

Medical Baseline Program



SCE'S MEDICAL BASELINE PROGRAM: POWER TO HELP

If you, or someone who shares your home full-time, require certain medical equipment for life support or to treat specific illnesses, Southern California Edison's **Medical Baseline Program** can provide an additional baseline energy allowance to help you manage your energy needs.

To be eligible for this program, you need to get your physician's (M.D. or O.D.) certification and signature. In addition, if your medical information, eligibility status, address or phone number change, you must notify SCE immediately.

BASELINE ALLOCATION

The Baseline Allocation is a number of kilowatt hours (kWh) of electricity set by the California Public Utilities Commission to be provided daily to SCE residential customers for basic services. Three factors are used in setting your baseline allocation:

- **Where you live** — There are nine baseline regions in SCE's service area, which can be found on www.sce.com/baseline;
- **The season** — Winter or summer; and
- **The type of power used for your appliances** — Electricity or a combination of electricity and gas.

In general, a greater amount of baseline kWh is allocated to customers who live in warmer climates during the summer season and to those residences with electricity as their sole source of energy.

The Medical Baseline Allocation provides an additional amount of kWhs per day at the lowest baseline rate in effect to qualified customers.

HOW MUCH ADDITIONAL ALLOCATION WILL BE PROVIDED UNDER THE MEDICAL BASELINE?

Qualified SCE customers receive an additional 16.5 kWh per day at the lowest baseline rate. The Medical Baseline Allocation is provided year-round, and specific renewal conditions apply. For Santa Catalina Island gas customers, the standard Medical Baseline Allocation is 0.822 therms per day.

HOW YOU MAY QUALIFY

You, or someone who is a full-time resident in your home, must be:

- **Dependent on life-support devices*** used in the home to sustain life or relied upon for mobility as determined by a licensed doctor; and/or
- **A paraplegic, hemiplegic, quadriplegic, multiple sclerosis or scleroderma patient** with special heating and/or cooling needs.

* *The qualifying life-support devices include, but are not necessarily limited to:*

- aerosol tents
- apnea monitors
- hemodialysis machines
- compressors
- electric nerve stimulators
- pressure pumps
- electrostatic nebulizers
- intermittent positive pressure breathing machines
- ultrasonic nebulizers
- iron lungs
- kidney dialysis machines
- suction machines
- motorized wheelchairs
- pressure pads
- respirators

Customers enrolled in SCE's Medical Baseline program receiving a medical baseline allowance specifically for air conditioning use related to medical reasons do not qualify for SCE's Summer Discount Plan.

Please note: Equipment used for physical therapy generally does not qualify for the Medical Baseline Allocation.

COST FOR PARTICIPATING IN THE MEDICAL BASELINE PROGRAM

There is no cost associated with this program.

ADDITIONAL EQUIPMENT

SCE requires no additional equipment for Medical Baseline customers. SCE cannot guarantee uninterrupted gas and electric service, so if you depend on electrically-operated life support or mobility equipment, you should **be prepared at all times with a back-up power system** or other plan to ensure your own health and safety during outages. If you purchase a back-up generator for your home, state law requires that you notify SCE at **(800) 684-8123**.

HOW THE MEDICAL BASELINE ALLOCATION WORKS WITH THE STANDARD BASELINE ALLOCATION

Say, for example, that you live in San Dimas, California in Baseline Region 9. It's summer, your appliances are powered by both gas and electricity, and you have

30 days in your billing period. Under this example, your daily baseline allocation would be 10.5 kWh, and your normal monthly baseline allocation would be 315 kWh (10.5 x 30 days). However, under the Medical Baseline Allocation Program, you would receive an additional daily allocation of 16.5 kWh, bringing your total baseline allocation to 810 kWh per month.

WOULD THE MEDICAL BASELINE PROGRAM LOWER YOUR BILL?

Depending on the amount of electricity you use, your bill may be lower under the Medical Baseline Program. Based on the same example provided above, using 1,500 kWh for that particular billing period, the bill for a customer without the Medical Baseline Allocation would be approximately \$354.83 for that particular month. The bill for a customer with the Medical Baseline Allocation would be approximately \$261.87 for the billing period and kWh usage (see chart below).

Comparison of Estimated Bill Amounts for a Standard Baseline Allocation Customer and a Medical Baseline Allocation Customer							
	Daily kWh Allocation		Days in the Billing Period	=	Total Monthly Baseline Allocation	Monthly kWh Usage	Bill Amount
Standard Baseline Customer	10.5	x	30	=	315	1,500	\$354.83
Medical Baseline Customer	27	x	30	=	810	1,500	\$261.87

OTHER BENEFITS FROM THE MEDICAL BASELINE ALLOCATION PROGRAM

In the event that the California Independent System Operator declares a Stage 3 Emergency and calls for a firm load reduction or rotating outage, **SCE will make its best efforts to automatically contact all Medical Baseline customers through its auto-dialer notification system.** The critical care customers will be contacted first, followed by non-critical care Medical Baseline customers. The notification is a pre-recorded, 30-second message warning of the Stage 3 Emergency and possible rotating outage, and advising that precautionary measures should be taken to ensure the health and welfare of these customers.

This fact sheet is meant to be an aid to understanding SCE's pricing schedules. It does not replace the CPUC-approved tariffs. Please refer to the individual rate schedule of interest for a complete list of terms and conditions of service, which can be viewed online at www.sce.com.

Customer account and telephone numbers are updated to the auto-dialer list on a weekly basis. Please note that SCE may receive as little as 10 minutes' notice from CAISO of a firm load reduction requirement, and is unable to ensure that Medical Baseline customers will receive a notification before being affected by a rotating outage.

Additional Medical Baseline Allocations are available to those in extreme need. If you feel that you require an additional allocation, please contact SCE at **(800) 447-6620** for further details and requirements.

HOW TO APPLY

Applying for the program is simple.

1. Call SCE at **(800) 684-8123** and tell the representative that you would like to apply, or visit us at www.sce.com/medicalbaseline to download an application.
2. Complete the application.
3. Have your physician fill out the required information on the second sheet of the application.
4. Mail your completed application to:
Southern California Edison
Medical Baseline Department
P.O. Box 9527
Azusa, CA 91702-9954

Once we receive and review the application and determine whether or not you are eligible, you will be notified by mail.

Renewing a Medical Baseline Application

If, according to your physician, you are considered a critical care customer with a permanent diagnosis, you are required to renew your application every two years. If you are a non-critical care customer, renewal is required yearly. A notice and application will be sent to you prior to your renewal date.

HOW TO REACH US

Web: www.sce.com/medicalbaseline

Telephone:

English	800-684-8123
Spanish / Español	800-441-2233
Chinese / 中文	800-843-8343
Korean / 한국어	800-628-3061
Vietnamese / Tiếng Việt	800-327-3031
Cambodian / ខ្មែរ	800-843-1309
TTY	800-352-8580

