

PUBLIC UTILITIES COMMISSION

SAN FRANCISCO, CA 94102-3298



October 3, 2003

Advice Letter 1446E|E-A

OCT 09 2003

REVENUE & TARIFFS DEPT.

Mr. Akbar Jazayeri, Director
Revenue and Tariffs
Southern California Edison Company
P O Box 800
Rosemead, CA 91770

Reference: Establishment of Form 14-574, Energy Statement Format - Internet
Billing and Payment

Dear Mr. Jazayeri:

Advice Letter 1446E|E-A is effective August 21, 2003 by Resolution E-3711. A copy of the advice letter and resolution are sent herewith for your records.

Sincerely,

A handwritten signature in cursive script that reads "Paul Cannon".

Director
Energy Division

Filed: 9/5/03
Effective: 8/21/03

September 5, 2003

ADVICE 1446-E-A
(U 338-E)

PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA
ENERGY DIVISION

SUBJECT: Supplement to the Establishment of Form 14-574, Energy Statement
Format – Internet Billing and Payment

In compliance with Resolution E-3711, Southern California Edison Company (SCE) hereby submits for filing the following changes to its tariff schedules. The revised tariff sheets are listed on Attachment A and are attached hereto.

PURPOSE

This advice filing revises Rule 9, Rendering and Payment of Bills, to add: (1) all of SCE's accepted bill payment methods; and (2) a new section entitled "Privacy of Customer Information," to clarify that SCE will not release a customer's information to a third party without the customer's electronic signature or voice/written consent, pursuant to Resolution E-3711.

This advice filing supplements in part Advice 1446-E.¹

BACKGROUND

On March 30, 2000, SCE submitted for filing Advice 1446-E to establish Form 14-574, Energy Statement, Format - Internet Billing and Payment (Format - IBP). The establishment of Format - IBP would enable Bundled Service Customers and Direct Access Customers with Utility Distribution Company (UDC) Consolidated or Dual Bill Presentation, receiving service on domestic or general service rate schedules, to receive and pay their SCE bills electronically through the Internet.

On April 14, 2000, Utility.com protested Advice 1446-E, offering three reasons for its protest: (1) SCE's limited participation in the program to only one bill aggregator, CheckFree; (2) SCE

¹ For administrative ease, SCE is submitting the updated Table of Contents in its entirety.

did not clearly state that its IBP service will be offered to all customers, whether Direct Access or Bundled; and (3) SCE did not guarantee continuity of electronic billing service when a customer switches from Bundled service to Direct Access, Energy Service Provider (ESP) to ESP, or Direct Access to Bundled service.

On April 27, 2000, SCE filed a response to Utility.com's protest. In its response, SCE stated, that:

- (1) SCE did not place restrictions on the number of bill aggregators and was looking at other billing agents with which to do business.
- (2) IBP is available to all Bundled Service Customers and all Direct Access Customers who have UDC Consolidated or Dual Bill Presentation. All customers on all rate schedules, including Schedule D are eligible for IBP service.
- (3) SCE cannot offer Format – IBP services to Direct Access Customers who choose a bill aggregator's Consolidated Billing. For such customers, the bill aggregator would send the bill to the customer. SCE can only offer IBP where SCE presents its bill to the customer, such as Bundled or Direct Access Customers. Under such a circumstance, SCE cannot guarantee continuity of electronic billing service.

On August 21, 2003, the Commission issued Resolution E-3711 which approved SCE's Advice 1446-E with certain modifications and conditions. Resolution E-3711, among other things, ordered SCE to: (1) specify in its tariffs that additional fees may be assessed for alternative bill payment services, such as bill aggregators and credit card companies; (2) list clearly in its tariffs all accepted methods of payment; (3) preserve customer's privacy by adding in its tariffs a statement to the effect that SCE shall not release confidential information, including financial information, to a third party without the customer's consent. This supplemental filing is made in compliance with Resolution E-3711.

No cost information is required for this advice filing.

This advice filing will not increase any rate or charge, cause the withdrawal of service, or conflict with any other schedule or rule. Therefore, a resolution is not required for the approval of this filing.

EFFECTIVE DATE

In compliance with Resolution E-3711, this advice filing will become effective on August 21, 2003.

NOTICE

Anyone wishing to protest this advice filing may do so by letter which must be received by SCE no later than 20 days after the date of this advice filing. Protests should be mailed to:

IMC Program Manager
c/o Jerry Royer
Energy Division
California Public Utilities Commission
505 Van Ness Avenue, Room 4002
San Francisco, California 94102
Facsimile: (415) 703-2200
E-mail: jjr@cpuc.ca.gov

Copies should also be sent to the attention of the Director, Energy Division, Room 4004 (same address above).

