

VM Program Overview

December 10, 2021

2021 QC Mileage Productivity

| 2021 QC Mileage Targets | | | | | | | | | | | | |
|-------------------------|-----------------|--------|------------|-----------|--------|--------|------------|-----------|----------|--------|------------|-----------|
| Month | HFRA & Non-HFRA | | | | HFRA | | | | Non-HFRA | | | |
| | Goal | Actual | Plus Delta | % to 8145 | Goal | Actual | Plus Delta | % to 6125 | Goal | Actual | Plus Delta | % to 2020 |
| January | 678.75 | 755 | 76.25 | 9.3 | 510.4 | 679 | 168.6 | 11.0 | 168.3 | 74 | 94.3 | 3.6 |
| February | 1357.50 | 1854 | 496.50 | 22.7 | 1020.8 | 1452 | 431.2 | 23.7 | 336.6 | 400 | 63.4 | 19.8 |
| March | 2036.25 | 2415 | 378.75 | 29.6 | 1531.2 | 1803 | 271.8 | 29.4 | 504.9 | 610 | 105.1 | 30.2 |
| April | 2715.00 | 3066 | 351.0 | 37.6 | 2041.6 | 2321 | 279.4 | 37.8 | 673.2 | 737 | 63.8 | 36.4 |
| May | 3393.75 | 4016 | 622.25 | 49.3 | 2552.0 | 3052 | 500.0 | 49.8 | 841.5 | 954 | 112.5 | 47.2 |
| June | 4072.50 | 4601 | 528.50 | 56.4 | 3062.4 | 3503 | 440.6 | 57.1 | 1009.8 | 1065 | 55.2 | 52.6 |
| July | 4751.25 | 5238 | 486.75 | 64.3 | 3572.8 | 4063 | 490.2 | 66.4 | 1178.1 | 1142 | 36.0 | 56.5 |
| August | 5430.00 | 6438 | 1008.0 | 79.0 | 4083.2 | 4672 | 588.8 | 76.2 | 1346.4 | 1731 | 384.6 | 85.7 |
| September | 6108.75 | 7308 | 1199.25 | 89.7 | 4593.6 | 5303 | 709.4 | 86.6 | 1514.7 | 2005 | 490.3 | 99.3 |
| October | 6787.50 | 7869 | 1081.50 | 96.6 | 5104.0 | 5712 | 608.0 | 93.2 | 1683.0 | 2157 | 474.0 | 106.8 |
| November | 7466.25 | 8356 | 889.75 | 102.5 | 5614.4 | 5989 | 374.6 | 97.7 | 1851.3 | 2367 | 515.7 | 117.2 |
| December | 8145.00 | | | | 6125.0 | | | | 2020.0 | | | |

- Goal/Actual columns are “cumulative miles”
- 2021 QC Plan mileage target is 8145 circuit miles: $8145 \text{ miles} \div 12 \text{ months} = 678.75 \text{ miles per month}$
- Compliance QC is currently fully staffed at 26 FTE (20 field, 2 QC for verification of remediations, 4 field supervisors)
- $8145 \text{ miles} \div 20 \text{ inspectors} = 407.25 \text{ miles per year per inspector}$, ($407.25 \div 220 \text{ days} = 1.851 \text{ miles per day}$)

RCD / CCD Performance – 2021 3 Months rolling & YTD

| RCD CONFORMANCE % – OVERALL VM PROGRAM | | | | |
|--|-----------|---------|----------|-------|
| | September | October | November | YTD |
| T & D | 99.02 | 99.09 | 99.28 | 99.22 |
| Transmission | 92.08 | 99.11 | 99.91 | 98.32 |
| Distribution | 99.30 | 99.09 | 99.27 | 99.27 |
| RCD CONFORMANCE % – PRUNING CONTRACTORS | | | | |
| T & D | 98.91 | 99.12 | 99.33 | 99.17 |
| Transmission | 87.64 | 99.09 | 99.88 | 97.44 |
| Distribution | 99.31 | 99.12 | 99.31 | 99.24 |
| RCD CONFORMANCE % – INSPECTION CONTRACTORS | | | | |
| T & D | 99.41 | 99.23 | 99.47 | 99.47 |
| Transmission | 98.87 | 99.17 | 100.00 | 99.54 |
| Distribution | 99.43 | 99.24 | 99.45 | 99.47 |

RCD = Regulation Clearance Distance NIP = No QC Inspections Performed Transmission RCD incorporates Sag & Sway

| CCD CONFORMANCE % – OVERALL VM PROGRAM | | | | |
|--|-----------|---------|----------|-------|
| | September | October | November | YTD |
| T & D | 96.90 | 95.39 | 96.46 | 96.30 |
| Transmission | 88.82 | 95.66 | 99.91 | 96.15 |
| Distribution | 97.23 | 95.37 | 96.37 | 96.31 |
| CCD CONFORMANCE % – PRUNING CONTRACTORS | | | | |
| T & D | 98.13 | 97.64 | 97.58 | 96.95 |
| Transmission | 87.42 | 97.50 | 99.88 | 94.53 |
| Distribution | 98.51 | 97.64 | 97.48 | 97.05 |
| CCD CONFORMANCE % – INSPECTION CONTRACTORS | | | | |
| T & D | 97.68 | 95.65 | 96.96 | 97.46 |
| Transmission | 96.98 | 94.21 | 100.00 | 98.96 |
| Distribution | 97.71 | 95.76 | 96.88 | 97.38 |

QC Tier 1 CCD Metric

CCD = Compliance Clearance Distance NIP = No QC Inspections Performed Transmission CCD incorporates Sag & Sway

AQL RCD = 100%
AQL CCD = 95%

| | | | | | |
|-------|--------------|--------------|--------------|--------------|-------------|
| < 90% | 90% to < 95% | 95% to < 97% | 97% to < 98% | 98% to < 99% | 99% to 100% |
|-------|--------------|--------------|--------------|--------------|-------------|

NOTE: RCD and CCD results indicate tree condition clearance at time of QC, not at time of trim

