
June 1, 2001

ADVICE 1550-E
(U 338-E)

PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA
ENERGY DIVISION

SUBJECT: Revision to the All Purpose Bill Backer, Form 14-579

Southern California Edison Company (SCE) hereby transmits for filing the following changes in tariff schedules. The revised tariff sheets are listed on Attachment A and attached hereto.

PURPOSE

The purpose of this advice filing is to provide changes to the All Purpose Bill Backer, Form 14-579, to add instructions on how to read a meter. In addition, other minor changes are being made to the content of the bill backer to create space to add the meter reading instructions.

BACKGROUND

This filing is being made to add instructions for customers on how to read their meters. The purpose of making this addition to the All Purpose Bill Backer, Form 14-579, is to assist customers in their conservation efforts. With higher rates and the establishment of Schedule 20/20, California Rebate Program, customers will be more interested in the amount of electricity they are consuming. By providing these meter reading instructions, customers can easily track their usage on a daily or even hourly basis which allows them to more adequately control the amount of electricity for which they are billed.

In addition, other changes are being made to simplify both the list of telephone numbers displayed and the wording of the information provided. A sample of the new format along with a red-lined version of the changes are attached.

No cost information is required for this advice filing.

This advice filing will not increase any rate or charge, cause the withdrawal of service, or conflict with any other schedule or rule.

EFFECTIVE DATE

SCE respectfully requests that this advice filing become effective on the 40th calendar day after the date filed, which is July 11, 2001.

NOTICE

Anyone wishing to protest this advice filing may do so by letter via U.S. Mail, facsimile, or electronically, any of which must be received by the Energy Division and SCE no later than 20 days after the date of this advice filing. Protests should be mailed to:

IMC Program Manager
Energy Division
California Public Utilities Commission
505 Van Ness Avenue, Room 4002
San Francisco, California 94102
Facsimile: (415) 703-2200
E-mail: jjr@cpuc.ca.gov

Copies should also be mailed to the attention of the Director, Energy Division, Room 4004 (same address above).

In addition, protests and all other correspondence regarding this advice letter should also be sent by letter and transmitted via facsimile or electronically to the attention of:

Akbar Jazayeri
Director of Revenue and Tariffs
Southern California Edison Company
2244 Walnut Grove Avenue, Rm. 303
Rosemead, California 91770
Facsimile: (626) 302-4829
E-mail: lawlerem@SCE.com

Bruce Foster
Vice President of Regulatory Operations
Southern California Edison Company
601 Van Ness Avenue, Suite 2040
San Francisco, California 94102
Facsimile: (415) 673-1116
E-mail: fosterbc@sce.com

There are no restrictions on who may file a protest, but the protest shall set forth specifically the grounds upon which it is based and shall be submitted expeditiously.

In accordance with Section III, Paragraph G, of General Order No. 96-A, SCE is mailing copies of this advice filing to the interested parties shown on the attached service list. Address change requests to the attached GO 96-A Service List should be directed to Emelyn Lawler at (626) 302-3985 or by electronic mail at Emelyn.Lawler@sce.com.

Further, in accordance with Public Utilities Code Section 491, notice to the public is hereby given by filing and keeping the advice filing open for public inspection at SCE's corporate headquarters.

For questions, please contact Pat Aldridge at (626) 302-4617 or by electronic mail at Pat.Aldridge@sce.com.