In addition, protests and all other correspondence regarding this advice letter should also be sent by letter and transmitted via facsimile to the attention of:

Akbar Jazayeri
Director of Revenue and Tariffs
Southern California Edison Company
2244 Walnut Grove Avenue, Rm. 303
Rosemead, California 91770
Facsimile: (626) 302-4829
E-mail: AdviceTariffManager@sce.com

Bruce Foster
Vice President of Regulatory Operations
c/o Karyn Gansecki
Southern California Edison Company
601 Van Ness Avenue, Suite 2040
San Francisco, California 94102
Facsimile: (415) 673-1116
E-mail: karyn.gansecki@sce.com

There are no restrictions on who may file a protest, but the protest shall set forth specifically the grounds upon which it is based and shall be submitted expeditiously.

In accordance with Section III, Paragraph G, of General Order No. 96-A, SCE is mailing copies of this advice filing to the interested parties shown on the attached service list. Address change requests to the attached GO 96-A service list should be directed to AdviceTariffManager@sce.com or (626) 302-3985. For changes to all other service lists, please contact the Commission's Process Office at (415) 703-2021 or by electronic mail at Process_Office@cpuc.ca.gov.

Further, in accordance with Public Utilities Code Section 491, notice to the public is hereby given by filing and keeping the advice filing open for public inspection at SCE's corporate

headquarters. To view other SCE advice letters filed with the Commission, log on to SCE's web site at <http://www.sce.com/adviceletters>.

For questions, please contact Pat Aldridge at (626) 302-4617 or by electronic mail at Pat.Aldridge@sce.com.

Southern California Edison Company

Akbar Jazayeri

AJ:eml:1446ea.doc
Enclosures

Cal. P.U.C. Sheet No.	Title of Sheet	Cancelling Cal. P.U.C. Sheet No.
Revised 35335-E Revised 35336-E	Rule 9 Rule 9	Revised 29957-E Revised 29959-E
Revised 35337-E Revised 35338-E Revised 27184-E	Table of Contents Table of Contents Table of Contents	Revised 35190-E Revised 33968-E Revised 25908-E

Rule 9
RENDERING AND PAYMENT OF BILLS

Sheet 2

(Continued)

B. Reading of Separate Meters Not Combined. For the purpose of billing, each meter upon the customer's premises will be considered separately, and the readings to two or more meters will not be combined except as follows:

1. Where combinations of meter readings are specifically provided for in the rate schedule.
2. Where SCE's operating convenience requires the use of more than one meter.

C. Payment of Bills. All Bills and Summary Bills are due and payable on presentation, and payment should be received at the office of SCE or by a representative or agent authorized by SCE. Accepted methods of payment are as follows:

1. Checks sent via the U.S. mail to the address on the payment stub, or
2. Checks, money orders, or cash paid at any SCE Payment Office or an authorized payment location, or
3. Electronically through SCE's electronic bill presentation and payment service, Pay-by-Phone service, Direct Payment service, QuickCheck, or EDI for commercial customers, or
4. Electronically by a recurring automatic bank debit or an electronic funds transfer the customer initiates through a third party. A transfer or transaction fee over and above the SCE bill amount may be charged to the customer by a third-party vendor for these services, or
5. Any other means mutually agreeable to SCE and the customer.

(N)

(N)

D. Returned Check Charge. SCE may require payment of a \$9.00 returned check charge for any check returned from the bank unpaid. The Returned Check Charge shall also apply to any forms of payment that are subsequently dishonored.

E. Level Pay Plan.

Small commercial and lighting customers who are served by SCE on Schedule GS-1 and residential customers qualifying for Baseline allocations, who are served by SCE under Schedule D or D-CARE, all of whom want to minimize variations in monthly bills, may elect to participate in the Level Pay Plan. Customers can join the plan in any month of the year and the plan will extend for 12 subsequent months. However, customers may voluntarily withdraw from the plan upon written notice to SCE and a settlement bill will be generated in accordance with the provision of Section E.4. Meters will normally be read and billed at regular monthly intervals. The terms and conditions of the Level Pay Plan are as follows:

1. Level Pay Plan is open to customers regardless of length of service with SCE.
2. The Level Pay Plan amount is due upon presentation as described in Section E.3.
3. Customers shall pay the Level Pay Plan amount shown due each month before it becomes Past Due as described in Rule 11, Section A, Discontinuance and Restoration of Service.
4. At the one (1) year anniversary of Level Pay Plan participation, all customers will receive a settlement bill. Customers will also receive a settlement bill if they voluntarily withdraw from the plan.

