

UNDERSTANDING YOUR TIERED BILL

1. Your amount due

Shows your current monthly amount due and the due date.

2. Your SCE account information

If you ever need customer service or want to enroll in SCE programs and services, we'll use your customer account number to access your information.

3. Your account summary


Shows your most recent account activity, current amount due, and due date.

4. Compare your monthly energy usage

Compare the amount of energy you use from month to month. This may help you discover any seasonal trends. If you want to view your hourly consumption data online, sign up for SCE's My Account.

5. Your payment stub

Shows the amount due and the due date. If you're paying by mail, remember to write your customer account number on the "memo" line of your check and make sure the SCE address is visible in the return envelope window. You can save postage costs and help the environment by going paperless at [sce.com/ebilling](https://www.sce.com/ebilling) - it's fast, easy, and secure.



SOUTHERN CALIFORNIA EDISON®
An EDISON INTERNATIONAL® Company

For billing and service inquiries
1-800-684-8123
www.sce.com

Your electricity bill
CUSTOMER, VALUED / Page 1 of 6

2 Customer account
70000000000

Rotating outage
Group A044

Service account
8000000000
123 MAIN STREET
ANYTOWN, CA 91234

POD-ID
10000000000000000000

Date bill prepared
02/28/23

1 Amount due **\$152.21**
Due by **03/20/23**

3 Your account summary

Previous Balance	\$193.98
Payment Received 02/21/23	-\$193.98
Balance forward	\$0.00
Your new charges	\$152.21
Total amount you owe by 03/20/23	\$152.21

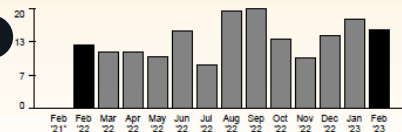
Your past and current electricity usage

For meter 200000-000000 from 01/30/23 to 02/27/23
Total electricity you used this month in kWh **443** Your next billing cycle will end on or about 03/28/23.

Your daily average electricity usage (kWh)

2 Years ago: N/A Last year: 12.34 This year: 15.28

4




* No data available

(14-574) Tear here

Please return the payment stub below with your payment and make your check payable to Southern California Edison.
If you want to pay in person, call 1-800-747-9508 for locations, or you can pay online at www.sce.com.

Tear here



SOUTHERN CALIFORNIA EDISON®
An EDISON INTERNATIONAL® Company

Customer account 70000000000
Please write this number on the memo line of your check. Make your check payable to Southern California Edison.

Amount due by 03/20/23 **\$152.21**

Amount enclosed \$

5

STMT 01234567 P1

CUSTOMER, VALUED
123 MAIN STREET
ANYTOWN, CA 91234

P.O. BOX 800
ROSEMead, CA 91771-0002

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UNDERSTANDING YOUR TIERED BILL

6. Ways to contact us

Lists our SCE Customer Service phone numbers. You may also message us via Facebook and Twitter, and get quick answers from our Frequently Asked Questions. For details, visit SCE.com/FAQs.

7. Request a large-print bill

We offer a version of your bill in larger print – if you would like to enroll, please contact us at the number shown in this section.

8. Your payment options

Lists the various methods and contact information for paying your bill.

9. Rates and applicable rules

Guides you to SCE.com to get detailed information on rates, rules, and tariffs.

10. Past-due bills

Explains that SCE bills become past due 19 days after the date they're prepared, and provides information about late payment charges and disconnection.

CUSTOMER, VALUED / Page 2 of 6

6 Ways to contact us

Customer service numbers *Relay calls accepted*

General Services (U.S. & Canada)	1-800-855-4555
Payments, Extensions or Payment Options	1-800-950-2356
Emergency Services & Outages	1-800-611-1911
California Alternate Rates for Energy (CARE)	1-800-447-0620
Energy Theft Hotline	1-800-227-3901
Hearing & Speech Impaired (TTY)	1-800-352-0580

Multicultural services

Cambodian / ភ្នំ	1-800-843-1309
Chinese / 中文	1-800-843-8343
Korean / 韩文	1-800-628-3061
Vietnamese / Tiếng Việt	1-800-327-3031
Spanish / Español	1-800-441-2233

Correspondence:
Southern California Edison
P.O. Box 6400
Rancho Cucamonga, CA
91729-6400
www.sce.com

7 Request a large print bill 1-800-655-4555

Important information

8 What are my options for paying my bill?

On-line	Pay one-time or recurring on www.sce.com/bill
Mail-in	Check or Money order
In Person	Authorized payment locations
Phone	QuickCheck
	Debit & credit card *

*Residential customers only

Electronic check processing
Your check payment will be processed as a one-time Electronic Fund Transfer (EFT). With EFTs, funds may be withdrawn from your account the day we receive your payment. Your check will not be returned, but will appear on your financial statement.

Rates and applicable rules: Available at www.sce.com or upon request.