YTD VM Performance – Transmission & Distribution

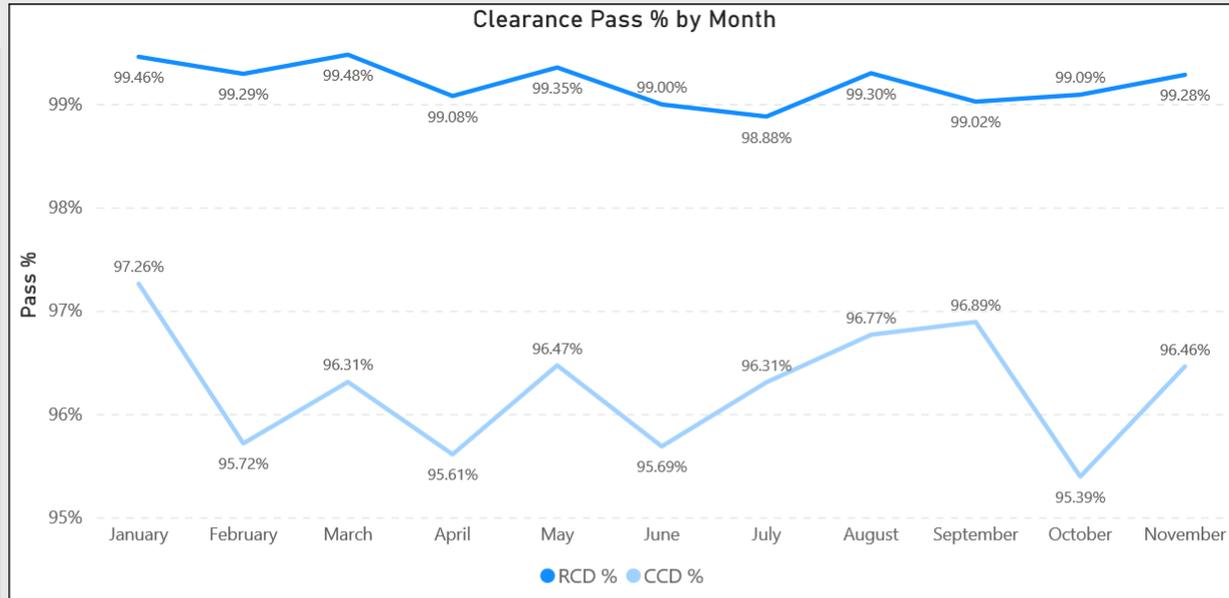
VM Lead: Bill

Pass % by District

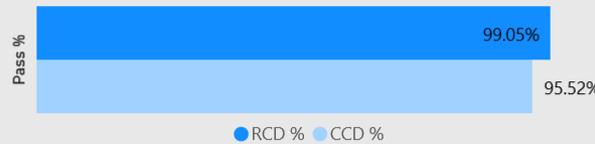
| District | Trees Inspected | RCD Pass % | CCD Pass % |
|------------------|-----------------|------------|------------|
| Fullerton | 2030 | 100.00% | 99.31% |
| Ridgecrest | 144 | 100.00% | 100.00% |
| San Joaquin | 6010 | 99.98% | 99.67% |
| Wildomar | 15833 | 99.96% | 99.34% |
| Big Creek | 1663 | 99.94% | 99.64% |
| Tehachapi | 4461 | 99.91% | 99.64% |
| 29-Palms | 2114 | 99.91% | 99.01% |
| Huntington Beach | 1767 | 99.89% | 99.21% |
| Bishop/Mammoth | 6494 | 99.83% | 99.28% |
| Ontario | 9318 | 99.83% | 98.72% |
| Whittier | 6404 | 99.83% | 98.45% |
| Santa Monica | 7304 | 99.77% | 98.48% |
| Santa Ana | 4259 | 99.77% | 99.11% |
| Menifee | 26801 | 99.76% | 98.50% |
| Palm Springs | 2339 | 99.74% | 98.80% |
| Kernville | 9608 | 99.64% | 96.69% |
| Covina | 21137 | 99.59% | 98.27% |
| Compton | 2610 | 99.50% | 98.58% |
| Antelope Valley | 11526 | 99.39% | 95.86% |
| Ventura | 20912 | 99.33% | 96.59% |
| Thousand Oaks | 26057 | 98.96% | 96.02% |
| Arrowhead | 36713 | 98.94% | 94.42% |
| Long Beach | 3567 | 98.93% | 93.72% |
| South Bay | 12595 | 98.90% | 94.87% |
| Victorville | 6055 | 98.78% | 92.85% |
| Monrovia | 20012 | 98.67% | 92.99% |
| Foothill | 3868 | 98.42% | 95.40% |
| Catalina | 375 | 98.40% | 95.73% |
| Valencia | 9381 | 98.06% | 93.00% |
| Redlands | 9363 | 98.06% | 91.47% |

Distribution

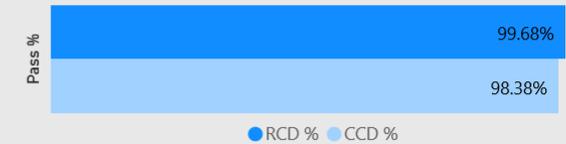
Transmission



HFRA Clearance Pass %



Non HFRA Clearance Pass %



Total Trees Inspected
310242

Overall RCD Pass %
99.22%

Overall CCD Pass %
96.30%

AQL RCD = 100%
AQL CCD = 95%

NOTE: RCD & CCD results indicate tree condition clearance at time of QC, not at time of trim

| T | Compliance Zone | | D | Compliance Zone | |
|---|---|-----|---|---|----------|
| | HFRA | | | HFRA | Non-HFRA |
| | RCD = Regulation Clearance Distance | 10' | | RCD = Regulation Clearance Distance | 4' / 18" |
| | CCD = Compliance Clearance Distance (RCD x 1.5) | 15' | | CCD = Compliance Clearance Distance (RCD x 1.5) | 6' / 3' |

