



P.O. Box 300
Rosemead, CA
91771-0001
www.sce.com

Your electricity bill

VALUED CUSTOMER / Page 1 of 4

For billing and service inquiries call 1-800-684-8123

Date bill prepared: Mmm dd 'yy

Customer account 0-00-000-0000
Service account 0-000-0000-00
SERVICE ADDRESS
MONTEREY PARK, CA 91755
Rotating outage Group A123

Your account summary

Previous Balance	\$2,210.47
Payment Received xx/xx	\$2,210.47
Balance forward	\$0.00
Your new charges	\$2,184.05
Total amount you owe by Mmm dd 'yy	\$2,207.35

Compare the electricity you are using

For meter V000E-999999 from Mmm dd 'yy to Mmm dd 'yy

Total electricity you used this month in kWh 7,182

Your next billing cycle will end on or about Mmm dd 'yy.

Summary of your billing detail

Service account	Service address	Billing period	Your rate	New charges
3-000-0000-00	54321 ANY STREET MONTEREY PARK, CA 91755	Mmm dd'yy to Mmm dd 'yy	TOU-EV-3 (Direct Access)	\$2,184.05
3-000-0000-00	54321 ANY STREET MONTEREY PARK, CA 91755	Mmm dd'yy to Mmm dd 'yy	ESP (Direct Access)	\$23.30
				\$2,207.35

(Tear here)

Please return the payment stub below with your payment and make your check payable to Southern California Edison.
If you want to pay in person, call 1-800-747-8908 for locations, or you can pay online at www.sce.com.

(Tear here)



Customer account 0-00-000-0000
Please write this number on your check. Make
your check payable to Southern California Edison.

Amount due by Mmm dd 'yy **\$2,207.35**

Amount enclosed \$

VALUED CUSTOMER
54321 ANY AVE
MONTEREY PARK, CA 91755

P.O. BOX 300
ROSEMEAD, CA 91771-0001

Contact information

Customer service numbers

General Services (U.S. & Canada)	1-800-655-4555
Account Balances & Extensions	1-800-950-2356
Emergency Services & Outages	1-800-611-1911
California Alternate Rates for Energy (CARE)	1-800-447-6620
Electric Industry Restructuring	1-800-799-4723
Energy Theft Hotline	1-800-227-3901
Hearing & Speech Impaired (TTY)	1-800-352-8580

*Note - Symbols will appear on production bills

Multicultural services

Cambodian	1-800-843-1309
Chinese	1-800-843-8343
Korean	1-800-628-3061
Vietnamese	1-800-327-3031
Spanish	1-800-441-2233

Correspondence: Southern California Edison (SCE)
P.O. Box 6400 Rancho Cucamonga, CA 91729-6400

Important information

Rotating outages

A rotating outage is a controlled electric outage that lasts approximately one hour for a group of circuits, which is used during electric system emergency conditions to avoid widespread or uncontrolled blackouts. Each SCE customer is assigned a rotating outage group, shown on the upper part of the SCE bill. If your rotating outage group begins with the letters A, M, R, S, or X, you are subject to rotating outages. If it begins with N or Exempt, you are not. Your rotating outage group may change at any time. For more information, and to see which rotating outage groups are likely to be called in the event of a system emergency, visit www.sce.com or call 1-800-655-4555.

Options for paying your bill

- On-line:** www.sce.com or Electronic Fund Transfer
- Mail-in:** Check or Money order
- In Person:** Authorized payment locations 1-800-747-8908
- Phone:** QuickCheck 1-800-950-2356
- Credit Card—Visa/MasterCard* 1-800-254-4123
- Debit Card—ACCEL/NYCE/Pulse/Star 1-800-254-4123

*The Credit/Debit card payment options are not available for payment of commercial services or security deposits for commercial services.

