

2023 SCE PUBLIC SAFETY POWER SHUTOFF (PSPS) RESOURCE GUIDE FOR LOCAL AND TRIBAL GOVERNMENTS

SECTION 1 - REQUESTING YOUR INPUT

IDENTIFY ACCESS AND FUNCTIONAL NEEDS* (AFN) POPULATIONS	<p>SCE recognizes the importance of reaching individuals and households with Access and Functional Needs (AFN)* in advance of and during PSPS events. We request your recommendations on identifying and contacting individuals and households with AFN in your community, including the community-based organizations that serve them, so that we can ensure our customers with AFN are signed up for PSPS notifications and receive important information to help them prepare for PSPS.</p> <p>SCE's AFN plan is available for your review at Microsoft Word - Cover Pleading for 2023 AFN Plan and 2022 Q4 Update.docx (ca.gov)</p> <p>Please add any recommendations for identification on the attached survey or send to AFNIMT@sce.com</p> <p>SCE is seeking partnerships with Tribal Governments to identify customers with access and functional needs on Tribal Lands. If you are interested in conducting an AFN Self Identification Survey with your members, please contact [employee name removed]</p> <p><small>* The CPUC has defined AFN populations as: "individuals who have developmental or intellectual disabilities, physical disabilities, chronic conditions, injuries, limited English proficiency, or who are non-English speaking, older adults, children, people living in institutionalized settings, or those who are low income, homeless, or transportation disadvantaged, including, but not limited to, those who are dependent on public transit or those who are pregnant."</small></p>
MULTI-FAMILY BUILDING OUTREACH	<p>Every year, SCE conducts outreach to owners of multi-family residential buildings in High Fire Risk Area to educate them on PSPS and request they provide information to their tenants. If you have any recommendations on how SCE can partner with owners of multi-family buildings, please provide it using this link 2023 Wildfire Engagement - Local/Tribal Government</p>

	External Survey (sce.com)
PSPS COMMUNICATIONS	<p>SCE utilizes several methods for informing Public Safety Partners such as your agency and its customers about PSPS events. These include the following</p> <ul style="list-style-type: none"> • Advance notifications to Public Safety Partners • Phone, Text, Email to customers • "Door Knock" to Medical Baseline customers if they did not respond to the PSPS notifications • Social Media • Zip Code Notifications – Customers can sign up to receive notifications if a particular zip code is impacted • Providing Social Media messages to stakeholders to stakeholders to use during PSPS events <p>Details on notifications are included in the 2022 Pre-season Report (appendix C) Misc - SCE PRESR 7-1-2022.pdf - All Documents (cpuc.ca.gov)</p> <p>Do you have any recommendations on additional outreach tools especially on how to reach visitors to the area who are not SCE customers? If so, please provide your recommendation using this link 2023 Wildfire Engagement - Local/Tribal Government External Survey (sce.com)</p>
WILDFIRE MITIGATION PLANNING	<p>Does your organization conduct wildfire mitigation? If so, please provide contact information of the staff member responsible for the mitigation work using this link 2023 Wildfire Engagement - Local/Tribal Government External Survey (sce.com)</p>

<p>COMMUNITY RESOURCE CENTER (CRC) LOCATIONS</p>	<p>In support of our communities and to reduce the impact of PSPS events, SCE provides customer care resources during events where customers can obtain the latest information on the PSPS event, get water and ice/ice vouchers, charge their portable devices, and update their contact information. This is in addition to the Community Crew Vehicles (CCVs), which will continue to be a resource for customers during PSPS events.</p> <p>A copy of SCE’s CRC plan is available in the 2022 Pre-season Report (appendix A) Misc - SCE_PRESR_7-1-2022.pdf - All Documents (cpuc.ca.gov)</p> <p>If you are open to making one of your facilities available, know of other facilities in the area that meet the criteria below or have suggestions on services the community may need during a PSPS event, please let us know in the attached survey or contact [employee name removed]</p> <p>The current list of CRC locations is available at POTENTIAL SCE COMMUNITY RESOURCE CENTERS DURING PSPS EVENTS.</p> <p>Preferred facilities are those that already serve as a public community gathering place. Minimum amenities should include:</p> <ul style="list-style-type: none"> • Space to comfortably accommodate at least 15 people. • Compliant with the American Disabilities Act or handicap accessible • Air conditioning and heating • Access to nearby restrooms • Adequate electrical outlets that can charge multiple electronics • A parking lot • Cellular/Wi-Fi connectivity • 2 egress routes <p>Non-critical but desired amenities include TV and DVD player, Wi-Fi, a refrigerator, children’s play area, EV charging stations, games and entertainment, and a backup generator.</p> <p>SCE offers compensation for the use of these facilities. Facilities serving as CRCs that are interested in SCE’s Self-Generation Incentive Program may also qualify for the equity incentive payment. The target operating hours of a CRC is 8:00 a.m. to 10:00 p.m. However, SCE is open to the facility’s available operating hours.</p>
---------------------------------------------------------------------	-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