YTD VM Performance – Transmission

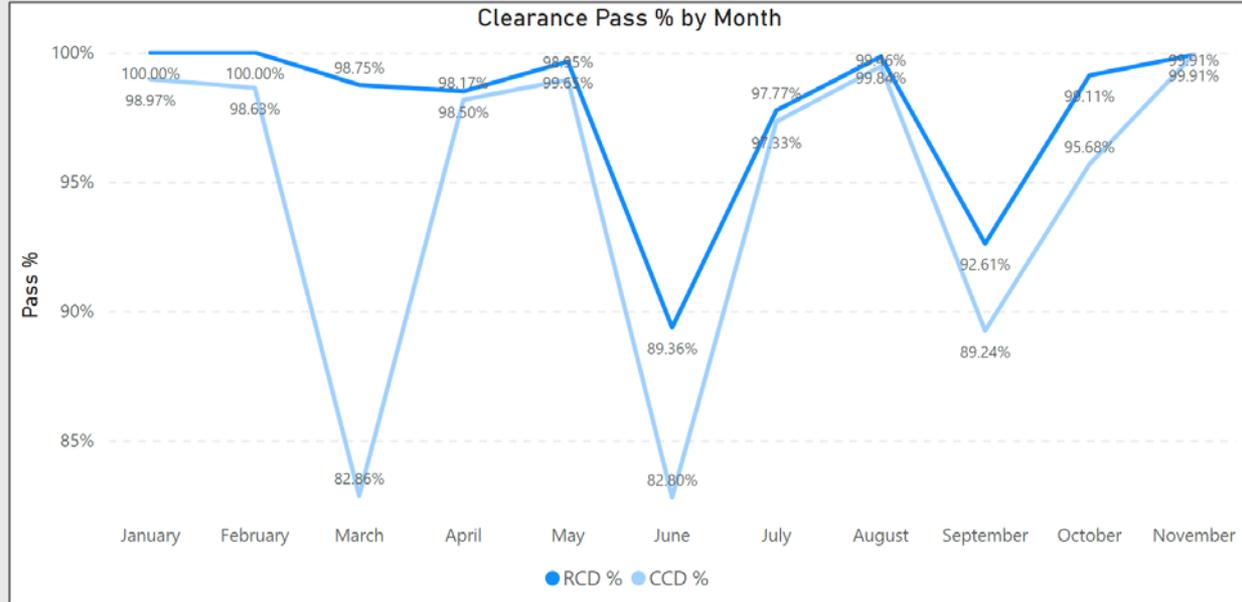
VM Lead: Bill

Pass % by District

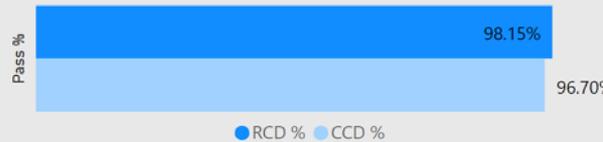
| District | Trees Inspected | RCD Pass % | CCD Pass % |
|-----------------|-----------------|------------|------------|
| Whittier | 130 | 100.00% | 100.00% |
| Ventura | 241 | 100.00% | 100.00% |
| Valencia | 699 | 99.71% | 98.43% |
| Thousand Oaks | 794 | 89.17% | 85.01% |
| Tehachapi | 133 | 100.00% | 100.00% |
| South Bay | 263 | 98.10% | 93.92% |
| Santa Barbara | 618 | 100.00% | 100.00% |
| San Joaquin | 1627 | 100.00% | 100.00% |
| Saddleback | 682 | 94.72% | 72.87% |
| Redlands | 464 | 98.49% | 90.52% |
| Ontario | 834 | 100.00% | 100.00% |
| Montebello | 499 | 86.37% | 82.16% |
| Monrovia | 1285 | 97.98% | 96.89% |
| Menifee | 134 | 100.00% | 100.00% |
| Long Beach | 469 | 99.79% | 99.79% |
| Covina | 173 | 100.00% | 100.00% |
| Big Creek | 616 | 100.00% | 100.00% |
| Antelope Valley | 2328 | 100.00% | 99.36% |

Distribution

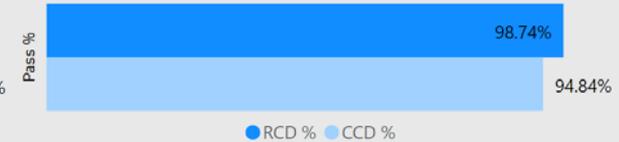
Transmission



HFRA Clearance Pass %



Non HFRA Clearance Pass %



Total Trees Inspected

14113

Overall RCD Pass %

98.32%

Overall CCD Pass %

96.15%

NOTE: RCD & CCD results indicate tree condition clearance at time of QC, not at time of trim

| Compliance Zone | HFRA |
|---|------|
| RCD = Regulation Clearance Distance | 10' |
| CCD = Compliance Clearance Distance (RCD x 1.5) | 15' |