(Continued)

(To be inserted by utility)

Advice 1446-E-A
Decision _____

Issued by

John R. Fielder
Senior Vice President

(To be inserted by Cal. PUC)

Date Filed Sep 5, 2003
Effective Aug 21, 2003
Resolution E-3711

Rule 9
RENDERING AND PAYMENT OF BILLS

Sheet 4

(Continued)

F. Late Payment Charge. (Continued)

Where a Customer Account or Summary Bill serves a State agency, and payment is not received within 50 calendar days after the postmark date of the bill, the late payment charge applicable to that Customer Account or Summary Bill will be at a rate of one (1) percent above the rate accrued on June 30 of the prior year by the Pooled Money Investment Account (PMIA), but not to exceed 15 percent, all as set forth in Government Code Section 926.17(b)(1). Such rate shall be applied to and accrue on a state agency Customer Account or Summary Bill only after 50 days from the date of the postmark on the bill has elapsed.

"Postmark date" is applicable only to state agencies in determining the Late Payment Charge. For all other accounts, the Late Payment Charge date is calculated from the "date of presentation" which is the terminology used consistently in SCE's other tariffs such as Rule 11.A.

The State of California shall notify SCE as to which Customer Accounts or Summary Bills serve state agencies. The provisions of the above paragraph shall apply after such notification, except where SCE has previously identified the account as one belonging to a state agency.

G. Field Assignment Charge.

SCE may require payment of a Field Assignment Charge of \$10.00, no more than once per account per billing period, when an authorized SCE representative makes a call to a customer's premises because of the customer's failure to pay in accordance with Rule 11.B, F or I or Rule 6.A, B or C. This field assignment charge may be required if the call resulted in the granting of an extension, a field collection, or disconnection of service. If the Field Assignment Charge is required, it will appear on the customer's next regular bill or Summary Bill.

H. Privacy of Customer Information.

To preserve a customer's privacy when receiving and paying electric bills through the Internet, SCE shall not release confidential information, including financial information, to a third party without an electronic signature or voice/written consent from the customer.

(N)
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|
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(N)

(To be inserted by utility)

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Date Filed Sep 5, 2003
Effective Aug 21, 2003
Resolution E-3711



TABLE OF CONTENTS

Sheet 1

Cal. P.U.C.
Sheet No.

TITLE PAGE11431-E

TABLE OF CONTENTS - RATE SCHEDULES 35337-34699-35191-35192-35193-35194-35195-E (T)

TABLE OF CONTENTS - LIST OF CONTRACTS AND DEVIATIONS35195-E

TABLE OF CONTENTS - RULES35338-E (T)

TABLE OF CONTENTS - BASELINE REGIONS33629-E

TABLE OF CONTENTS - SAMPLE FORMS 33630-31856-27787-31900-27184-35196-35197-E (T)

.....27618-E

PRELIMINARY STATEMENT:

A. Territory Served22909-E

B. Description of Service22909-E

C. Procedure to Obtain Service22909-E

D. Establishment of Credit and Deposits22909-E

E. General..... 22909-24193-24194-E

F. Symbols24194-E

G. Gross Revenue Sharing Mechanism 26584-26585-26586-26587-26588-26589-26590-E
.....26591-26592-26593-27050-E

H. Baseline Service 11457-31455-11880-11881-31679-E

I. Baseline Balancing Account..... 34432-34433-E

J. Employee-Related Balancing Account.....33434-E

K. Nuclear Decommissioning Adjustment Mechanism 34435-34436-E

L. Performance-Based Ratemaking Exclusions Distribution Adjustment Mechanism
..... 34437-34438-34439-34440-E

M. Income Tax Component of Contributions 16039-24573-E

N. Memorandum Accounts..... 21344-33411-28740-32335-28276-31526-31499-32674-30253-E
..... 30254-30255-34441-33412-33413-27639-27640-22374-27641-27642-26595-27643-E
..... 27644-27645-27646-27647-27648-27649-27650-27651-27652-27653-27654-27655-E
..... 27656-31327-26596-26005-21960-22046-34441-34442-22546-27658-23703-27465-29774-E
..... 29775-29776-29777-27663-27664-27665-30057-30058-30059-30060-26484-26485-E
..... 23212-28280-24197-29470-26486-29471-24199-29472-23221-23222-23223-24200-E
..... 26487-29473-23227-28281-28282-24244-24477-24812-22380-28283-22621-22622-E
..... 24272-27015-30257-27476-26007-26757-26996-26735-26314-27500-27424-27425-E
..... 27477-29778-28408-29789-29488-28874-29419-32988-31138-31156-34420-31665-31936-E
.....32936-E

O. California Alternative Rates for Energy (CARE) Adjustment Clause
.....30258-30259-30260-30261-30262-30263-E

P. Optional Pricing Adjustment Clause (OPAC)..... 20625-20626-24169-22165-20629-E

(Continued)