SECTION 2: PSPS RESOURCES FOR LOCAL AND TRIBAL GOVERNMENTS

ACCESSING PSPS CIRCUIT MAPS

Public Safety Partner Portal

SCE launched a Public Safety Partner Portal for local and tribal government officials and public safety partners to access information before and during PSPS events. The Portal includes information on the potential and actual de-energizations with maps. For selected qualified partners, depending on their emergency response role as defined by the CPUC, the portal also contains lists of medical baseline and/or critical infrastructure customers potentially impacted by a PSPS event

The Portal requires registration and the acceptance of a user agreement, as well as setting up multi-factor authentication depending on the level of access you request. GIS layers and other info is typically updated the first Tuesday of the month. Please visit monthly to ensure your organization has the latest information.

If your organization is not already signed up for portal access, please do so in advance of fire season at requestaccess.publicsafetyportal.sce.com. Contact the PSPS Portal team at publicsafetyportal@sce.com for more information.

REST site

The REST site is SCE's legacy map retrieval site. All material on the REST site is also available on the Portal. The REST site contains GIS files related to a current PSPS incident. To use the SCE REST, you must first identify authorized ArcGIS-trained staff and have them enroll with SCE. Those wishing to enroll should contact us to request an account at SCERestInfo@sce.com. SCE will process the username access upon receiving an ArcGIS request.

Note – SCE no longer publishes maps at www.sce.com/maps . That information is available at both the PSP Portal and REST service.

PSPS DECISION- MAKING PROCESS	<p>Information on how SCE determines to described in the PSPS Decision making fact sheet which is available on our website: Public Safety Power Shutoff: Decision-Making (edison.com) A video which details the decision-making process is also available at PSPS Decision-Making Energized by Edison SCE Decision Making Video</p>
PSPS SOCIAL MEDIA KIT	<p>To assist local and tribal governments to share information about potential and actual PSPS events, we have developed a social media kit. The attached Social Media Kit includes messages that you can use on your social media platforms.</p>
UPDATED WEBSITES	<p>SCE has updated and added new information on its Wildfire website. Please share on your website.</p> <p>Wildfire Safety Page - Earlier this year, SCE redesigned the Wildfire Safety Page Wildfire Safety to make it easier to navigate and understand. From this page customers can easily sign up for PSPS notifications and get information about SCE customer programs.</p> <p>Situational Awareness Page SCE recently launched a new situational awareness map on SCE.com. Weather and Fire Detection (sce.com) This page provides the latest situational awareness across the SCE service territory, including live weather data, fires captured by satellite, and ALERT Wildfire HD Camera live views. Learn more about the tool HERE.</p> <p>PSPS 5 Day Outlook – This page provides a five-day outlook by county of potential PSPS events PSPS Weather Awareness (sce.com)</p> <p>Circuit Enhancements – View the circuits that will be or are already hardened to reduce wildfire threat. Circuits are viewable by county or by entering individual addresses. Circuit Upgrades Help Reduce PSPS Outages (sce.com)</p> <p>County Grid Hardening Update - This page displays the statistics of Grid Hardening activities including covered conductor, cameras, and weather stations by county Grid Hardening by county</p> <p>Outage Center Page – Last year, SCE redesigned its outage center website Outage Center to consolidate all types of outages including PSPS, Repair, Maintenance, and Rotating Outages in a single map that allows customers to enter an address to see if they are or may be impacted by an outage</p>