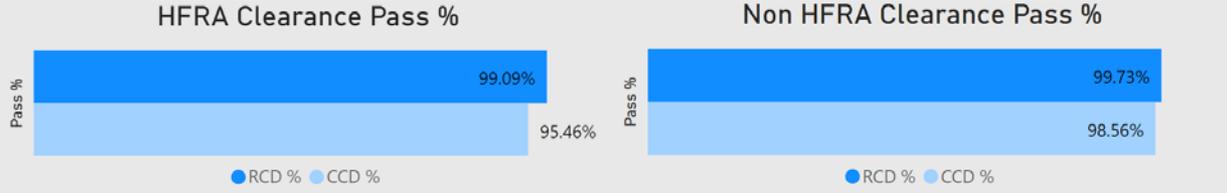
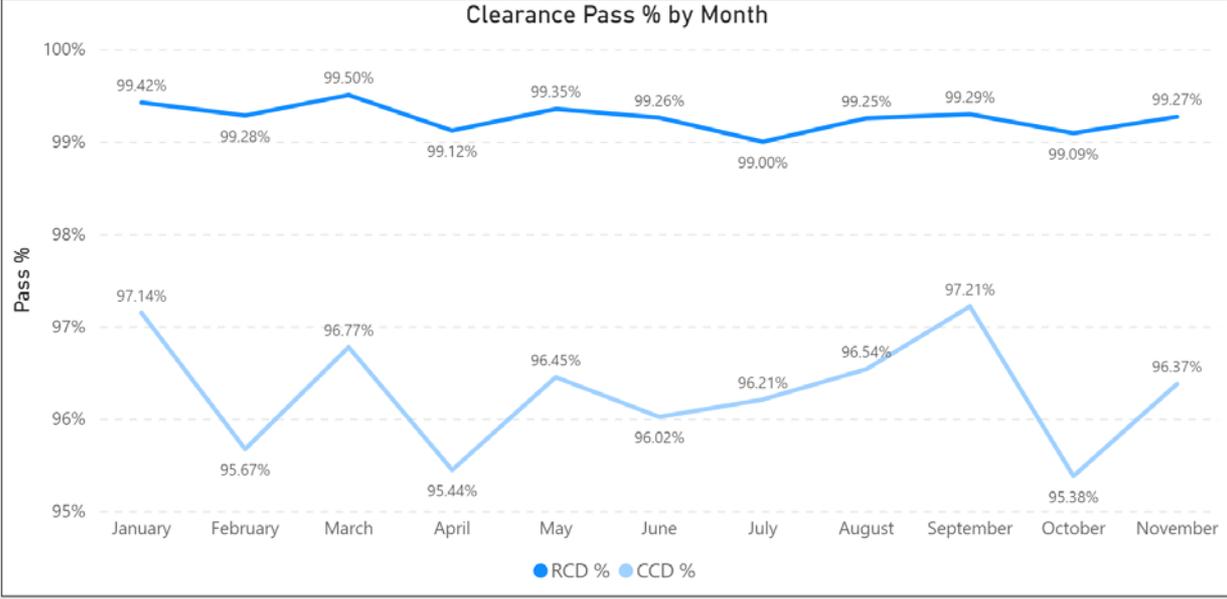
AQL RCD = 100%
AQL CCD = 95%

YTD VM Performance – Distribution

Pass % by District

| District | Trees Inspected | RCD Pass % | CCD Pass % |
|------------------|-----------------|------------|------------|
| Wildomar | 15831 | 99.96% | 99.34% |
| Whittier | 6274 | 99.82% | 98.42% |
| Victorville | 6055 | 98.78% | 92.85% |
| Ventura | 20644 | 99.32% | 96.55% |
| Valencia | 8627 | 97.91% | 92.51% |
| Thousand Oaks | 25263 | 99.27% | 96.37% |
| Tehachapi | 4318 | 99.91% | 99.63% |
| South Bay | 12300 | 98.92% | 94.92% |
| Santa Monica | 7304 | 99.77% | 98.48% |
| Santa Barbara | 4102 | 97.51% | 90.59% |
| Santa Ana | 4259 | 99.77% | 99.11% |
| San Joaquin | 4383 | 99.98% | 99.54% |
| Saddleback | 1244 | 99.44% | 97.11% |
| Ridgecrest | 144 | 100.00% | 100.00% |
| Redlands | 8899 | 98.03% | 91.52% |
| Palm Springs | 2339 | 99.74% | 98.80% |
| Ontario | 8482 | 99.81% | 98.60% |
| Montebello | 2333 | 99.49% | 96.96% |
| Monrovia | 18682 | 98.71% | 92.70% |
| Menifee | 26644 | 99.76% | 98.49% |
| Long Beach | 3098 | 98.81% | 92.80% |
| Kernville | 9608 | 99.64% | 96.69% |
| Huntington Beach | 1767 | 99.89% | 99.21% |
| Fullerton | 2030 | 100.00% | 99.31% |
| Foothill | 3868 | 98.42% | 95.40% |
| Covina | 20964 | 99.59% | 98.25% |
| Compton | 2610 | 99.50% | 98.58% |
| Catalina | 375 | 98.40% | 95.73% |
| Bishop/Mammoth | 6494 | 99.83% | 99.28% |
| Big Creek | 1047 | 99.90% | 99.43% |

Distribution Transmission



Total Trees Inspected

296035

Overall RCD Pass %

99.27%

Overall CCD Pass %

96.31%

NOTE: RCD & CCD results indicate tree condition clearance at time of QC, not at time of trim

| Compliance Zone | HFRA | Non-HFRA |
|---|------|----------|
| RCD = Regulation Clearance Distance | 4' | 18" |
| CCD = Compliance Clearance Distance (RCD x 1.5) | 6' | 3' |

AQL RCD = 100%
AQL CCD = 95%

VM Performance – T & D (Rolling 12 months)