Past due bills
When is my bill past due? It is past due 20 days after the preparation date, which was 02/29/23.

- Reconnecting service that has been disconnected requires a Service Connection payment (non-residential only).
- Unable to pay: If payment arrangements were not extended to you by SCE pursuant to SCE's filed tariffs, you may contact the California Public Utilities Commission.
- For safety reasons, if service is disconnected, please ensure any sensitive or potentially hazardous equipment is unplugged on the day of reconnection. For additional home safety tips, visit www.sce.com/safety or call SCE at 1-800-655-4555.

What is the Late Payment Charge (LPC)?
0.6% will be applied to the total unpaid balance if payment is not received by the due date on this bill (except for CARE and state agency accounts).

What is a rotating outage?
Rotating outages are controlled electrical outages used to avoid widespread or uncontrolled blackouts. Your Rotating Outage Group number is located on page 1, upper left, of your SCE bill. Your rotating outage group number may change at any time. For more information, visit www.sce.com/rotating outage.

What is the Power Charge Indifference Adjustment (PCIA)?
The PCIA is a charge to ensure that both SCE customers and those who have left SCE service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by SCE on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources.

Disputed bills
If you believe there is an error on your bill or have a question about your service, please call Southern California Edison (SCE) customer support at 1-800-655-4555. If you are not satisfied with SCE's response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/complaints/. The CPUC's Consumer Affairs Branch (CAB) handles billing and service complaints and can be reached by:
Telephone: 1-800-649-1570 (8:30 AM - 4:30 PM, Monday - Friday)
Mail: CPUC, Consumer Affairs Branch, 505 Van Ness Ave., Room 2003, San Francisco, CA 94102
If you have limitations hearing or speaking, contact the California Relay Service, which is for those needing assistance relating telephone conversations. Dial 711 or one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication.

Type of Call	English	Spanish
TTY/TCO/HCO to Voice	1-800-735-2929	1-800-835-3000
Voice to TTY/TCO/HCO	1-800-735-2922	1-800-835-3000
Speech-to-Speech Relay	1-800-834-7784	1-800-834-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC regarding the accuracy of your bill, contact CAB for assistance. If your case meets the eligibility criteria, CAB will instruct you on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is reviewed to keep your service turned on.

Definitions

- Baseline Credit:** The baseline credit provides reduced electricity rates on electricity used up to the baseline allocation for the region that you live in.
- CA Climate Credit:** Credit from state effort to fight climate change. Applied monthly to eligible businesses and semi-annually to residents.
- Wildfire Fund Charge:** Supports the California Wildfire Fund which covers costs associated with catastrophic wildfires, including payment of bonds issued by the California Department of Water Resources (DWR).
- Public Purpose Programs Charge:** Funds state-mandated programs for low income discounts, energy efficiency, renewable energy and R&D.
- SCE Generation:** For recovering energy procurement and generation costs for that portion of your energy provided by SCE.

To change your contact information or enroll in SCE's payment option, complete the form below and return it in the enclosed envelope.

Change of mailing address: 700000000000

STREET#	STREET NAME	APARTMENT #	
CITY	STATE	ZIP CODE	
TELEPHONE#	EMAIL ADDRESS		

Direct Payment (Automatic Debit) Enrollment: 700000000000

I hereby authorize SCE and my financial institution to automatically deduct my monthly payment from the checking account as shown on my enclosed check, ten calendar days after my bill is mailed.

Signature _____ Date _____

To change your checking account information or to be removed from the Direct Payment program please call SCE at 1-800-655-4555.

Energy Assistance Fund (EAF): I want to help people pay their energy bill through EAF. For info visit www.sce.com/leaf or call (800) 205-8506.

Add this amount for EAF \$ _____ Select one box only and sign below for EAF.

Every Month One Month only

UNDERSTANDING YOUR TIERED BILL

11. Disputed bills

If you think your bill is incorrect, please refer to this section for instructions on how to contact us for assistance.

12. Definitions

Provides definitions of some types of charges and credits shown on your bill.

13. Change of address

If your mailing address is changing, please use this section to enter your new information.

14. Make a donation to SCE's Energy Assistance Fund (EAF)

EAF helps keep the lights on for people in need. If you would like to round up your bill or contribute an amount of your choice to help others, use this section to make your selection.

CUSTOMER, VALUED / Page 2 of 6

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Electronic check processing
Your check payment will be processed as a one-time Electronic Funds Transfer (EFT). With EFTs, funds may be withdrawn from your account the day we receive your payment. Your check will not be returned, but will appear on your financial statement.

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Signature _____ Date _____

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Add this amount for EAF \$ _____ Select one box only and sign below for EAF.

