
AFFIDAVIT

Form 14-904

(To be inserted by utility)

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Decision 10-10-032

108 10-11-037

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Southern California Edison Company
Micro-Business Self-Certification Affidavit

In accordance with Decision (D). 10-10-032 and (D). 10-11-037, qualifying non-residential customers (excluding fixed usage and non-metered customers) may benefit from certain deposit and backbilling rules that apply to residential customers. If your business (aggregated by service account) had an annual usage of under 40,000 kWh during the previous calendar year, or had a monthly demand of less than 20 kW during the previous calendar year, Southern California Edison (SCE) qualifies you for these deposit and backbilling rules automatically.

If, however, your business does not meet the above-described usage or demand criteria, or for whom SCE lacks 12 months of data from the previous calendar year to make this assessment, you may use this form to self-certify that you qualify as a Micro-Business under the California Government Code.

The customer of record on the affected account may certify as a Micro-Business by self-certifying per the instructions below.

I. Customer Declaration

I, _____ (name), hereby certify that I am authorized to make this declaration as the Customer or as an authorized representative of the Customer _____ (name on account).

I have personal knowledge of the matters set forth herein and, if called upon as a witness, could and would testify competently thereto.

I understand that, notwithstanding my signature below, if the information provided by me is not accurate, my business will not be considered a "Micro-Business" by SCE.

I hereby certify that my business qualifies as a Micro-Business, as defined in California Government Code 14837 (and as adjusted by the California Director of General Services). As of December 27, 2010, a Micro-Business is defined under California law as a small business which EITHER, together with affiliates, has average annual gross receipts of three million five hundred thousand dollars (\$3,500,000) or less over the previous three years, OR is a manufacturer primarily engaged in the chemical or mechanical transformation of raw materials or processed substances into new products (classified between Codes 31 to 33, inclusive, of the North American Industry Classification System), with 25 or fewer employees.

I declare, under penalty of perjury under the laws of the State of California, that the foregoing is true and correct. Executed this _____ day of _____, _____ at _____, _____.
(City, State)

Signature

Title

Date

II. Customer Account Information

Name on Account: _____

Current Service Account Number(s): _____

Service Address: _____

City, State, Zip: _____

Meter Number(s): _____

III. SCE Reply Information

Please return the completed affidavit by postal mail, fax, or email to:

Southern California Edison
Micro-Business Self Certification
P.O. Box 800
Rosemead, CA 91770-0800
Email: Selfcertification@sce.com
Fax: 626-633-3243



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Akbar Jazayeri
Vice President

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An EDISON INTERNATIONAL Company

Lisa Vellanoweth
Manager of Tariffs

January 27, 2011

California Public Utilities Commission
505 Van Ness Avenue, Room 4005
San Francisco, CA 94102

Attn: Honesto Gatchalian
Water Division

Re: Substitute Sheets for Advice 2540-E

Dear Mr. Gatchalian:

Enclosed are an original and four copies of Attachment A and Substitute Sheet Numbers 47767-E*-E and 47773-E* for Advice 2540-E. These Substitute Sheets are necessary to further clarify the requirements of Ordering Paragraph 1 and Ordering Paragraph 1.c. that were inadvertently omitted.

These Subsheets make corrections to the definition of Small Business Customer in Rule 1. Schedules LS-1 and TC-1 are being included in the list of schedules for fixed or unmetered usage, and Schedule LS-3 is removed, as indicated below.

“...This definition of Small Business Customer excludes customers on rate schedules for fixed usage and unmetered service (Schedule LS-1, LS-2, ~~LS-3~~, OL-1, TC-1, Wi-Fi-1, and WTR).”

In Rule 17, Section C.1, the following language has been removed:

“If a meter is found to be registering more than 2 % fast, SCE will refund to the customer the amount of overcharge based on corrected meter readings if SCE’s estimate of the energy usage either for the known period of meter error or, if period of error is not known, for the period during which the meter was in use ~~not to exceed six months.~~”

Please include the enclosed sheets in your master Advice 2540-E and distribute copies to those reviewing the filing. If you have any questions, please contact Lisa Foulds at (626) 302-2010.

Sincerely,

Lisa Vellanoweth

Enclosures
2540-ESub.doc

* An asterisk denotes a substituted sheet.