VM Lead: Bill

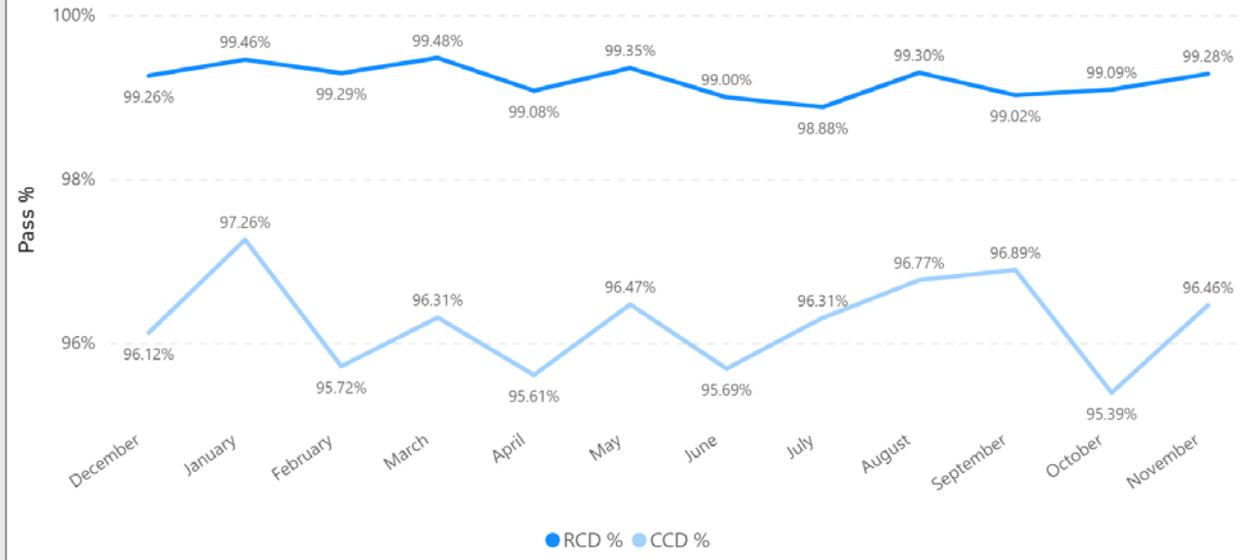
Pass % by District

| District | Trees Inspected | RCD Pass % | CCD Pass % |
|------------------|-----------------|------------|------------|
| Fullerton | 2030 | 100.00% | 99.31% |
| Ridgecrest | 144 | 100.00% | 100.00% |
| San Joaquin | 6602 | 99.98% | 99.65% |
| Wildomar | 17612 | 99.95% | 99.30% |
| Tehachapi | 6666 | 99.91% | 99.37% |
| 29-Palms | 2114 | 99.91% | 99.01% |
| Huntington Beach | 1767 | 99.89% | 99.21% |
| Big Creek | 2049 | 99.85% | 99.56% |
| Bishop/Mammoth | 6494 | 99.83% | 99.28% |
| Ontario | 9318 | 99.83% | 98.72% |
| Whittier | 6404 | 99.83% | 98.45% |
| Santa Ana | 4378 | 99.77% | 99.02% |
| Santa Monica | 7304 | 99.77% | 98.48% |
| Menifee | 33524 | 99.70% | 98.00% |
| Palm Springs | 3420 | 99.68% | 98.36% |
| Covina | 21991 | 99.59% | 98.30% |
| Compton | 2610 | 99.50% | 98.58% |
| Kernville | 12642 | 99.49% | 96.50% |
| Antelope Valley | 12705 | 99.41% | 95.93% |
| Ventura | 25818 | 99.25% | 96.30% |
| Arrowhead | 41442 | 98.98% | 94.46% |
| Thousand Oaks | 26648 | 98.96% | 96.01% |
| Long Beach | 3567 | 98.93% | 93.72% |
| South Bay | 13794 | 98.80% | 94.73% |
| Victorville | 6055 | 98.78% | 92.85% |
| Monrovia | 20733 | 98.66% | 93.02% |
| Foothill | 3868 | 98.42% | 95.40% |
| Catalina | 375 | 98.40% | 95.73% |
| Redlands | 11613 | 98.35% | 92.64% |
| Valencia | 12251 | 98.30% | 93.49% |
| Saddleback | 2043 | 97.90% | 88.94% |

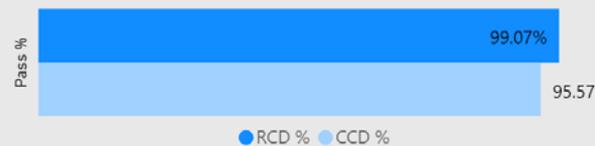
Distribution

Transmission

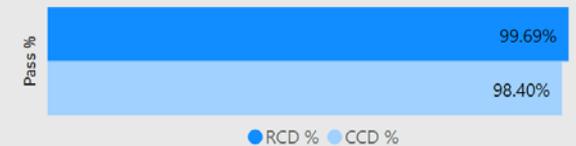
Clearance Pass % by Rolling 12-Month Period (2021)



HFRA Clearance Pass %



Non HFRA Clearance Pass %



Total Trees Inspected

346718

Overall RCD Pass %

99.22%

Overall CCD Pass %

96.28%

NOTE: RCD & CCD results indicate tree condition clearance at time of QC, not at time of trim

| T | Compliance Zone | | D | Compliance Zone | |
|---|---|-----|---|---|----------|
| | HFRA | | | HFRA | Non-HFRA |
| | RCD = Regulation Clearance Distance | 10' | | RCD = Regulation Clearance Distance | 4' |
| | CCD = Compliance Clearance Distance (RCD x 1.5) | 15' | | CCD = Compliance Clearance Distance (RCD x 1.5) | 6' |
| | | | | | 18" |
| | | | | | 3' |

VM Performance – Transmission (Rolling 12 months)

