

1) Click on the 'Tools' Menu
2) Select 'Internet Options'

Update Your Account Information

To update your account information, complete and submit this online form or call our 24-hour Customer Service line at 1-800-655-4555.

* indicates required fields

Requestor Information

*Requested By:
*Relationship:
(your relationship to the account name)
*Contact Phone Number: - - Ext
*Phone Location:
*Phone Type:

For Account Verification
Please enter current account information.

*Name on Account:
*E-mail Address:
*Customer Account: 2 -

Enables you to change settings.

3) Click on the 'Accessibility' button

Internet Options

General Security Privacy Content Connections Programs Advanced

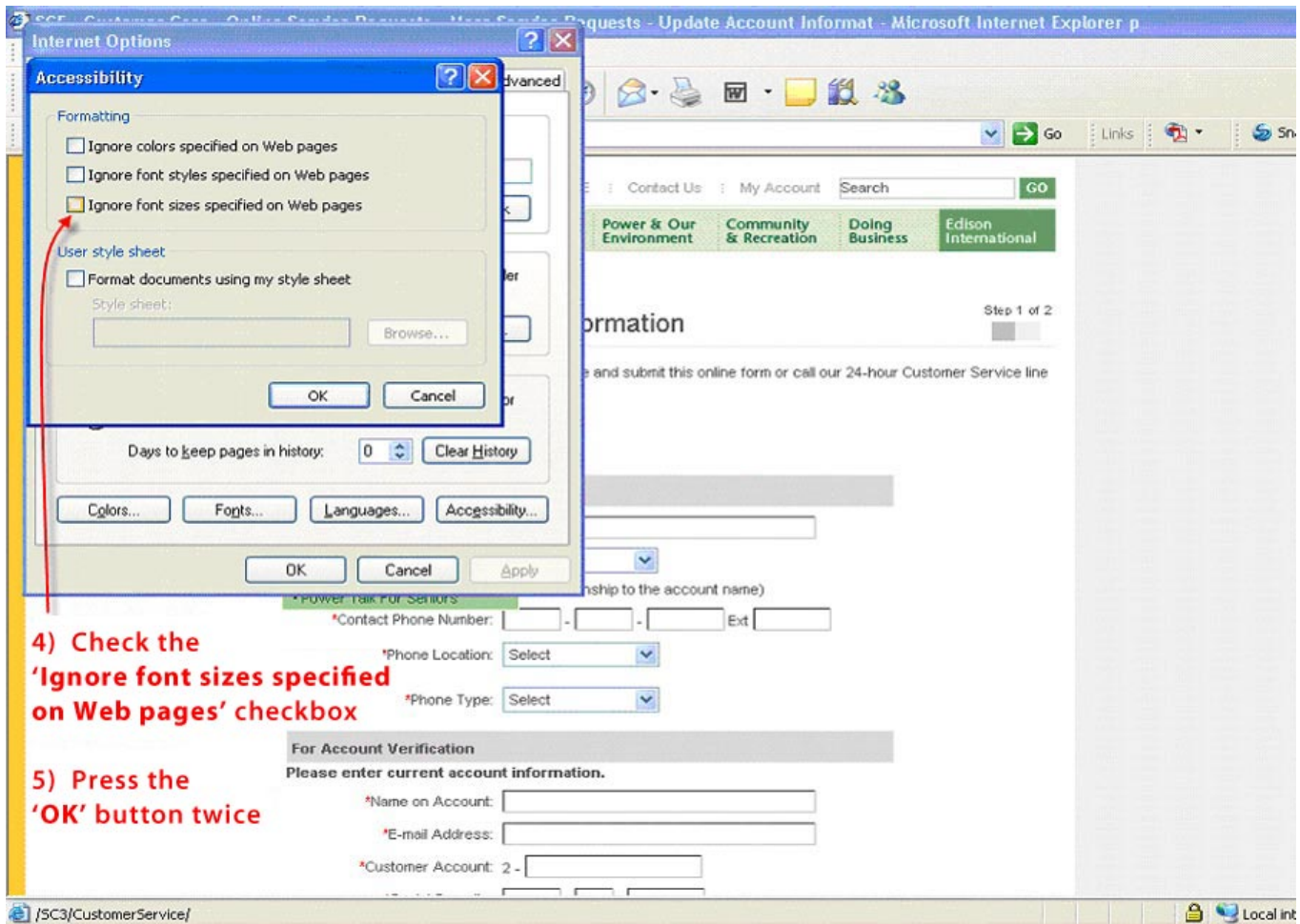
Home page
You can change which page to use for your home page.
Address:
Use Current Use Default Use Blank

Temporary Internet files
Pages you view on the Internet are stored in a special folder for quick viewing later.
Delete Cookies... Delete Files... Settings...

