



# Forecasted Fire Weather

PSPS Events 04.12.21

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After-Action Report

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## INCIDENT SNAPSHOT

Name:	Forecasted Fire Weather	Event Dates:	04/12/2021
Type:	Real World Event		
Category:	Potential Public Safety Power Shut-Off		
Incident Summary:			
The Event Timeline is captured in the SCE PSPS Post Event Reporting document on SCE portal.			

### PURPOSE

This After-Action Report (AAR) captures key Southern California Edison (SCE) activities during the PSPS activations that occurred 4.12.2021 to 4.13.2021. The information provided in this report is intended to recognize areas of success and strengths, which resulted in improving safety, time or cost efficiencies, better processes, or any other element of SCE activities. The importance of sharing these strengths is to ensure that as a company we recognize our accomplishments, and work to maximize the potential from best practices by replicating them when appropriate. The AAR also identifies areas for improvement, meaning specific observations made where a process, protocol, document, or other response element needs to be further reviewed and/or improved upon.

### BACKGROUND

As required by Resolution ESRB-8 and in accordance with Ordering Paragraph 1 of California Public Utilities Commission (CPUC) Decision (D.) 19-05-042, Southern California Edison (SCE) is required to submit reports related to notifications to the SED in anticipation of the event. This report was submitted and verified by an Officer of SCE in accordance with Rule 1.11 of the Commission's Rules of Practice and Procedure.

Based on this report, documentation submitted to the Commission is codified in the April 27, 2021 SCE PSPS Post Event Report document and maintained on the SCE portal site at: [www.sce.com/wildfire](http://www.sce.com/wildfire) under Reports to the PUC.

### SCOPE

The strengths and areas for improvement discussed in this AAR are limited in scope to SCE activities conducted by the PSPS Incident Management Team.

### METHODOLOGY

This document incorporates feedback and observations documented throughout the incident, as well as input from incident management personnel collected during hot-wash meetings or surveys.

## OBSERVATIONS

Over the course of the EOC activation, many observations were made about preparation and response efforts. The strengths and areas for improvement listed below do not include every observation made by personnel involved, rather they are major observations with enterprise-wide or cross-functional impacts.

**Appendix A** includes the full Corrective Action Plan for this after-action report. The Corrective Action Plan includes additional information unique to each corrective action, such as who the task is assigned to and anticipated completion dates. This information will be monitored and evaluated by the Business Resiliency Department. Note that the Corrective Action Plan does not necessarily incorporate all issues or identified areas for improvement; informal recommendations that do not have enterprise-wide implications or that do not require monitoring may be omitted.

### Findings:

The following findings were noted throughout the activation:

- The current PSPS IMT meeting scheduling process has resulted in the exclusion of key stakeholders receiving timely meeting invites to attend the appropriate PSPS IMT meetings.
- The current process to request FSR's requires Customer Service to have the Distribution Tech Specs contact the FSR department to request resources. This process takes away CS focus from operational activities, resulting in a delay.

**APPENDIX A: CORRECTIVE ACTION PLAN**

**Event Specific Details:**

- Event Name(s): PSPS Incident 04/12/2021
- Event Type: Real world event
- Event Cause: Forecasted Elevated Fire Weather Conditions
- Primary Event Impact: **Resource Planning and Notifications**

#	Priority	Issue to be Resolved	Corrective Actions Required	Assigned To	Date Assigned	Target Date
1.	High	The current PSPS IMT meeting scheduling process has resulted in the exclusion of key stakeholders receiving timely meeting invites to attend the appropriate PSPS IMT meetings.	<ul style="list-style-type: none"><li>• Review all meeting attendee lists for potential gaps in existing process</li><li>• Take steps to update to ensure all key stakeholders are added to the invite list.</li><li>• Establish a process to update the invitee list in a regular cadence.</li></ul>	"employee name removed"	4/23	09.30.22
2.	High	The current process to request FSR's during emergency events requires Customer Service to have the Distribution Tech Specs contact the FSR department to request resources. This process takes away CS focus from operational activities, resulting in a delay for resources.	<ul style="list-style-type: none"><li>• Emergency Operations to create, codify and train an appropriate FSR scheduling process and assess the practicability of having the RESL include FSR's in their resource management plan.</li></ul>	"employee name removed"	4/23	09.30.22