Southern California Edison Company

Akbar Jazayeri

AJ:pa/pf/eml
Enclosures

Cal. P.U.C. Sheet No.	Title of Sheet	Cancelling Cal. P.U.C. Sheet No.
Revised 29458-E	Form 14-579	Revised 25101-E
Revised 29459-E	Table of Contents	Revised 29420-E
Revised 29460-E	Table of Contents	Revised 27617-E



Southern California Edison
Rosemead, California

Revised Cal. PUC Sheet No. 29458-E
Cancelling Revised Cal. PUC Sheet No. 25101-E

Sheet 1

ALL-PURPOSE FORM BACKER

Form 14-579

(To be inserted by utility)

Advice 1550-E

Decision _____

1H13

Issued by

John R. Fielder

Senior Vice President

(To be inserted by Cal. PUC)

Date Filed Jun 1, 2001

Effective Jul 11, 2001

Resolution _____



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TABLE OF CONTENTS - BASELINE REGIONS 29394-E

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(To be inserted by utility)
Advice 1550-E
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Senior Vice President

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(Continued)

(To be inserted by utility)

Advice 1550-E
Decision _____

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Senior Vice President

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CUSTOMER SERVICE NUMBERS

Toll-free numbers from anywhere in California

Residential Services 1-800-684-8123
Account Balance and Extensions . . . 1-800-950-2356

California Alternate Rates for Energy (CARE) 1-800-447-6620

Commercial and Industrial Services . 1-800-990-7788

Authorized Payment Locations 1-800-747-8908

Emergency Services & Outages 1-800-611-1911

Electric Industry Restructuring (other service providers) 1-800-799-4723

Hearing & Speech Impaired (TDD) . . . 1-800-352-8580

Energy Theft Hotline 1-800-227-3901

Toll-free number from anywhere in the U.S. and Canada 1-800-655-4555

MULTICULTURAL SERVICES – Mon–Fri 8 a.m.–5 p.m.

Toll-free numbers from anywhere in California

Cambodian
កំសាន្តជាតិសេវាស្ត្រី ជូនសេវាស្ត្រី 1-800-843-1309

Chinese
中文諮詢中心請電 1-800-843-8343

Korean
한국말 안내문의는 전화 1-800-628-3061

Vietnamese
Tin tức bằng tiếng Việt, liên lạc . . . 1-800-327-3031

Spanish – 7 días a la semana 8 a.m.–8 p.m.
Para obtener servicio en español 1-800-441-2233

CORRESPONDENCE	PAYMENTS
Southern California Edison	Southern California Edison
P.O. Box 6400	P. O. Box 600
Rancho Cucamonga, CA	Rosemead, CA
91729-6400	91770-0001

INTERNET ADDRESS: www.sce.com

PAYING YOUR BILL

- By Mail — Send payment in the enclosed envelope
- In Person — Pay at any Southern California Edison (SCE) authorized payment location
- Electronically — Call us for electronic payment options
- Unable to Pay — Call us now if you need to make payment arrangements or information on agencies to assist you

COMPETITION TRANSITION CHARGE (CTC)

In accordance with the California Public Utilities Code, all Departing Load, Direct Access, and SCE Customers are responsible for paying the CTC.

TRUST TRANSFER AMOUNT

The Trust Transfer Amount reflects the Fixed Transition Amount (FTA), chargeable to residential and small commercial customers pursuant to state law and a financing order issued by the California Public Utilities Commission (CPUC). The Trust Transfer Amount is the property of SCE Funding Limited Liability Corporation (LLC) and is collected by Southern California Edison solely as servicing agent for SCE Funding LLC.

PAST-DUE BILLS

- The bill is due when you receive it and becomes past due 19 days after date prepared
- If you, as a residential customer claim an inability to pay and SCE does not offer payment arrangements, you may contact the CPUC
- You will have 15 days at your new address to pay a bill from a prior address before your service will be terminated
- Non-residential customers will be assessed a late payment charge on past-due bills
- Residential service will not be terminated for non-payment of bills for other classes of service
- Termination of electric service requires a reconnection charge
- Unpaid closing bills may be given to a Credit Reporting Agency
- A deposit twice your maximum monthly bill may be required if payments are not received on time

FIELD ASSIGNMENT CHARGE

A Field Assignment Charge may appear on your next bill if SCE visits your premises because of failure to pay your bill.