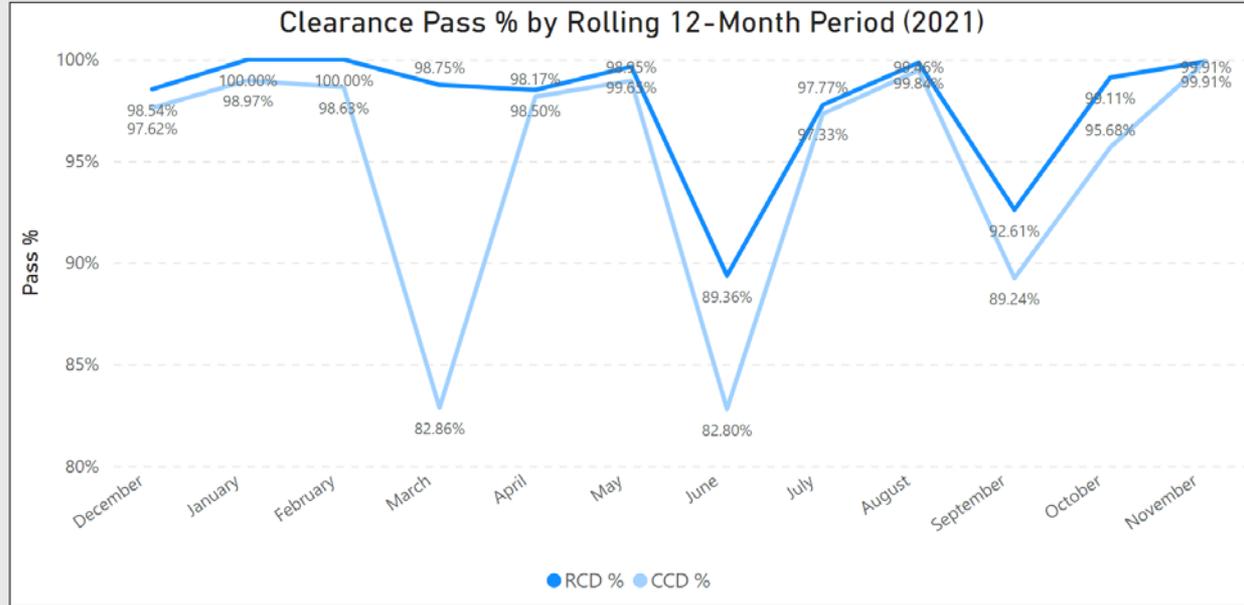
VM Lead: Bill

Pass % by District

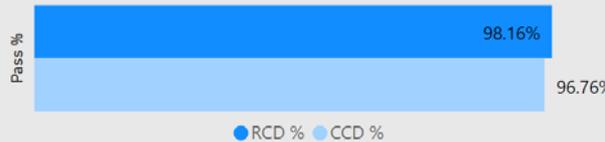
| District | Trees Inspected | RCD Pass % | CCD Pass % |
|-----------------|-----------------|------------|------------|
| Antelope Valley | 2570 | 100.00% | 99.42% |
| Big Creek | 616 | 100.00% | 100.00% |
| Covina | 440 | 100.00% | 100.00% |
| Menifee | 134 | 100.00% | 100.00% |
| Ontario | 834 | 100.00% | 100.00% |
| San Joaquin | 1627 | 100.00% | 100.00% |
| Santa Barbara | 619 | 100.00% | 100.00% |
| Tehachapi | 133 | 100.00% | 100.00% |
| Ventura | 241 | 100.00% | 100.00% |
| Whittier | 130 | 100.00% | 100.00% |
| Long Beach | 469 | 99.79% | 99.79% |
| Valencia | 929 | 99.78% | 98.82% |
| Redlands | 464 | 98.49% | 90.52% |
| South Bay | 263 | 98.10% | 93.92% |
| Monrovia | 1285 | 97.98% | 96.89% |
| Saddleback | 682 | 94.72% | 72.87% |
| Thousand Oaks | 794 | 89.17% | 85.01% |
| Montebello | 499 | 86.37% | 82.16% |

Distribution

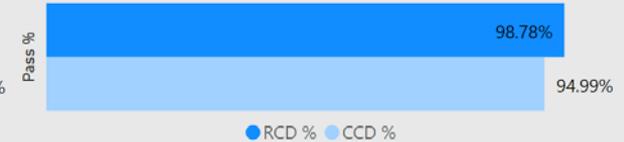
Transmission



HFRA Clearance Pass %



Non HFRA Clearance Pass %



Total Trees Inspected

15219

Overall RCD Pass %

98.34%

Overall CCD Pass %

96.26%

NOTE: RCD & CCD results indicate tree condition clearance at time of QC, not at time of trim

| T | Compliance Zone | | D | Compliance Zone | |
|---|---|-----|---|---|----------|
| | HFRA | | | HFRA | Non-HFRA |
| | RCD = Regulation Clearance Distance | 10' | | RCD = Regulation Clearance Distance | 4' |
| | CCD = Compliance Clearance Distance (RCD x 1.5) | 15' | | CCD = Compliance Clearance Distance (RCD x 1.5) | 6' |
| | | | | | 18" |
| | | | | | 3' |

VM Performance – Distribution (Rolling 12 months)