You may call us for electronic payment options, to make payment arrangements, or for information on agencies to assist you in bill payment. If service has been disconnected, on the day of the service reconnection, be sure all appliances and other electric devices are turned off. For additional home safety tips, visit www.sce.com/safety or you may call SCE Customer Service at 1-800-655-4555.

Past due bills

Your bill was prepared on Month dd, yyyy. Your bill is due when you receive it and becomes past due 19 days after the date the bill was prepared. You will have 15 days at your new address to pay a bill from a prior address before your service will be terminated. SCE does not terminate residential service for non-payment of bills for other classes of service. Termination of electric service requires a Service Connection charge. If you are a residential customer, and claim an inability to pay and payment arrangements have not been extended to you by SCE pursuant to SCE's filed tariffs, you may contact the California Public Utilities Commission (CPUC).

Rules and rates

SCE's rules and rates are available in full at www.sce.com or upon request.

Late Payment Charge (LPC)

A late payment charge of 0.8% will be applied to the total unpaid balance on your account if full payment is not received by the due date on this bill (except for CARE and state agency accounts).

Disputed bills

If you think your bill is incorrect, call us and speak with a customer service representative, or if necessary, with a manager. If you feel unsatisfied with the result of such discussion(s), contact the CPUC, Consumer Affairs Branch by mail at: 505 Van Ness, Room 2003 San Francisco, CA 94102; or at: www.cpuc.ca.gov, 1-800-649-7570, TTY: 1-800-229-6846. Include a copy of your bill, why you believe SCE did not follow its rules and rates, and a check or money order made out to the CPUC for the disputed amount. You must pay the disputed amount, or send it to the CPUC, before the past-due date to avoid disconnection. The CPUC accepts payment only for matters relating directly to bill accuracy. While the CPUC is investigating your complaint, you must pay any new SCE bills that become due.

Electronic Fund Transfers (EFT)

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment. You will not receive your check back from your financial institution, but the transaction will appear on your financial institution statement. If you do not wish to authorize an electronic fund transfer, please call the 800 number on the front of your bill.

Definitions

- DWR Bond Charge:** Bonds issued by the Department of Water Resources (DWR) to cover the cost of buying power for customers during the energy crisis are being repaid through this charge.
- SCE Generation:** These charges recover energy procurement and generation costs for that portion of your energy provided by SCE. Beginning April 11, 2010, pursuant to CPUC Decision 10-03-022, Direct Access (DA) is again open to all non-residential customers, subject to annual limits during a four year phase-in period, and absolute limits following the phase-in. All residential customers currently returning to Bundled Service may not elect to return to DA service.
- CA Climate Credit:** Credit from state effort to fight climate change. Applied monthly to eligible businesses and semi-annually to residents.

To change your contact information, complete the form below and return it to SCE.

Change of Mailing Address: 0-00-000-0000

STREET#	STREET NAME	APARTMENT #
CITY	STATE	ZIP CODE
TELEPHONE #	E-MAIL ADDRESS	

Direct Payment (Automatic Debit) Enrollment: 0-00-000-0000

I hereby authorize SCE and my financial institution to automatically deduct my monthly payment from the checking account as shown on my enclosed check, ten calendar days after my bill is mailed.

Signature _____ Date _____

To change your checking account information or to be removed from the Direct Payment program please call SCE @

Energy Assistance Fund (EAF): I want to help people pay their energy bill through EAF. For info visit www.sce.com/eaf or call (800) 205-8596.

Round-up my bill to next whole dollar amount for EAF

Add this amount for EAF \$ _____

Select one box only and sign below for EAF:

Every Month

One Month Only

Every Month

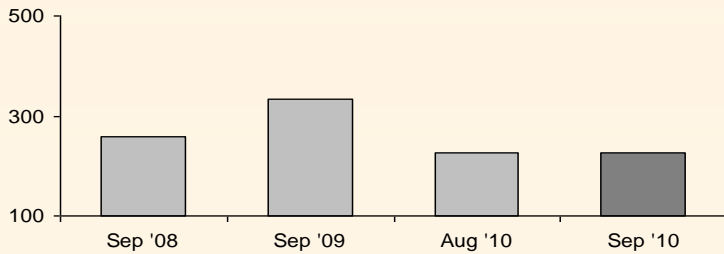
One Month Only

Service account 0-00-000-0000
Service address 0-000-0000-00
 SERVICE ADDRESS
 MONTEREY PARK, CA 91755
Rotating outage Group A123