History
The History folder contains links to pages you've visited, for quick access to recently viewed pages.
Days to keep pages in history: Clear History

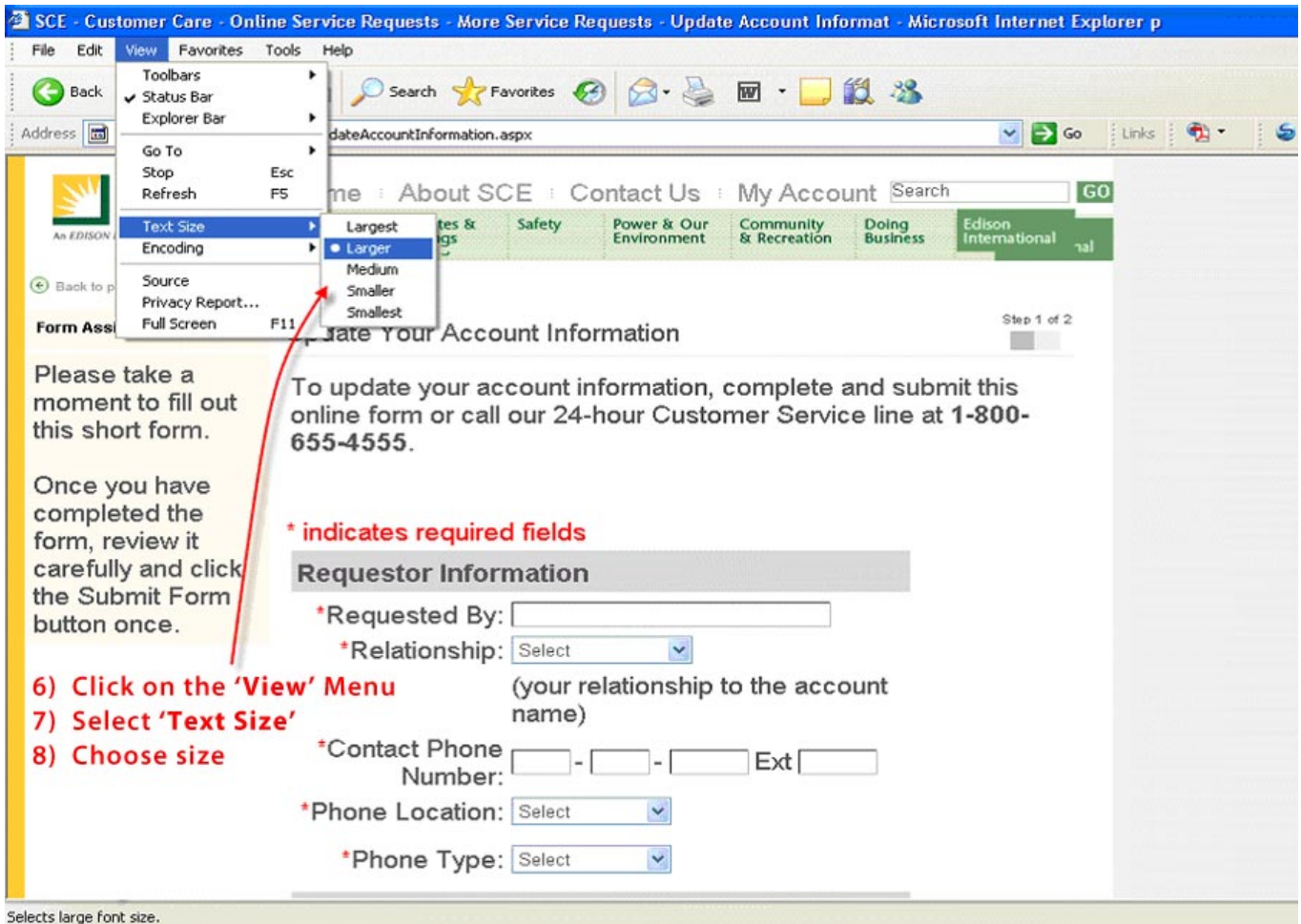
Colors... Fonts... Languages... **Accessibility...**

OK Cancel Apply



4) Check the 'Ignore font sizes specified on Web pages' checkbox

5) Press the 'OK' button twice



Please take a moment to fill out this short form.

Once you have completed the form, review it carefully and click the Submit Form button once.

6) Click on the 'View' Menu
7) Select 'Text Size'
8) Choose size

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