(To be inserted by utility)
Advice 1446-E-A
Decision _____

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Date Filed Sep 5, 2003
Effective _____
Resolution E-3711

TABLE OF CONTENTS

Sheet 8

(Continued)

RULES

<u>Rule No.</u>	<u>Title of Sheet</u>	<u>Cal. P.U.C. Sheet No.</u>
1	Definitions 27921-31051-27922-29490-29491-24681-24283-22919-22920-E 22921-22922-27741-22924-22925-E	
2	Description of Service 22926-22927-22928-25264-22930-22931-22932-E 22933-22934-22935-22936-22937-22938-22939-22940-22941-E	
3	Application for Service 22942-22943-E	
4	Contracts 22944-22945-E	
5	Special Information Required on Forms 27742-27743-27744-31052-E	
6	Establishment and Re-establishment of Credit 22950-22951-E	
7	Deposits 22952-22953-E	
8	Notices 27746-27747-E	
9	Rendering and Payment of Bills 29956-35335-29958-35336-E	(T)
10	Disputed Bills 27748-27749-E	
11	Discontinuance and Restoration of Service 22964-22965-22966-22967-22968-E 22969-22970-22971-22972-E	
12	Rates and Optional Rates 27750-27751-E	
13	Temporary Service 24683-E	
14	Shortage of Supply and Interruption of Delivery 22976-26339-E	
15	Distribution Line Extensions 24684-24685-24686-27141-27026-27027-27028-E 24691-28091-27029-24694-27030-33961-31053-24698-24699-E	
16	Service Extensions 24700-24701-27143-24703-24704-24705-27144-E 24707-24708-24709-24710-24711-33962-33963-24714-24715-24716-24717-E	
17	Adjustment of Bills and Meter Tests 19616-19617-19618-19619-19620-E	
18	Supply to Separate Premises and Use by Others 31054-23017-E	
20	Replacement of Overhead With Underground Electric Facilities 31867-23019-23020-31868-26177-31869-E	
21	Generating Facility Interconnections 31574-31575-31576-31577-31578-31579-E 31580-31581-31582-31583-31584-31585-31586-31587-31588-31589-31590-32318-E 31592-31593-31594-31595-31596-31597-31598-31599-31600-31601-31602-31603-E 31604-31605-31606-31607-31608-31609-31610-31611-31612-31613-31614-31615-E 31616-31617-31618-31619-31620-E	
22	Direct Access 31055-24285-24286-24287-31056-24289-31057-30002-30003-24293-E 24294-25943-25114-24297-25944-24299-25818-25819-25820-25821-25822-25823-E 24306-24307-25824-25825-24310-24311-24312-24313-24314-24315-24316-24317-E 24318-24319-24320-24852-24322-24853-24324-24325-24326-24327-24328-24329-E 24330-24331-24332-24333-E	

(Continued)

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Advice 1446-E-A
Decision _____

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Date Filed Sep 5, 2003
Effective _____
Resolution E-3711

TABLE OF CONTENTS

Sheet 14

(Continued)

SAMPLE FORMS (Continued)

<u>Form No.</u>	<u>Statements</u>	<u>Cal. P.U.C. Sheet No.</u>
14-200	Statement of Energy Delivered	11335-E
MR-470	Invoice for Lighting - Street and Highway	5955-E
14-574-O	Energy Statement, Format A ("Past Due" Notice)	20723-E
14-574	Energy Statement, Format A	32091-E
14-574	Energy Statement, Format A.1	34280-E
14-574	Energy Statement, Format B	32092-E
14-574	Energy Statement, Format B.1	34281-E
14-574	Energy Statement, Format C	32093-E
14-574	Energy Statement, Format C.1	34282-E
14-574	Energy Statement, Format D	32094-E
14-574	Energy Statement, Format D.1	34283-E
14-574	Energy Statement, Format E	32095-E
14-574	Energy Statement, Format E.1	34284-E
14-574	Energy Statement, Format F	32096-E
14-574	Energy Statement, Format F.1	34285-E
14-574	Energy Statement, Format G	32097-E
14-574	Energy Statement, Format G.1	34286-E
14-574	Energy Statement, Format H	32098-E
14-574	Energy Statement, Format H.1	34287-E
14-574	Energy Statement, Format I	32099-E
14-574	Energy Statement, Format I.1	34288-E
14-574	Energy Statement, Format IBP	27183-E
14-574	Energy Statement, Format J	32100-E
14-574	Energy Statement, Format J.1	34289-E
14-574	Energy Statement, Format K	32101-E
14-574	Energy Statement, Format K.1	34290-E
14-574	Energy Statement, Format L	32102-E
14-574	Energy Statement, Format L.1	34291-E
14-574	Energy Statement, Format M	25907-E

(N)

(Continued)

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