RULES AND RATES

The full extent of SCE's rules and rates are available at www.sce.com or upon request.

DISPUTED BILLS

If you believe your bill is incorrect, call us as soon as you receive it and we will provide you with prompt assistance. If you are still unsatisfied, after the SCE review, you may send a written complaint to the CPUC at the address below. To inquire about this procedure by telephone, call the CPUC at 1-800-649-7570 or (TDD) 213-897-0426. To avoid termination of service while disputing a bill, you must pay the bill or send the payment amount to the CPUC before the past due date. The CPUC accepts payment only for matters that relate directly to the accuracy of your bill.

Your complaint should include the following:

- A copy of your bill
- A letter explaining why you think SCE did not follow the rules or rates
- A check or money order for the amount you are disputing made payable to CPUC

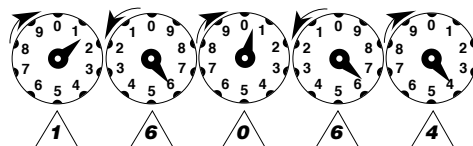
Send the above items to:

California Public Utilities Commission
505 Van Ness
San Francisco, CA 94102
Internet Address: www.cpuc.ca.gov

While your complaint is being investigated, you are responsible for paying any new SCE bills that become due. You must follow the above procedures for each bill you are disputing. The CPUC will review your complaint and contact you with the results. Depending on the results of its investigation, the CPUC will either return your payment to you or forward it to SCE to apply to your account.

HOW TO READ THE METER

Read and write down the numbers on the dials from right to left. For pointers between two numbers, write down the lower number. When the pointer is directly on a number, look at the dial on the right to see if the pointer has moved past zero. If it has not passed zero, use the lower number.



To figure out how many kilowatt-hours you've used, simply subtract your previous reading from the new reading.

**Please
No Staples
or Paper Clips**



Please return only the Payment Stub of this bill with your payment in the envelope provided. Do not send cash. Bring the entire bill if payment is made in person. Thank you.

Attachment B
All Purpose Bill Backer
Form 14-579
Redline

HELPFUL PHONE NUMBERS

Toll free numbers ~~below are available from anywhere in California only~~

RESIDENTIAL SERVICES

~~Service Turn On, Turn Off,~~
~~Transfer, Question About Bill~~ 1-800-684-8123
~~Payment, Account Balance, and~~
Extensions 1-800-950-2356

CALIFORNIA ALTERNATE RATES

FOR ENERGY (CARE) 1-800-447-6620

AUTHORIZED PAYMENT LOCATIONS

..... 1-800-747-8908

EMERGENCY SERVICES & 1-800-611-1911

~~Power Outages, Lines Down, Street Light Repair~~

DIRECT ACCESS Program

~~SERVICE INQUIRIES~~ 1-800-799-4723

COMMERCIAL AND INDUSTRIAL SERVICES

~~Mon-Fri 7 am-7 pm; Sat 8 am-5 pm~~ 1-800-990-7788

~~AGRICULTURAL SERVICES~~ 1-800-896-1245

~~CATALINA ISLAND~~ 1-800-367-8851

HEARING & SPEECH

IMPAIRED (TDD) 1-800-352-8580

ENERGY THEFT HOTLINE 1-800-227-3901

Toll free number ~~below available from anywhere in U.S. and Canada~~

GENERAL SERVICES 1-800-655-4555

MULTICULTURAL SERVICES

Add: Toll free numbers from anywhere in California

~~Multicultural representatives are available to assist customers speaking the following languages.~~