SCE RELIABILITY REPORTS	<p>SCE provides annual circuit reliability reports for every city, county, and tribe in our service area. These reports have information about PSPS circuits located in the jurisdiction, SCE infrastructure work, and historical information on unplanned outages, including PSPS. Reports are available at on.sce.com/reliabilityreports</p>
SCE MAINTAINANCE OUTAGE LOOK AHEAD	<p>Authorized local and tribal government personnel may learn about planned maintenance outages in their area by reviewing their community's Critical Work Report.</p> <p>The purpose of the report is to provide local/tribal governments a 14-day look-ahead for SCE projects within their jurisdiction that require critical work. This information is intended for operational use and may not be shared with the media or the public. Data is continuously updated. Please contact your local SCE Government Relations Manager to request access for your designated user(s).</p>
SCE PSPS POST-EVENT REPORTS	<p>SCE's PSPS post-event reports are available at Utility Company PSPS Reports: Post-Event, Post-Season and Pre-Season (ca.gov). We continue to work on improving these reports to make them more transparent and clearer.</p>

<p>COMMUNICATING WITH SCE DURING PSPS EVENTS</p>	<p>During a PSPS incident, local and tribal governments can reach SCE through:</p> <ul style="list-style-type: none"> - These numbers should not be shared with the public <ul style="list-style-type: none"> • First Responders and Emergency Managers: <ul style="list-style-type: none"> ○ Phone: Business Resiliency Duty Manager 24/7 hotline: (800) 674-4478 ○ Email: Business Resiliency Duty Manager/emergencies: BusinessResiliencyDutyManager@sce.com-- Only monitored during emergency activations. • Government/tribal officials: <ul style="list-style-type: none"> ○ Phone: Liaison (government relations) 24/7 hotline: 800-737-9811. Only monitored during emergency activations. ○ Email: SCELiaisonOfficer@sce.com. Note: Only monitored during emergency activations. • Access and Functional Needs issues: <ul style="list-style-type: none"> ○ Email: AFNIMT@sce.com. Note: Only monitored during emergency activations. <p>Please continue to refer customers to our Customer Contact Center at 800-611-1911 and www.sce.com/PSPS for outage-specific inquiries.</p>
-----------------------------------------------------------------	-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

SCE RESOURCES FOR CUSTOMERS

PLEASE PROMOTE ON YOUR WEBSITE AND SOCIAL MEDIA PLATFORMS

SCE WILDFIRE RESOURCES FOR CUSTOMERS	Customers can sign up for PSPS alerts, view a map of areas impacted by PSPS and customer resources, learn how to be prepared for outages and emergencies, sign up for customer programs, see the schedule of upcoming community meetings, and other useful resources at sce.com/wildfire
OUTAGE NOTIFICATIONS	SCE customers can receive notifications for outages including PSPS and repair outages at Get Outage Alerts (sce.com)
SIGN UP FOR SCE'S MEDICAL BASELINE PROGRAM	SCE Medical Baseline Program: Customers who use electrically operated medical devices in their homes are eligible for the Medical Baseline program, and those enrolled will receive additional electricity per day at a discounted rate. If a PSPS outage occurs, we'll know to send a representative to these customers home to make contact if we are unable to reach them by email, voice call or text. More information about the program, requirements, and application process at sce.com/medicalbaseline
SIGN UP FOR CUSTOMER AND NON-CUSTOMER PSPS ALERTS	SCE PSPS Alerts: Address-signups for PPS are now available for any address, and do not require an SCE account. This is useful for caregivers, landlords, non-metered tenants, and frequent visitors to addresses that could be impacted by PPS. Customers can still sign up for customer alerts via phone, text, or email. For more details, visit: sce.com/pspsalerts Please encourage your residents and businesses to sign up for notifications.

SIGN UP FOR CUSTOMER PROGRAMS AND REBATES	<p>SCE offers programs and rebates to help customers prepare for emergencies. Please feel free to share this information with your residents and businesses:</p> <p>Rebates for portable batteries to keep critical power energized:</p> <ul style="list-style-type: none"> • \$150 power station rebate available to residents and small business customers to power small/medium devices and appliances: marketplace.sce.com/portable-power-stations/ • \$200 (or a \$600 rebate for income qualified or medical baseline customers) generator rebates to power household appliances such as refrigerators, water pumps, and garage doors: marketplace.sce.com/portable-generators/ <p>Those who rely on electrically powered medical equipment:</p> <ul style="list-style-type: none"> • Get a free backup battery to operate your medical device during an outage. Learn about the Critical Care Backup Battery Program at sce.com/customerresources.
SIGN UP FOR SCE'S WILDFIRE NEWSLETTER	<p>Keep informed about SCE's most recent wildfire mitigation efforts by signing up for our monthly Energized by Edison wildfire email newsletter.</p>
MOBILE APP	<p>"My SCE" is SCE's mobile new mobile app where customers can look up outages by address and get other information for their account</p>