Every Month One Month only

UNDERSTANDING YOUR TIERED BILL

15. Your rate and billing period

Shows the rate in which you're currently enrolled and the dates in the current billing period. You can use our Rate Comparison tool to compare rates and find out if you may benefit from a different rate option at [sce.com/rateanalyzer](https://www.sce.com/rateanalyzer).

16. Delivery charges


Shows the itemized cost of delivering your electricity.

17. Generation charges

Shows the itemized cost of generating your electricity.

18. Details of your charges

Shows the itemized breakdown of delivery, generation, and energy charges. These include taxes and other fees related to energy distribution.



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15 **Details of your new charges**
Your rate: DOMESTIC
Billing period: 01/30/23 to 02/27/23 (29 days)

16 **Delivery charges - Cost to deliver your electricity**

Basic charge	29 days x \$0.03100	\$0.90
Energy-Winter		
Tier 1 (100% of baseline)	299 kWh x \$0.15375	\$45.07
Tier 2 (101% to 400%)	144 kWh x \$0.24290	\$34.98
Wildfire fund charge	443 kWh x \$0.00530	\$2.35
DWR adjustment	443 kWh x -\$0.00208	-\$0.92

17 **Generation charges - Cost to generate your electricity**
SCE

Energy-Winter		
Tier 1 (100% of baseline)	299 kWh x \$0.15440	\$46.17
Tier 2 (101% to 400%)	144 kWh x \$0.15440	\$22.23

Other charges or credits

Fixed recovery charge	443 kWh x \$0.00090	\$0.40
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Subtotal of your new charges: \$152.08
State tax: \$0.13
Your new charges: \$152.21

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Your Delivery charges include:

- \$10.07 transmission charges
- \$62.44 distribution charges
- \$0.03 nuclear decommissioning charges
- \$2.98 conservation incentive adjustment
- \$9.20 public purpose programs charge
- \$2.51 new system generation charge

Your Generation charges include:

- \$0.01 competition transition charge
- \$6.70 power charge indifference adjustment (PCIA)

Your overall energy charges include:

- \$1.41 franchise fees

Additional information:

- Service voltage: 240 volts
- Your winter baseline allowance: 299.0 kWh
- High Usage Charge applies to all usage above 400% of baseline allowance.

Your Total Usage: 443 kWh	Tier 1	Tier 2	High Usage Charge
Understanding Your Bill... Your usage for the billing period falls into Tier 2. For most customers, the price you pay increases as you use more energy. The average cost per kilowatt (kWh) in the chart to the right is based on averages. Actual prices may vary.	299 kWh	144 kWh	0 kWh
	\$0.31/kWh	\$0.40/kWh	\$0.50/kWh
Your Total Usage: 443 kWh High Usage Charge - Learn more at on.sce.com/highuse			

UNDERSTANDING YOUR TIERED BILL


19. Understanding your tiered bill

With our Tiered Rate Plan (Schedule D), you begin each billing period at the Tier 1 rate, which has the lowest price per kilowatt-hour. If you use more energy than the “baseline allocation” for your region, your energy cost increases to Tier 2. A **High Usage Charge** tier will continue to show on your bill through 2024 although the price per kilowatt hour will be the same as Tier 2.

One of the best ways to lower your energy costs is to reduce the amount of energy you use. We have tips and tools that may help, including **SCE’s Budget Assistant**, which enables you to set monthly spending goals, tracks your costs in near real-time, and sends you alerts via email, phone, or text to let you know how you’re doing.

20. Things you should know

Check this section each month for important news and information about your bill, SCE programs and services, and more.



CUSTOMER, VALUED / Page 3 of 6

Details of your new charges

Your rate: DOMESTIC
Billing period: 01/30/23 to 02/27/23 (29 days)

Delivery charges - Cost to deliver your electricity			
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Generation charges - Cost to generate your electricity			
SCE			
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Subtotal of your new charges			\$152.08
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Your new charges			\$152.21

Your Delivery charges include:

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19 Your Total Usage: 443 kWh	Tier 1 299 kWh	Tier 2 144 kWh	High Usage Charge 0 kWh
Understanding Your Bill... Your usage for the billing period falls into Tier 2. For most customers, the price you pay increases as you use more energy. The average cost per kilowatt (kWh) in the chart to the right is based on averages. Actual prices may vary.	\$0.31/kWh	\$0.40/kWh	\$0.50/kWh
Your Total Usage 443 kWh High Usage Charge - Learn more at on.sce.com/highuse			

CUSTOMER, VALUED / Page 4 of 6

20 Things you should know

Fixed Recovery Charge
SCE has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires. Your bill for electric service includes a Fixed Recovery Charge that has been approved by the CPUC to repay those bonds. The right to recover the Fixed Recovery Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to SCE. SCE is collecting the Fixed Recovery Charge on behalf of the Special Purpose Entity.

This document provides details for a standard residential electric bill - your bill may look different. If you have any questions about your bill, please contact Customer Service at 1-800-655-4555.

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