~~Cambodian - Mon-Fri 8 am-5 pm~~

~~xxxxxxx~~ 1-800-843-1309

~~Chinese - Mon-Fri 8 am-5 pm~~

~~xxxxxxx~~ 1-800-843-8343

~~Korean - Mon-Fri 8 am-5 pm~~

~~xxxxxxx~~ 1-800-628-3061

~~Spanish - 7 days a week 8 am-8 pm~~

~~Para obtener servicio en español~~ 1-800-441-2233

~~Vietnamese - Mon-Fri 8 am-5 pm~~

~~Tin We bikng tieng Vitt, lien lac~~ 1-800-327-3031

CORRESPONDENCE

Southern California Edison
P. O. Box 6400
Rancho Cucamonga, CA
91729-6400

PAYMENTS

Southern California Edison
P. O. Box 600
Rosemead, CA
91770-0001

INTERNET ADDRESS <http://www.sce.com>

PAYING YOUR BILL

- By Mail - Send payment in the enclosed envelope
- In Person - Pay at any Southern California Edison (SCE) authorized payment location
- Electronically - Call us for electronic payment options
- Unable to Pay - Call us now, if you need to make payment arrangements or information on agencies to assist you

COMPETITION TRANSITION CHARGE (CTC)

- In accordance with the California Public Utilities Code, all departing Load Customers, Direct Access Customers, and Southern California Edison Bundled Service Customers are responsible for paying the Competition Transition Charge (CTC)

TRUST TRANSFER AMOUNT

- The Trust Transfer Amount reflects the Fixed Transition Amount (FTA), chargeable to residential and small commercial customers pursuant to state law and a financing order issued by the California Public Utilities Commission. The Trust Transfer Amount is the property of SCE Funding LLC and is collected by Southern California Edison solely as servicing agent for SCE Funding LLC.

PAST DUE BILLS

- The bill is due when you receive it and becomes past due 19 days after date prepared
- If you, as a residential customer claims an inability to pay and Southern California Edison does not offer payment arrangements, ~~he/she~~ you may contact the California Public Utilities Commission (CPUC)
- You will have 15 days at your new address to pay a bill from a prior address before your service will be terminated
- Residential Service will not be terminated for non-payment of bills for other classes of service
- Termination of electric service requires a reconnection charge
- Unpaid closing bills may be given to a Credit Reporting Agency
- A deposit twice your maximum monthly bill may be required to ~~reestablish credit on your account if payments are not received on time~~

FIELD ASSIGNMENT CHARGE

A Field Assignment Charge may appear on your next bill if ~~Southern California Edison~~ visits your premises because of failure to pay your bill.

RULES AND RATES

The full extent of ~~Southern California Edison's~~ rules and rates are available for inspection upon request.

DISPUTED BILLS

If you believe your bill is incorrect, call us as soon as you receive it and we will provide you with a prompt explanation. If you are still unsatisfied after the ~~Southern California Edison~~ review, you may send a written complaint to the ~~California Public Utilities Commission (CPUC)~~ at the address below. To inquire about this procedure by telephone, call the CPUC at 1-800-649-7570, (TDD) 213-897-0426. To avoid termination of service while disputing a bill, you must pay the bill or send the payment amount to the CPUC before the past due date. The CPUC accepts payment only for matters that relate directly to the accuracy of your bill.

Your complaint should include the following:

- A copy of your bill
- A letter explaining why you think ~~Southern California Edison~~ did not follow the rules or rates
- A check or money order for the amount you are disputing made payable to CPUC

Send the above items to:

California Public Utilities Commission

~~State Office Building~~

505 Van Ness

San Francisco, CA 94102

INTERNET ADDRESS: <http://www.cpuc.ca.gov>

While your complaint is being investigated, you are responsible for paying any new ~~Southern California Edison~~ bills that become due. You must follow the above procedures for each bill you are disputing. The CPUC will review your complaint and contact you with the results. Depending on the results of their investigation, the CPUC will either return your payment to you or forward it to ~~Southern California Edison~~ to apply to your account.

(Add How to Read the Meter and meter dials)

Please
No Staples
or Paper Clips



Please return only the Payment Stub of this bill with your payment in the envelope provided. Do not send cash. Bring the entire bill if payment is made in person. Thank you.