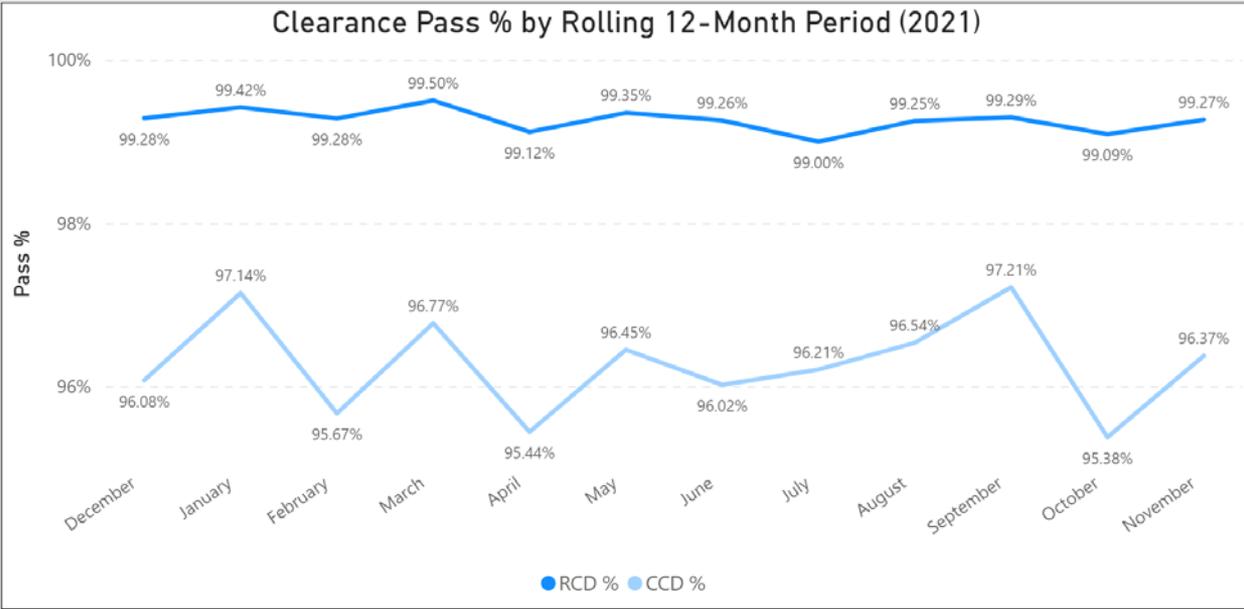
VM Lead: Bill

Pass % by District

| District | Trees Inspected | RCD Pass % | CCD Pass % |
|------------------|-----------------|------------|------------|
| Fullerton | 2030 | 100.00% | 99.31% |
| Ridgecrest | 144 | 100.00% | 100.00% |
| San Joaquin | 4975 | 99.98% | 99.54% |
| Wildomar | 17610 | 99.95% | 99.30% |
| Tehachapi | 6501 | 99.91% | 99.35% |
| 29-Palms | 2114 | 99.91% | 99.01% |
| Huntington Beach | 1767 | 99.89% | 99.21% |
| Bishop/Mammoth | 6494 | 99.83% | 99.28% |
| Whittier | 6274 | 99.82% | 98.42% |
| Ontario | 8482 | 99.81% | 98.60% |
| Big Creek | 1433 | 99.79% | 99.37% |
| Santa Ana | 4378 | 99.77% | 99.02% |
| Santa Monica | 7304 | 99.77% | 98.48% |
| Menifee | 33367 | 99.70% | 98.00% |
| Palm Springs | 3420 | 99.68% | 98.36% |
| Covina | 21471 | 99.58% | 98.26% |
| Compton | 2610 | 99.50% | 98.58% |
| Kernville | 12642 | 99.49% | 96.50% |
| Saddleback | 1361 | 99.49% | 96.99% |
| Montebello | 2333 | 99.49% | 96.96% |
| Thousand Oaks | 25854 | 99.27% | 96.35% |
| Antelope Valley | 10135 | 99.26% | 95.05% |
| Ventura | 25550 | 99.24% | 96.26% |
| Arrowhead | 41442 | 98.98% | 94.46% |
| South Bay | 13499 | 98.81% | 94.77% |
| Long Beach | 3098 | 98.81% | 92.80% |
| Victorville | 6055 | 98.78% | 92.85% |
| Monrovia | 19398 | 98.70% | 92.75% |
| Foothill | 3868 | 98.42% | 95.40% |
| Catalina | 375 | 98.40% | 95.73% |
| Redlands | 11149 | 98.34% | 92.73% |

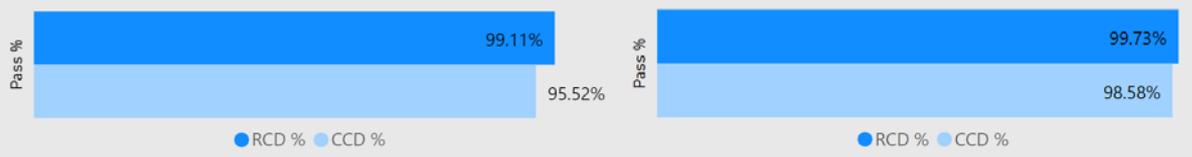
Distribution

Transmission



HFRA Clearance Pass %

Non HFRA Clearance Pass %



Total Trees Inspected
331405

Overall RCD Pass %
99.27%

Overall CCD Pass %
96.29%

NOTE: RCD & CCD results indicate tree condition clearance at time of QC, not at time of trim

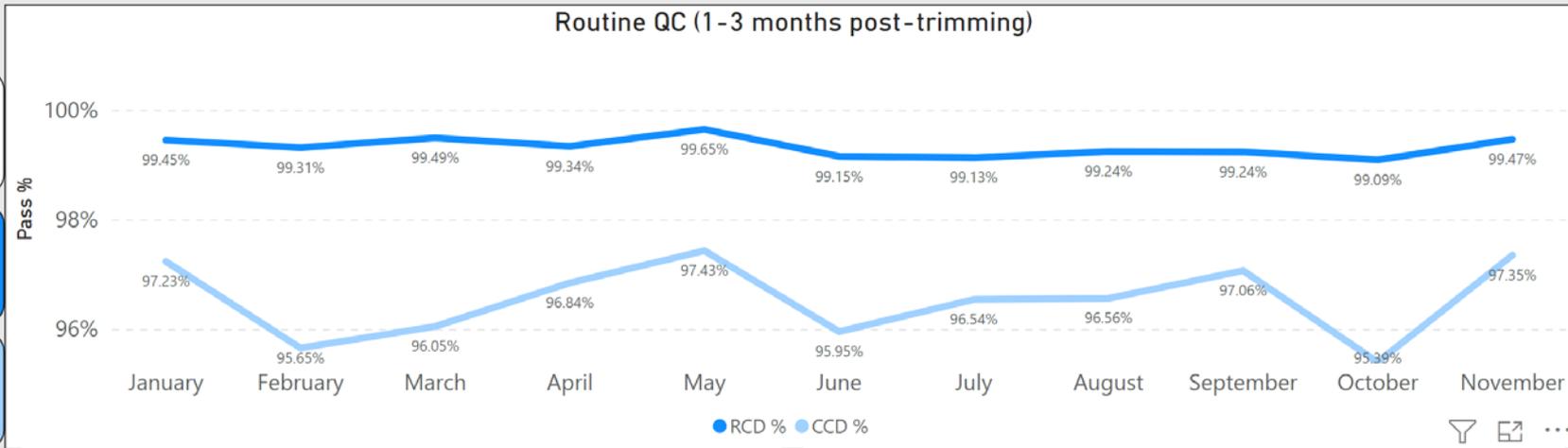
| T | Compliance Zone | | D | Compliance Zone | |
|---|---|-----|---|---|----------|
| | HFRA | | | HFRA | Non-HFRA |
| | RCD = Regulation Clearance Distance | 10' | | RCD = Regulation Clearance Distance | 4' |
| | CCD = Compliance Clearance Distance (RCD x 1.5) | 15' | | CCD = Compliance Clearance Distance (RCD x 1.5) | 6' |
| | | | | | 18" |
| | | | | | 3' |

VM Performance – T & D 80%/20% (Rolling 12 months)

VM Lead: Bill

Routine & Cyclebuster - QC Results

Distribution | Transmission | Fire Risk Area ▼ | Tree Contractor ▼ | Inspection Contractor ▼
All | All | All



