

Southern California Edison
2023-WMPs – 2023-WMPs

DATA REQUEST SET Cal Advocates - SCE - 2023 WMP - 15

To: Cal Advocates
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Received Date: 5/4/2023

Response Date: 5/9/2023

Question 02:

SCE's WMP states at p. 571 that SCE provides "affected customers with extended payment plans" as needed.

- a) Does SCE offer extended payment plans on its customer resiliency programs related to PSPS and Fast-Curve outages or potential outages?
- b) If the answer to part a) is yes, for which programs does SCE offer extended payment plans?
- c) For each program described in part b), how many extended payment plans have customers requested since 2018?
- d) For each program described in part b), how many extended payment plans has SCE provided to customers since 2018?

Response to Question 02:

a) Does SCE offer extended payment plans on its customer resiliency programs related to PSPS and Fast-Curve outages or potential outages?

SCE objects to the term "Fast Curve outages" that incorrectly assumes unplanned outages on fast curve-enabled circuits are caused by the protection settings rather than an unexpected fault condition. There is no evidence from SCE's data that deployment of fast curve settings led to outages that would not have otherwise occurred. SCE interprets this term to refer to unplanned repair outages on fast curve-enabled circuits, as there is no distinct "fast curve outage" type.

SCE offers extended payment plans to all residential customers who are eligible for such payment arrangements for a period of up to 12 months pursuant to D.19-07-015.¹ These extended payment plans may be available to customers affected by PSPS or those who have experienced an unplanned outage, but eligibility is not based specifically on these circumstances, nor is it tied to participation in a customer resiliency program.

b) If the answer to part a) is yes, for which programs does SCE offer extended payment plans?

¹ See D.19-07-015, p. 21 ("Payment plans are an important tool for preserving access to utility service for customers struggling to keep up with their bills.")

N/A. Please see response in Question 2.a.

c) For each program described in part b), how many extended payment plans have customers requested since 2018?

N/A. Please see response in Question 2.a.

d) For each program described in part b), how many extended payment plans has SCE provided to customers since 2018?

N/A. Please see response in Question 2.a.