	Electricity (kWh)	Demand (kW)	
Summer Season			
On peak	3,699	28	(Mmm dd 'yy 14:00 to 14:15)
Off peak	3,483	27	(Mmm dd 'yy 07:30 to 07:45)
Total	7,182		

Maximum demand is 28 kW

Your daily average electricity usage (kWh)



Your monthly usage may be higher than usual...
 Based on your historical usage pattern, your monthly usage is trending higher than normal. As a result, you may notice an increase in your bill. If you would like information on tips and programs that can help you lower your energy usage and your bill, please visit www.sce.com/billhelper.

Usage Comparison

	Sep '08	Sep '09	Oct '09	Nov '09	Dec '09	Jan '10	Feb '10	Mar '10	Apr '10	May '10	Jun '10	Jul '10	Aug '10	Sep '10
Total kWh used	6,613	7,701	10,000	9,295	8,965	9,800	9,100	5,999	8,200	7,410	5,500	8,475	6,800	7,189
Number of days	30	30	30	31	28	31	31	30	31	30	31	31	30	32
Appx. average kWh used/day	220	258	333	300	320	316	294	200	265	247	177	273	227	225

Details of your new charges

Your rate: TOU-EV-4 (Direct Access)
 Billing period: Mmm dd 'yy to Mmm dd 'yy (32 days)

Delivery charges

Facilities rel demand	28 kW x \$12.11000	\$339.08
Energy-Summer		
On peak	3,699 kWh x \$0.01629	\$60.26
Off peak	3,483 kWh x \$0.01629	\$56.74
Customer charge		\$133.19

Your Delivery charges include:

- \$3.59 transmission charges
- \$20.45 distribution charges
- \$0.64 nuclear decommissioning charges
- \$7.73 public purpose programs charge
- \$0.69 new system generation charge

Direct Access cost responsibility surcharge*

DA CRS DWR bond	7,182 kWh x \$0.00493	\$35.41
PCIA	7,182 kWh x \$0.00003	\$0.26
CTC	7,182 kWh x \$0.00001	\$0.07

Your overall energy charges include:

- \$0.77 franchise fees
- \$0.07 franchise fees

Other charges or credits

General Municipal Surcharge	\$65.04
Subtotal of your new charges	\$2,207.35

Additional information:

- Service voltage: 240 volts
- Generation Municipal Surcharge (GMS) factor: 0.009056
- 2009 Vintage CRS

Your new charges \$2,207.35

(* Direct Access Cost Responsibility Surcharge (DA CRS) has been authorized by the California Public Utilities Commission (CPUC) for collection of the Department of Water Resources (DWR) historic costs as well as its going forward long-term contacts costs, DWR Bond Charges, and above market costs of utility retained generation known as the Competition ?Transition Charge (CTC).

Details of your new charges (continued)

ABC Provider

Your rate: ESP
Service account: 3-000-0000-00
Billing Period: Mmm dd 'yy to Mmm dd 'yy (32 days)

ESP Energy charge (1)	\$23.00	(1) 1,500 kWh
ESP State tax charge (2)	\$0.30	(2) State tax
<hr/>		
Subtotal of your new charges	\$23.30	
<hr/>		
Your new charges	\$23.30	

Things you should know

Looking for a more convenient way to receive and pay your monthly electric bill?

Online Billing lets you view your current bill and review your account history without receiving a paper bill. Online Payment offers the convenience of paying online, any time of day, seven days a week. You'll save on postage, too. Enroll in SCE's free My Account service today at www.sce.com/mybill.