Total Trees Inspected
256925

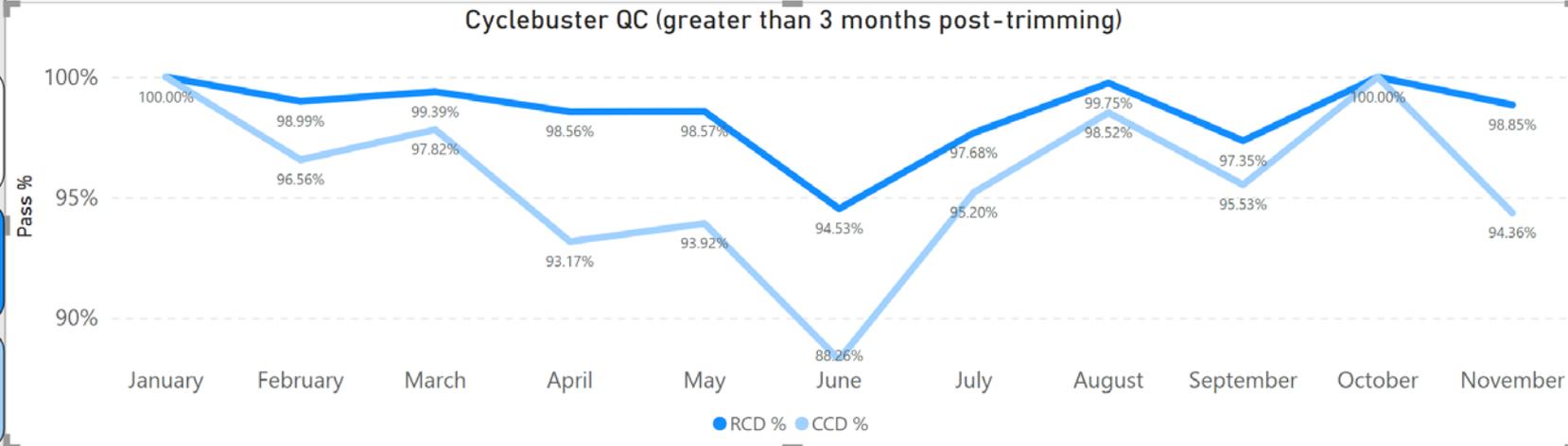
Overall RCD Pass %
99.33%

Overall CCD Pass %
96.57%

Total Trees Inspected
47506

Overall RCD Pass %
98.60%

Overall CCD Pass %
94.82%



NOTE: RCD & CCD results indicate tree condition clearance at time of QC, not at time of trim

| | Compliance Zone | HFRA | | Compliance Zone | HFRA | Non-HFRA |
|---|---|------|---|---|------|----------|
| T | RCD = Regulation Clearance Distance | 10' | D | RCD = Regulation Clearance Distance | 4' | 18" |
| | CCD = Compliance Clearance Distance (RCD x 1.5) | 15' | | CCD = Compliance Clearance Distance (RCD x 1.5) | 6' | 3' |

Other

ASD – Audit Observations (Except FAC-003-4 R6)

VM Lead: Bill

| Audit Name | Observation Title | VM Actions | Due Date |
|----------------|-------------------|---|---|
| Temecula Audit | Observation # 1 | If ISN badging process cannot be used to verify contractor training records, VM Contract Representatives will review these records upon receipt and follow up with the relevant contractors if the records are incomplete. Process needs to be developed and implemented if ISN process is not feasible | 12/15/2021 |
| | Observation # 2 | VM will continue to partner with ESD in the development and deployment of the environmental coordination spreadsheet or other ESD-identified app as well as incorporate the ESD review, approval, and field coordination workflows into ARBORA. NOTE: VM does not have control over the development or timeline of tools created by the ESD Consultants but expects integration of these workflows into ARBORA in 4Q21. | 12/15/2021 |
| Safety Audit | Observation # 1 | VM will work with Contractor Safety to develop a SSP Safety Observation Training, including how to use the COAs during safety observations and provide adequate comments in the Safety Observation application to increase the quality and value of the observation, with reference to COAs when relevant. | 1/28/2022 |
| | Observation # 3 | VM will work with Contractor Safety to review each tree crew Contractors tailboard form for adequate space to list work activities and associated hazard mitigations. | 1/28/2022 |
| Field Audit | Observation # 1 | Develop a roles and responsibilities document for SSPs | 12/15/2021 Submitted to ASD on 12/2/21, pending acceptance |
| | | Provide "Environmental Observation Training" training for VM SSPs/SPs | 12/31/2021 |
| | | Update UVM-19, "Targeted Environmental Mitigations" | 3/25/2022 |
| | | Provide revised annual environmental training to all tree trimming contractors' "trainers" | 3/25/2022 |
| Field Audit | Observation # 2 | VM and ESD work with IT and internal VM resources to determine system enhancements needed for Survey 123 and Fulcrum, to provide the visibility to field crews regarding the status of conditional approvals and respective construction constraint. (1) Determination and feasibility of system enhancements will be completed by 11/15/21 (2) Target system enhancement implementation contingent on IT system engineering support/availability. 12/31/21 (3) 12/31/21 date cannot be achieved due to IT constraints VM will request completion no later than 3/25/22. Enhance Survey 123 to include a mandatory drop down field to require tree species be documented. 12/31/21. | 3/25/2022 |
| Field Audit | Observation # 3 | Inspection and Mitigation of aging P2s using monthly VM will evaluate how to implement a sustainable targeted inspection process for P2s that are older than 30 days VM will evaluate the threshold/resources/financial control needed to implement a sustainable process by 12/31/21 with resulting measures implemented by 3/25/22 | 3/25/2022 |
| Field Audit | Observation # 4 | Develop an SSP/SP roles and responsibilities document | 12/15/2021 Submitted to ASD on 12/2/21, pending acceptance |
| | | Develop a VM approved staffing model by | 3/25/2022 |

Items in orange are due December 2021 / January 2022